

APPROVED
YA 3/19/18
with additional
direction

CITY COUNCIL
UNFINISHED BUSINESS

MARCH 19, 2018

SUBJECT: PUBLIC SAFETY UPDATE

INITIATED BY: PUBLIC SAFETY DEPARTMENT

(Kristin Cook, Public Safety Director) **KC**
(Lily Campbell, Emergency Management Coordinator) **LC**
(Captain Sergio Aloma, LA County Sheriff's Department)
(Assistant Chief Anthony Williams, LA County Fire Department)

CODE COMPLIANCE DIVISION

(Jeff Aubel, Code Compliance Manager)

HUMAN SERVICES & RENT STABILIZATION DEPARTMENT

(David Giugni, Social Services Manager)

CITY MANAGER'S DEPARTMENT

(Corri Planck, Project Manager, West Hollywood Homeless Initiative)

STATEMENT ON THE SUBJECT:

The City Council will receive an update on public safety activities and provide additional direction to staff.

RECOMMENDATION:

- 1) Receive an update on and provide additional direction to staff regarding public safety priorities such as crime prevention, resources to address homelessness and neighborhood livability, and public education.
- 2) Adopt Resolution No. 18-_____ "A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF WEST HOLLYWOOD ADOPTING APPENDIX B – PUBLIC SAFETY ADDENDUM TO THE EASTSIDE COMMUNITY PRIORITIES PLAN FOR THE EASTSIDE NEIGHBORHOOD OF WEST HOLLYWOOD, CALIFORNIA".

BACKGROUND / ANALYSIS:

Crime Statistics: July – December 2017

The City continues to be a very safe place to live, visit, and work. While West Hollywood's population is approximately 35,000, its daily population typically more than doubles with the number of people who work and play here. For a city that is only 1.9 square miles, West Hollywood is home to a large number of entertainment oriented businesses such as restaurants, lounges, bars and nightclubs; there are over 200.

Additionally, West Hollywood is home to a number of large scale special events that bring hundreds of thousands of visitors at a time into the city, such as LA Pride and Halloween Carnaval.

Sheriff's personnel have continued to focus their efforts on neighborhood patrols and maintaining the quality of life for the community. Sheriff's personnel, Public Safety staff, and the Public Safety Commission regularly examine crime statistics in order to identify problem areas and adjust resource deployment as appropriate. Captain Sergio Aloma works with the Station's Crime Analyst and Station staff, City Council, and City staff to adjust resources as necessary. The Captain has increased both Bicycle and Foot Patrols, and more Deputies are trained now for Bicycle Patrol than ever before. Staff in collaboration with Captain Aloma will be making recommendations to City Council during the 2018-2020 budget process to increase Sheriff's Department resources serving the City of West Hollywood.

The Station remains committed to collaborating with City officials, residents, and businesses to resolve community concerns. In addition, the Innovations Division is leading the video systems in a public space (also known as "safety cameras") pilot project and a Request for Proposals will be issued shortly. Detailed information on the camera pilot project can be found in the Staff Item presented to Council by the Innovations Division also at the March 19, 2018 Council Meeting.

Part 1 Crime increased 10% for July through December 2017 vs. July through December 2016 due to an increase in property crimes. Vehicle Burglary (+65%) saw a significant increase and was the primary factor in the 10% increase in Part 1 Crimes. Melrose Avenue/Robertson Boulevard and Sunset Boulevard in the West District were hit especially hard, along with the Gateway area in the East District. There were 267 vehicle burglaries citywide and 192 (72%) of those were window smashes. Smashing windows is the preferred method of entry for criminals to use when a vehicle is locked, because breaking a window will not set off the alarm system. Almost without exception, window smash vehicle burglaries occur when property is clearly visible inside the vehicle. A crime suppression and community outreach plan has been developed to better address these issues, including more public outreach via Nixle and social media, increased foot patrols, and training more deputies for bike patrol.

In contrast, Aggravated Assault (-38%), Grand Theft Auto (-30%), and Residential Burglary (-10%), all decreased for July through December 2017, as compared to the same months in 2016.

Efforts to Address Homelessness

From July through December 2017, 188 homeless persons were arrested. These figures refer only to individuals arrested and do not take into account that many transients were arrested multiple times during this time frame.

Although reducing Part I Crime is a priority for the station, personnel also remain committed to addressing various quality of life issues. The implementation of the day shift foot beat program has greatly improved law enforcement presence in the East District of West Hollywood, where a number of quality of life concerns have been voiced. These efforts have also improved the ability to contact and provide services to our homeless population who suffer from a variety of mental illnesses. To effectively address these issues, station personnel, including deputies that speak a variety of languages (Spanish, Armenian, Farsi, and German among many others), the Community Oriented Policing and Problem Solving (COPPS) Team and the Entertainment Policing Team (EPT), continue to work together with various City Departments. In August of 2016, staff launched the Mobile Command Center Van which helps the City respond to and manage emergency situations. When not utilized for emergency deployments, the van can be parked in the neighborhood and/or parks for visibility.

The West Hollywood Sheriff's Station has committed to education and training for all deputies and supervisors through a comprehensive Crisis Intervention Training (CIT) that gives them additional tools and training to deal with a population that is impacted by mental health and substance abuse issues. The Station has also leveraged County and City resources for its homeless outreach operations. These operations – bringing together the Sheriff's Community Partnership Bureau and the HOST teams, L.A. County Department of Mental Health Services, the MET (Mental Evaluation Team), LAHSA outreach teams, and the City's contracted providers – have made more than 140 contacts in four operations in a focused effort to connect people to services.

Collaboration Between Social Services and Law Enforcement

"Mental Health Support for Homeless Individuals" was a key City Council initiative that informed the City's 2016-2019 Social Services funding process. The following contracts were brought on-line in October 2016 and renewed in October 2017 to address mental health support for people who are homeless:

- **Step Up On Second** - funds a dedicated West Hollywood Multi-disciplinary Integrated Team (MIT) to provide street-based services to chronically homeless, mentally ill community members. The MIT includes a Licensed Clinical Social Worker (LCSW), a Licensed Vocational Nurse (LVN), a substance abuse counselor, a peer advocate and a psychiatrist.

- The Los Angeles LGBT Center - permanently funds the mental health outreach position. This position provides a clinician to assist both Sheriff's personnel and street outreach teams with critical outreach activities, including participation in ride-alongs. The primary objective is to connect homeless community members who have mental health challenges with mental health services.
- Ascencia - provides an additional dedicated street outreach team and access to up to ten shelter beds.

In addition to the contracts listed above, in February 2018, the City of West Hollywood amended its contract with AIDS Project Los Angeles (APLA) to include a full-time HIV Specialist Outreach Position. This contract amendment was in response to data collected through the 2017 Demographic Survey demonstrating that 18.2% of the City's homeless community members are living with HIV. The Specialist will accompany the City's contracted outreach teams to engage homeless community members living with or at-risk for HIV. In addition, the Specialist will participate in the Homeless Initiative Outreach program at the Library. These services address a variety of challenges that have created barriers for homeless community members seeking permanent supportive housing.

In January 2018, the City of West Hollywood participated in the Greater Los Angeles Homeless Count, coordinated by the Los Angeles Homeless Services Authority (LAHSA). Sheriff's deputies took the lead in guiding teams of volunteers, including a City Councilmember, Human Services Commissioners and residents, in the point-in-time count. The teams counted the number of homeless people in the five census tracts that comprise the City of West Hollywood and the West Hollywood Sheriff's station served as the deployment site for the effort.

Sheriff's station personnel actively participate in the quarterly Homeless Collaborative meetings with City staff and social services providers. One benefit of these meetings is a partnership between COPPS Team members and the City's contracted social services providers. For example, the Los Angeles LGBT Center's Transgender Economic Empowerment Project collaborates with the Sheriff's Department to provide resources to transgender homeless individuals in the community. Additionally, homeless individuals can obtain TAP cards and emergency outreach supplies at the West Hollywood Station.

In collaboration with Jewish Family Service of Los Angeles and Alzheimer's Greater Los Angeles, the City of West Hollywood and Supervisor Sheila Kuehl's Office, hosted a community forum to provide insight and resources for assisting community members who suffer from Alzheimer's and other related dementias. The event targeted individuals who regularly interact with community members including Block by Block Ambassadors, Sheriff's personnel, social services agency partners, and local business owners. The

forum was televised and is available on-line as a resource for all interested and concerned community members.

Community Safety Initiatives for Eastside of West Hollywood

A December 5, 2016 City Council item directed the City Manager to work with appropriate staff to implement strategies to enhance the quality of life on the Eastside. To achieve this direction, Public Safety staff continues to increase public safety on the Eastside of West Hollywood. The following are updates to safety initiatives for the Eastside of West Hollywood:

Possible traffic light at Fountain Avenue and Formosa Avenue – The Fountain Avenue Traffic Safety priority test recommendations approved by City Council on February 5, 2018, includes the following Fountain/Formosa intersection treatments, scheduled to be installed during the summer of 2018:

- an enhanced marked crosswalk across Fountain Avenue with a refuge island to reduce the exposure of pedestrians crossing and increase the motorists' awareness of pedestrians crossing.
- a marked crosswalk across the Formosa Avenue north approach.
- bulb-outs at the intersection corners to enhance pedestrian safety and comfort by reducing crossing distances and encourage slower vehicle turning speeds.

The City installed a speed radar feedback sign on Fountain Avenue at Formosa Avenue in October of 2017.

Address the need for fluorescent paint on traffic calming triangles - The triangles at the Formosa/Lexington and Detroit/Lexington traffic circles were recently repainted in December of 2017. City staff will continue to inspect the neighborhood traffic calming devices and make sure the proper signage and curb markings are up-to-date, and refresh where necessary.

Increase power washing of sidewalks on the Eastside, as well as graffiti removal efforts – Power washing is currently completed on a monthly basis. City staff will be bringing an item to Council proposing an enhanced cleaning program to include expanded efforts at power washing, litter pick up, graffiti cleaning, and shopping cart retrieval in all major commercial areas of the City including the eastern corridors. Staff is continuing to refine the enhanced program and expects to be updating the City Council soon. Graffiti is normally removed within 24 hours. The Graffiti Hotline and the WEHO App are available for the community to report graffiti complaints.

Refer the issue of branding smaller segments of the Eastside to the Eastside Task Force – The Eastside Community Priorities Plan, adopted by the City Council in October 2017, includes recommendation 7.1: Support Neighborhood Identity Program. This

recommendation discusses the desire for the Eastside to be recognized as a unique neighborhood within West Hollywood. This recommendation further suggests that any specific neighborhood branding (logo, marketing materials) should be developed as part of a future merchants' association or Business Improvement District (BID).

The Eastside Working Group envisioned an Eastside branding and identity strategy to be established through the implementation of the following additional recommendations:

- 7.3 – Hold regularly occurring community events
- 7.4 – Implement annual open streets festival
- 7.7 – Cultural attractions walking tour
- 7.6 – Implement Street Media and Wayfinding

Staff plans to provide annual updates to Council with respect to these key implementation priorities included in the Plan during the annual budgetary update - including progress to date, current initiatives, and future resource demands. In developing these updates, staff will conduct "pop-up" events to actively engage the community. As part of this continued dialogue, staff may recommend adjustments to priorities if necessary.

Neighborhood Livability

Public Safety personnel continue to promote neighborhood livability and address the various quality of life issues that regularly impact the West Hollywood community, including impacts from noise (loud music, motorcycles), speeding, and night club operations as well as anti-scavenging, dogs off leash, illegal pet waste disposal, illegal hot dog cart vendors, and bandit taxi cab enforcement. Staff continues to assist the Public Safety Commission with the "Live, Work, Play, Be Safe" public safety education campaign, including utilizing social media, "walk-about" with the Sheriff's Captain, PSAs, and Public Safety Commissioner "street outreach."

Specifically, the Community Impact Team (CIT) Deputies and Code Compliance staff are proactive in addressing the impacts from entertainment establishments and special events. CIT Deputies work with staff at nighttime establishments to prevent alcohol related incidents and have increased criminal enforcement of various neighborhood concerns, including drinking in public, criminal transient issues, and various nuisance issues. The Sheriff's Department and Code Compliance personnel also work with the Alcoholic Beverage Control to educate businesses and work collaboratively on alcohol related issues. On a nightly basis, they actively patrol over sixty bars, nightclubs, and hotels.

Emergency Management and Major Special Events

An interdisciplinary team headed by Event and Film Services and Public Safety staff regularly meets to plan, manage, and evaluate all major special events in West Hollywood. Participating agencies include the following:

- Fire Operations
- Fire Prevention
- Fire EMS
- Fire Command and Control Division
- Fire Training Services Section
- Fire Joint Hazard Assessment Team
- Sheriff's Emergency Operations Bureau and Joint Regional Information Center
- Sheriff's Special Enforcement Bureau
- Sheriff's Arson and Explosives Unit
- County Department of Health Services Emergency Medical Services Agency and Medical Alert Center
- County Department of Public Health
- Area hospital personnel, including Cedars Sinai

Threat assessments are conducted by Sheriff's intelligence experts on each event, and recommendations to increase security are implemented. Event Action Plans are written by Sheriff and Fire personnel in coordination with City staff, and the Incident Command System is followed. The Public Safety staff coordinated implementation of a medical care center at Halloween, which allowed medical professionals to treat patients and avoid transporting patients to area hospitals when unnecessary.

CONFORMANCE WITH VISION 2020 AND THE GOALS OF THE WEST HOLLYWOOD GENERAL PLAN:

This item is consistent with the Primary Strategic Goal(s) (PSG) and/or Ongoing Strategic Program(s) (OSP) of:

- PSG-1: Maintain the City's Unique Urban Balance with Emphasis on Residential Neighborhood Livability.
- OSP-7: Collaborative Public Safety.

In addition, this item is compliant with the following goal(s) of the West Hollywood General Plan:

- SN-6: Maintain adequate levels of law enforcement, fire protection and emergency medical services.
- SN-7: Utilize law enforcement, fire protection and emergency medical services in a proactive and preventative way.
- SN-8: Provide public safety services in a manner that reflects and is sensitive to the characteristics and needs of the West Hollywood community.

EVALUATION PROCESSES:

Staff will continue to work with the community and the Public Safety Commission to evaluate and make policy recommendations to City Council regarding public safety resources.

ENVIRONMENTAL SUSTAINABILITY AND HEALTH:

City staff will work with the County of Los Angeles to ensure that resources procured are environmentally friendly whenever possible.

COMMUNITY ENGAGEMENT:

The Public Safety Commission meets monthly and provides the community an opportunity to provide input on public safety related services.

