

APPROVED  
JR 3/20/17

CITY COUNCIL  
UNFINISHED BUSINESS

MARCH 20, 2017

SUBJECT: **PUBLIC SAFETY UPDATE**

INITIATED BY: **PUBLIC SAFETY DEPARTMENT**  
(Kristin Cook, Public Safety Director) KC  
(Lily Campbell, Emergency Management Coordinator) LC  
(Captain Holly Perez, LA County Sheriff's Department)  
(Assistant Chief Anthony Williams, LA County Fire Department)

**CODE COMPLIANCE DIVISION**  
(Jeff Aubel, Code Compliance Manager)

**SOCIAL SERVICES DIVISION**  
(David Giugni, Social Services Manager)

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**STATEMENT ON THE SUBJECT:**

The City Council will receive an update on public safety activities and provide additional direction to staff.

**RECOMMENDATION:**

Receive an update on and provide additional direction to staff regarding public safety priorities including crime prevention, improving customer service and communication, mental health resources, deployment, neighborhood livability, nuisance issues, and public education.

**BACKGROUND / ANALYSIS:**

**Crime Statistics: July – December 2016**

The City continues to be a very safe place to live, visit, and work. While West Hollywood's population is approximately 35,000, its daily population typically more than doubles with the number of people who work and play here. For a city that is only 1.9 square miles, West Hollywood is home to a large number of entertainment oriented businesses such as restaurants, lounges, bars and nightclubs; there are over 200. Additionally, West Hollywood is home to a number of large scale special events that bring hundreds of thousands of visitors at a time into the city, such as LA Pride and Halloween Carnaval.

Sheriff's personnel have continued to focus their efforts on neighborhood patrols and maintaining the quality of life for the community. Sheriff's personnel, Public Safety staff, and the Public Safety Commission regularly examine crime statistics in order to identify

problem areas and adjust resource deployment as appropriate. Captain Holly Perez works with the Station's Crime Analyst and Station staff, City Council, and City staff to adjust resources as necessary. In response to concerns, in particular from Eastside residents, the City added funds in the 2016-2017 budget for additional Sheriff's personnel, which included the addition of two deputies to the Sheriff's Community Impact Team and two additional patrol deputies. In addition, the Block by Block Security Ambassadors Team was increased at the mid-year budget in February 2017.

The Community Impact Team (CIT) includes the Community Oriented Policing and Problem Solving (COPPS) Team and the Entertainment Policing Team (EPT). The COPPS Team remains committed to collaborating with City officials, residents, and businesses to resolve community concerns. Team members also work with several Neighborhood Watch groups. In addition, the COPPS team conducts numerous park patrols, works closely with local businesses to address their concerns, and helps institute a "Letter of Agency" where appropriate. A "Letter of Agency" gives the Sheriff's Department the authority to enforce trespassing on private property. Information about "Letters of Agency" can be found on the city and West Hollywood Sheriff's station websites.

Overall for the year, Part 1 Crime was up when comparing July through December 2016 vs July through December 2015. Strong Arm Robbery, Residential Burglary, Vehicle Burglary, and Grand Theft Auto were the main contributors to the increase in overall Part 1 Crimes. Vehicle Burglaries, particularly window smash vehicle burglaries, continue to be a significant problem citywide. Almost without exception, window smash vehicle burglaries occur when property is clearly visible inside the vehicle. A crime suppression and community outreach plan has been developed to better address these issues.

Aggravated Assault, Armed Robbery, and Grand Theft all decreased compared to the same months in 2015, which is especially noteworthy due to the serious nature of those crimes. It should be noted that transient related crime arrests increased significantly in 2016 when compared to 2015. In 2015, there were 147 individuals arrested and classified as homeless. In 2016, that number jumped to 292. Detailed statistics are included in the Appendices.

## **Sheriff's Department and Mental Health Resources**

### *Sheriff's Department – Mental Health Resources*

The City of West Hollywood is served by the Sheriff's Department, North County Mental Evaluation Teams (MET). MET is staffed with dedicated Deputies who respond to West Hollywood when extra assessment and mental health resources are required. At the recent Sheriff's Department Contract Law Enforcement Bureau, it was announced that

the Sheriff's Department intends to expand its current number of teams and that West Hollywood Station may be selected as a home base for a team. In the interim, Captain Holly Perez is currently working with the Sheriff's Department Contract Law Enforcement Bureau to have a dedicated MET Deputy along with a mental health clinician full time at West Hollywood Station. Contract Law Enforcement Bureau staff are currently reviewing a potential contract with the Los Angeles County Department of Mental Health and will keep City staff and the Station Captain updated with their progress. Funds for this program if offered will be requested during the regular 2017-2018 budget process.

In addition, the City of West Hollywood contracts for a Community Oriented Policing and Problem Solving (COPPS) Team who spends many hours every shift with the City's homeless population in order to link them with services whenever possible and to enforce the law whenever necessary. The COPPS Team has a close working relationship with the West Hollywood Social Services Division. The Sheriff's Department is currently tracking all homeless contacts and 5150 intakes (County-wide hospital admissions for mental health issues), and it intends to utilize that information to seek Federal funding to expand the MET program for all communities that are served.

#### *West Hollywood Social Services Division – Mental Health Resources*

The 2016-19 Social Services Request for Proposal released in May of 2016 highlighted three City Council initiatives in order to receive applications proposing programming that would address priority issues. "Mental Health Support for Homeless" was included among the three initiatives. In all, the City received 43 proposals. City staff and the Human Services Commission were able to present a set of recommendations to the City Council (approved unanimously) that included the following contracts to address mental health support for people who are homeless:

- 1) Step Up On Second - funds a dedicated West Hollywood Multi-disciplinary Integrated Team (MIT) to provide street-based services to chronically homeless, mentally ill community members. The MIT includes a Licensed Clinical Social Worker (LCSW), a Licensed Vocational Nurse (LVN), a substance abuse counselor, a peer advocate and a psychiatrist.
- 2) The Los Angeles LGBT Center - permanently funds the mental health outreach position. This position brings to the City a clinical intern to work closely with the Sheriff's and the City's contracted homeless services outreach teams with the goal of bringing chronically homeless community members with mental illness into service.
- 3) Ascencia - provides an additional dedicated street outreach team and access to up to ten shelter beds.

