

WEHO

CLIMATE RESILIENCE

TOOLKIT

**Emergency
Preparedness
Guide for a
Changing Climate**



City of West Hollywood
California 1984

Purpose of this Toolkit

The Community Resilience Toolkit is designed to assist the West Hollywood community enhance its resilience to climate-related hazard risks, including extreme heat, power outages, wildfire, drought, and flash flooding. The Toolkit is intended to provide information on how to prepare for and respond to climate-related emergencies, as well as offer tips, resources, and other actions you can take to prepare your family, home, neighborhood, business, and community for the impacts of climate change.

Do you live, work, play, or build in WeHo? Then this Toolkit is for you!



How to use this Toolkit

You can use this toolkit as a guide to help think through preparing for an emergency. To assist you, this toolkit includes:

Chapter 1: HAVE A PLAN

- Worksheets and resources that you can fill out to help make a plan in the event of an emergency

Chapter 2: BE AWARE

- Information that can help you learn how to prepare for, keep safe, and respond to climate-related hazards

Chapter 3: STAY INFORMED

- Important contact information that can help you find government agencies and tools to stay alert in the event of an emergency





Emergency Contact Numbers

WEST HOLLYWOOD SHERIFF'S STATION

911 for Emergencies

(310) 855-8850 (Non-Emergency)

780 N. San Vicente Blvd.

wehosherriff.com

X: @WHDLASD

Facebook: @WestHollywoodSheriffsStation

Instagram: @LASDWestHollywoodStation

LOS ANGELES COUNTY FIRE DEPARTMENT

911 for Emergencies

Fire Station 7

864 N. San Vicente Blvd.

(310) 358-3430 (Non-Emergency)

Fire Station 8

7643 Santa Monica Blvd.

(323) 654-5445 (Non-Emergency)

UNARMED SECURITY AMBASSADORS

323-848-6500

Use this 24/7 hotline for non-violent calls for service including safety escorts to/from a residence or place of business.

CITY OF WEST HOLLYWOOD

8300 Santa Monica Blvd.

West Hollywood, CA 90069

(323) 848-6400

weho.org/publicsafety

All major socials: @wehocity



Important Contact Information

CITY OF WEST HOLLYWOOD CONTACTS

Public Safety: (323) 848-6414

Building and Safety: (323) 848-6320

Public Works: (323) 848-6375

Cooling Centers: (323) 848-6530

Hate Crimes/Hate Incidents: (310) 855-8850

Neighborhood and Business Safety (Code Enforcement):(323) 848-6516

Neighborhood Watch Groups: (323) 848-6414

Neighborhood Traffic Management Program: (323) 848-6328

LA COUNTY CONTACTS

Department of Public Health and Safety: 211 or (213) 637-3600

UTILITY CONTACTS

Water

Los Angeles Department of Water & Power: (800) 342-5397

Beverly Hills Water Department: (310) 285-2467

Electricity

Southern California Edison: (800) 684-8123

Power Outages: (800) 611-1911

or report at [sce.com/outages-safety/report-outage-safety-issue/report-outage](https://www.sce.com/outages-safety/report-outage-safety-issue/report-outage)

Gas

Southern California Gas Company: (800) 427-2200

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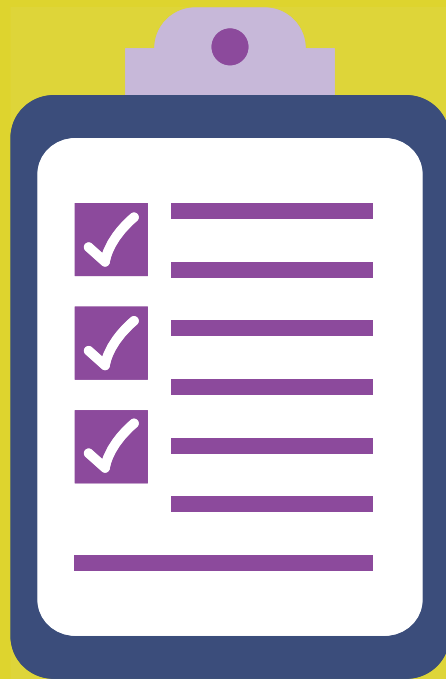
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HAVE A PLAN



EMERGENCY PLAN OVERVIEW

10 Essential Actions

Help keep your family safe by developing a family emergency plan so you are prepared for whatever comes your way. Your plan should include every member of your household, including pets!

These are 10 essential actions you can take to make a family emergency plan.



1 Learn the threats in your area

2 Identify meeting places

- outside your home
- outside your neighborhood

3 Select your out-of-area contact

4 Know your evacuation routes

- Exits and alternate ways to leave home

5 Know the location of utility shut-offs

- Water
- Gas
- Utility

6 Know the emergency policies of schools and adult-care centers

- Emergency shelter/supplies
- Transportation

7 Identify safe spots in each room to take cover, if needed

- Under sturdy tables and desks
- Against interior walls

8 Secure extra medications

9 Make special provisions for

- Children
- Seniors
- Pets
- People with disabilities
- Non-English speakers

10 Schedule annual disaster drills

HOUSEHOLD COMMUNICATION PLAN

Take time to record important contact information for members of your household and your out-of-state contacts.

HOUSEHOLD EMERGENCY CONTACT INFORMATION

Name	Location	Phone	Email

To use a web-based tool for creating an emergency plan for your family, visit www.Ready.gov and go to "Make a Plan."

EMERGENCY INFORMATION

Contacts	Name	Phone Number
Local Personal Emergency Contact		
Out of State Personal Emergency Contact		
Nearby Hospital <ul style="list-style-type: none"> • Work • School • Home 		
Family Physician(s)		
Employer Contact and Emergency Information		
School Contact and Emergency Information		
Religious/Spiritual Organization		

Primary Contact	Secondary Contact

SCHOOL SAFETY

If you have children attending school in West Hollywood, it is important for you to obtain a copy of the school's disaster plan and include it in your Family Emergency Plan.

WHO SHOULD I CALL TO KEEP UPDATED ON THE STATUS OF MY CHILD?

Name _____

Phone _____



- | YES | NO | |
|--------------------------|--------------------------|--|
| <input type="checkbox"/> | <input type="checkbox"/> | Will my child be sheltered in place during an emergency? |
| <input type="checkbox"/> | <input type="checkbox"/> | If so, do I know what precautions my school has taken to ensure my child's safety? |
| <input type="checkbox"/> | <input type="checkbox"/> | Does the school maintain a parent-provided disaster supply kit for my child? |
| <input type="checkbox"/> | <input type="checkbox"/> | If so, have I recently updated its contents? |
| <input type="checkbox"/> | <input type="checkbox"/> | Does the school have adequate emergency supplies on hand to care for my child? |
| <input type="checkbox"/> | <input type="checkbox"/> | Will I be able to pick up my child or send someone else to pick up my child? |
| <input type="checkbox"/> | <input type="checkbox"/> | Will my child be evacuated? |
| <input type="checkbox"/> | <input type="checkbox"/> | If so, do I know to what location my child might be evacuated? |
| <input type="checkbox"/> | <input type="checkbox"/> | If my child needs special medications, can a short-term supply of these medications be kept at the school nurse's office for use during any emergency? |
| <input type="checkbox"/> | <input type="checkbox"/> | Is your child's emergency contact school information up-to-date? |

INDIVIDUALS IN NEED OF ASSISTANCE

Be sure that your Family Emergency Plan includes the needs of all members of your household. Consider forming a neighborhood network to assist in times of emergency.