OFFICE OF PRIMARY RESPONSIBILITY:

PUBLIC SAFETY DEPARTMENT / PUBLIC SAFETY - ADMINISTRATION

FISCAL IMPACT:

There is no fiscal impact at this time. Staff in collaboration with Captain Aloma will be making recommendations to City Council during the 2018-2020 budget process to increase Sheriff's Department resources serving the City of West Hollywood.

ATTACHMENTS:

ATTACHMENT A – A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF WEST HOLLYWOOD ADOPTING APPENDIX B – PUBLIC SAFETY ADDENDUM TO THE EASTSIDE COMMUNITY PRIORITIES PLAN FOR THE EASTSIDE NEIGHBORHOOD OF WEST HOLLYWOOD, CALIFORNIA

ATTACHMENT B – APPENDIX

APPENDIX 1A – Sheriff's Station Overview

APPENDIX 1B – Community Impact Team (CIT)

APPENDIX 1C – Detective Bureau

APPENDIX 1D – Traffic Division

APPENDIX 1E – Youth Programs

APPENDIX 1F – Narcotics Bureau

APPENDIX 1G – Volunteers

APPENDIX 2 – Los Angeles County Fire Department

APPENDIX 3 – Public Safety Department and Public Safety Commission

APPENDIX 4 – Code Compliance Division

APPENDIX 5 – Block By Block Security Ambassadors

APPENDIX 6 – Public Safety Addendum to the Eastside Plan

RESOLUTION NO. 18-_____

A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF WEST HOLLYWOOD, ADOPTING APPENDIX B – PUBLIC SAFETY ADDENDUM TO THE EASTSIDE COMMUNITY PRIORITIES PLAN FOR THE EASTSIDE NEIGHBORHOOD OF WEST HOLLYWOOD, CALIFORNIA.

The City Council the City of West Hollywood does hereby resolve as follows:

SECTION 1. On October 17, 2017, the City Council adopted the Eastside Community Priorities Plan to address the most pressing issues and concerns for the Eastside, as recommend by the City's former Eastside Working Group.

SECTION 2. During the City Council meeting on October 17, 2017, recognizing the importance of public safety issues to the Eastside community, the City Council directed the Public Safety Department to develop a Public Safety addendum to the Eastside Community Priorities Plan. The addendum is to be included as Appendix B - Public Safety Addendum to the adopted Eastside Community Priorities Plan.

SECTION 3. The purpose of Appendix B - Public Safety Addendum to the Eastside Community Priorities Plan is to (1) inventory existing public safety programs (including projects, programs, policies and infrastructure) in the Eastside neighborhood and (2) to identify and prioritize public safety improvements to be implemented over the next five to ten years.

SECTION 4. The City Council of the City of West Hollywood hereby finds that Appendix B – Public Safety Addendum to the Eastside Community Priorities Plan is consistent with the Goals and Policies of the General Plan, specifically Policy SN-8 which directs the City to provide public safety services in a manner that reflects and is sensitive to the characteristics and needs of the West Hollywood community. Additionally, the Plan is consistent with Policy ED-9, which encourages the revitalization of the Eastside Redevelopment Area, Policy LU-4, which encourages an urban environment oriented and scaled to the pedestrian, and Policy LU-8, to maintain and enhance residential neighborhoods. Thus, adoption of Appendix B – Public Safety of the Eastside Community Priorities Plan further advances implementation of the Objectives, Goals or Policies set forth in the General Plan. The overall vision of the General Plan promotes the Eastside Community Priorities Plan and therefore, the adoption of the Eastside Community Priorities Plan would not impede the implementation of any of the Goals, Objectives, or Policies in the West Hollywood General Plan.

SECTION 7. Based on the foregoing, the City Council of the City of West Hollywood hereby adopts Appendix B – Public Safety Addendum to the Eastside Community Priorities Plan.

PASSED, APPROVED AND ADOPTED by the City Council of the City of West Hollywood at a regular meeting held the 19th Day of March, by the following vote:

AYES: Councilmember:
NOES: Councilmember:
ABSENT: Councilmember:
ABSTAIN: Councilmember:

JOHN HEILMAN, MAYOR
ATTEST:

YVONNE QUARKER, CITY CLERK

STATE OF CALIFORNIA)
COUNTY OF LOS ANGELES)
CITY OF WEST HOLLYWOOD)

I, YVONNE QUARKER, City Clerk of the City of West Hollywood, do hereby certify that the foregoing Ordinance No. 18-__ was duly passed, approved and adopted by the City Council of the City of West Hollywood at a regular meeting held on the __ day of _____, 2018, after having its first reading at the regular meeting of said City Council on the __ day of _____, 2018.

I further certify that this ordinance was posted in three public places as provided for in Resolution No. 5, adopted the 29th day of November, 1984.

WITNESS MY HAND AND OFFICIAL SEAL THIS __ DAY OF _____, 2018.

YVONNE QUARKER, CITY CLERK

APPENDIX 1A - Sheriff's Station Overview**West Hollywood Sheriff's Station**

West Hollywood remains a very safe place to live, work and visit. The station remains dedicated to its goal of providing the City with efficient and effective law enforcement services on every level. As always, each person at the West Hollywood Station appreciates the strong partnership with City staff. The Crime Impact Team and other station personnel make frequent efforts to speak with the West Hollywood community regarding habits that reduce the likelihood of becoming crime victims. Furthermore, the Station has increased its social media involvement as a means of reaching out to the public and providing valuable information. Sheriff's personnel plan to continue to improve upon these efforts to build public trust and to best serve the various communities of West Hollywood.

Part 1 Crime increased 10% for July through December 2017 vs. July through December 2016. Vehicle Burglary (+65%) saw a significant increase and was the primary factor in the 10% increase in Part 1 Crimes. Melrose Avenue/Robertson Boulevard and Sunset Boulevard in the West District were hit especially hard, along with the Gateway area in the East District. There were 267 vehicle burglaries citywide and 192 (72%) of those were window smashes. Smashing windows is the preferred method of entry for criminals to use when a vehicle is locked, because breaking a window will not set off the alarm system. Almost without exception, window smash vehicle burglaries occur when property is clearly visible inside the vehicle. A crime suppression and community outreach plan has been developed to better address these issues, including more public outreach via Nixle and social media, increased foot patrols, and training more deputies for bike patrol.

In contrast, Aggravated Assault (-38%), Grand Theft Auto (-30%), and Residential Burglary (-10%), all decreased for July through December 2017, as compared to the same months in 2016.

In the West District, there was a 14% increase in Part 1 Crimes. Vehicle Burglary (+91%) and Grand Theft (+31%) had significant increases and offset solid reductions in Grand Theft Auto (-52%), Aggravated Assaults (-31%), Armed Robbery (-33%) and Residential Burglary (-23%). Pickpocket thefts of cell phones and wallets in nightclubs continue to be a problem. The rising cost of cell phones coupled with expensive purses and wallets push most of these incidents into the Grand Theft category. The West District, with 501 Part 1 Crimes, accounted for 48% of all Part 1 Crime in the City and continues a two year trend of crime increasing in that area.

The City Center saw a slight increase (+4%) in total Part 1 Crime. Like other areas of the city, Vehicle Burglary increased significantly (+87%) and mitigated reductions in Aggravated Assault (-80%) and Petty Theft (-24%). With 232 Part 1 Crimes, the City Center accounted for 22% of Part 1 Crime citywide.

In the East District, Part 1 Crime increased (+9%) when compared to the same time period in 2016. Armed Robbery (+125%) and Other Burglaries (+143%) were the two most important increases. This area was hit hard with theft of bicycles located in sub parking garages, which in most instances falls under the Other Burglary classification. In terms of total citywide crime, the East District accounts for 30% of all Part 1 Crime.

From July through December 2017, 188 homeless persons were arrested. These figures refer only to individuals arrested and do not take into account that many transients were arrested multiple times during this time frame.

Although reducing Part I Crime is a priority for the station, personnel also remain committed to addressing various quality of life issues. The implementation of the day shift foot beat program has greatly improved law enforcement presence in the East District of West Hollywood, where a number of quality of life concerns have been voiced. These efforts have also improved our ability to contact and provide services to our homeless population who suffer from a variety of mental illnesses. To effectively address these issues, station personnel, including deputies that speak a variety of languages (Spanish, Armenian, Farsi, and German among many others), the Community Oriented Policing and Problem Solving (COPPS) Team and the Entertainment Policing Team (EPT), continue to work together with various City Departments.

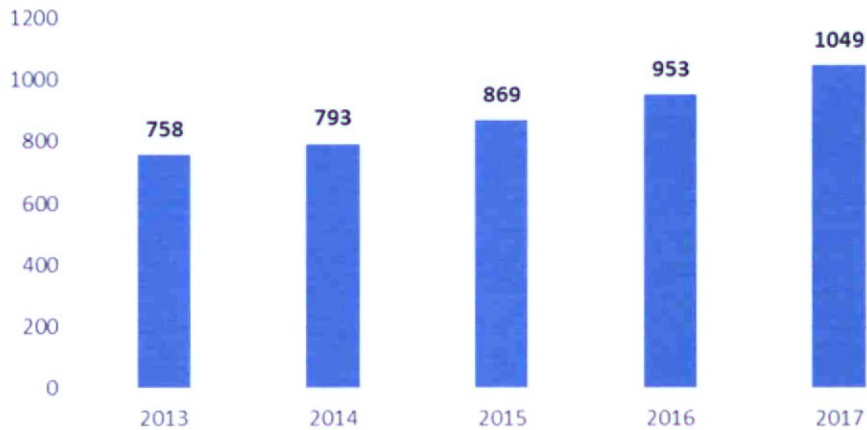
In addition, personnel have formed relationships with members of private organizations that are focused on providing necessary resources for our growing homeless population. On a day to day basis, the Station's ability to quickly respond to and handle the myriad of quality of life issues is greatly enhanced through the efforts of this partnership.

The following pages summarize crime statistics and station activity primarily for July through December of 2017.

Part 1 Crime

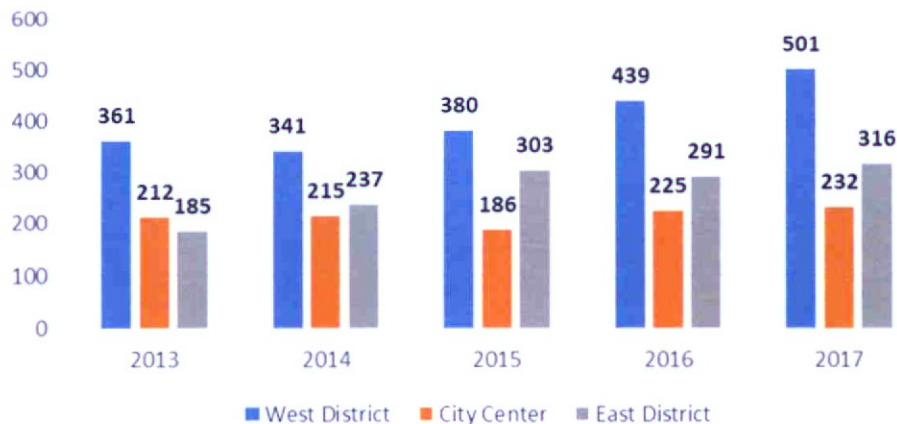
The following chart depicts Part 1 Crime for the months of July - December for the last five years. Part 1 Crime includes Homicide, Rape, Assaults, Robbery, Burglary, Theft, and Arson.

**Part 1 Crime: July - December
2013 - 2017**



The following chart depicts the number of Part 1 Crimes for the months of July - December for the last five years, broken down by district. The three districts are: West District (West of La Cienega), City Center (La Cienega to Fairfax), and East District (East of Fairfax).

**Part 1 Crime by District: July - December
2013 - 2017**



Citywide, Part 1 Crime increased 10% when compared to the same time period last year. This increase in overall Part 1 Crime can be attributed to substantial increases in vehicle burglaries throughout the city.

Part I Crime - Whole City	July - December 2016	July - December 2017	% Change
Homicide	1	0	-100.00%
Rape	12	15	25.00%
Assault, Aggravated	68	42	-38.24%
Robbery Total	62	69	11.29%
-Robbery, Armed	21	23	9.52%
-Robbery, Strong Arm	41	46	12.20%
Burglary Total	107	116	8.41%
-Burglary, Residence	60	54	-10.00%
-Burglary, Other	47	62	31.91%
Theft Total	627	755	20.41%
-Grand Theft	122	148	21.31%
-Vehicle Burglary	162	267	64.81%
-Locker Burglary	5	7	40.00%
-Petty Theft	338	333	-1.48%
Grand Theft Auto	74	52	-29.73%
Arson	2	0	-100.00%
Total	953	1049	10.07%

Looking at the three areas of the City separately, Part 1 Crime in the West District increased 14% when comparing July – December 2016 to July – December 2017. Vehicle Burglary, which increased 91%, was the driving factor in the 14% crime increase.

Part I Crime - West District	July - December 2016	July - December 2017	% Change
Homicide	1	0	-100.00%
Rape	7	12	71.43%
Assault, Aggravated	35	24	-31.43%
Robbery Total	28	27	-3.57%
-Robbery, Armed	12	8	-33.33%
-Robbery, Strong Arm	16	19	18.75%
Burglary Total	56	54	-3.57%
-Burglary, Residence	30	23	-23.33%
-Burglary, Other	26	31	19.23%
Theft Total	278	368	32.37%
-Grand Theft	67	88	31.34%
-Vehicle Burglary	69	132	91.30%
-Locker Burglary	5	7	40.00%
-Petty Theft	137	141	2.92%
Grand Theft Auto	33	16	-51.52%
Arson	1	0	-100.00%
Total	439	501	14.12%

The City Center had a modest 4% increase in Part 1 Crime when compared to the same time period last year. Vehicle Burglary increased 87% and Strong Armed Robbery increased 71%, although the percent change for Robbery is somewhat skewed due to the low number of incidents.