These services, which began implementation October 1, 2016, address a variety of challenges that have created barriers for homeless community members seeking permanent supportive housing.

### **Collaboration Between Social Services and Law Enforcement**

Sheriff's station personnel actively participate in the quarterly Homeless Collaborative meetings with City staff and social services providers. One outgrowth of these meetings is a partnership between COPPS Team members and the City's contracted homeless services outreach teams who will occasionally conduct outreach together in an effort to bring homeless community members into service. Sheriff's deputies also keep WeHo Cares Homeless Services cards in their patrol cars and distribute them widely throughout the community. These cards contain essential information on services available to homeless individuals including shelter, medical and mental health services, food, showers and substance abuse programs. Lastly, Social Services staff is working with West Hollywood Sheriff's Station personnel to make available an Alzheimer's Association on-line training for first responders encountering community members with dementia.

### **Community Safety Initiatives for Eastside of West Hollywood**

The December 5, 2016 City Council item directed the City Manager to work with appropriate staff to implement strategies to enhance the quality of life on the Eastside. To achieve this direction, Public Safety staff continues to increase public safety on the Eastside of West Hollywood. Two deputies were added to the Sheriff's Community Impact Team on July 1, 2016 and two additional patrol deputies were added targeting this geographic area as of December 1, 2016. The Community Oriented Policing and Problem Solving (COPPS) team has increased patrols on the Eastside as well.

Staff runs the "Lights On West Hollywood" program, which aims to improve lighting in residential areas by providing residents with the opportunity to receive free motion detector lights. In addition, the City Council approved an agreement for acquisition of approximately 1,900 street lights from Southern California Edison (SCE) on December 5, 2016. This transfer of ownership is expected to occur in December 2017.

In August of 2016, staff organized the Mobile Command Center Van Unveiling on the Eastside, where community members could see the new vehicle that will help the City to more effectively respond to and manage emergency situations. The van is parked in different neighborhoods 3-5 times per week.

## **Cameras**

### *Advanced License Plate Recognition Cameras*

City staff worked with the Advance Surveillance and Protection (ASAP) Unit of the Sheriff's Department to install ALPR cameras at La Brea and Santa Monica Boulevard in December of 2016. The system has been highly successful, leading to multiple arrests. City Information Technology staff collaborated with a vendor to install fiber along Santa Monica Boulevard, which provides communication connection for the ALPR cameras. In addition, three patrol vehicles are equipped with and using ALPR cameras.

### *Video Systems in a Public Space*

At the September 19, 2016 City Council Meeting, City Council directed staff to issue a request for Proposals (RFP) for Consultant Services for Video System Design. Staff issued the RFP in November of 2016. Public Safety staff, Public Safety Commissioners, and Sheriff's personnel read the submitted proposals and interviewed seven potential vendors on March 2, 2017. Staff will be bringing forward a recommendation during the regular 2017-2018 budget cycle. In addition, staff are currently examining a private/public partnership in the City of Washington, DC that may be useful in West Hollywood. The Washington, DC program gives subsidies to property owners per camera installed in an area that provides a public benefit and is accessible by the Washington, DC Police Department.

## **Neighborhood Livability**

Public Safety personnel continue to promote neighborhood livability and address the various quality of life issues that regularly impact the West Hollywood community, including impacts from noise (loud music, motorcycles), speeding, and night club operations as well as anti-scavenging, dogs off leash, illegal pet waste disposal, illegal hot dog cart vendors, and bandit taxi cab enforcement. Staff continues to assist the Public Safety Commission with the "Live, Work, Play, Be Safe" public safety education campaign, including utilizing social media, "walk-about" with the Sheriff's Captain, PSAs, and Public Safety Commissioner "street outreach."

Specifically, the Community Impact Team (CIT) Deputies and Code Compliance staff are proactive in addressing the impacts from entertainment establishments and special events. CIT Deputies work with staff at nighttime establishments to prevent alcohol related incidents and have increased criminal enforcement of various neighborhood concerns, including drinking in public, criminal transient issues, and various nuisance issues. The Sheriff's Department and Code Compliance personnel also work with the Alcoholic Beverage Control to educate businesses and work collaboratively on alcohol

related issues. On a nightly basis, they actively patrol over sixty bars, nightclubs, and hotels.

### **Emergency Management and Major Special Events**

An interdisciplinary team headed by Event Services and Public Safety staff regularly meets to plan, manage, and evaluate all major special events in West Hollywood. Participating agencies include the following:

- Fire Operations
- Fire Prevention
- Fire EMS
- Fire Command and Control Division
- Fire Training Services Section
- Fire Joint Hazard Assessment Team
- Sheriff's Emergency Operations Bureau and Joint Regional Information Center
- Sheriff's Special Enforcement Bureau
- Sheriff's Arson and Explosives Unit
- County Department of Health Services Emergency Medical Services Agency and Medical Alert Center
- County Department of Public Health
- Area hospital personnel, including Cedars Sinai

Threat assessments are conducted by Sheriff's intelligence experts on each event, and recommendations to increase security are implemented. Event Action Plans are written by Sheriff and Fire personnel in coordination with City staff, and the Incident Command System is followed. The Public Safety staff coordinated implementation of two medical care centers at Halloween Carnival 2016, which allowed medical professionals to treat patients and avoid transporting patients to area hospitals when unnecessary. CSW 2017 will include several significant changes including increased security measures and medical care centers in anticipation of record crowds. In addition, an Active Shooter Training was held for City staff and also a specialized training was held for entertainment venue management. Staff is also working with the Sheriff and Fire Departments on a "Nightclub Safety" Handbook.

