



**IMPORTANT INFORMATION ABOUT
THE CITY OF WEST HOLLYWOOD'S
SEWER SERVICE CHARGE FOR FISCAL YEAR 2022-2023**

(THIS IS NOT A BILL)

Dear Property Owner,

The City of West Hollywood is committed to providing high-quality sewer service in the most cost-efficient manner possible. The City's sewer system includes 39 miles of sewer pipes, the majority of which was built in the 1920's. The State of California has issued stringent regulations for the City's operation and maintenance of the sewer system. The purpose of these regulations is to ensure that sewer systems are adequately funded and properly managed to reduce the number of sanitary sewer overflows and the potential negative impacts to public health.

Each year, the City collects the Sewer Service Charge on the annual property tax statement. The Sewer Service Charge is levied to pay for the operation and maintenance of the City's sewer system. On July 1, 2022, the City's current rates will increase by the annual increase in the Consumer Price Index (CPI) for Urban Wage Earners and Clerical Workers in the Los Angeles-Long Beach-Anaheim Area not to exceed 7%. The increase for the upcoming year is 7.000%. The rate increase is necessary to ensure the funding for the sewer program keeps up with cost increases for contract maintenance services provided by Los Angeles County and private contractors.

The formula for the calculation of the sewer service charge rates is directly reflective of the proportional use of the sewer system by each parcel within the City of West Hollywood, based on land use codes and parcel area. This means that properties with land uses which discharge large sewer flows pay a proportionally higher assessment than parcels with lower sewer generation rates (i.e., a parcel with a retail store has a lower assessment rate than a parcel with a laundry, car wash, restaurant, etc.). The amount of the charge for multi-story commercial and mixed use commercial/residential parcels is calculated based on sewage flow data.

The City of West Hollywood charges a 40% discounted rate for apartments and condominiums, as these dwellings on average have fewer occupants and typically do not have laundry in each unit. For Fiscal Year 2022-2023, the sewer service charge rates for residential parcels are described below:

**City of West Hollywood
Residential Parcel Sewer Charges**

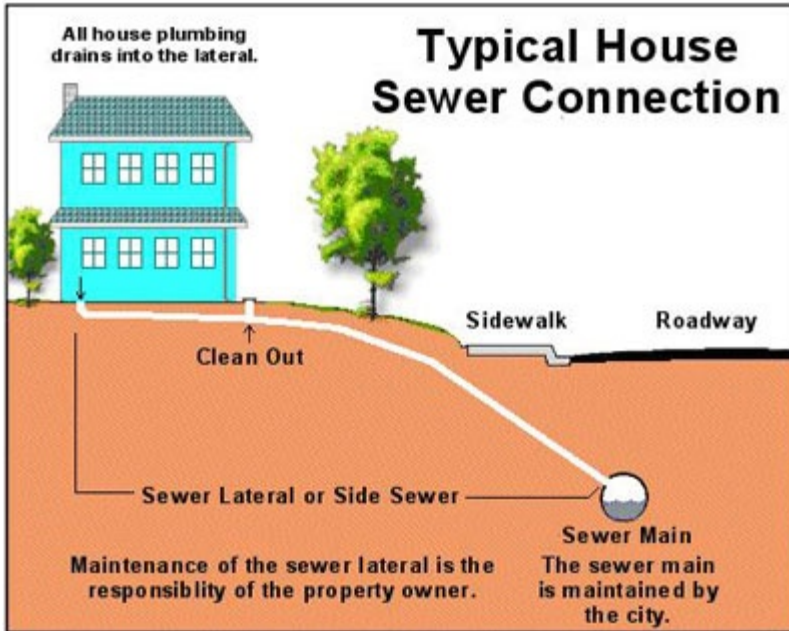
Land Use	2021-2022 Annual Charge (per unit)	2022-2023 Annual Charge (per unit)	Amount of Annual Increase (per unit)
Single Family	\$ 46.37	\$ 49.62	\$ 3.25
Multi-Family	\$ 27.82	\$ 29.77	\$ 1.95
Condominiums	\$ 27.82	\$ 29.77	\$ 1.95

The Sewer Service Charge applies to all properties whether someone resides on the property or not because the City has costs to maintain the sewer lines at all times. If you have any questions regarding the City Sewer Service Charge, please call the City's Public Works Department at (323) 848-6375.

SEWER LATERAL MAINTENANCE

What is a Private Sewer Lateral?

Every home and business has a pipe that drains wastewater to the City-owned sewer mainline. That pipe is called a private lateral. The City-owned sewer mainline connects to regional sewer lines which transport sewage to the Hyperion Wastewater Treatment Plant, located in Playa Del Rey.



Property Owner's Responsibility

Private property owners are responsible for properly operating and maintaining their private laterals, including the point of connection to the City-owned sewer mainline. The proper maintenance of a private sewer lateral is important because the line can clog with roots and grease, and may cause a backup inside a home or business. A spill can also result in public and/or environmental health concerns.

How a Property Owner Can Maintain a Functional Sewer Lateral

1. Have your sewer lateral video inspected and cleaned routinely as necessary.
2. Repair or replace deteriorated or damaged lateral pipes as soon as possible.
3. Do not plant trees or large shrubs near sewer lateral pipes.
4. Never pour paint or building materials down a drain.

Is Your Sewer Stopped Up?

If you have a sewer back up and your plumber suspects the problem is not in your building or private lateral, you can call West Hollywood City Hall at (323) 848-6375 or after hours call the Los Angeles County Sewer Maintenance Dispatcher at **1-800-675-HELP(4357)**. Maintenance crews are available to respond to your sewer service problems 24 hours a day, 7 days a week.

Remember, Garbage Disposals are Not Trash Cans

Putting things down the drains that don't belong there could cause the sewer lines to back up for the whole building. Cooking oils and grease should never be put down your disposal. Once they cool, the fats harden in the pipes in the building, which can lead to blockages. Never put coffee grounds in the garbage disposal because they do not dissolve for a long time, can build up in the pipes, and eventually fill a pipe or even your disposal. Do not put large amounts of pasta down the garbage disposal at one time, which can clog the pipes of a building. Very fibrous fruits or vegetables, citrus fruit, coffee grounds, and egg shells should be kept out of the garbage disposal and put into the organic waste bin.

Know What 2 Flush

Human waste and toilet paper should be the only thing going down the toilet.

Unfortunately, over the years, people have turned the

toilet into a trash can. Things to not put down your toilet include cotton products like cotton balls, Q-tips, and feminine hygiene products, dental floss, thick paper towels, condoms, and medication. Even cat litter should not be put down the toilet because like the coffee grounds, it does not dissolve for a long time and can actually cause a backup in the pipes. Similarly, baby wipes and disposable cleaning cloths that are commonly sold in the cleaning aisles of stores should not be flushed down the toilet because they do not dissolve quickly enough and can get caught in the sewer pipes in the building.