Part I Crime - City Center	July - December 2016	July - December 2017	% Change
Homicide	0	0	N/C
Rape	2	1	-50.00%
Assault, Aggravated	20	4	-80.00%
Robbery Total	12	18	50.00%
-Robbery, Armed	5	6	20.00%
-Robbery, Strong Arm	7	12	71.43%
Burglary Total	25	26	4.00%
-Burglary, Residence	11	12	9.09%
-Burglary, Other	14	14	0.00%
Theft Total	147	166	12.93%
-Grand Theft	37	39	5.41%
-Vehicle Burglary	39	73	87.18%
-Locker Burglary	0	0	N/C
-Petty Theft	71	54	-23.94%
Grand Theft Auto	17	17	0.00%
Arson	0	0	N/C
Total	223	232	4.04%

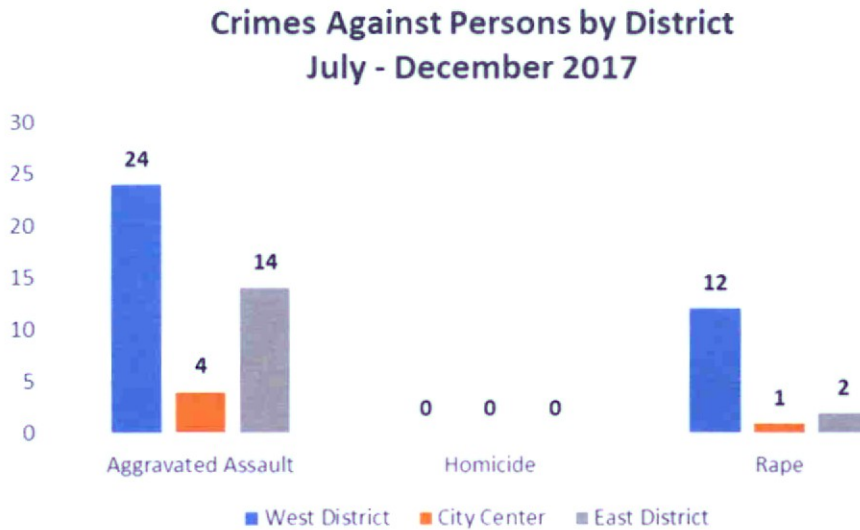
*N/C = not calculable

The East District had a 9% increase in Part 1 Crime when compared to the same time period last year. Theft of bicycles from parking garages was a problem in this area and contributed to a 142% increase in Other Burglaries.

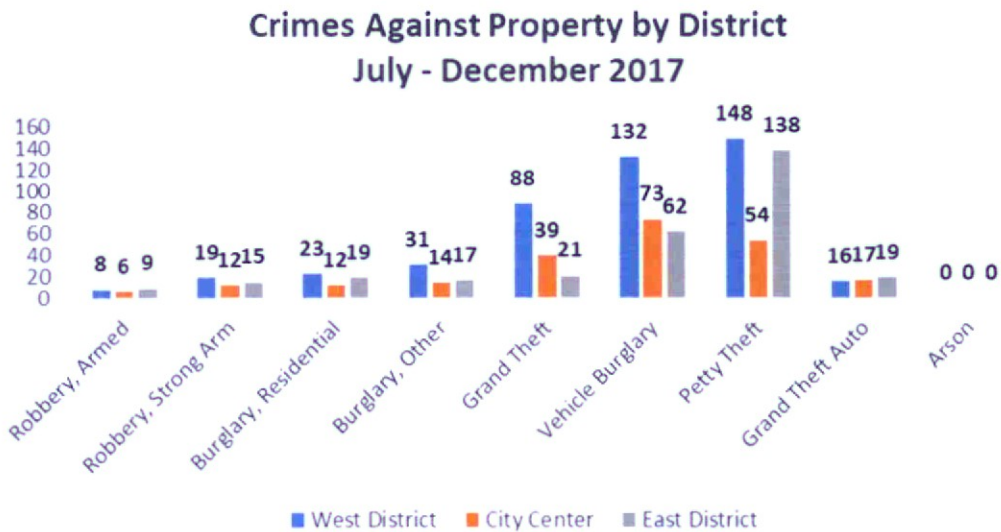
Part I Crime - East District	July - December 2016	July - December 2017	% Change
Homicide	0	0	N/C
Rape	3	2	-33.33%
Assault, Aggravated	13	14	7.69%
Robbery Total	22	24	9.09%
-Robbery, Armed	4	9	125.00%
-Robbery, Strong Arm	18	15	-16.67%
Burglary Total	26	36	38.46%
-Burglary, Residence	19	19	0.00%
-Burglary, Other	7	17	142.86%
Theft Total	202	221	9.41%
-Grand Theft	18	21	16.67%
-Vehicle Burglary	54	62	14.81%
-Locker Burglary	0	0	N/C
-Petty Theft	130	138	6.15%
Grand Theft Auto	24	19	-20.83%
Arson	1	0	-100.00%
Total	291	316	8.59%

*N/C = not calculable

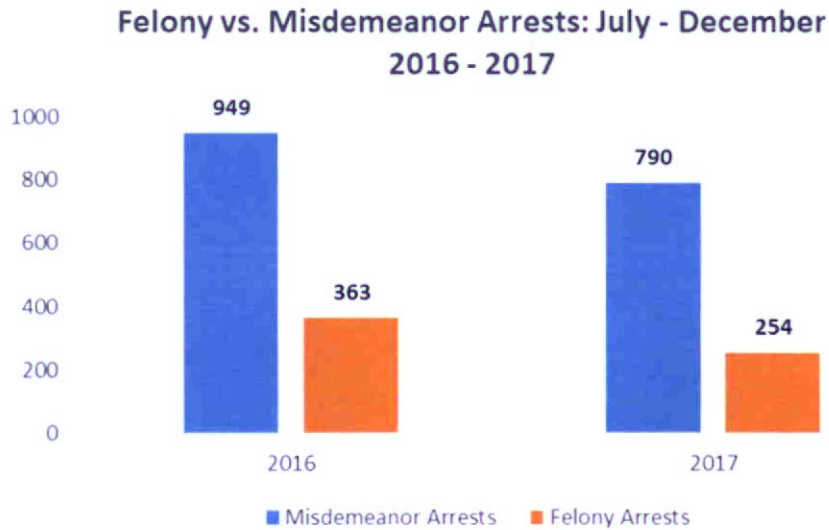
The following chart depicts crimes against persons, broken down by district, for July - December 2017.



The following chart depicts crimes against property, broken down by district, for July - December 2017.



The following chart depicts the number of Part 1 Crime arrests for felonies versus misdemeanors for July - December of the last two years.

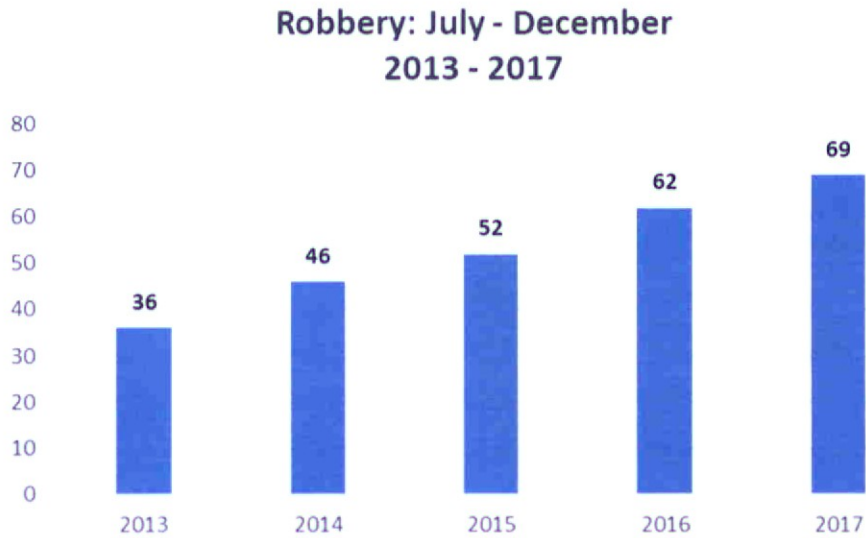


The following chart depicts the number of Part 1 Crime arrests for Crimes Against Persons (i.e., Homicide, Rape, and Aggravated Assaults) versus those for Crimes Against Property (i.e., Robbery, Burglary, Grand Theft, Petty Theft, Grand Theft Auto and Arson) for July - December of the last two years.

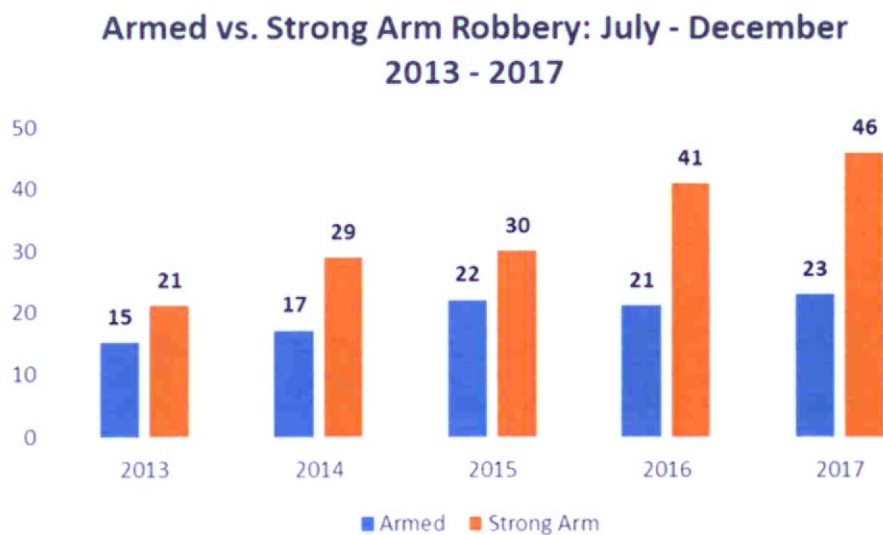


Robbery

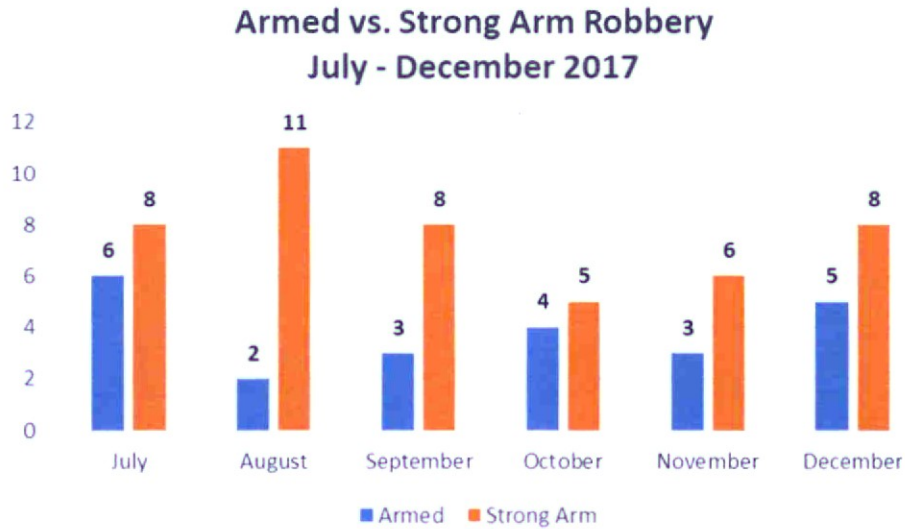
The following chart compares the number of Robberies during July - December for the last five years.



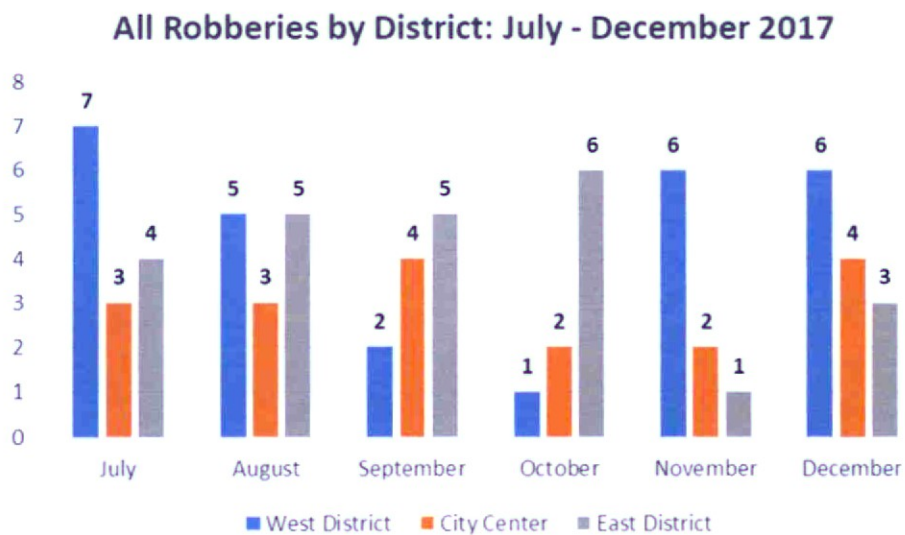
The following chart compares the number of Armed Robberies vs. Strong Arm Robberies during July - December for the last five years.



The following chart compares the number of Armed Robberies vs. Strong Arm Robberies during the months of July - December 2017.



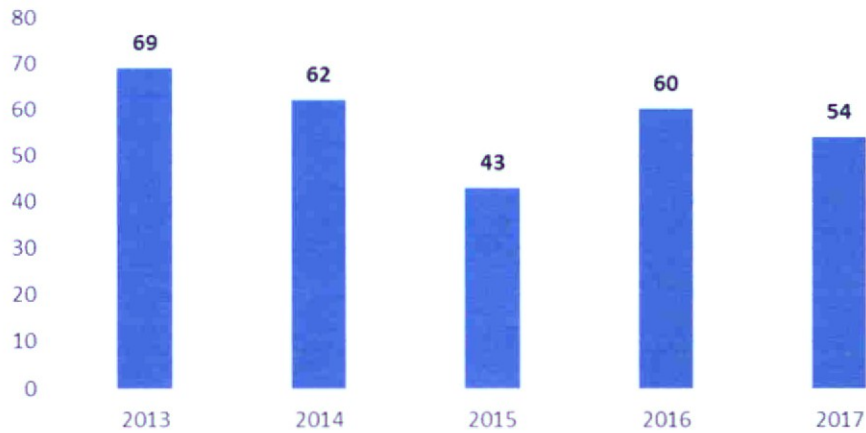
The following chart compares the number of Robberies by district for the months of July - December 2017.



Residential Burglary

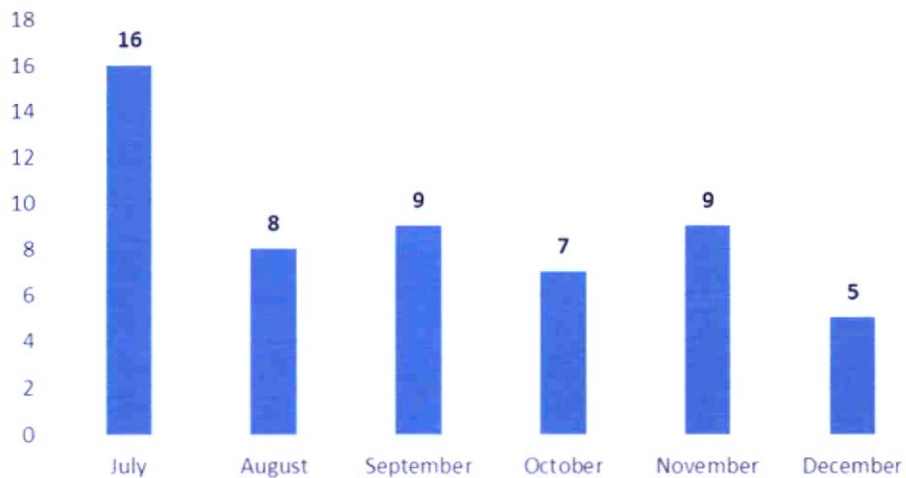
The following chart compares the number of Residential Burglaries during July - December for the last five years.