People in need of unique support may include:

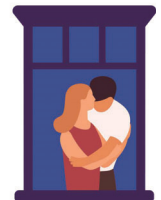
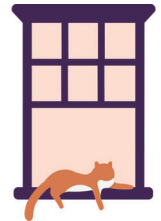
- Elderly
- Temporary or casual workers
- Pregnant women or parents with newborns
- People unable to leave their residence independently
- Non-English speaking people
- Post-surgery patients
- People with physical, sensory, or cognitive disabilities
- People with no access to transport
- People with special dietary needs

All people in need of unique support should interpret an evacuation warning as an evacuation order and make arrangements to leave the impacted area immediately.

When considering how to prepare for emergencies, think about the people in your neighborhood and how you can work together. The first people to assist in an emergency are often your neighbors, friends, and co-workers.

DID YOU KNOW?

Neighbors, not professional first responders, typically perform 70% of all rescues in major disasters.



ABILITY SELF-ASSESSMENT

You can take this Self-Assessment if you are a person with disabilities or have other access and functional needs. This Self-Assessment is for everyone who has trouble walking, hearing, seeing, breathing, understanding, learning, or responding quickly. As you read the General Assessment section, use this checklist to think about your abilities to start making a plan for the help you will need in an emergency. Next, go through all of the other sections that apply to you and complete the checklists. Then, develop strategies to address what you have learned about your needs and abilities. Include the appropriate actions that will need to be taken for you in your emergency preparedness plan.

GENERAL ASSESSMENT

YES	NO	N/A	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Do you know where all the fire alarms and extinguishers are in the places where you are regularly?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Can you activate the fire alarms?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Can you work a fire extinguisher?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Have you practiced working a fire extinguisher?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Do you know where the gas and water shut-off valves are at your home?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Can you get to the gas and water shut-off valves and use the right tool to turn them off?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Do you have instructions and tools available so other people can turn off the utilities if needed?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Do you have a standard telephone (one that does not need electricity) and do you know where it is?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Do you know the location of ALL the exits in places you are regularly?

ABILITY SELF-ASSESSMENT

CONSIDERATIONS FOR PEOPLE WITH VISION DISABILITIES

YES	NO	N/A	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	If you rely on sound clues to get around (such as the hum of the copy machine by an elevator), will you be able to get yourself to safety if they are missing due to power outages or loud alarms?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Are there signs with raised and Braille characters that designate exits, direction to exits, and information on exit routes? Are floors designated by raised and Braille numbers or letters, including floor level signs in stairwells?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	If you wear contact lenses, do you either keep glasses with you or keep clear goggles in your emergency supply kit in case smoke, dust or fumes become painful or dangerous?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Can you use the two-way communication devices installed in the elevators and areas of refuge/rescue for assistance?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Have you taught your support team how to serve as “sighted guides” if needed?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Have you marked your utility shut-off valves at home with fluorescent tape or large print or Braille labels?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Can you read the emergency signs in print or Braille?

ABILITY SELF-ASSESSMENT

CONSIDERATIONS FOR PEOPLE WHO ARE DEAF OR HARD OF HEARING

YES	NO	N/A	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Have you practiced having people communicate emergency information to you?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Does your building have two-way communication devices installed in the elevators and areas of refuge/rescue for assistance?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Have you practiced using the two-way communication devices to make sure the system works?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Do you know the locations of text telephones or amplified telephones?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Do emergency alarm systems have audible and visible features (visual strobes)?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Are newer types of displays (TV monitors or scrolling text signs) available at your workplace? Will they work if the power goes out?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Do you know the location of TV monitors or scrolling text signs?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Do you have a portable communication device?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Does it have a battery backup? (When buying a portable device consider one that uses standard, off-the-shelf batteries.)
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	If available, do you know how to use text-messaging to access emergency information?

ABILITY SELF-ASSESSMENT

CONSIDERATIONS FOR PEOPLE WHO ARE DEAF OR HARD OF HEARING (CONTINUED)

YES **NO** **N/A**

 How will you communicate if there is no interpreter or if your hearing aids are not working?

 Do you carry paper and pens with you?

CONSIDERATIONS FOR PEOPLE WITH HEARING & VISION DISABILITIES

YES **NO** **N/A**

 Do you have a support team that can inform you of audible alarms and flashing lights?

CONSIDERATIONS FOR PEOPLE WITH SPEECH DISABILITIES

YES **NO** **N/A**

 Have you determined how you will communicate if you do not have use of your usual communication device?

 Do you keep with you a copy of a word or letter board, paper and pens, and pre-printed phrases usable in an emergency?

ABILITY SELF-ASSESSMENT

MEMORY, JUDGMENT, LEARNING & UNDERSTANDING DISABILITIES

YES	No	N/A	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Have you practiced how to communicate your needs?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Have you thought about how you might react in an emergency and how you will cope with any unhelpful reactions? Prepare your support team to help you with planning these strategies.
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Have you prepared emergency information in a way that is easy for you to understand? You may want to break down the information into a step-by-step outline. This will help you remember what to do during a disaster.
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Does your Emergency Health Information give rescuers important information about you if they find you unconscious or unable to communicate? Does it explain the best method to help you?

ABILITY SELF-ASSESSMENT

ASSISTIVE DEVICE USERS

YES	No	N/A	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	What will it take to get your wheelchair or other equipment out of the building?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Have you told your support team how to operate and safely move your equipment if necessary?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Have you labeled equipment with simple instruction cards on how to operate it (for example, how to “free wheel” or “disengage the gears” of your power wheelchair)? Attach the cards to your equipment. Laminate them for durability.
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Do you keep a copy of these instructions with you and have you shared copies with your support team?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Have you thought about your options if you are not able to evacuate with your assistive device?

ABILITY SELF-ASSESSMENT

PHYSICAL/MOBILITY

YES	No	N/A	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Do you know the location of all exits and have you thought about your ability to use them?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Will you be able to independently evacuate from the site? How long will it take you?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Will you need someone to help you walk down stairs quickly?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Would it be faster if you used an evacuation device or were carried?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Do you know where all evacuation devices (used for people who can't go up and down stairs on their own) are stored? Have you practiced using them?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Can you get in and out of evacuation devices by yourself or do you need help?

ABILITY SELF-ASSESSMENT

PHYSICAL/MOBILITY (CONTINUED)

YES	No	N/A	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	If you absolutely had to, could you bump down the stairs on your buttocks, crawl, etc.?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Will you need something to strap on to protect your buttocks, gloves to protect your hands, etc.?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Do you know where emergency assembly areas and areas of refuge/rescue assistance are located?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Can you activate a fire alarm?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Can you give quick instructions about how to safely carry you if needed?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Do your instructions include how to safely carry you include any areas of vulnerability/concern regarding how to remove you safely from your chair?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Is it realistic for you to ask to be lifted in your chair (how much does it weigh with you in it)?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Is there a lightweight device you can use if you cannot evacuate with your wheelchair, respirator, or other power device?

EVACUATION GUIDE

Residents should plan and prepare before an evacuation is called. Discuss with family and friends who their out-of-area contact is, where the out-of-area reunification site will be, the various ways out of their house and neighborhood, and the items that would be taken when evacuating.