### **CONFORMANCE WITH VISION 2020 AND THE GOALS OF THE WEST HOLLYWOOD GENERAL PLAN:**

This item is consistent with the Primary Strategic Goal(s) (PSG) and/or Ongoing Strategic Program(s) (OSP) of:

- OSP-7: Collaborative Public Safety.
- PSG-1: Maintain the City's Unique Urban Balance with Emphasis on Residential Neighborhood Livability.

In addition, this item is compliant with the following goal(s) of the West Hollywood General Plan:

- SN-6: Maintain adequate levels of law enforcement, fire protection and emergency medical services.
- SN-7: Utilize law enforcement, fire protection and emergency medical services in a proactive and preventative way.
- SN-8: Provide public safety services in a manner that reflects and is sensitive to the characteristics and needs of the West Hollywood community.

**EVALUATION PROCESSES:**

Staff will continue to work with the community and the Public Safety Commission to evaluate and make policy recommendations to City Council regarding public safety resources.

**ENVIRONMENTAL SUSTAINABILITY AND HEALTH:**

City staff will work with the County of Los Angeles to ensure that resources procured are environmentally friendly whenever possible.

**COMMUNITY ENGAGEMENT:**

The Public Safety Commission meets monthly and provides the community an opportunity to provide input on public safety related services.

**OFFICE OF PRIMARY RESPONSIBILITY:**

PUBLIC SAFETY DEPARTMENT / PUBLIC SAFETY - ADMINISTRATION

**FISCAL IMPACT:**

There is no fiscal impact at this time.

**ATTACHMENTS:**

Please see the following attachments for detailed statistics and programmatic information.

APPENDIX 1A – Sheriff’s Station Overview

APPENDIX 1B – Community Impact Team

APPENDIX 1C – Detective Bureau

APPENDIX 1D – Traffic Division

APPENDIX 1E – Youth Programs

APPENDIX 1F – Narcotics Bureau

APPENDIX 1G – Volunteers

APPENDIX 2 – Fire Department

APPENDIX 3 – Public Safety Department and Public Safety Commission

APPENDIX 4 – Code Compliance Division

APPENDIX 5 – Block By Block Security Ambassadors

## **APPENDIX 1A - Sheriff's Station Overview**

### **West Hollywood Sheriff's Station**

West Hollywood remains a very safe place to live, work and visit. The station remains dedicated to its goal of providing the City with efficient and effective law enforcement services on every level. As always, each person at West Hollywood Station appreciates the strong partnership with City staff. Our Crime Impact Team and other station personnel make frequent efforts to speak with the communities we serve regarding habits that reduce their likelihood of becoming crime victims. Furthermore, we have increased our social media involvement as a means of reaching out to the public and providing valuable information. We plan to continue to improve upon these efforts to build public trust and best serve the various communities of West Hollywood.

Part 1 Crime was up 11% for July through December 2016 vs 2015. Strong Arm Robbery (+37%), Residential Burglary (+40%), Vehicle Burglary (+26%), and Grand Theft Auto (+64%) were the main contributors to the increase in overall Part 1 Crimes. Vehicle Burglaries, particularly window smash vehicle burglaries, continue to be a problem citywide. Almost without exception, window smash vehicle burglaries occur when property is clearly visible inside the vehicle. A crime suppression and community outreach plan has been developed to better address these issues including more public outreach via Nixle and social media, increased foot patrols, and training more deputies for bike patrol. Aggravated Assault (-22%), Armed Robbery (-5%), and Grand Theft (-15%) all decreased compared to the same months in 2015, which is especially noteworthy due to the serious nature of those crimes.

A 17% increase in Part 1 Crimes in the West District has impacted the City as a whole. There was also an increase in Part 1 Crimes from January through June of 2016 (+26%) in the West District. This shows a recurring trend of increasing crime in that area. Vehicle Burglaries increased 68%, Residential Burglary increased 50%, and Petty Theft increased 51%. These numbers are significant because the West District accounts for almost half (46%) of Part 1 Crime in the City of West Hollywood.

The City Center saw a 19% increase in total Part 1 Crime, but most of the increase can be attributed to Petty Theft (+33%) and Grant Theft Auto (+183%). Even with the increases, the City Center makes up only 23% of Part 1 Crime in West Hollywood.

The East District saw a 4% drop in Part 1 Crime. In terms of total citywide crime, the East District accounts for 30% of Part 1 Crime. Crime continues to trend downward after a spike in the area during the last six months of 2015. It appears the foot beat patrols have had a positive impact on crime in the area. It is also worth noting that Petty Theft in the Gateway Reporting District dropped 48% when compared with the same time frame in 2015, most of which is due to

Target placing security guards at their exits who check customer receipts as they leave.

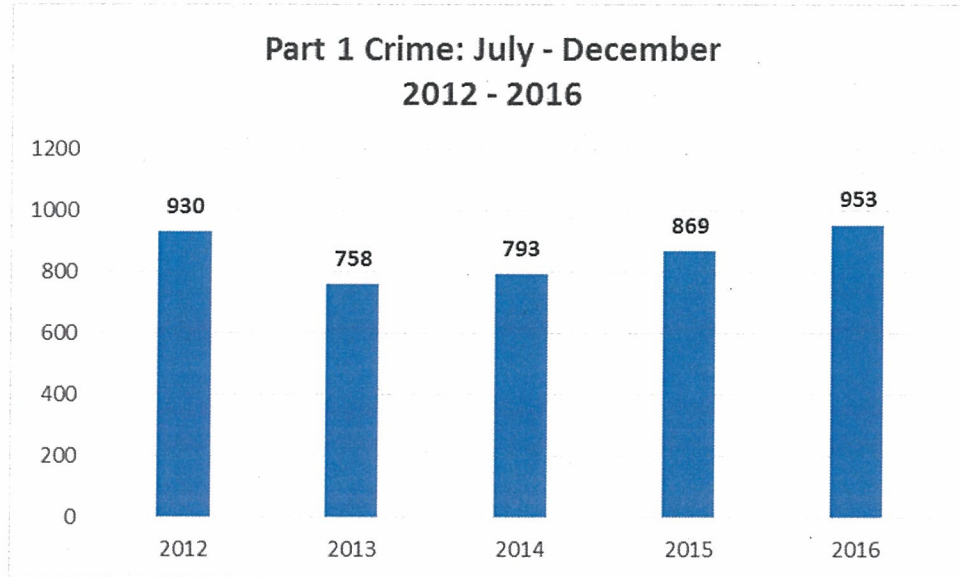
It should be noted that transient related crime arrests increased significantly in 2016 when compared to 2015. In 2015, there were 147 individuals arrested and classified as homeless. In 2016, that number jumped to 292, which is a 99% increase. These numbers refer only to individuals arrested and do not take into account that many of the transients were arrested several times during the year. The types of crime most commonly associated with transients include Residential Burglary, Vehicle Burglary, Strong Arm Robbery, Bicycle Theft, and Narcotics Possession, all of which are crime categories that increased substantially in 2016.