**Residential Burglary: July - December
2013 - 2017**

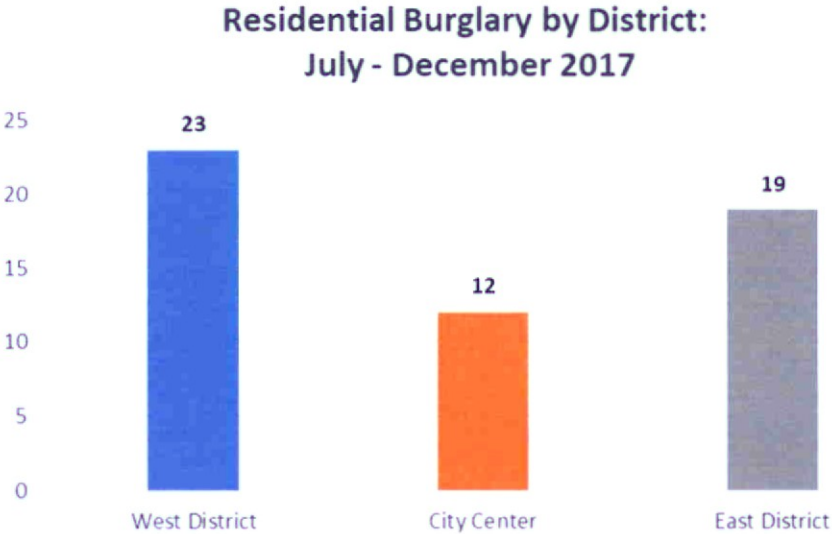


The following chart shows Residential Burglaries by month for July - December 2017.

Residential Burglary: July - December 2017



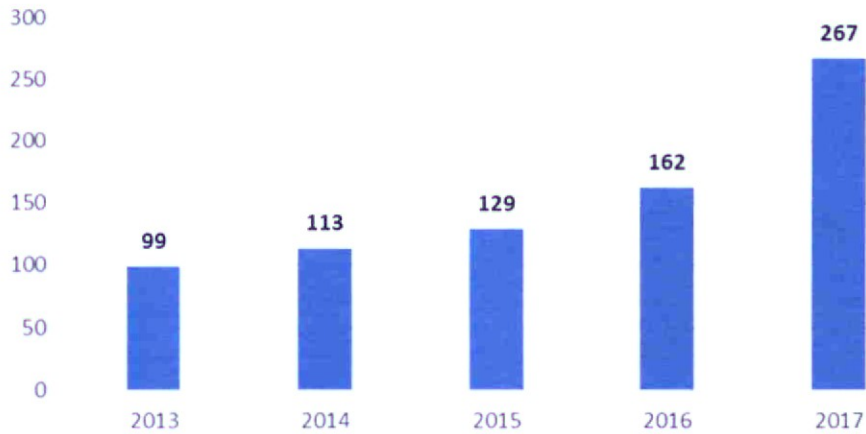
The following chart compares the number of Residential Burglaries by district for July - December 2017.



Vehicle Burglary

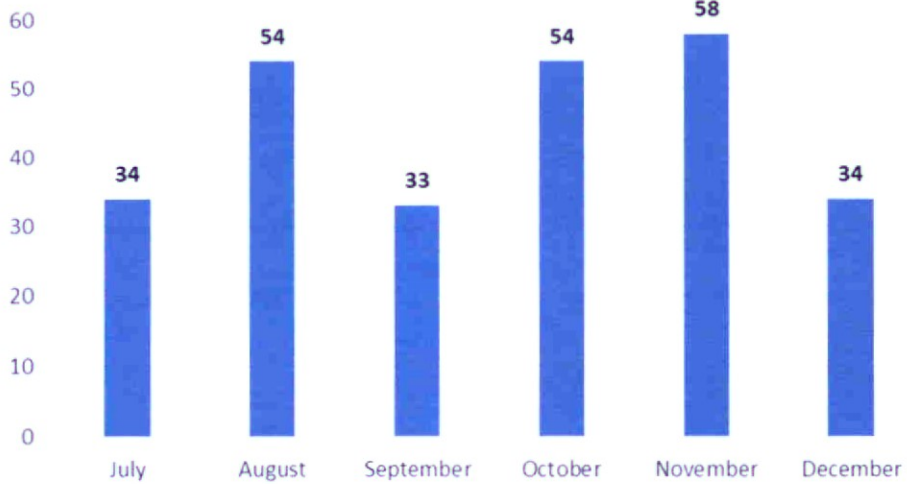
The following chart compares Vehicle Burglaries during July - December for the last five years.

**Vehicle Burglary: July - December
2013 - 2017**

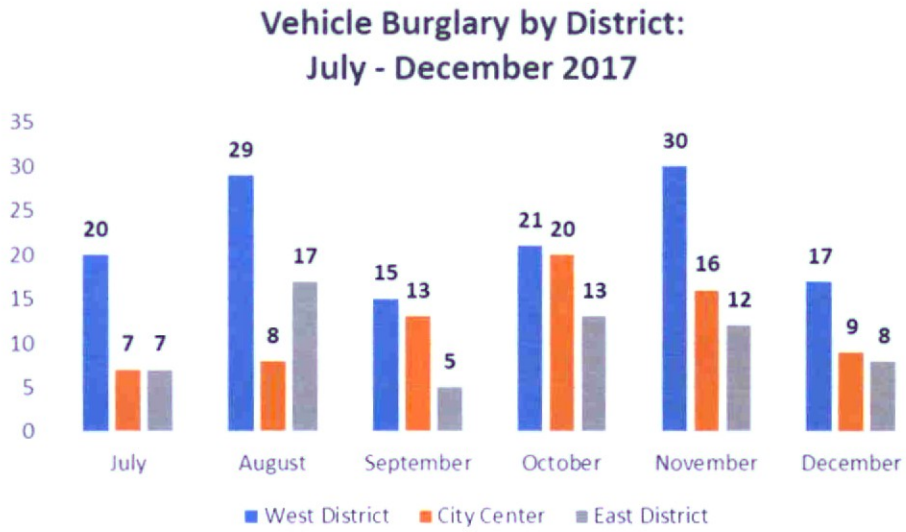


The following chart shows Vehicle Burglaries by month for July - December 2017.

Vehicle Burglary: July - December 2017



The following chart shows Vehicle Burglaries by month and district for July - December 2017.



Grand Theft

The following chart compares Grand Thefts for July - December for the past five years.



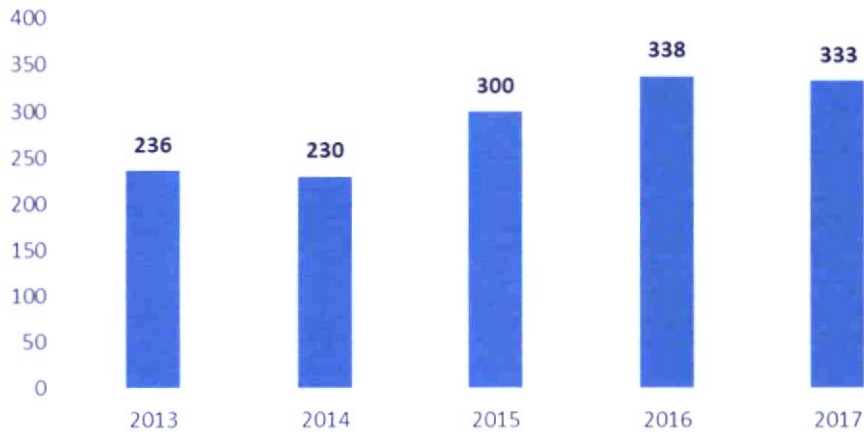
The following chart shows Grand Theft by month for July - December 2017.



Petty Theft

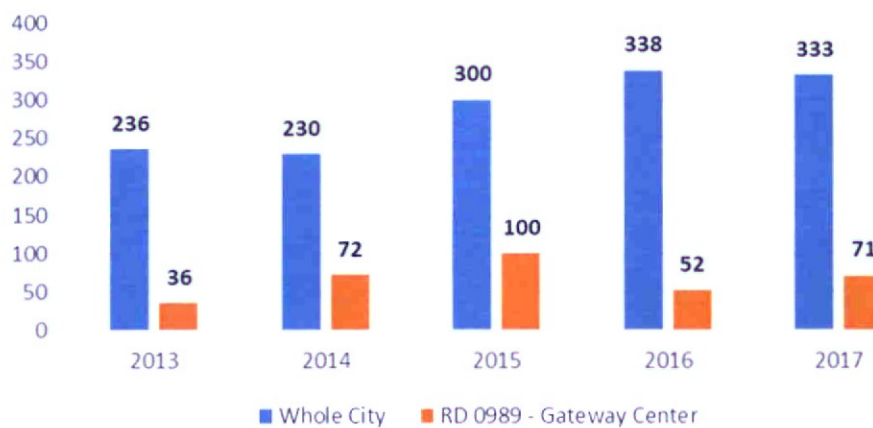
The following chart compares Petty Thefts during July - December for the last five years.

**Petty Theft: July - December
2013 - 2017**



The following chart compares Petty Thefts over the last five years for the entire City vs. Petty Thefts for Reporting District 0989 (Gateway Center) only.

**Petty Theft: July - December
2013 - 2017**



Aggravated Assaults

The following chart shows the number of Aggravated Assaults during July - December for the last five years. Aggravated Assaults are counted by victim (not incident) per Uniform Crime Reporting guidelines.

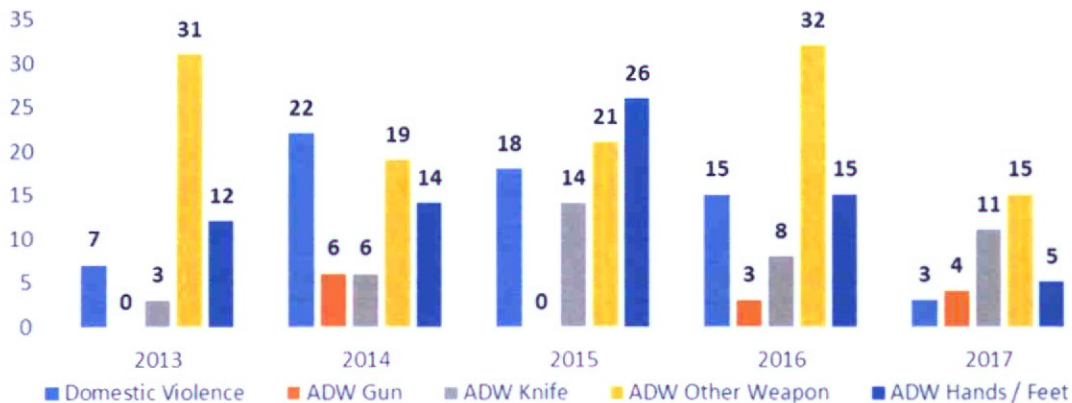
**Aggravated Assault: July - December
2013 - 2017**



* Includes Aggravated Assaults against Police Officers.

The following chart shows Aggravated Assaults isolated by category for July - December for the last five years.

**Aggravated Assault: July - December
2013 - 2017**



* Aggravated Assaults against Police Officers are not depicted.

The following chart shows Domestic Violence Incidents broken down by gender for July - December 2017. It should be noted, the Male - Female category does not denote a male suspect and female victim.

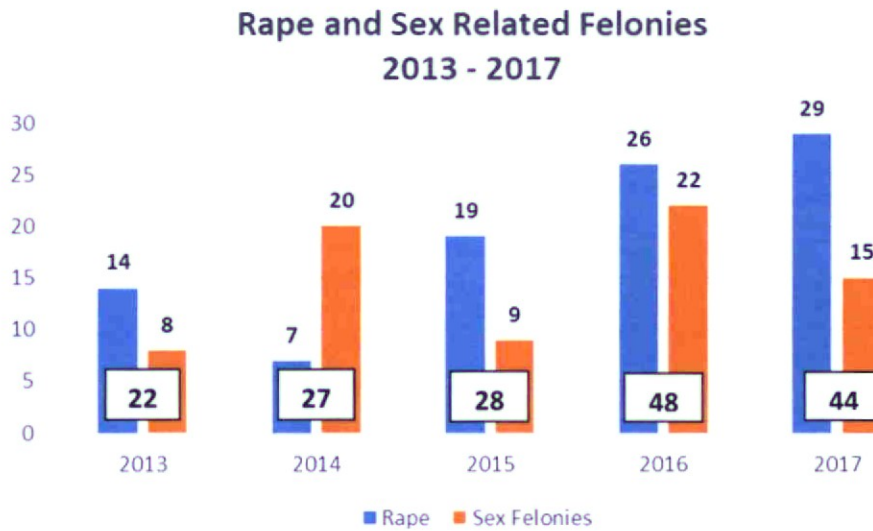
2017 (07/01 - 12/31) DV Incidents	Female - Female	Male - Female	Male - Male	Total	2016 Total	% Change
Criminal DV Incidents	1	41	33	75	87	-13.79%
Assault, Aggravated	0	1	2	3	8	-62.50%
Assault, Non-Aggravated	1	40	31	72	79	-8.86%
Non-Criminal DV Incidents	0	5	0	5	9	-44.44%
Total	1	46	33	80	96	-16.67%

Assault - Aggravated: This category includes assaults by one person upon another for the purpose of inflicting severe or aggravated bodily injury (broken bones, internal injuries, or injuries requiring stitches).