SHELTER-IN-PLACE

This means the best place to be is safe indoors. If authorities advise you to shelter-in-place, you should turn off air-conditioning and fan units, seal the gaps around windows and doors, and listen to the radio for authorities to announce the threat has passed. Do not venture out of your shelter area until you are instructed that it is safe to do so.

EVACUATION WARNING

This is a Voluntary Evacuation, and means it is time to prepare to leave your home and the area. Gather your family, pets, basic needs and important paperwork and listen for instructions from emergency responders. If you have special medical needs or have limited mobility, you should be prepared to leave the area when an Evacuation Warning is issued.

EVACUATION ORDER

This is a Mandatory Evacuation, and is a directive to leave your home or business immediately. Failure to follow an Evacuation Order may result in the endangerment to the lives of others, personal injury, or death. Once you have left the area, you will not be able to return until the Order has been lifted.

EVACUATION SHELTER

If an area must be evacuated for an extended amount of time, the County may request that the Red Cross set up an evacuation shelter. The location for an evacuation shelter will be announced by local officials once a safety assessment is complete and the shelter is ready to accept those affected by the evacuation.

HOME SUPPLY KITS

Be prepared with a home disaster supply kit that includes essential items to keep your family safe and healthy during emergencies. Store it in a cool, dry place

Kits can be purchased or homemade, ranging in size from as small as a shaving kit for your car to as big as a 50-gallon drum for your business.

In general, kits should be easy to carry and as lightweight as possible. You can build different kits, each suited to a different need.



- Water, one gallon of water per person per day for at least three days, for drinking and sanitation
- Food, at least a three-day supply of non-perishable food, dried and canned food
- Utility knife
- Medication
- Extra clothes, underwear, and socks
- Sturdy shoes
- Wallet and ID
- Fire Extinguisher
- Battery-powered or hand crank radio and a NOAA Weather Radio with tone alert and extra batteries for both
- Flashlight and extra batteries
- First aid kit
- Whistle to signal for help
- Dust mask (to help filter contaminated air)
- Plastic sheeting and duct tape to shelter-in-place
- Moist towelettes, garbage bags and plastic ties for personal sanitation
- Wrench or pliers to turn off utilities
- Can opener for food (if kit contains canned food)
- Local maps

CREATE AN EVACUATION GRAB BAG

Be ready to grab your important items and go if you need to evacuate. Add these items to a backback or bag.

FOOD AND WATER		MEDICAL		LIGHT AND POWER													
<input type="checkbox"/> 1 liter of water for each person	<input type="checkbox"/> Food for 3 days for each member of the household	<input type="checkbox"/> Small first aid kit	<input type="checkbox"/> Medications and a copy of prescriptions	<input type="checkbox"/> Hearing aids and batteries	<input type="checkbox"/> Spare eyeglasses	<input type="checkbox"/> Flashlight	<input type="checkbox"/> Cell Phone Charger	<input type="checkbox"/> Extra Batteries	<input type="checkbox"/> Power bank								
IMPORTANT DOCUMENTS			OTHER			TOILETRIES											
<input type="checkbox"/> Passport / Drivers License	<input type="checkbox"/> Printed out family emergency contact list	<input type="checkbox"/> Social Security Card	<input type="checkbox"/> Medical Insurance Card	<input type="checkbox"/> Insurance Information	<input type="checkbox"/> Legal Documents (deed, wills, trusts, etc.)	<input type="checkbox"/> Local Maps	<input type="checkbox"/> Radio (w/ batteries)	<input type="checkbox"/> Money (credit cards & Cash)	<input type="checkbox"/> Blanket	<input type="checkbox"/> Garbage Bags	<input type="checkbox"/> Emergency Kit (pg. 15)	<input type="checkbox"/> Toothbrush and toothpaste	<input type="checkbox"/> Soap and/or hand sanitizer	<input type="checkbox"/> Comb and/or brush	<input type="checkbox"/> Deodorant	<input type="checkbox"/> Feminine hygiene products	<input type="checkbox"/> Toilet Paper
SPECIALTY ITEMS																	
BABY CARE									PET CARE								
<input type="checkbox"/> Baby Food	<input type="checkbox"/> Bottles	<input type="checkbox"/> Medications	<input type="checkbox"/> Diapers	<input type="checkbox"/> Wipes	<input type="checkbox"/> Crate / Carrier	<input type="checkbox"/> Water	<input type="checkbox"/> Medications	<input type="checkbox"/> Leash, Collar, and ID Tag	<input type="checkbox"/> Food and Treats								

PET EMERGENCY KIT CHECKLIST

DOCUMENTS

- Photocopied veterinary records
 - Rabies certificate
 - Vaccinations
 - Medical summary
 - Prescriptions for medications
 - Most recent heartworm test result
- Photocopied veterinary records
- Photocopied registration information (proof of ownership, adoption records)
- Pet description (breed, sex, color, weight)
- Recent photographs for each of your pets. (Include picture of you and your pet(s) together)
- Waterproof container for documents
- Microchip information (microchip number, name and number of the microchip company)
- Contact information (phone numbers for family or friends you may be staying with)

WATER, FOOD AND MEDICATIONS

- Keep at least three days of food in an airtight, waterproof container
- Manual can opener and spoon (if using canned food)
- Store at least three days of water specifically for your pets in addition to water you need for yourself and your family
- Keep an extra supply of medicines that your pet takes on a regular basis in a waterproof container and include instructions
- Collapsible food and water dishes
- Feeding instructions for each animal

OTHER SUPPLIES

- Cleaning supplies for accidents (paper towels, plastic bags, disinfectant)
- Pet first aid reference book and first aid kit
- Leash, collar with ID and rabies tag and harness
- Litterbox and litter (for cats)
- Appropriately-sized pet carrier with bedding, blanket or towel
- Toys!



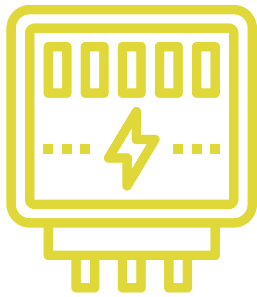
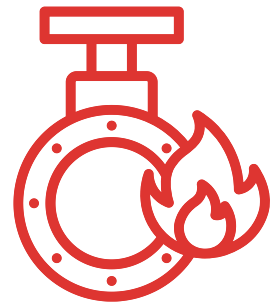
UTILITY SAFETY

ALWAYS THINK ABOUT SAFETY AND DO NOT TAKE RISKS

Walk carefully around your building; look for downed power wires, water and gas leaks and damage to the structure(s). Do not enter severely damaged buildings, especially alone. Wait for help and use safety gear.

GAS SHUT OFF

Learn the location of your gas meter and how to shut off the supply valve. Do not shut off the gas supply valve unless you smell or hear gas leaking. If you have “Natural Gas” (a line from the street) the main shut-off valve is located next to your meter on the inlet pipe. Use a wrench and carefully give it a quarter turn in either direction so that the bar runs crosswise on the pipe. The line is now closed. Shut off valves covered with paint should be tapped gently to break the seal; forcing the valve can break it. If you have propane (gas in a tank), turn off the main gas supply valve if it is safe to do so. To close the valve, turn it to the right (clockwise).



ELECTRICITY SHUT OFF

Every member of your household should know where your electrical switch box is and which switch controls power to your home. This switch may be found on the circuit breaker panel or it may be separately located near the meter. Remember - do not operate any electrical switches if a gas leak is suspected. To shut off the electricity to your home, turn off individual breakers first, then the main switch. To turn back on, turn on the main switch first, then individual breakers.