Although reducing Part I Crime is a priority for the station, personnel also remain committed to addressing various quality of life issues. The implementation of the day shift foot beat program has greatly improved law enforcement presence in the East District of West Hollywood, where a number of quality of life concerns have been voiced. These efforts have also improved our ability to contact and provide services to our homeless population who suffer from a variety of mental illnesses. To effectively address these issues, station personnel, including Deputies that speak a variety of languages (Spanish, Armenian, Farsi, German, American Sign Language, and many others), the Community Oriented Policing and Problem Solving (COPPS) Team and the Entertainment Policing Team (EPT), continue to work together with various City Departments. In addition, personnel have formed relationships with members of private organizations that are focused on providing necessary resources for our growing homeless population. On a day to day basis, the Station's ability to quickly respond to and handle the myriad of quality of life issues is greatly enhanced through the efforts of this partnership.

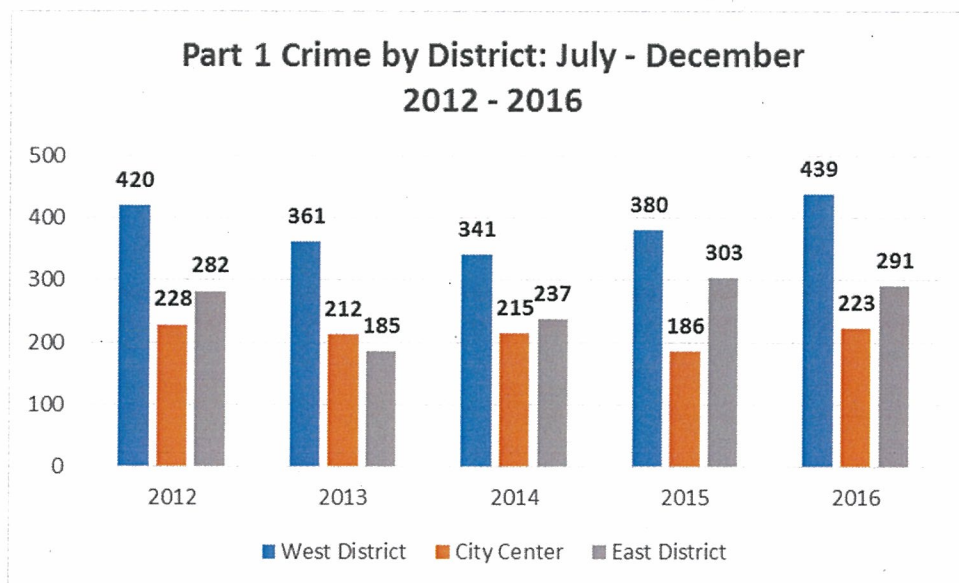
The following pages summarize crime statistics and station activity primarily for July through December of 2016.

### Part 1 Crime

The following chart depicts Part 1 Crime for the months of July - December for the last five years. Part 1 Crime includes Homicide, Rape, Assaults, Robbery, Burglary, Theft, and Arson.



The following chart depicts the number of Part 1 Crimes for the months of July - December for the last five years, broken down by district. The three districts are: West District (West of La Cienega), City Center (La Cienega to Fairfax), and East District (East of Fairfax).



Citywide, Part 1 Crime increased when compared to the same time period last year. This increase in overall Part 1 Crime can be attributed to significant increases in Grand Theft Auto, Vehicle Burglaries, and Strong Arm Robbery.

Part I Crime - Whole City	July - December 2015	July - December 2016	% Change
<b>Homicide</b>	<b>1</b>	<b>1</b>	0.00%
<b>Rape</b>	<b>13</b>	<b>12</b>	-7.69%
<b>Assault, Aggravated</b>	<b>87</b>	<b>68</b>	-21.84%
<b>Robbery Total</b>	<b>52</b>	<b>62</b>	<b>19.23%</b>
-Robbery, Armed	22	21	-4.55%
-Robbery, Strong Arm	30	41	<b>36.67%</b>
<b>Burglary Total</b>	<b>88</b>	<b>107</b>	<b>21.59%</b>
-Burglary, Residence	43	60	<b>39.53%</b>
-Burglary, Other	45	47	<b>4.44%</b>
<b>Theft Total</b>	<b>573</b>	<b>627</b>	<b>9.42%</b>
-Grand Theft	144	122	-15.28%
-Vehicle Burglary	129	162	<b>25.58%</b>
-Petty Theft	300	343	<b>14.33%</b>
<b>Grand Theft Auto</b>	<b>45</b>	<b>74</b>	<b>64.44%</b>
<b>Arson</b>	<b>4</b>	<b>2</b>	-50.00%
<b>Total</b>	<b>863</b>	<b>953</b>	<b>10.43%</b>

\*N/C = not calculable

Looking at the three areas of the City separately, Part 1 Crime in the West District increased when comparing July – December 2015 to July – December 2016. Residential Burglary, Vehicle Burglary, and Petty Theft were the driving factors in the 17.38% crime increase.