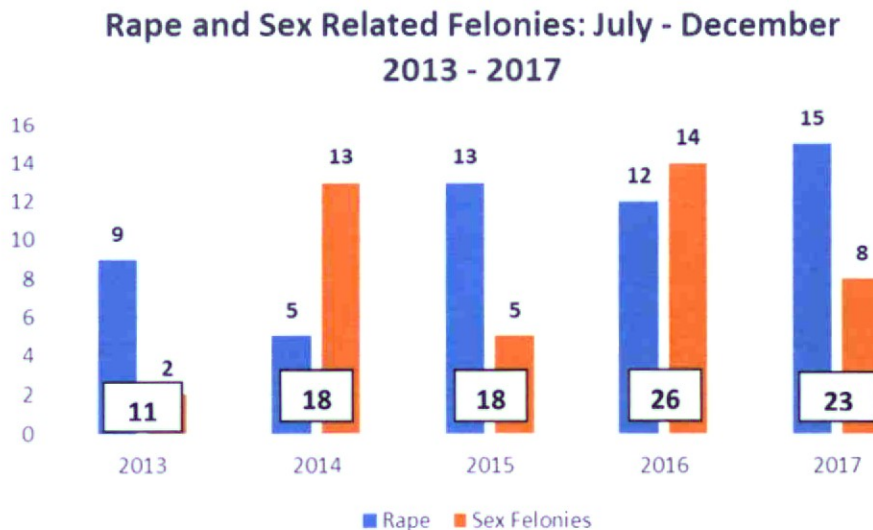
Assault - Non Aggravated: This category includes all assaults which involve the use of a personal weapon (such as hands, fist, or feet) and in which there were no serious or aggravated injuries to the victim.

Rape & Sex Related Felonies

The following chart compares Rape and Sex Related Felonies for the last five years. The numbers in each box represent the total number of Rape and Sex Related Felonies for each year.

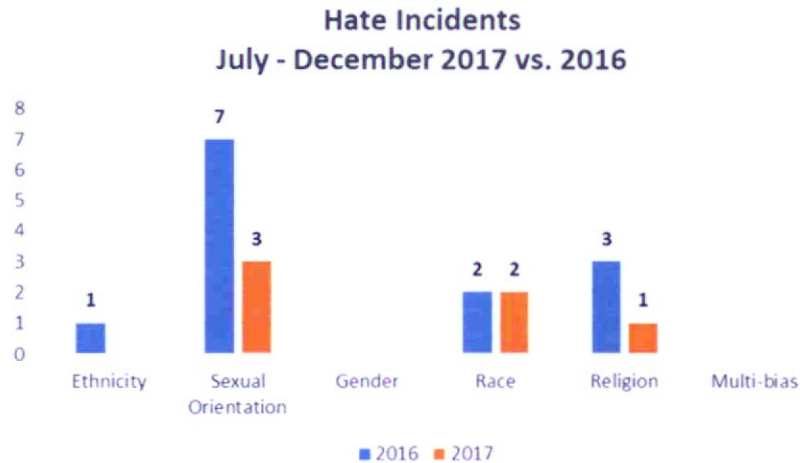


The following chart compares Rape and Sex Related Felonies July - December for the last five years. The numbers in each box represent the total number of Rape and Sex Related Felonies for the period of January - June each year.

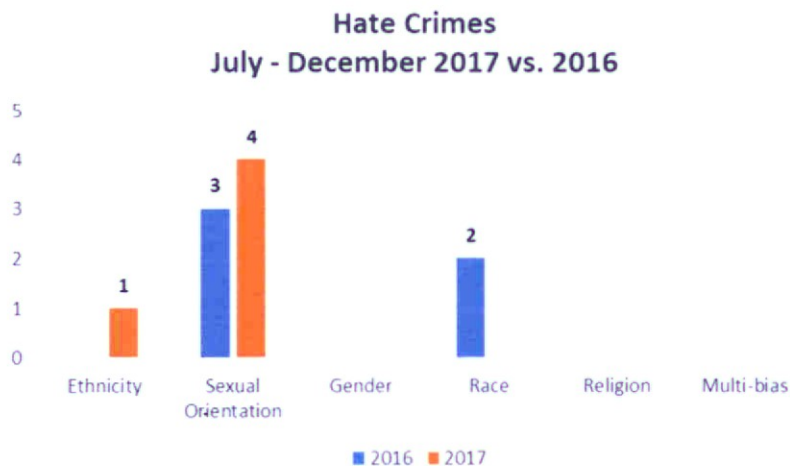


Hate Incidents & Hate Crimes

The following chart depicts the number of Hate Incidents for July – December of the last two years. A Hate “**Incident**” is any non-criminal act, including words, directed at a person or group, and motivated by a bias against that person or group, based on race, religion, ethnicity, sexual orientation, gender or disability. Hate incidents include, but are not limited to an utterance of epithets, distribution of hate materials in public places, posting of hate materials without causing property damage, and the display of offensive materials on one’s own property.



The following chart depicts the number of Hate Crimes for July – December of the last two years. A Hate “**Crime**” is any criminal act or attempted act directed toward (1) a person or group, motivated by bias against that person or group’s (actual or perceived) race, religion, ethnicity, sexual orientation, gender (including trans-gender) or disability (including mental), or a person’s association with any of the aforementioned protected groups or (2) a public agency or private institution, motivated by the fact that the agency or institution is identified or associated with an identifiable protected characteristic (i.e., race, religion, ethnicity, sexual orientation, gender or disability).



The following is a list of Part II Crimes for July - December 2017.

PART II CRIME (July - December 2017)	2016	2017	% CHANGE
FORGERY	44	32	-27.27%
FRAUD	83	71	-14.46%
SEX OFFENSES - FELONIES	10	5	-50.00%
SEX OFFENSES - MISDEMEANOR	15	14	-6.67%
ASSAULT, NON-AGGRAVATED	133	148	11.28%
DOMESTIC ASSAULT, NON-AGGRAVATED	77	70	-9.09%
ASSAULT ON PEACE OFFICER	8	5	-37.50%
WEAPON LAWS	32	18	-43.75%
OFFENSES AGAINST FAMILY	4	2	-50.00%
NARCOTICS	187	158	-15.51%
LIQUOR LAWS	2	1	-50.00%
DRUNK	78	72	-7.69%
DISORDERLY CONDUCT	17	22	29.41%
VAGRANCY	0	0	N/C
GAMBLING	0	0	N/C
DEFRAUDING INN KEEPER	9	9	0.00%
DRUNK DRIVING	28	22	-21.43%
VEHICLE / BOATING LAWS	354	330	-6.78%
VANDALISM	154	150	-2.60%
RECEIVING STOLEN PROPERTY	9	3	-66.67%
FEDERAL OFFENSES	12	18	50.00%
FELONIES - MISCELLANEOUS	40	35	-12.50%
MISDEMEANORS, MISCELLANEOUS	62	81	30.65%
TOTAL	1358	1266	-6.77%

APPENDIX 1B – Community Impact Team (CIT)

The Community Impact Team (CIT) includes the Community Oriented Policing and Problem Solving (COPPS) Team and the Entertainment Policing Team (EPT). The CIT is led by a Service Area Manager, Lieutenant Edward Ramirez, Sergeant Jon Klaus, and Sergeant Shawn Cohen. The teams collectively manage community concerns and promote crime prevention through a variety of intervention and enforcement techniques. The members work with Residential and Commercial Code Compliance, Social Services, Animal Control, Rent Stabilization, and many other City staff to address the quality of life concerns.

The COPPS Team remains committed to collaborating with City officials, residents, and businesses to resolve community concerns. Team members also worked with several Neighborhood Watch groups. They addressed residents' concerns, including criminal transient issues such as drinking in public, urinating in public, drug usage, littering, trespassing, theft, panhandling, and misuse of public facilities. Personnel not only make arrests for violations of law, but also provide information and assistance regarding shelters, medical attention, jobs, and substance abuse education. In addition, the COPPS team conducts numerous park patrols, works closely with local businesses to address their concerns, and helps institute a "Letter of Agency" where appropriate.

The Entertainment Policing Team continues its work on Sunset Boulevard, as well as on Santa Monica and Robertson Boulevards. The deputies primarily focus on "entertainment" and "alcohol" related law enforcement issues in the City. On a nightly basis they actively patrol over sixty bars, nightclubs, and hotels. While patrolling the different venues, the team members make contact with the management of the different establishments to maintain a cooperative working relationship and to stay informed on individual business concerns and events. The EPT issues vehicle citations, tows vehicles, and completes a large number of field investigations and arrests.

As part of their regular duties, EPT handles crowd control issues and Alcoholic Beverage Control (ABC) enforcement. Personnel also continue to work closely with the Sunset Strip Business Association (SSBA), their related security detail, SSBA members, Block by Block Security Ambassadors, and City Code Compliance officers through illegal taxi cab enforcement and other specialized operations. In addition, the deputies enforce the code with regard to modified exhaust, loud music, and other quality of life issues.

Another aspect of their duties includes assisting the West Hollywood Station's Detective Bureau by documenting and monitoring gang members, probationers, and parolees in the City's limits. The team has received numerous commendations from both the station Captain and the City.

A "Letter of Agency" gives the Sheriff's Department the authority to enforce trespassing on private property. Lastly, the COPPS team continues to receive numerous commendations from both the station Captain and the City.

The following is a list of CIT activities for July – December 2016 vs. July – December 2017.

CIT Activity	July - December 2016	July - December 2017	% Change
Felony Arrests	23	12	-47.83%
Misdemeanor Arrests	327	279	-14.68%
Misc. Vehicle Code Citations	344	87	-74.71%
Noise Violations (27007 CVC)	5	3	-40.00%
Modified Exhaust Violations (27151 CVC)	3	0	-100.00%
Impounded Vehicles	27	10	-62.96%
CIT Calls for Service	1,063	771	-27.47%
Taxi Operations	3	1	-66.67%
Senior Safety Meetings	3	2	-33.33%
School Presentations	6	4	-33.33%
Crosswalk Operations	1	0	-100.00%
Robbery Suppression Operations	22	5	-77.27%
Neighborhood Watch/Community Safety Meetings	8	6	-25.00%
Homelessness Meetings	8	7	-12.50%
Park Security Meetings	5	6	20.00%
Code Compliance Issues	220	175	-20.45%
City Quality of Life Requests	377	400	6.10%
Vacant Properties Meetings	2	4	100.00%
Probation / Parole Compliance Searches	6	2	-66.67%

The Team continued its enhanced enforcement in and around bars, nightclubs, and entertainment venues, and its proactive stance in overall enforcement and made the following noteworthy incidents:

- Gave school safety presentations to elementary schools.
- Conducted directed patrol of several unoccupied properties resulting in the arrest of numerous trespassers.
- Arrested eighteen suspects for possession of narcotics and or narcotics paraphernalia.
- Made thirteen warrant arrests.
- Arrested fourteen suspects for trespassing.
- Two Burglary arrests
- Two Spousal assault arrests.
- Two Forgery arrests.
- One felony vandalism arrest.

APPENDIX 1C – Detective Bureau

The Detective Bureau at West Hollywood conducts follow-up investigations on all criminal complaints filed at the Station. The Bureau is headed by two (2) Sergeants, ten (10) Detectives, one (1) Crime Analyst, one (1) professional staff member, and three (3) Reserve Detectives. The Detective Bureau is responsible for the investigation of crimes, ranging from disorderly conduct, vandalism, and thefts, to crimes against persons, including robberies, assaults, and hate crimes. Between July and December 2017, the Detective Bureau has received 551 active criminal cases, which is down 19% from 677 active cases during July to December 2016.

Through investigations, the Detective Bureau is responsible for the identification and apprehension of criminals, recovery of property, and the identification and preservation of evidence. One detective is assigned to monitor and conduct annual registration of sex crime offenders who are registered within the City of West Hollywood. With several neighboring law enforcement agencies, the Detective Bureau participates in a multi-agency collaboration (both state and federal) in sharing information about crime trends and suspect identification. The Detective Bureau's Crime Analyst continues to document recent trends and statistics to assist with directed patrols in targeted areas. In addition, the Crime Analyst uses the available technology to assist in solving cases. The Detective Bureau continues to maintain a close working relationship with community members and attend Neighborhood Watch meetings. They also work closely with the West Hollywood EPT and COPPS Team.

A few specific cases of interest during this period include the arrest of a homeless man for attempted murder in which a hatchet was used to repeatedly strike the victim. A short time after obtaining video of the incident, detectives identified the suspect and took steps to apprehend him. Four days after the incident occurred, the suspect was arrested by West Hollywood Station deputies and charged with Aggravated Mayhem and Attempted Murder.

In another case, the license plate recognition system (ALPR) provided the first major clue in the investigation of a series of window smash vehicle burglaries, some of which stretch back to December of 2016. The crimes were committed by a criminal street gang from Oakland, California known as "Ghost Town" and this particular gang is known for specializing in vehicle burglaries in the Bay Area and Central California. Detectives have charges pending on four members of the gang and several other members have been identified. This investigation included a surveillance operation where two suspects were identified by their clothing they wore while committing vehicle burglaries. During the operation both suspects were observed and arrested with stolen property in their possession.

Detectives also investigated a Terrorist Threats and Assault with a Deadly Weapon case from "DASH" clothing store. The suspect entered the store with a

handgun and threatened the employees, due to notoriety of the television family “Kardashians” who owned the business. The suspect fled the location only to return approximately one hour later with a machete, sticking it in the door frame before fleeing the scene. Detectives conducted a press conference shortly after the incident and provided the media with surveillance images of the suspect. A citizen recognized the suspect and contacted detectives. Approximately 8 hours after the incident, detectives served a search warrant at the suspect’s residence. The suspect was arrested and a handgun and additional evidence was recovered.

Automated License Plate Reader (ALPR)

The Automated License Plate Reader (ALPR) system continues to be a valuable resource for the Sheriff's station. This system is installed in a number of patrol vehicles and captures thousands of license plates as deputy personnel drive their patrol area. Deputies can also park in the middle of a busy street and capture vehicle license plates traveling in both directions. This system has and will continue to be an invaluable resource for Detectives and field personnel. This technology is also used by the Crime Analyst to document suspect vehicle movement, and also assist Detectives by tethering the vehicle into the crime being investigated or additional crimes in other jurisdictions.

Station – Direction – Street – Intersection – Lane #	Detections
WHD_WB_SntMonicaBl_LBreaAv_Ln1	1,768,723
WHD_EB_SntMonicaBl_LBreaAv_Ln1	1,703,327
WHD_SB_LBreaAv_SntMonicaBl_Ln2	1,431,229
WHD_SB_LBreaAv_SntMonicaBl_Ln1	1,248,102
WHD_NB_LBreaAv_SntMonicaBl_Ln1	1,124,004
WHD_NB_LBreaAv_SntMonicaBl_Ln2	1,088,789
WHD_EB_SntMonicaBl_LBreaAv_Ln2	843,912
WHD_WB_SntMonicaBl_LBreaAv_Ln2	812,294
WHD_NB_LBreaAv_SntMonicaBl_Ln3	109,929
WHD_SB_LBreaAv_SntMonicaBl_Ln3	52,694
Total Detections	10,183,003

Hotlist source	Hits
Stolen Vehicle	480
County Warrant System	2,708
NCIC	1,075
LEARN	2

*NCIC: National Crime Information Center

APPENDIX 1D – Traffic Division

The Traffic Division monitors general traffic issues and consists of two (2) Traffic Motor Deputies, seven (7) Traffic Enforcement cars, two (2) Traffic Detectives, and a full time Deputy who monitors the City's Red Light Photo Enforcement program. The Traffic Division is supervised by one (1) Sergeant. The field units monitor traffic patterns throughout the city looking for areas in need of traffic enforcement. Traffic personnel are typically the initial on-scene investigators at any collision scene.