WATER SHUT OFF

The water shut off valve is found where the water supply enters the house. Check with your water company to determine if a special tool is needed to turn the valve. Consider installing a turn-off valve near your home to help with leaks or burst pipes inside. Water is essential for survival but, in an emergency, may be limited or unavailable. Properly stored water is the most important part of your emergency plan.

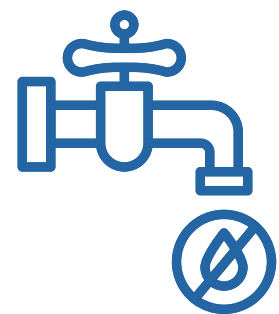


DIAGRAM THE LOCATION
of your utility shut-off valves, including water,
electricity and gas.

PEOPLE EXPERIENCING OR AT RISK OF HOMELESSNESS



If you are an adult in need of shelter, please call (800) 548-6047 or visit lahsa.org/get-help.



Seniors in need of shelter or other services, please call an advisor for free at (800) 304-7152 or visit seniorhousing.net.



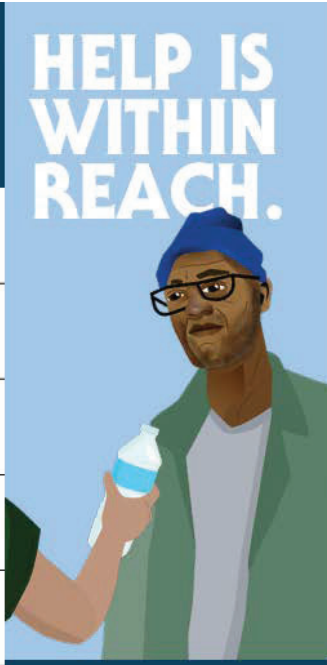
If you are family with minor children in need of shelter, please call 211 or visit 211LA.org



If you are a youth in need of shelter, please call (800) 548-6047 or download the WIN app.

DROP-IN HOMELESS SERVICES @ WEHO LIBRARY
 Weekdays
 625 N. San Vicente Blvd. 2nd Floor,
 West Hollywood, CA 90069

MONDAY 1PM-3PM	
TUESDAY 11AM-1PM 1PM-3PM	
WEDNESDAY 1PM-3PM	
THURSDAY 11AM-1PM 1PM-3PM	
FRIDAY 11AM-1PM	



THESE SERVICES ARE HERE FOR YOU.

HOMELESS SERVICES

ADULTS AND FAMILIES: Case management, benefits assistance, job assistance, shelter and housing.

Ascencia
 (818) 246-7900, ext. 100
ascencia.org
 Mon - Wed & Fri: 7am - 4pm;
 Thurs: 7am - 2pm
 Closed last Friday of the month.

Step Up on Second West Hollywood Mobile Integrated Team
 (323) 380-7590, ext. 1343
stepup.org
 Mon - Fri: 7am - 5pm

HEALTH CARE

Medical care, mental health, dental care, case management, HIV/STI testing and treatment, reproductive health services, and benefits enrollment.

Healthcare in Action
 For Information, email:
info@healthcareinaction.org

Saban Community Clinic | Beverly Health Center
 (323) 653-1990
sabancommunityclinic.org
 Mon - Thurs: 7:30am - 8:30pm;
 Fri: 7:30am - 5pm;
 Closed on Weekends.
 8405 Beverly Blvd.,
 Los Angeles, CA 90048

Saban Community Clinic | Hollywood Health Center
 (323) 653-1990
sabancommunityclinic.org
 Tues, Thurs, Fri:
 7:30am - 12:30pm;
 Closed on Weekends.
 6043 Hollywood Blvd.,
 Los Angeles, CA 90028

Los Angeles County 211
 Information and referral line.
 Dial 211 | 211la.org

PATH
 (323) 644-2200 | epath.org

Los Angeles Homeless Services Authority Services
 (213) 225-6581 | lahsa.org
 Mon - Fri: 9am - 4pm

OLDER ADULTS: Case Management, Housing Navigation, Employment Assistance, Benefits Assistance, Meals, Showers and Laundry. Cooling Center available when temperatures reach 90 and above.

Los Angeles LGBT Center | Senior Services (50+)
 (877) 688-4833 | lgbtcenter.org
 Mon - Fri: 9am - 5pm
 1118 N. McCadden Place,
 Los Angeles, CA 90038

YOUTH: Case management, shelter, meals, showers, counseling, GED and college prep, job training and linkage to benefits and housing for youth aged 24 and below.

UCLA Health, Homeless Healthcare Collaborative
 For Information, email:
hhc@mednet.ucla.edu

SUBSTANCE USE TREATMENT & RECOVERY

Friends Community Center
 Substance use treatment for gay, bisexual, and men who have sex with men.
 (323) 463-1601
friendscommunitycenter.org

McIntyre House
 Residential substance abuse recovery program for people who identify as men.
 (323) 662-0855
mcintyrehouse.org

Tarzana Treatment Centers
 In-patient medical detoxification and residential substance abuse treatment.
 (818) 996-1051 | tarzanatc.org

West Hollywood Recovery Center
 12-step meetings.
 (310) 625-2728 | thewhrc.org

The City of West Hollywood Homeless Initiative coordinates support for people experiencing homelessness. This drop-in program is a strategic collaboration of the City, LA County Library and partner social service agencies. weho.org/homeless

NEED HELP?
 Call us at (323) 848-6510
weho.org/homeless

SHOWERS

Los Angeles LGBT Center | Senior Services (50+)
 (877) 688-4833 | lgbtcenter.org
 Mon - Fri: 9:30am - 12:30pm;
 and 3:30pm - 4:30pm
 1118 N. McCadden Place,
 Los Angeles, CA 90038

Los Angeles LGBT Center | Youth Services
 (323) 860-2280 | lgbtcenter.org
 Mon - Sun: 7:30am - 10am
 1118 N. McCadden Place,
 Los Angeles, CA 90038

Saban Community Clinic | Beverly (Adults)
 (323) 653-1990
sabancommunityclinic.org
 Mon - Fri: 7:30am - 12:30pm
 8405 Beverly Blvd.,
 Los Angeles, CA 90048

Saban Community Clinic | Hollywood (Adults)
 (323) 653-1990
sabancommunityclinic.org
 Tues, Thurs, Fri:
 7:30am - 12:30pm
 6043 Hollywood Blvd.,
 Los Angeles, CA 90028

Los Angeles LGBT Center | Youth Services
 (323) 860-2280 | lgbtcenter.org
 Mon - Fri: 7:30am - 3:30pm;
 Sat - Sun: 7:30am - 1pm
 1118 N. McCadden Place,
 Los Angeles, CA 90038

TRANSGENDER ADULTS: Case management, meals, job assistance, shelter, housing, and other social service assistance for transgender people.

TransLatin@ Coalition
 (833) 847-2331
translatinacoalition.org

Trans Can Work
info@transcanwork.org
transcanwork.org

FOOD
 Free groceries and linkage to services.