Part I Crime - West District	July - December 2015	July - December 2016	% Change
<b>Homicide</b>	<b>0</b>	<b>1</b>	N/C
<b>Rape</b>	<b>9</b>	<b>7</b>	-22.22%
<b>Assault, Aggravated</b>	<b>53</b>	<b>35</b>	-33.96%
<b>Robbery Total</b>	<b>21</b>	<b>28</b>	<b>33.33%</b>
-Robbery, Armed	10	12	<b>20.00%</b>
-Robbery, Strong Arm	11	16	<b>45.45%</b>
<b>Burglary Total</b>	<b>43</b>	<b>56</b>	<b>30.23%</b>
-Burglary, Residence	20	30	<b>50.00%</b>
-Burglary, Other	23	26	<b>13.04%</b>
<b>Theft Total</b>	<b>218</b>	<b>278</b>	<b>27.52%</b>
-Grand Theft	83	67	-19.28%
-Vehicle Burglary	41	69	<b>68.29%</b>
-Petty Theft	94	142	<b>51.06%</b>
<b>Grand Theft Auto</b>	<b>27</b>	<b>33</b>	<b>22.22%</b>
<b>Arson</b>	<b>3</b>	<b>1</b>	-66.67%
<b>Total</b>	<b>374</b>	<b>439</b>	<b>17.38%</b>

The City Center had a 19.25% increase in Part 1 Crime but the percent change is somewhat inflated due to the low number of total crimes. Grand Theft and Petty Theft were the main causes of the increase in crime.

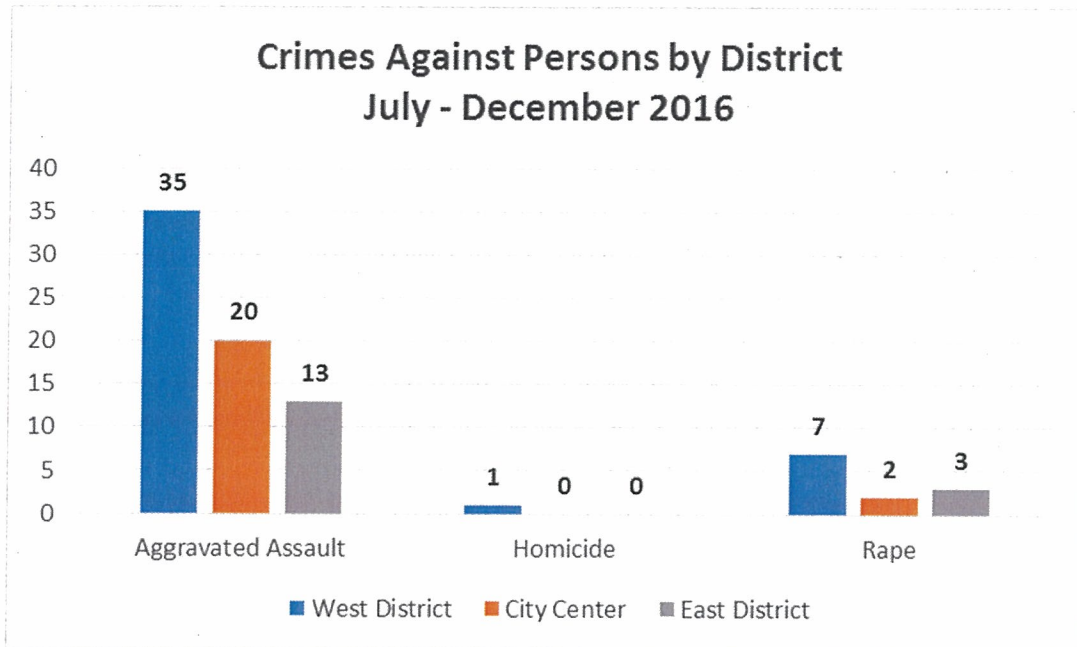
Part I Crime - City Center	July - December 2015	July - December 2016	% Change
Homicide	1	0	-100.00%
Rape	3	2	-33.33%
Assault, Aggravated	16	20	25.00%
Robbery Total	12	12	0.00%
-Robbery, Armed	6	5	-16.67%
-Robbery, Strong Arm	6	7	16.67%
Burglary Total	25	25	0.00%
-Burglary, Residence	10	11	10.00%
-Burglary, Other	15	14	-6.67%
Theft Total	124	147	18.55%
-Grand Theft	31	37	19.35%
-Vehicle Burglary	40	39	-2.50%
-Petty Theft	53	71	33.96%
Grand Theft Auto	6	17	183.33%
Arson	0	0	N/C
Total	187	223	19.25%