The following is a list of activities for the Traffic Division comparing July - December 2016 to July - December of 2017:

Type of Case	July - December 2016	July - December 2017	% Change
Traffic Collision Investigations	319	455	42.63%
Fatal Traffic Collision Investigations	2	1	-50.00%
Traffic Collision Investigations Involving Injury	73	115	57.53%
Traffic Collision Investigations Involving Non-Injury	244	339	38.93%
DUI Traffic Collision Investigations	15	15	0.00%
Traffic Collision Investigations - Pedestrians vs. Vehicle	16	33	106.25%
Traffic Collision Investigations - Bicyclists vs. Vehicle	11	9	-18.18%
Hit and Run Traffic Collision Investigations	83	92	10.84%
Total Citations Written	2,313	2,030	-12.24%
Photo Enforcement Citations Processed	0	1,662	N/C
DUI Arrests	30	19	-36.67%
Speeding Citations	418	357	-14.59%
Cellular Phone – Talking	146	92	-36.99%
Cellular Phone – Texting	70	474	577.14%

For July through December of 2017, the number of reported traffic collisions in the City of West Hollywood increased 43%.

The number of DUI traffic collision investigations remained the same, and the number of DUI arrests decreased 37%. The Traffic Division has taken a proactive approach to combating drunk driving. The Traffic Detective has continued DUI training for newly assigned Patrol and Traffic Deputies. As a result, Patrol and Traffic Deputies are more aware of the signs of drunk driving as well as proper documentation of DUI arrests. By using a combination of enforcement and educational campaigns, the West Hollywood Traffic Division aims to reduce DUI's even more in the months to follow. The implementation of DUI checkpoints by Traffic Services Division along with their conducting numerous traffic enforcement operations within the city limits has helped in this regard.

APPENDIX 1E – Youth Programs

Youth Athletic League (YAL)

The Station's Youth Athletic League (YAL) was formed in 2007 in a joint partnership between the Sheriff's Youth Foundation and the City of West Hollywood. The YAL's purpose is to provide youngsters (7 to 17 years old) with safe opportunities to grow and develop the tools they need to succeed in life. Currently, the West Hollywood YAL has over 83 members registered.

During the YAL's normal hours at Plummer Park (Monday - Friday, 3 to 8 PM), the members receive school tutoring and classes in such varied areas as photography, bicycle safety, drama, video production, creative writing, physical fitness, singing and dancing, and cultural awareness. The YAL youth also participates in community service projects each month. As part of its mission, the YAL fosters leadership skills in its members.

The Youth Program participated in the following events between July - December, 2017:

YAL Activities, July – December 2017

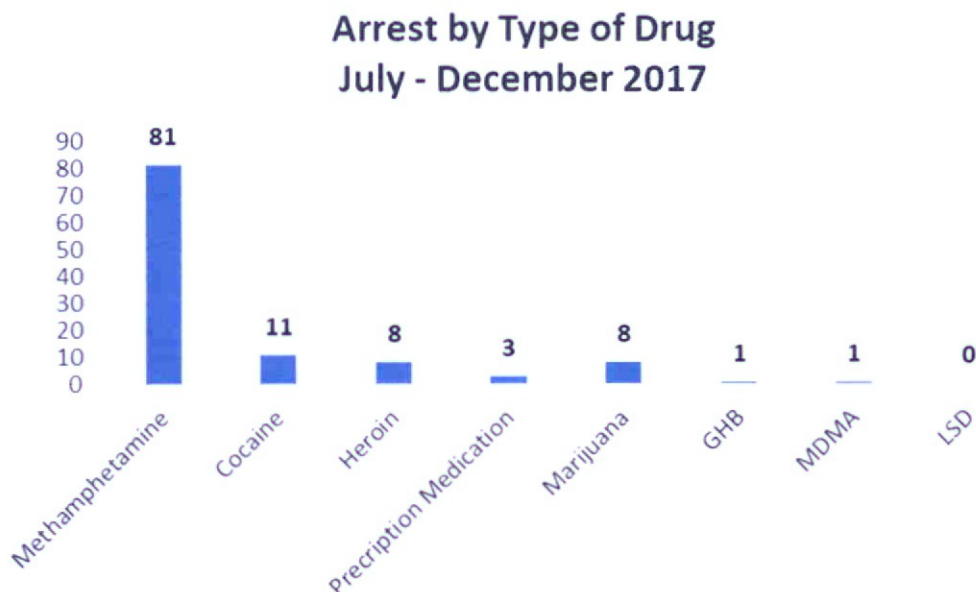
Month	July	Aug	Sept	Oct	Nov	Dec
Number of Students	151	152	158	159	159	160
Weekly On-Site Activities	Tutoring, Sheriff's Youth Leadership Council (SYLC), Art, Teen Chef culinary classes, Guitar, Photography, Dance, Sports Games (Football / Rugby / Basketball / Dodge ball / Running/ Frisbee/ Tennis/ Bike / Hike)					
Monthly Community Service Activities	Movies in the Park	National Night Out	Youth Halloween Carnival	Youth Halloween Carnival at WEHO Park	Balloon Mapping At Plummer Park	Paws LA
Monthly Field Trip Activities and Special Events	YAL Youth Camp Runyon Canyon Hike Venice Beach	Zuma Beach Kayaking Six Flags Magic Mountain WEHO Pool Party	Wisdom Tree Hike Walking Program Ballona Creek Bike program	Rocktober at Santa Monica Pier	Hike at the Old LA Zoo College Soccer Game We Stroll walking program	Pacific Theater

APPENDIX 1F – Narcotics Bureau

During this reporting period, the Narcotics Bureau was reconfigured into regional teams. The Northwest Region Narcotics Team services West Hollywood Station, Santa Clarita Station and Lost Hills Station. During this report time, the team consisted of one (1) Detective and one (1) Sergeant. The Northwest Region Narcotics Team regularly responds to and investigates narcotic related arrests generated by station patrol, as well as their own cases. Additionally, the Narcotics Bureau is on-call to respond after hours to any incident warranting detective intervention.

In an effort to provide a more comprehensive analysis of narcotic related arrests, the Narcotics Bureau has started tracking each individual drug that was found when the arrest took place. The old method relied on statistical codes used by the Sheriff's Department that grouped many types of drugs together and made it difficult to determine what drugs are problematic in West Hollywood. The Narcotics Bureau is not able to provide a comparison for 2017 vs. 2016 because the new tracking system was not in place in 2016; the comparison by year will begin in 2018.

The following chart shows arrests by type of drug for July – December 2017. It should be noted that more than one type of drug was found in 7 of the 106 total incidents.



The "Safe Drug Drop Off" program is still in effect and has monthly drop off opportunities at the station, providing the community with a safe receptacle to discard their hazardous materials (syringes, blood vials, test kits), as well as expired prescription medications. This program is intended for residents only and is not for commercial use.

The West Hollywood Narcotics Bureau detectives remained diligent in pursuing illegal narcotics activity throughout the City of West Hollywood and surrounding areas. Based on information obtained through Crime Stoppers, citizens and confidential informants, there have been arrests of narcotics dealers and users who live in the West Hollywood area.

During this reporting period, information obtained during investigations and through interviews of arrestees suggests that the individuals arrested for narcotics possession violations typically purchased their narcotics within West Hollywood, Hollywood, Los Angeles City, and the San Fernando Valley areas. Information obtained on narcotics dealers within the City of West Hollywood suggest the individuals are selling within clubs, from their residence, to the transients and by delivery. The narcotics are being delivered from outside of West Hollywood and into the city for distribution.

APPENDIX 1G – Volunteers

There are 23 volunteers who serve the West Hollywood Station under the direction of the Captain and Sergeant Jon Klaus. Station volunteers assist with Front Desk reception, clerical duties, traffic control and handicap placard violation citations. A volunteer maintains the station's website, and assists with the Twitter, Facebook and Nixle messaging services.

In addition, more advanced volunteers serve as members of the West Hollywood Station Volunteers on Patrol (VOP) Program. VOP consists of 6 - 11 volunteers who are specially trained to perform foot patrols throughout the City, including patrols on Sunset Boulevard, Santa Monica Boulevard, Melrose Avenue, Robertson Boulevard and the City's parks. This team supports all special events in the city.

The following summarizes the contributions made by station volunteers from July through December 2017:

Number of Volunteer hours donated	Value of hours at \$23.42 per hour	Handicap Placard Violations	Total Estimated Value of Volunteers' Time
3,184	\$85,538	\$15,011	\$100,549

Highlights during this reporting period:

Participation:

- One volunteer has over 30,000 hours of service.
- Five volunteers have between 5,000 and 10,000 hours of service.
- Four volunteers have between 1,000 and 5,000 hours of service.
- Two volunteers have over 25 years of service.
- Seven volunteers have between 10 and 20 years of service.
- Nine volunteers have between 5 and 10 years of service.

Highlights during this reporting period:

Detective Bureau Project

- 179 hours
- Assisted with preparing a large number of files to be submitted under a tight deadline

National Night Out

- 35 hours
- Visiting block parties, sharing info regarding the Volunteer program

Halloween

- Supported the event with Foot Patrol
- 45 hours / 7 Volunteers

APPENDIX 2 – Los Angeles County Fire Department

The City of West Hollywood is primarily served by three shifts of twenty personnel each housed at Los Angeles County Fire Stations 7 and 8. Assistant Fire Chief Anthony Williams manages the resources within Division VII, of which West Hollywood is a part.

From July through December 2017, fire personnel responded to 3,495 total calls. Of these, 2,690 were for emergency medical calls (77% of all calls). In addition, there were 37 total fires, of which 2 were vehicle fires, and 6 were building fires. The remaining 29 fires were a combination of outside rubbish fires, tree fires, dumpster fires, dryer fires, or cooking fires, all of which caused no financial damage or injuries. The total fire loss during this time period was \$651,600 in property damage and \$243,050 in contents damage.

Other responses included hazardous materials incidents, public assistance calls, and elevator rescues. In addition, station and fire prevention personnel routinely conduct inspections and plan checks, and these average approximately 35 and 25 monthly, respectively.

The figures provided below are for informational purposes only. Correlations or comparisons cannot be made from the chart below. For example, inferences cannot be made as to whether fires, medical calls, false alarms, etc. are "up" or "down."

	January – June 2017	July – December 2017
Total Calls	3,475	3,495
Emergency Medical Calls	2,673	2,690
Total Fires	63	37
Vehicle Fires	6	2
Building Fires	8	6
Miscellaneous Fires	49	29
Total Property Damage	\$185,450	\$651,600
Total Contents Damage	\$20,695	\$243,050
Inspections	210	210
Plans Checked	150	150

Noteworthy incidents during this time frame include:

- August 15, 2017 – Building fire at 9008 Vista Grande Street; Accidental; unintentional spark from drilling on exterior stucco wall in the laundry room. Property damage: \$75,000; Contents damage: \$5,000; **Value saved: \$900,000**
- August 23, 2017 – Building fire at 7807 Santa Monica Blvd.; Executive Car Leasing; cause undetermined, but possibly electrical in nature. Property

damages: \$300,000; Contents damages: \$150,000; **Value saved: \$1 million**

- August 31, 2017 – Building fire at 1421 Hayworth Avenue; 3-unit complex affected; all 3 units displaced (smoke damage in unit of origin, water damage in other two units) Cause: unattended cooking. SAVE Card issued to unit of origin (SAVE=Supplying Aid to Victims of Emergencies; \$100 gift card presented to any family who is displaced as a result of an emergency.) Property damages: \$150,000; Contents damages: \$80,000; **Value saved: \$1.5 million**
- December 2, 2017 – Building fire at 1242 Gardner Street; Smoldering fire in attic space, possibly caused by faulty wiring sitting in insulation. Property damage: \$45,000; Contents damage: \$5,000
- December 23, 2017 – Building fire at 1050 Edinburgh Avenue; Small fire in upstairs bedroom of townhome (Unit 102); accidental, electrical. Property damage: \$54,000; Contents damage: \$1,000

In addition, Fire Department personnel provided the following community outreach:

- WeHo Recreation – Tiny Tots program, station tour at Fire Station 7.
- Halloween Carnival

Station personnel regularly conduct blood pressure checks with constituents who visit the local stations, and routinely provide Fire Station tours for the public. They also participate in Neighborhood Watch meetings organized by the City and Sheriff's Department. Fire Department personnel also provided event management for the West Hollywood Carnival.

SOCIAL MEDIA:

The Los Angeles County Fire Department is engaged in social media through the use of Facebook and Twitter. Additionally, in an effort to engage our local communities, Division VII maintains its own Facebook, Twitter, and YouTube, separate from the Department's main accounts. This allows us to focus our messaging to the communities we serve. We routinely share general safety messages, but also information and photos of local happenings, such as incidents, community outreach, or firefighters engaged in training exercises.

Facebook: www.facebook.com/lacountyfire7

Twitter: www.twitter.com/LACoFD_DivVII or @LACoFD_DivVII

YouTube: www.youtube.com/lacofddiv7

Division VII also utilizes Nixle when there is a need or desire to further target our message only to the residents of West Hollywood and/or areas very nearby.

For community outreach, our use of Nixle is public; however, we also use Nixle in a more private manner (we control who receives messages) as an aid in managing large-scale events, such as Halloween and Pride. In this manner, Nixle enables us to communicate with our personnel and/or partners (law enforcement and city staff) to provide real-time information during the event.

APPENDIX 3 – Public Safety Department and Public Safety Commission

Multidisciplinary Projects, Special Events, and Public Safety Education

The Public Safety Department actively participates in several multidisciplinary projects including emergency preparedness, park security, quality of life and nuisance abatement, vacant properties, and monitoring the impacts from marijuana dispensaries; as well as managing competing residential and commercial issues. Staff manages the Public Safety Commission, the Russian Advisory Board, and the Transgender Advisory Board. Staff also had a significant role in various special events during the second half of 2017 including National Night Out Against Crime, Halloween Carnival, Transgender Awareness Month, the Don't Drink and Drive Awareness Campaign, and the West Hollywood Toy and Food Drive.