JFS/SOVA Community Food and Resource Program
 For availability, call: (818) 988-7682 or visit jfsla.org/sova

PREPARING YOUR WORKPLACE

STEPS FOR A WORKPLACE	EXAMPLES
<p>1 Recognize potential hazards and how they can impact your business operations</p>	<ul style="list-style-type: none"> • Earthquake • Fire • Power outage • Flood • Water damage • Theft • Security risk
<p>2 Begin to prepare a disaster and continuity plan</p>	<ul style="list-style-type: none"> • Emergency contact list • Key contacts • Vital records • Critical equipment • Identify alternate work location
<p>3 Stockpile supplies and encourage employees to keep emergency supplies at work</p>	<ul style="list-style-type: none"> • First aid • Food • Water • Lighting • Communications • Tools • Hygiene and Sanitation
<p>4 Identify steps you can take to mitigate potential building damage</p>	<ul style="list-style-type: none"> • Talk to building owner • Request safety inspections • Consult Fire Marshal
<p>5 Practice Drop, Cover, and Hold On!</p>	<ul style="list-style-type: none"> • Under desk • Under a table • Away from windows • Stay low • Cover neck and head
<p>6 Once a danger has passed, first check for injured people then look for serious damages to your building</p>	<ul style="list-style-type: none"> • Address life safety issues • Address outer building safety • Address internal building safety • Perform more detailed building assessment • Have a meeting place
<p>7 Use your plan to resume business operations</p>	<ul style="list-style-type: none"> • Complete a detailed assessment of your vulnerability to hazards • Communicate with employees and customers about your plan • Find the resources you need to recover in your community • Refine your disaster plan with best practices

EMPLOYER EMERGENCY RESPONSE PLAN

Company Name

Address

Telephone

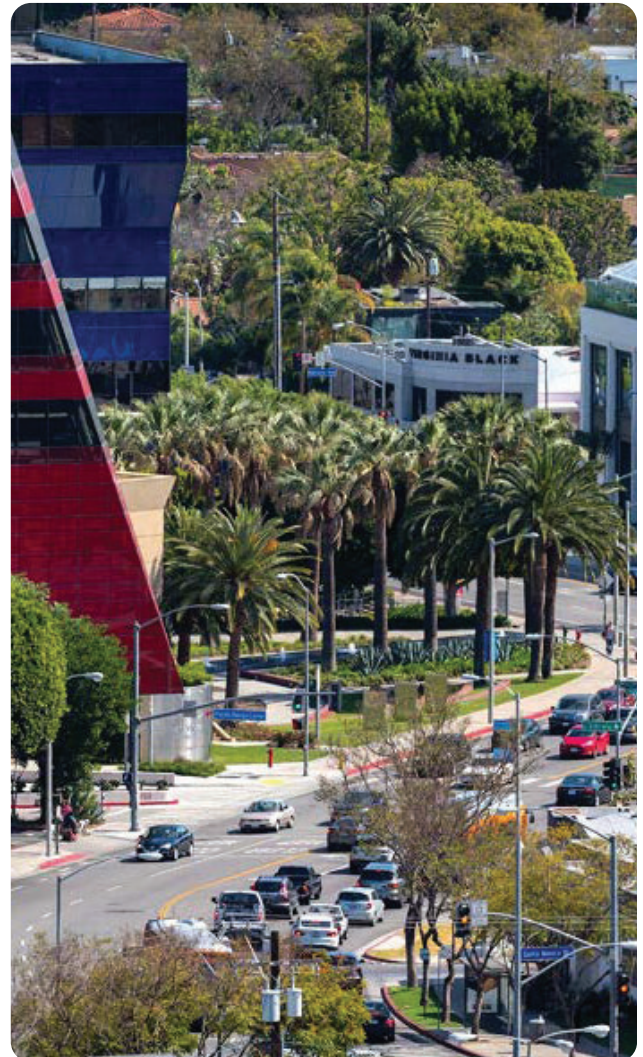
Contact Name / Title

Last Revision Date

Identify the goals and objectives for the emergency response plan.

Define what your emergency response team is expected to do during an emergency (e.g., evacuate employees and visitors, provide first aid, etc.)

Identify any regulations covered by your plan (e.g., OSHA, fire code, etc.)



COMMUTER EMERGENCY PLAN

Make sure you have a plan for traveling between work and home, and other commonly visited locations, in case of an emergency. Before an emergency happens, list your normal and some alternative routes you can use to get to your destinations. Keep a copy of this plan in your wallet or another safe place where you can access it if needed.

Public transportation mode (Metro, Cityline, etc.):

Mode	Line	Stop	Fare

Daily driving directions and alternative routes to and from work or other location:

	TO	FROM
DAILY ROUTE		
ALTERNATIVE ROUTE		



CITYLINE FLEX

Older residents (aged 62 or older) and residents with disabilities can access free curb-to-curb on-demand rideshare services from 8:00 AM – 5:00 PM on weekdays. Cityline Flex trips can be scheduled by phone, app, or online to locations up to 1.5 miles from the City of West Hollywood’s border.

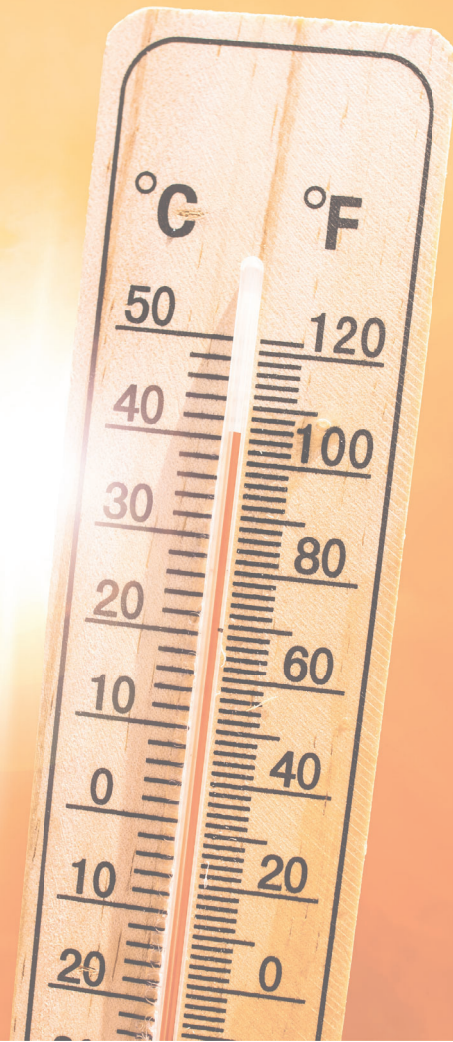
ON-CALL TRANSPORTATION PROGRAM

Older residents (aged 62 or older) and residents with disabilities can request rides 24/7 on short-notice by phone, app, or online and be picked up within 20 minutes at any location within 10 miles of the borders of the City of West Hollywood. Eligible residents can register for the On-Call Transportation Program by mail or online at weho.org/services/public-transportation-transit-options/on-call-transportation-program

For local traffic and transportation information, visit the Department of Transportation’s traveler information program: go511.com or call (877) 22-Go-511 (877-224-6511)

BE AWARE





EXTREME HEAT

Extreme heat is the leading cause of weather-related deaths within the US, accounting for over a quarter of weather-related fatalities since 1990. The frequency of extreme heat days is projected to increase in the region as a result of climate change. In West Hollywood, the number of extreme heat days are projected to increase by 15 days annually by 2050 and 20 days by 2100.

HOW TO STAY SAFE DURING EXTREME HEAT

Be Prepared

Keep your home, business, or workplace cool with these tips:

- Cover windows with drapes or shades. Weather-strip windows and doors.
- Use window reflectors, such as aluminum foil-covered cardboard, to reflect heat back outside. Add insulation to keep the heat out.
- Use a powered attic ventilator or attic fan to regulate the heat level by clearing hot air.
- Install window air conditioners and insulate around them.