\*N/C = not calculable

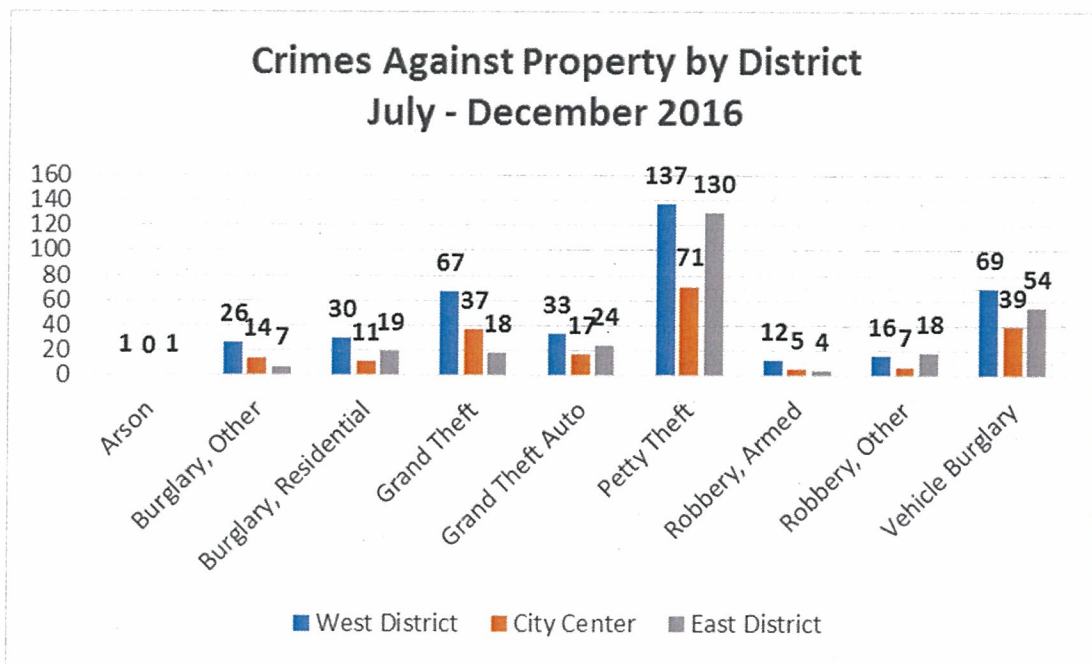
The East District had a 3.96% decrease in crime. Aggravated Assault and Armed Robbery dropped significantly, but those gains were offset by increases in Grand Theft Auto and Strong Arm Robbery.

Part I Crime - East District	July - December 2015	July - December 2016	% Change
Homicide	0	0	N/C
Rape	1	3	200.00%
Assault, Aggravated	18	13	-27.78%
Robbery Total	19	22	15.79%
-Robbery, Armed	6	4	-33.33%
-Robbery, Strong Arm	13	18	38.46%
Burglary Total	21	26	23.81%
-Burglary, Residence	14	19	35.71%
-Burglary, Other	7	7	0.00%
Theft Total	231	202	-12.55%
-Grand Theft	30	18	-40.00%
-Vehicle Burglary	48	54	12.50%
-Petty Theft	153	130	-15.03%
Grand Theft Auto	12	24	100.00%
Arson	1	1	0.00%
Total	303	291	-3.96%

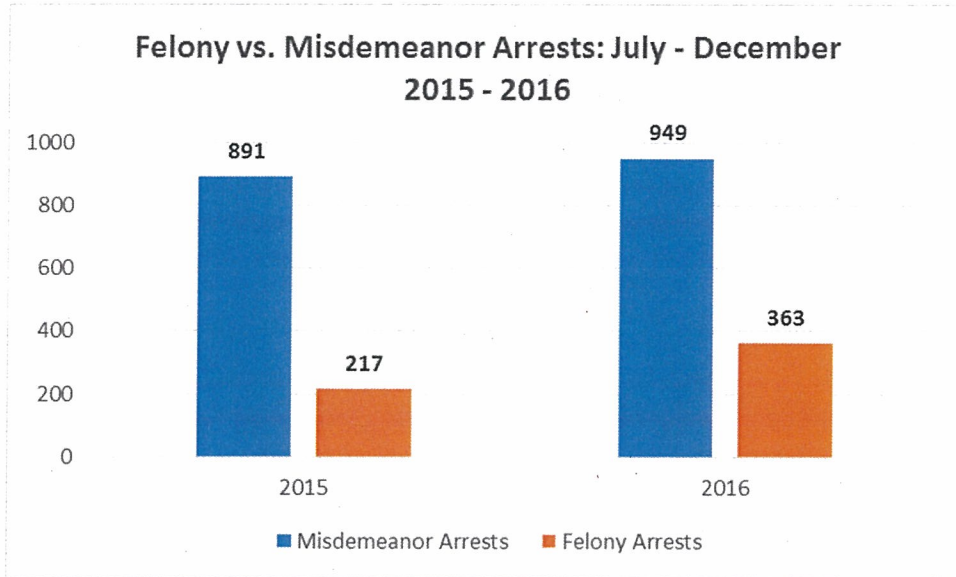
The following chart depicts crimes against persons, broken down by district for July - December 2016.



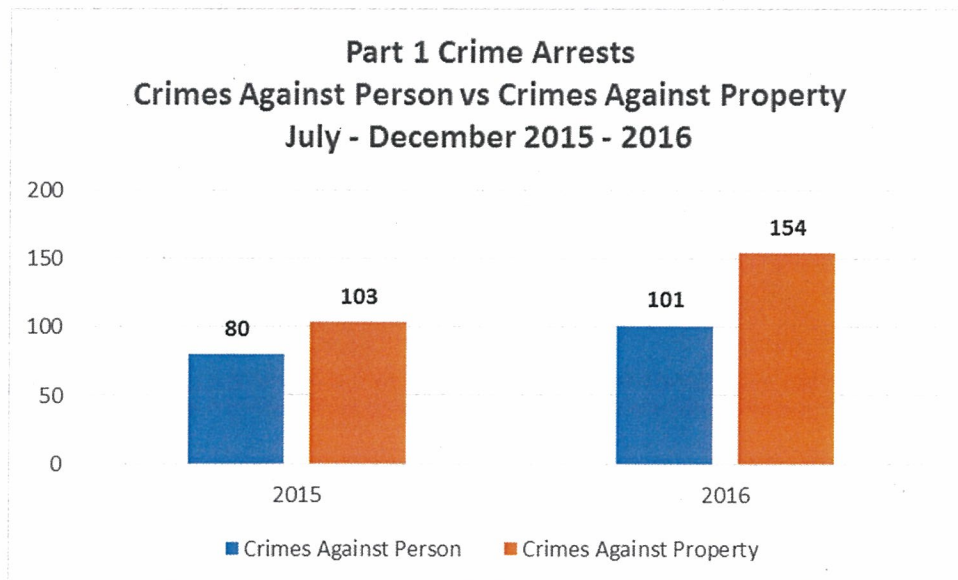
The following chart depicts crimes against property, broken down by district for July - December 2016.