Public Safety Commissioners work closely with Public Safety staff, Sheriff's and Fire personnel. In order to broaden public safety education using the "Live, Work, Play, Be Safe" campaign, staff worked with the Public Safety Commission to conduct community outreach days with specific public safety messages. A monthly "Coffee with the Cops" was added during the second half of 2017 which provides residents and business owners with the opportunity to meet Sheriff's personnel, Public Safety staff, and Public Safety Commissioners. These monthly events are held at various locations throughout the City.

Additionally, Public Safety Commissioners continue to collaborate with the Communications Department on public education regarding crimes of opportunity and earthquake preparedness. In December, the Public Safety Commission and Transportation Commission ad hoc subcommittee met to receive Fountain Avenue improvements. Finally, Public Safety staff and Public Safety Commissioners attended various Neighborhood Watch meetings as well as other Commission and Advisory Board meetings.

Anti-Violence Project

The Public Safety Department continues to work with the Los Angeles LGBT Center and other community partner agencies that provide domestic violence counseling services. Through its participation with various violence prevention agencies, the City continues to be one of the leading municipalities with regard to advocating for improved services for survivors of domestic violence and those affected by hate crime, hate incidents, and other family violence issues. Staff regularly met with the Women's Advisory Board on the City's Sexual Assault Awareness Campaign. Staff continues to meet on a quarterly basis with the Network Against Hate Crimes Association.

Emergency Management

Emergency management is a key component to the Public Safety Department, and staff is responsible for ensuring that the City is prepared to respond to and recover from a disaster. This includes working closely with both internal staff and external agencies. Staff completed updates to the City's Hazard Mitigation Plan and it is currently in review by the Federal Emergency Management Agency (FEMA). Staff worked with the Human Resources Division, Finance and Technology Services Department, and Risk Management Officer in disaster planning for City operations.

During the past six months, staff participated in various preparedness efforts including organizing safety presentations by the Sheriff's Department to all City staff and safety seminars for residents. This year, the City expanded its participation in the state-wide "Great Shake Out" earthquake exercise to City facilities, parks, small businesses, and hotels. In addition, all new staff members received basic National Incident Management System (NIMS) training and Standardized Emergency Management System (SEMS) training. The annual NIMS refresher trainings were held in December and January for City staff, in the form of an interactive electronic game that was well-received by staff. Lastly, city staff had the opportunity to purchase emergency supplies at City Hall twice during these six months.

Staff continued training staff who are assigned to the Emergency Operations Center (EOC). The Fire Department presented emergency operations training to the City's EOC staff. Public Safety Staff conducted training on the EOC forms used during emergencies. Regarding technology in the EOC, staff coordinated with the Information Technology Division and a consultant to develop a GIS mapping software for the City to utilize during special events and emergency to track various aspects of a disaster. The Planning/Intelligence section of the EOC has received initial training on this GIS mapping software. Finally, staff served as an evaluator for Culver City's Emergency Operations Exercise in January 2018.

With respect to special events, staff maintained the recent upgrade to the Emergency Medical Services response to major events through the use of two Medical Care Centers at Halloween Carnival. This allowed medical professionals to treat as many patients on site as possible and avoided transporting patients to area hospitals when unnecessary. Staff also provided emergency services and law enforcement personnel with the opportunity to review new barricades at Halloween Carnival.

The City continues its relationship with the Maple Counseling Center for counseling services for victims of crime or disaster. Moreover, staff continues to hold regular tests on all emergency equipment and ensures that EOC staff practice utilizing the County's online communication system (OARRS). Finally, staff maintains "Alert First", an emergency notification system, by registering

additional residents in the network's database and conducting quarterly tests on the notification system.

Russian Community Outreach

The City's Russian Community Outreach Coordinator dedicates the majority of her time to addressing ongoing issues in the Russian speaking community. This includes public safety, homelessness, domestic violence, neighbor disputes, elder abuse, human trafficking, housing, and various translation needs. In collaboration with the Russian Advisory Board, staff coordinates educational seminars and assists with various events including; Kids Fair, Russian Cultural Week, Victory in Europe Day, International Women's Day, Women's History Month, senior safety presentations, and emergency preparedness presentations for people living with disabilities. Staff assisted the Russian Advisory Board and members of the Russian speaking community with their National Night Out event. Staff continues to assist the Rent Stabilization and Housing Department in conducting outreach to the community.

Staff is continuously working with the Communications Division on a Russian speaking internet portal on the City's website. Staff continues to work with Dispute Resolution Services to provide the Russian speaking community with effective and easily accessible conflict resolution services. Staff continues to assist the Communications Division with the implementation of the Historical Records Project of West Hollywood immigrants from the former Soviet Union. Staff started working with the Russian Advisory Board on creation of a virtual museum of the Russian speaking community. Staff is working with the Arts Manager and the Arts & Cultural Affairs Commission on various programs, including translation of written materials. Staff assisted various community groups with grant applications for cultural events. Staff assisted the city consultants with the work on The Plan - a community-based cultural plan for the City of West Hollywood.

Translation is a crucial service for the large Russian speaking community in West Hollywood, so staff is continually asked to translate written materials for the various divisions at City Hall.

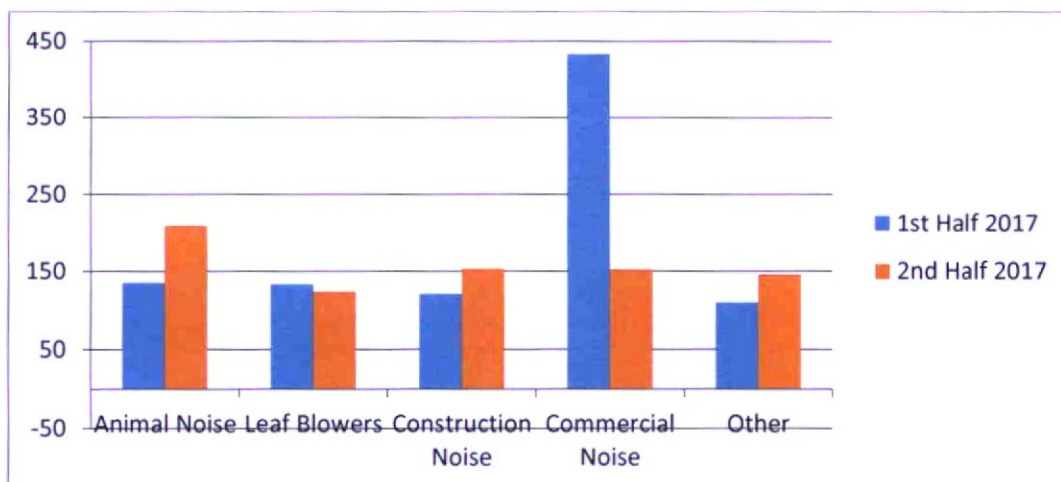
APPENDIX 4 – Code Compliance Division

Code Compliance continues to improve its coverage of the City and its ability to respond to concerns that arise. The City is broken up into zones with a team of officers dedicated to cover issues that arise within that defined area. This “ownership of neighborhoods” gives the City the ability to be more responsive to issues and complaints that come up on a daily basis. Code Compliance also has dedicated weekend day and nighttime officers which provide virtual around the clock coverage.

Working in conjunction with other agencies (Sheriff’s Department, Fire Department, Animal Control, etc.), Code Compliance staff work diligently to uphold and maintain the City’s high neighborhood livability standards. The majority of the issues that Code Compliance addresses are related to property maintenance, noise, environmental, and animal issues. These topics heavily affect the quality of life that West Hollywood residents enjoy.

Noise

Code Compliance experienced an overall decrease in the total number of noise complaints compared to the 1st half of 2017. Leaf blowers and animal noise continues to comprise a significant percentage of the calls for assistance. Code Compliance responded to 209 calls regarding animal noise and another 123 for leaf blowers during the period covered by this report. 35 citations were issued for leaf blowers during this time period, as opposed to 29 during the previous reporting period. Code Compliance received numerous calls from residents who were appreciative of the efforts to reduce their use in the City. The City also responded to 153 calls regarding after-hours construction, 152 concerns of noise from commercial businesses (bars, nightclubs, and restaurants), and 146 other noise violations that fall under other specific code sections.



Sidewalks/Public Right-of-Way (PROW)

Code Compliance continued its efforts to keep the sidewalks and public rights-of-way maintained properly and free of obstructions.

Obstructions placed on City sidewalks continue to be a focus of Code Compliance. These types of violations are not only a trip-and-fall hazard, but reduce the aesthetic appeal that our City is known for. "Open House" real estate signs on the PROW represent a large percentage of violations under this category. Code Compliance experienced a substantial decrease in the number of real estate sign violations during this reporting period as compared with the previous six months. 76 citations were issued for signs placed on the PROW during the time period covering this report, compared to 33 for the last reporting period.

Sidewalks being improperly maintained and tables and chairs being placed on the PROW also represent potential neighborhood livability concerns to the community-at-large. Raised/uneven sidewalks, improper ground cover in the parkways, and the lack of maintenance of sidewalks all continued to receive a lot of attention from Code staff. In recent years, there has been a noticeable Citywide improvement in the condition of the sidewalks and parkways. 6 new Code Compliance cases have been initiated to address concerns over the parkways and sidewalks. Through Code Compliance efforts, West Hollywood continues to be a pedestrian-friendly City.

As the condition of the sidewalks and parkways is steadily improving in the City, staff has also begun to vigorously target private property hedges that are growing into the sidewalks. During this reporting period, 47 new cases for overgrown hedges were created and warnings were sent to each property owner. Several of these cases have been closed due to voluntary compliance, and 14 citations have been issued to non-compliant property owners.



Environmental/ Trash

Code Compliance is tasked with enforcing federal, state, and local environmental laws. The main areas being addressed are solid waste violations and non-storm water discharges to the storm drain.

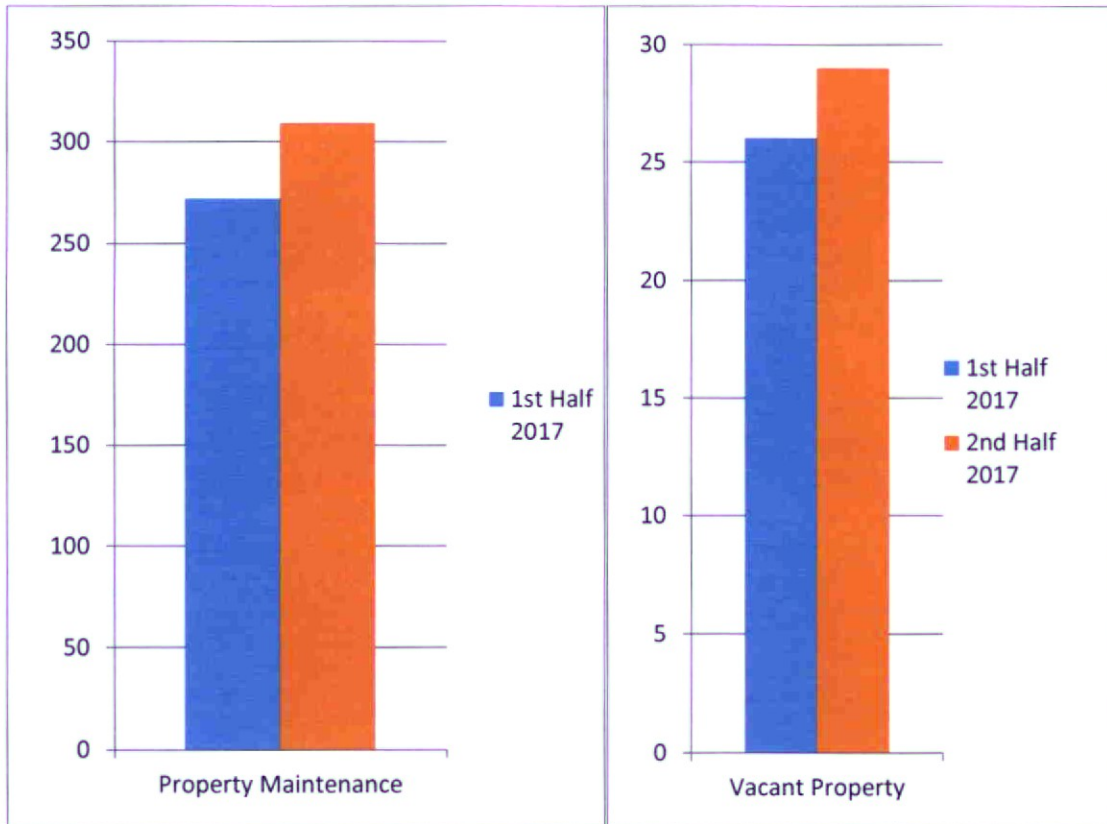
The solid waste provisions of the West Hollywood Municipal Code cover areas such as the accumulation of solid waste, scavenging, the time of placement of trash cans, and the lack of trash service. If not continuously monitored, all of these areas of concern can have a major negative effect on the quality of life that the residents and visitors enjoy in this City. In the 6 months covered by this report, 1336 reports of bulky items were reported and addressed, an increase compared to the 106 in the previous period. Code Compliance has done an excellent job in monitoring these issues and will continue to do so.

Concerns about solid waste bins being left out or trash accumulating on a property are common concerns voiced by our residents. This activity not only brings down the aesthetic appeal of our city, but it often takes up valuable parking spaces or poses an impediment to our pedestrians. We have received 139 complaints, have opened 31 new cases, and have issued 50 citations for this during this reporting period. These numbers reflect a sharp increase in this type of violation compared to previous reporting periods. Some of the complaints about the accumulation of solid waste are actually related to bulky items, but are included in this statistic as that is the category that was used for the filing of the concern.

Property Maintenance

Property maintenance is the category that encompasses a wide variety of violations. There were 309 reports of property maintenance concerns responded to by Code Compliance. Generally, this code section ensures that buildings and properties are maintained in a clean, safe, and healthy manner. Leaky plumbing, overgrown vegetation, and deteriorating structures, as well as a host of other potential problems, all fall under this category. These violations have a direct impact on neighborhood livability and contribute to a decline in the quality of life for the community-at-large. Through inspections, both proactive and in response to complaints, Code Compliance continues to ensure that the quality of life for residents and the overall aesthetics of the community are preserved.

Vacant properties also fall under the property maintenance code. 29 new vacant property concerns were filed with the City; all of which were promptly addressed by Code Compliance and other agencies. This resulted in 7 new cases being opened. By collaborating with the Fire Department, the Sheriff's Department, Building & Safety, and other divisions and agencies, Code Compliance strives to ensure that all vacant and abandoned properties in West Hollywood are maintained in a safe and aesthetically pleasing manner.