Stay notified.

Sign up for the Alert LA County emergency notification system at ready.lacounty.gov. Occasionally hot weather adds strain to the power grid. To learn about any planned Flex Alerts, call Southern California Edison at (800) 611-1911 or log on to sce.com.

If you are 65 or older:

Make a plan with a friend, relative, or neighbor to check on you twice a day.

Be Safe During

Do not use electric fans when the temperature outside is more than 95 degrees.

You could increase the risk of heat-related illness. Fans create air flow but do not reduce body temperature.

Take care of your (and your pet's!) physical health with these tips:

- Drink plenty of fluids to stay hydrated.
- Wear loose, lightweight, light-colored clothing.
- Avoid high-energy activities.

Never leave a child, adult, or animal alone inside a vehicle, even for a minute.

Find places with air conditioning or find shade if you're outside.

Cooling centers, libraries, and shopping malls can provide a break from the heat. Available cooling centers are listed on the next page.

Help avoid power outages.

Keep thermostats at 78 degrees and shut off lights.

Know the Signs and Ways to Treat Heat-Related Illness

Heat Cramps

Symptoms: muscle cramps or spasms in the legs and abdomen and heavy sweating.

First Aid: Go to a cooler location. Apply firm pressure on cramping muscles. Remove excess clothing. Take sips of cool sports drinks with salt and sugar. Get medical help if cramps last over an hour.

Heat Exhaustion

Symptoms: Heavy sweating, paleness, muscle cramps, tiredness, weakness, dizziness, headache, nausea or vomiting, and fainting

First Aid: Go to an air-conditioned place and lie down. Loosen or remove clothing. Take a cool bath. Take sips of cool sports drinks with salt and sugar. Get medical help if symptoms get worse or last over an hour.

Heat Stroke

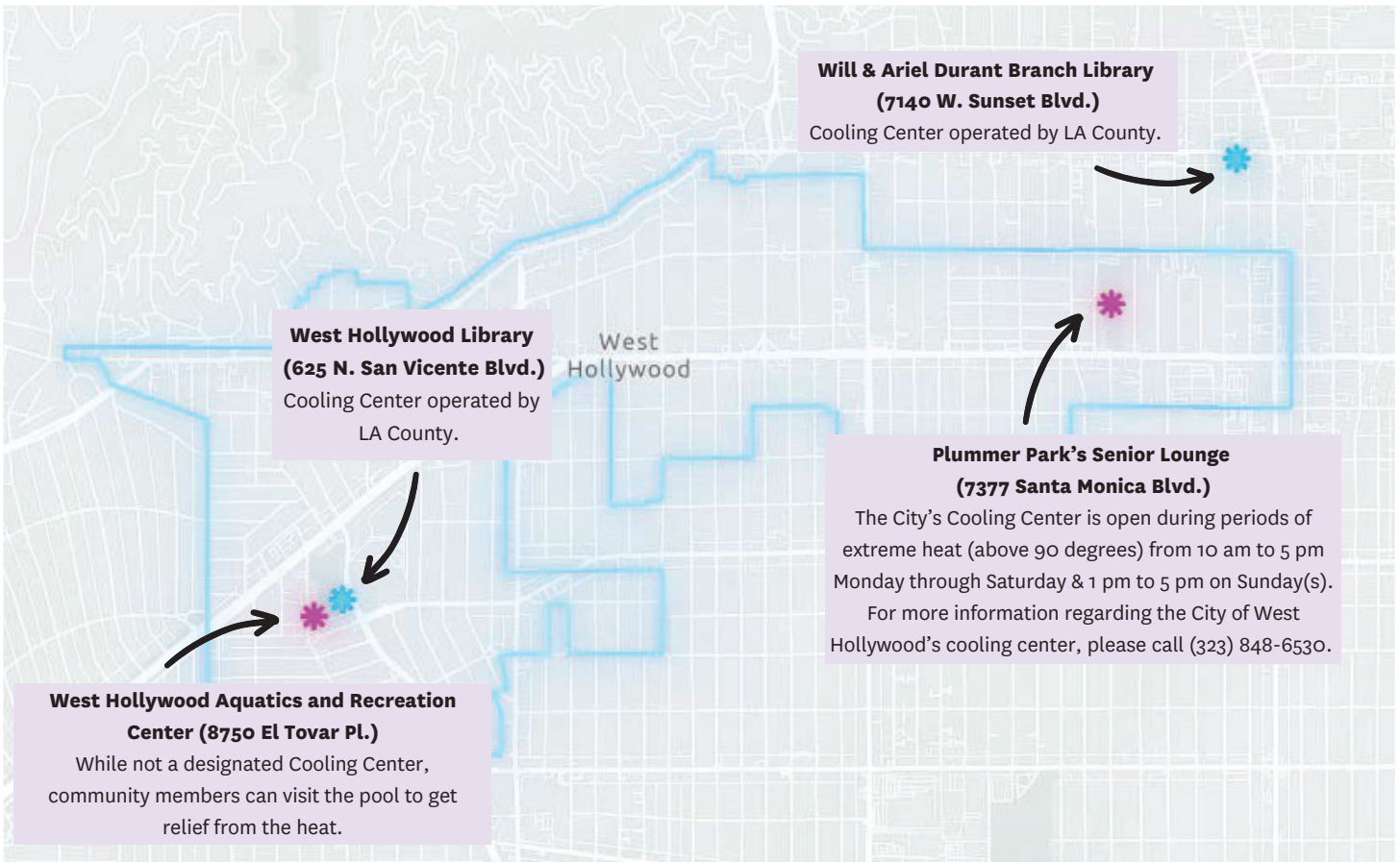
Symptoms: Body temperature above 103°F, headache, confusion, nausea, dizziness, red, hot, dry skin with no sweat; unconsciousness.

First Aid: Call 9-1-1 or get the person to a hospital. Heat stroke is a severe medical emergency. Move to a cooler environment and cool down with whatever is available until help arrives. Do not give fluids.

Overheating in Pets

Excessive panting, drooling, and heavy or rapid breathing are signs of overheating in pets. If you think your pet is overheating, get them to a cool, shady place quickly. Use cold water, ice packs, or wet towels to cool them down.

COOLING CENTERS IN WEST HOLLYWOOD



View the map at weho.org/services/cooling-centers

Activities To Beat the Heat



Grocery Shopping



Movies



Indoor Malls



Public Pools



FLOODING

Though located on relatively high ground without any major flood-prone waterways, West Hollywood is situated at the base of the mountains with steep narrow canyons that drain into the City. Extreme rainfall and storm events can cause localized or flash flooding, which can occur within minutes or a few hours of heavy rainfall. Storm flooding can also affect the quantity and quality of water supplies.

HOW TO STAY SAFE DURING FLOODING

Be Prepared

Prepare your home for flooding:

- Examine windows, doors, or skylights for any signs of previous water damage to identify where repairs, such as caulking or weatherstripping, may be needed.
- Secure outdoor items and place trash bins at least 6 inches from the curb, making them less likely to be carried away by stormwater flow.
- If your property is prone to flooding, keep sandbags and plastic sheeting on hand.

Prepare your vehicle for storm season.

Check windshield wipers, lights, tire inflation, and tire tread wear for operation and safety. Keep your vehicle fueled or charged in case power is cut off to local stations.