The following chart depicts the number of Part 1 Crime arrests for felonies versus those for misdemeanors for July - December of the last two years.

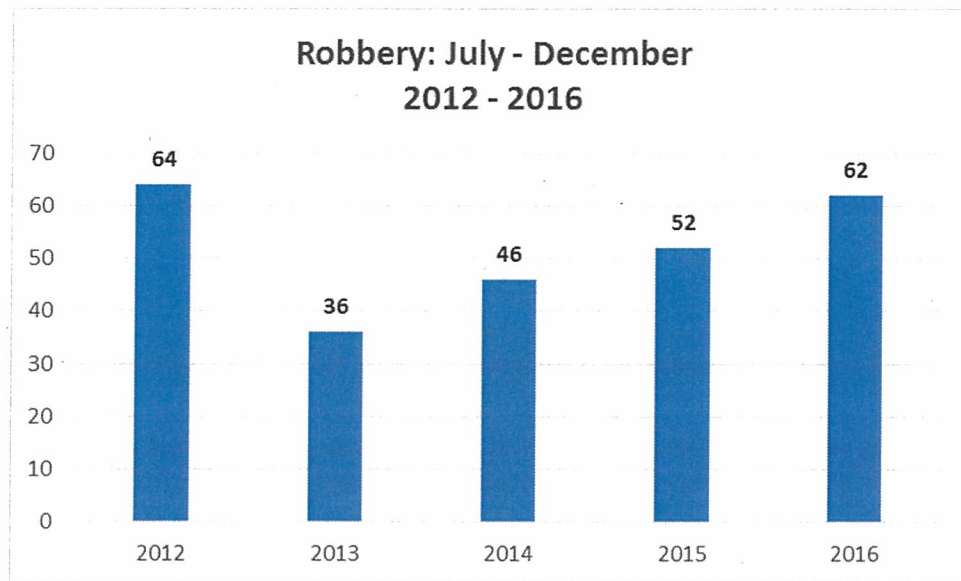


The following chart depicts the number of Part 1 Crime arrests for Crimes Against Persons (i.e., Homicide, Rape, and Aggravated Assaults) versus those for Crimes Against Property (i.e., Robbery, Burglary, Grand Theft, Petty Theft, Grand Theft Auto and Arson) for July - December of the last two years.

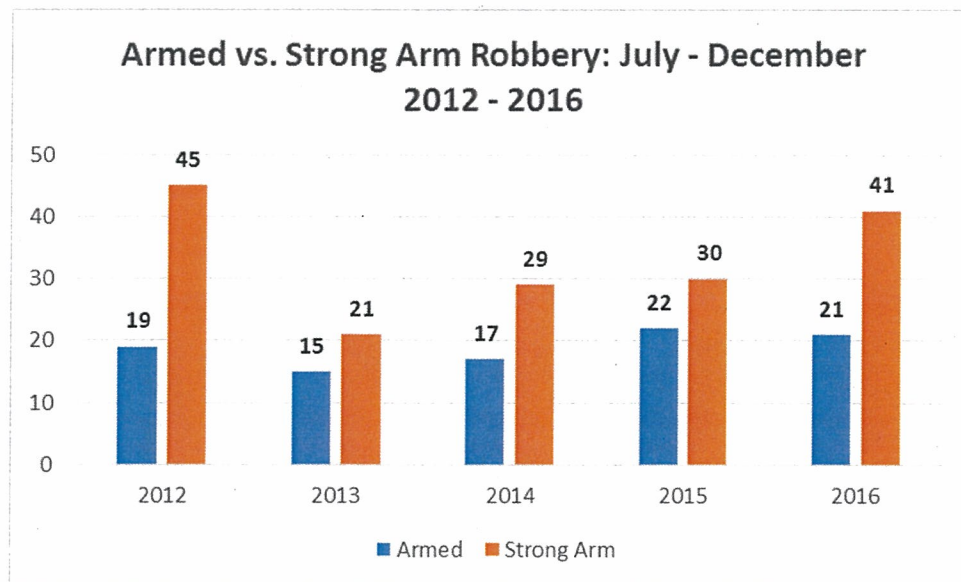


## Robbery

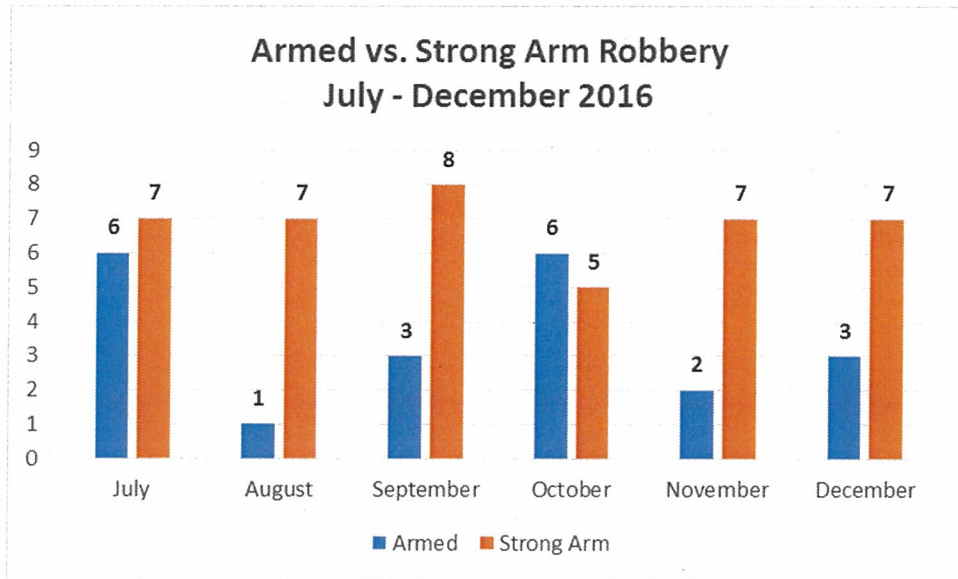
The following chart compares the number of Robberies during July - December for the last five years.