Animals

Code Compliance continued its collaboration with the Sheriff's Department and Los Angeles County Animal Control to enforce the animal control regulations. Code Compliance received 15 reports of off-leash animals during this reporting period and responded to each one. City staff has seen a dramatic decrease in the number of violations of animal control regulations, compared to previous years. Numerous proactive inspections, by both Code Compliance and Animal Control, took place in the parks and throughout the City during the past 6 months.

In addition to the aforementioned areas of focus, Code Compliance also responds to a wide variety of calls and complaints from local residents and businesses. While many of these calls for service are not for violations of the Municipal Code, we strive to work on resolving any concern that is brought to our attention with our ultimate goal being to maintain the high quality of life for which West Hollywood has long been known.

Nighttime Code Compliance Efforts

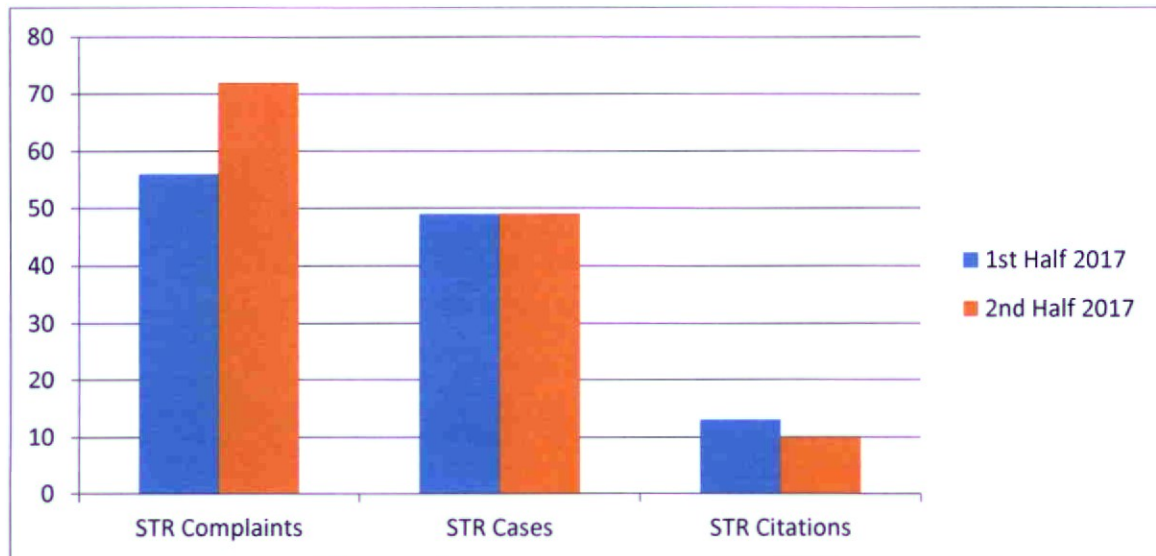
The Code Compliance Division has one officer that is dedicated solely to evenings. This officer is tasked with monitoring and responding to complaints

received about businesses that operate primarily in the evenings and on the weekends. This has enabled the City to respond to constituent complaints quickly, and has reduced some of the burden that is placed on the Sheriff's Department.

Addressing the operations of valet companies will continue to be a priority of Code Compliance. Regular site inspections have been conducted of valet operators to ensure that they are following their approved route plans, their drivers are licensed to drive, and that they are not operating in a manner that would endanger the public or would otherwise create unnecessary disturbances to the neighborhood-at-large. These inspections have resulted in 19 citations, as compared to 31 for the previous six months.

Short Term Rentals

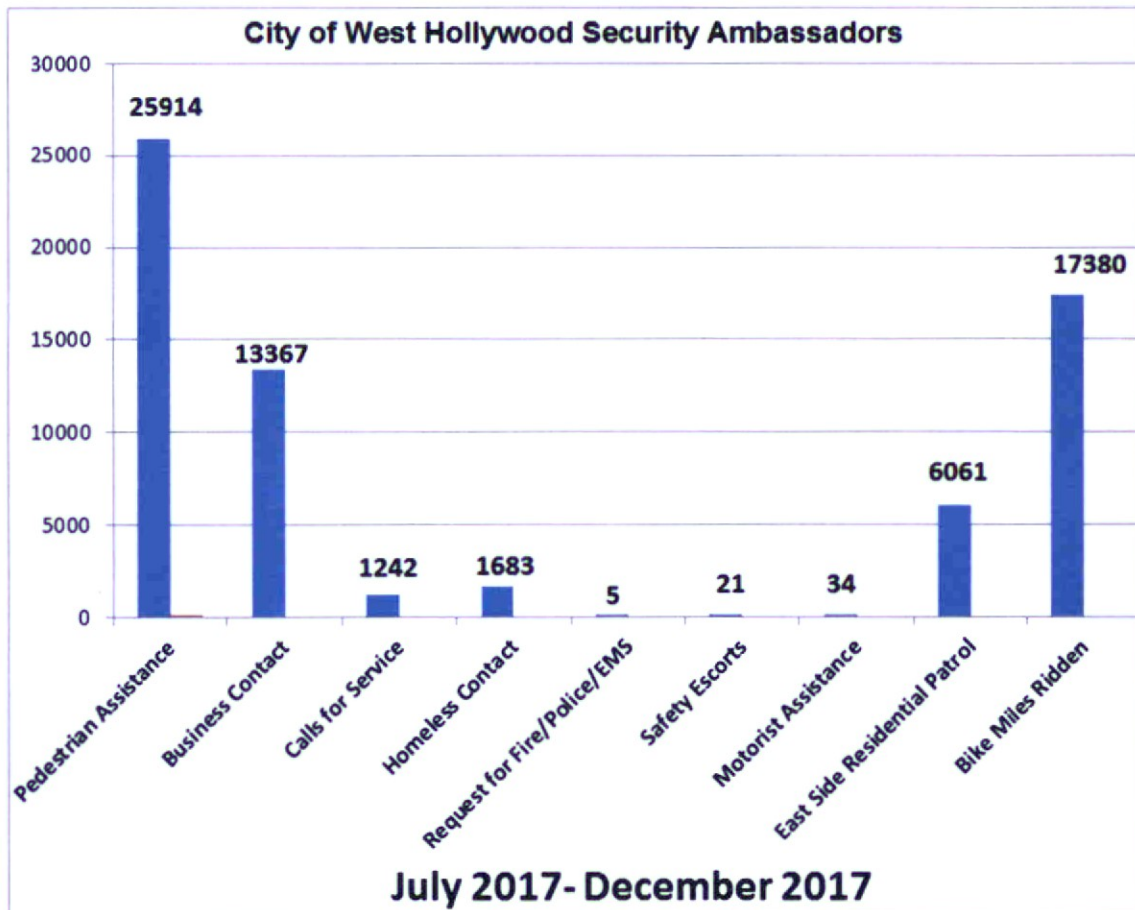
One issue that has become particularly prominent in the City is short term rentals. On October 21, 2015, the updated code language codifying the City's ban on short term rentals became effective. Since then, Code Compliance has made a concerted effort to address this issue. During this reporting period, Code Compliance responded to 72 unique complaints of short term rentals. 49 cases were opened and warnings were issued for each property. 10 citations were issued during this time for a total of \$45,168.00.



APPENDIX 5 – Block By Block Security Ambassadors

Deploying Block by Block Security Ambassadors along Santa Monica Boulevard and adjacent residential streets has had a positive impact on safety and neighborhood livability. Security Ambassadors provide a highly visible uniform presence at the street level to serve as a visual deterrent, report unwanted activity, challenge low level quality of life crimes and work in collaboration with the West Hollywood Sheriff's Station. Security Ambassadors also provide a high level of customer service for all who live, work or visit West Hollywood.

The following chart shows their activities from July – December 2017:





B. PUBLIC SAFETY ADDENDUM

In response to concerns, in particular from Eastside residents, the City added funds in the 2017-2018 budget to permanently continue the additions made in Sheriff's personnel during the previous fiscal year. These included the addition of Sheriff's Community Impact Team (CIT) Deputies, Patrol Deputies, and Block by Block Security Ambassadors. The Community Impact Team (CIT) includes the Community Oriented Policing and Problem Solving (COPPS) Team and the Entertainment Policing Team (EPT). CIT remains committed to collaborating with City officials, residents, and businesses to resolve community concerns. The Captain has increased both Bicycle and Foot Patrols, and more Deputies are trained now for Bicycle Patrol than ever before. Staff in collaboration with Captain Aloma will be making recommendations to City Council during the 2018-2020 budget process to increase Sheriff's Department resources serving the City of West Hollywood. Additional foot patrol security guards have also been added to serve Plummer Park.

Efforts to Address Homelessness

“Mental Health Support for Homeless Individuals” was a key City Council initiative that informed the City’s 2016-2019 Social Services funding process. The following contracts were brought on-line in October 2016 and renewed in October 2017 to address mental health support for people who are homeless:

- **Step Up On Second** - funds a dedicated West Hollywood Multi-disciplinary Integrated Team (MIT) to provide street-based services to chronically homeless, mentally ill community members. The MIT includes a Licensed Clinical Social Worker (LCSW), a Licensed Vocational Nurse (LVN), a substance abuse counselor, a peer advocate and a psychiatrist;
- **The Los Angeles LGBT Center** - permanently funds the mental health outreach position. This position provides a clinician to assist both Sheriff’s personnel and street outreach teams with critical outreach activities, including participation in ride-alongs. The primary objective is to connect homeless community members who have mental health challenges with mental health services; and
- **Ascencia** - provides an additional dedicated street outreach team and access to up to ten shelter beds.

In addition to the contracts listed above, in February 2018, the City of West Hollywood amended its contract with AIDS Project Los Angeles (APLA) to include a full-time HIV Specialist Outreach Position. This contract amendment was in response to data collected through the 2017 Demographic Survey demonstrating that 18.2% of the City’s homeless community members are living with HIV. The Specialist will accompany the City’s contracted outreach teams to engage homeless community members living with or at-risk for HIV. In addition, the Specialist will participate in the Homeless Initiative Outreach program at the Library. These services address a variety of challenges that have created barriers for homeless community members seeking permanent supportive housing.

In January 2018, the City of West Hollywood participated in the Greater Los Angeles Homeless Count, coordinated by the Los Angeles Homeless Services Authority (LAHSA). Sheriff’s deputies took the lead in guiding teams of volunteers, including a City Councilmember, Human Services Commissioners and residents, in the point-in-time count. The teams counted the number of homeless people in the five census tracts that comprise the City of West Hollywood and the West Hollywood Sheriff’s station served as the deployment site for the effort.

Sheriff’s station personnel actively participate in the quarterly Homeless Collaborative meetings with City staff and social services providers. One benefit of these meetings is a partnership between COPPS Team members and the City’s contracted social services providers. For example, the Los Angeles LGBT Center’s Transgender Economic Empowerment Project collaborates with the Sheriff’s Department to provide resources to transgender homeless individuals in the community. Additionally, homeless individuals can obtain TAP cards and emergency outreach supplies at the West Hollywood Station.

In collaboration with Jewish Family Service of Los Angeles and Alzheimer’s Greater Los Angeles, the City of West Hollywood and Supervisor Sheila Kuehl’s Office, hosted a community forum to provide insight and resources for assisting community members who suffer from Alzheimer’s and other related dementias. The event targeted individuals who regularly interact with community members including Block by Block Ambassadors, Sheriff’s personnel, social services agency partners, and local business owners. The forum was televised and is available on-line as a resource for all interested and concerned community members.

The West Hollywood Sheriff’s Station has committed to education and training for all deputies and supervisors through a comprehensive Crisis Intervention Training (CIT) that gives them additional tools and training to deal with a population that is impacted by mental health and substance abuse issues. The Station has also leveraged County and City resources for its homeless outreach operations. These operations – bringing together the Sheriff’s Community Partnership Bureau and the HOST teams, L.A. County Department of Mental Health Services, the MET (Mental Evaluation Team), LAHSA outreach teams, and the City’s contracted providers – have made more than 140 contacts in four operations in a focused effort to connect people to services.

Transportation Safety Measures

Possible traffic light at Fountain Avenue and Formosa Avenue – The Fountain Avenue Traffic Safety priority test recommendations approved by City Council on February 5, 2018, includes the following Fountain/Formosa intersection treatments, scheduled to be installed during the summer of 2018:

- An enhanced marked crosswalk across Fountain Avenue with a refuge island to reduce the exposure of pedestrians crossing and increase the motorists' awareness of pedestrians crossing;
- A marked crosswalk across the Formosa Avenue north approach; and
- Bulb-outs at the intersection corners to enhance pedestrian safety and comfort by reducing crossing distances and encourage slower vehicle turning speeds.

Speed Radar Feedback Sign – The City installed a speed radar feedback sign on Fountain Avenue at Formosa Avenue in October of 2017.

Address the need for fluorescent paint on traffic calming triangles – The triangles at the Formosa/Lexington and Detroit/Lexington traffic circles were recently repainted in December of 2017. City staff will continue to inspect the neighborhood traffic calming devices and make sure the proper signage and curb markings are up-to-date, and refresh where necessary.

Maintenance Measures

Increase power washing of sidewalks on the Eastside, as well as graffiti removal efforts – Power washing is currently completed on a monthly basis. City staff will be bringing an item to Council proposing an enhanced cleaning program to include expanded efforts at power washing, litter pick up, graffiti cleaning, and shopping cart retrieval in all major commercial areas of the City including the eastern corridors. Staff is continuing to refine the enhanced program and expects to be updating the City Council soon. Graffiti is normally removed within 24 hours. The Graffiti Hotline and the WEHO App are available for the community to report graffiti complaints.

Branding Strategy

Refer the issue of branding smaller segments of the Eastside to the Eastside Task Force – The Eastside Community Priorities Plan, adopted by the City Council in October 2017, includes recommendation 7.1: Support Neighborhood Identity Program. This recommendation discusses the desire for the Eastside to be recognized as a unique neighborhood within West Hollywood. This recommendation further suggests that any specific neighborhood branding (logo, marketing materials) should be developed as part of a future merchants' association or Business Improvement District (BID).

The Eastside Working Group envisioned an Eastside branding and identity strategy to be established through the implementation of the following additional recommendations:

- 7.3 – Hold regularly occurring community events
- 7.4 – Implement annual open streets festival
- 7.7 – Cultural attractions walking tour
- 7.6 – Implement Street Media and Wayfinding

Staff plans to provide annual updates to Council with respect to these key implementation priorities included in the Plan during the annual budgetary update - including progress to date, current initiatives, and future resource demands. In developing these updates, staff will conduct "pop-up" events to actively engage the community. As part of this continued dialogue, staff may recommend adjustments to priorities if necessary.