Sign up for notifications.

Sign up for text notifications via Nixle or text your WeHo zip code to 888777. Follow @WeHoCity on Instagram, Facebook, and X for emergency-related road closures.

Be Safe During

Monitor information.

Listen to local alerting systems or NOAA Weather Radio.

If told to evacuate, do so immediately.

Never drive around barricades. Local responders use them to safely direct traffic out of flooded areas.

Do not walk, swim, or drive through flood waters.

Do not drive or walk through moving floodwaters. Floodwater may have elevated levels of contamination from raw sewage or other hazardous substances. Limit non-essential travel, as most vehicles can be swept away in only 1 feet of moving water.

If your vehicle is trapped in moving water, stay inside.

If water continues to rise, seek refuge on top of the vehicle.

Get to higher ground.

If you live in a flood prone area, get to higher ground immediately.

Recognize & Respond

Assess home damage.

Check for slope movement, settlement, and water damage. If floodwater entered your home, dry indoor areas and discard anything that has been wet for more than 24-48 hours to prevent mold. Do not touch electrical equipment if it is wet or if you are standing in water.

Drive safely.

Many roads may have mud, debris, holes, and washed-out areas. Call 5-1-1 or visit the 5-1-1 website for real-time road closures. Maintain a safe distance from leaning trees, poles, fences, or walls.

Report storm damage.

Submit a request to report any storm-related damage using the PublicStuff app. Report downed power lines and broken gas lines to the appropriate utility.

Avoid and eliminate standing water.

Standing water hides many dangers including toxins, chemicals, and sharp objects. Remove standing water indoors using containers. Clean and disinfect surfaces and items.



WILDFIRES AND SMOKE

Wildfires have become increasingly common and severe in Southern California in recent years, especially in the summer and during droughts. The City of West Hollywood now contains very high, high, and moderate fire hazard severity zones along the Hollywood Hills. Wildfires inside and outside of the City can exacerbate health impacts on populations more vulnerable to changing climate conditions – whether through damage to power infrastructure or through wildfire smoke.

West Hollywood has relatively high numbers of older adults, people with disabilities, and people without access to vehicles. These groups are more likely to be affected by the hazards posed by wildfires. Older adults and people with heart or lung diseases are more susceptible to the negative health effects associated with poor air quality. During times of high wildfire risk, utility operators may temporarily shut off power to prevent ignition from the electric system. Wildfire-related power disruptions can pose serious risks to households dependent on powered medical equipment. People without personal vehicles rely on walking, biking, or transit to access essential goods and services and are often at greater risk of overexposure to outdoor air pollution from wildfire smoke.

HOW TO STAY SAFE DURING A WILDFIRE & SMOKE EVENT

Be Prepared

Sign up for notifications.

Get air quality conditions, alerts, and forecasts from your local air district. Sign up for advisories at www.aqmd.gov/home/air-quality/air-alerts, or download the South Coast AQMD mobile app.

Know your community's evacuation routes.

Find several ways to leave the area. Drive the evacuation routes and find shelter locations. Have a plan for pets.

Gather emergency supplies.

Include N95 respirator masks. Keep in mind each person's specific needs, including medication. Don't forget the needs of pets.

Prepare your home.

Use fire-resistant landscaping and harden your home with fire-safe construction measures. Clean your home's roof.

Be Safe During

If told to evacuate, do so immediately.

If trapped, call 9-1-1.

Give your location, but be aware that emergency response could be delayed or impossible. Turn on lights to help people find you.

Stay indoors if possible.

Remain indoors and avoid vigorous physical exercise or outdoor activities when the air quality index reaches unhealthy levels due to wildfire smoke.

Reduce the smoke that enters your home.

Keep windows and doors closed. If you have a central air conditioning system, set it to "on" to ensure air is being filtered constantly, rather than "auto," which runs the system intermittently, and make sure it has a clean filter.

Use an N95 mask to avoid breathing harmful smoke particles.

Recognize & Respond

Listen to authorities to find out if it is safe to return and whether water is safe to drink.

Send text messages or use social media to reach out to family and friends.

Phone systems are often busy following a disaster. Make calls only in emergencies.

Examine your homes exterior and interior.

Look for sparks and embers across your homes roof, exterior areas, and in each room of your home.

Take precautions when cleaning up ash from wildfires.

Wear a tight-fitting disposable mask to protect your lungs, goggles, gloves, long-sleeved shirts, long pants, shoes, and socks to avoid skin contact. Clean ash off pets. Direct ash-filled water to ground areas and away from the storm drains. Avoid using leaf blowers.



POWER OUTAGES

Power outages are on the rise in California. The data shows a correlation between power outages and black out events during wildfire season. The US Energy Information Agency (EIA) cites extreme weather events as the major culprit behind an increase in the number of power outages and the length of outages each year. Extreme weather accounted for almost 61% of all major outages in California from 2000 to 2023.

There is also a rise in planned power outages, in which utility companies establish planned de-energization events or Public Safety Power Shutoffs that occur during hot and dry days that are sustained by winds and strong gusts. Planned power outages can prevent power lines from sparking wildfires and threatening lives.

HOW TO STAY SAFE DURING A POWER OUTAGE

Be Prepared

Create a communications plan.

See example on page 3, and keep a paper copy.

Install smoke and carbon monoxide alarms with battery backup on every level of your home and near sleeping areas.

Learn the signs of carbon monoxide poisoning.

Gather supplies to last for several days.

Check your supplies regularly and before extreme weather events. If you don't have an emergency supply kit, make sure you know where items that you already have are located.

Keep mobile phones and other electronic equipment charged.

Plan for alternative power sources to charge devices.

Fuel your vehicles in case of shortages or pump outages.

Install and use your generator safely.

Store fuel safely. Plan to prioritize the things you will need to plug in. You may not be able to power all appliances at one time.

Prepare to keep the refrigerator and freezer cold with ice.

Keep a thermometer so that you can make sure food stays safe.

Be Safe During

Avoid carbon monoxide poisoning.

Keep generators, stoves, or charcoal grills outdoors at least 20 feet away from any building openings like windows, doors or garages. Never use a gas stovetop, oven, grill or dryer to heat your home.

Stay fire safe.

Use electric and battery-powered lights, not gas stoves or candles, to heat your home. Always use fireplaces, portable heaters and wood-burning stoves safely.

Don't leave a gasoline-powered vehicle running inside a garage, even if the garage door is open.

If you use a gasoline-powered vehicle as a source of power or warmth, make sure to run it in a well-ventilated place outside.

Keep freezers and refrigerators closed.

A refrigerator will keep food cold for about 4 hours. A full freezer will stay a safe temperature for about 48 hours. Do not store food in the outside or in the snow during cold weather.

Unplug appliances and electronics to avoid damage from electrical surges and use surge protection devices.

Pay attention to water advisories.

Boil water or use bottled water from your emergency supply kit, if needed.

Recognize & Respond

When in doubt, throw it out.

Throw away any refrigerated food that has been exposed to temperatures 40 degrees Fahrenheit or higher for more than 4 hours. Throw away refrigerated food that has an unusual odor, color, or texture.

Replace refrigerated medications if the power is out for a day or more, unless the drug's label says otherwise.

Call your doctor or pharmacist if you depend on refrigerated medications that have been at room temperature. Only use the medicine until you have a new supply.

Know how to stay cool in extreme heat, even when the power is out.

Find places with air conditioning that you can go to. Find shade, wet your skin with water, avoid high-energy activities and wear lightweight, light-colored clothing.

Be safe around electrical infrastructure.

Avoid damaged or fallen power lines, poles, and downed wires, which can cause electrocution.

MEDICAL DEVICES THAT DEPEND ON ELECTRICITY

Life-Support Devices

Contact your local electric company about your power needs for life-support devices (such home dialysis, suction, breathing machines, etc.) in advance of a power outage. Some utility companies will put you on a “priority reconnection service” list. However, even with this higher priority, your power could still be out for many days following a power outage.

It is vital that you have power backup options for your equipment. Talk to equipment suppliers about your power options (such as backup batteries, generators, etc.). Let your fire department know that you are dependent on life-support devices.

Other Medical Devices

Talk to your doctor to make a plan for how you will use your medical devices that need electricity.

Create an emergency power plan that includes model and serial numbers for your medical devices.

Have all equipment instruction manuals located in one easy place to find in the event of a power outage. Read the user manual or contact the manufacturer to find out if your medical device is compatible with batteries or a generator.

If possible, buy manual alternatives for your electric devices that are portable, dependable, and durable. For example, a manual wheelchair, walker, or cane as a backup for an electric scooter.

STAY INFORMED



IMPORTANT LOCAL INFORMATION



LOCAL TEXT ALERTS

The City of West Hollywood and the West Hollywood Station of the Los Angeles County Sheriff's Station provide community safety and emergency alerts/notifications via Nixle.

To opt-in, text a West Hollywood ZIP code to 888777.



NEWS MEDIA

Monitor emergency and weather information on local news. Include an AM/FM radio in your emergency kit in case the power is out.



SOCIAL MEDIA

All news media and government agencies put out emergency information on social media. Social media will have information about current emergencies nearly immediately, but remember that anyone, anywhere in the world, can post information on social media, so look for social media accounts of trusted news media (major mainstream newspapers, TV and radio stations) and government agencies to ensure you get timely, accurate, relevant information.

Recommended government agency social media accounts include:

- City of West Hollywood X, Facebook, and Instagram: @wehocity
- LA County Fire Department Twitter: @LACoFDPIO
- LA County Sheriff's Department X: @LASDHQ
- LA County Office of Emergency Management X: @ReadyLACounty



WEHO CLIMATE ACTION DASHBOARD

See how the City responds to climate change and follow the progress of meeting WeHo Climate Action goals. The dashboard is updated every January and July. www.weho.org/climateaction

GOVERNMENT AGENCY WEBSITES, EMERGENCY ALERTS & APPS

WEST HOLLYWOOD EMERGENCY PREPAREDNESS WEBPAGE

West Hollywood's Emergency Preparedness page offers tips on making a plan, building a kit, signing up for alerts, and joining CERT to stay ready for disasters.

weho.org/city-government/city-departments/community-safety/public-safety/emergency-preparedness

ALERT LA COUNTY - LOS ANGELES COUNTY FIRE AND SHERIFF'S DEPARTMENTS ALERTS

Alert LA County is a free mass notification system for Los Angeles County residents and businesses. The County of Los Angeles uses Alert LA County to contact the public during a Countywide emergency.

Additionally, Alert LA County is used in unincorporated communities and certain cities where fire and/or law enforcement services are contracted to the County Fire Department and Sheriff's Department.

lacounty.gov/emergency/alert-la

READY.GOV - FEDERAL GOVERNEMENT

Ready.gov and its Spanish language version Listos are the Federal government's nationwide campaign to educate and empower people to prepare for and respond to natural and human-made disasters. It offers resources to help residents stay informed about the different types of emergencies that could occur and their appropriate responses, make a family emergency plan, build an emergency supply kit and get involved in your community by taking action to prepare for emergencies.

ready.gov

NOAA/NATIONAL WEATHER SERVICE

Sign up for weather alerts by text message and email from the National Weather Service at

weather.gov/enterprise.

Find ongoing, up-to-date weather conditions, hazards and forecasts at weather.gov.

STATE GOVERNMENT

The California Office of Emergency Services (Cal OES) offers emergency preparedness and recovery information, as well as up to date information about current major emergencies in the state, on its X account: [@Cal_OES](https://twitter.com/Cal_OES).

CALTRANS QUICKMAP

Caltrans shows all major road and highway closures, hazards, weather conditions and more.

quickmap.dot.ca.gov

CAL FIRE INCIDENT WEB PAGE

The California Department of Forestry and Fire Protection (CAL FIRE) posts updated information on the location, size and status of most major fires in California with an interactive map.

fire.ca.gov/incidents

GET HELP

Here are some of the agencies in Los Angeles County that can make a difference in your emergency plans and preparedness. Take the time to add information for organizations that serve in your neighborhood and community.

Topic	Agency	Contact Information
Community Emergency Response Team training	City of West Hollywood	go.weho.org/emergencypreparedness
Emergency planning and preparedness information	City of West Hollywood Division of Public Safety	(323) 848-6414
Road closures and conditions	LA County Department of Public Works	(800) 675-HELP (4357) www.ladpw.org
Building inspections and permits	City of West Hollywood Community Development Department	weho.org/permits
Flood control and drainage issues	LA County Department of Public Works Flood Control	(800) 675-HELP (4357) www.ladpw.org
Mental health services (WeHo)	City of West Hollywood Department of Human Services	www.weho.org/services/human-services/mental-health
Mental health services (County)	LA County Department of Mental Health	(800) 854-7771 dmh.LACounty.gov
Disastor relief organizations	211 LA County	211 211lacounty.org
Power outages	Southern California Edison	(800) 684-8123 sce.com
Gas outages	Southern California Gas Company	(800) 655-4555 socialgas.com

GET HELP (CONTINUED)

Topic	Agency	Contact Information
Disaster recovery assistance	FEMA	disasterassistance.gov
Disaster loans and grants	U.S. Small Business Administration	(800) 659-2955 sba.gov
Weather	National Oceanic Atmospheric Administration	noaa.gov
Environmental disasters	U.S. Environmental Protection Agency	epa.gov/ebtpages/emergencies.html
Solar power	City of West Hollywood	energysage.com/westhollywood
Electric vehicles	City of West Hollywood	go.weho.org/ev
School closures	LAUSD	(213) 241-1000
Cooling centers	City of West Hollywood	weho.org/coolingcenters
Public transit	City of West Hollywood	weho.org/transit
Utility assistance	City of West Hollywood	weho.org/services/human-services/utility-discount-programs
Senior services	City of West Hollywood	weho.org/services/human-services/senior-services

TAKE THE NEXT STEP

JOIN MY WEHO CLIMATE ACTION

Explore a curated selection of activities tailored to your household, track your impact and progress over time, and find a wealth of resources, from rebates to how-to guides.

Together you can join in community challenges, collaborate with neighbors, and celebrate collective achievements.

Get Personalized Actionable Tips On How To:



Eat Green & Waste Less



Take Community Action



Be Water Wise



Be Energy Smart



Be Prepared & Connect



Clean Energy Home



Learn which simple everyday actions you can take to reduce carbon pollution and save money at my.wehoclimateaction.org.



WEHO CLIMATE RESILIENCE TOOLKIT

City of West Hollywood
8300 Santa Monica Boulevard
West Hollywood, CA 90069
(323) 848-6400
weho.org/publicsafety
[@wehocity](https://twitter.com/wehocity)



City of West Hollywood
California 1984