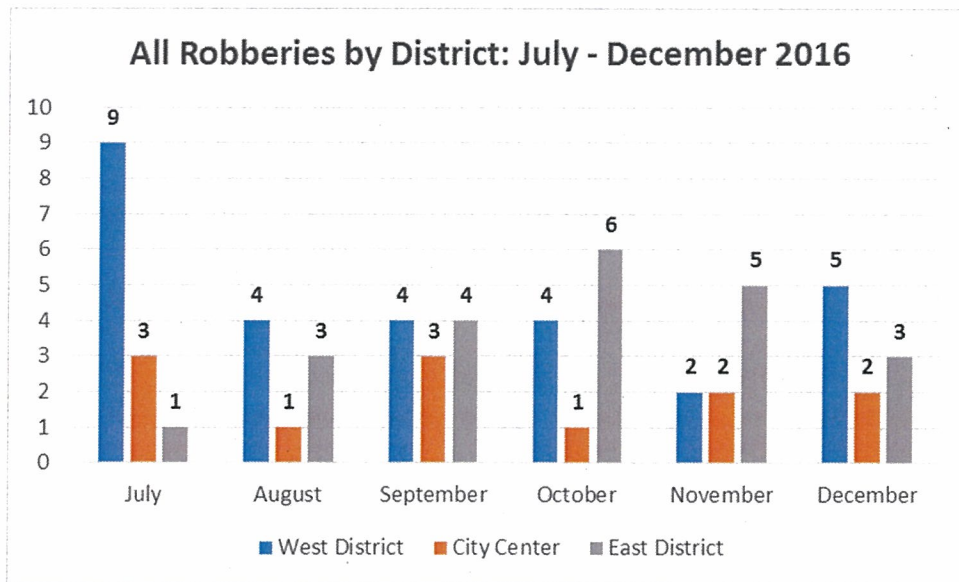
The following chart compares the number of Armed Robberies vs. Strong Arm Robberies during July - December for the last five years.



The following chart compares the number of Armed Robberies vs. Strong Arm Robberies during the months of July - December 2016.

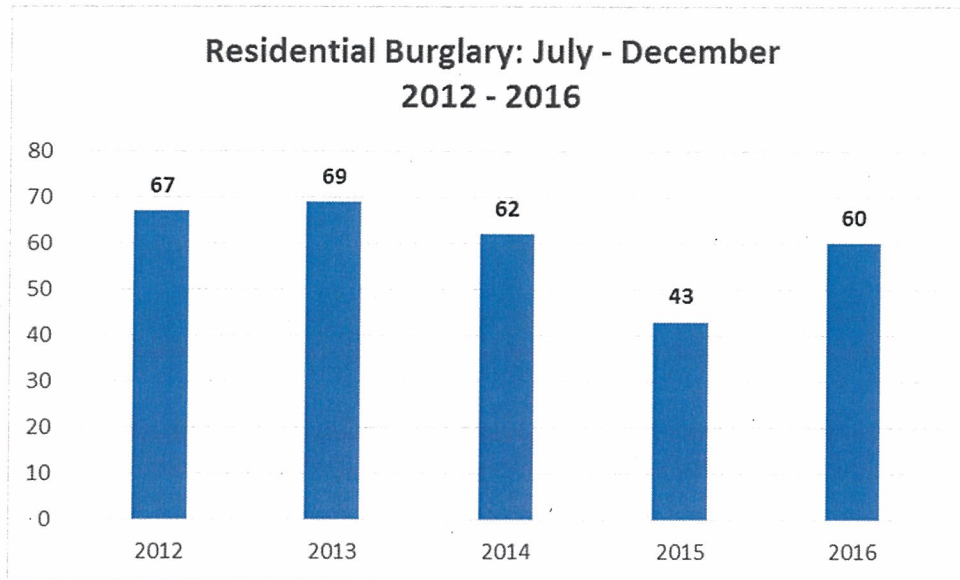


The following chart compares the number of Robberies by district for the months of July - December 2016.

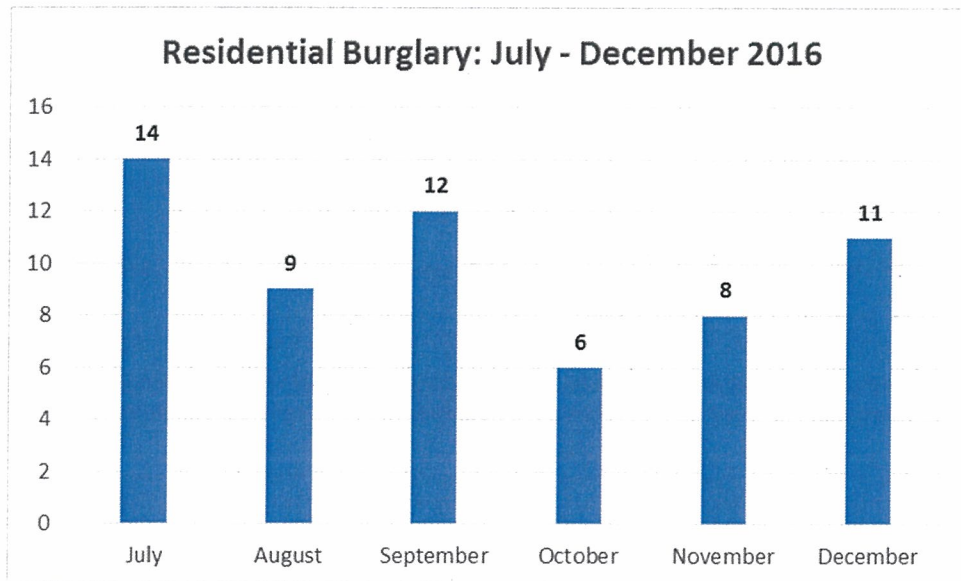


### Residential Burglary

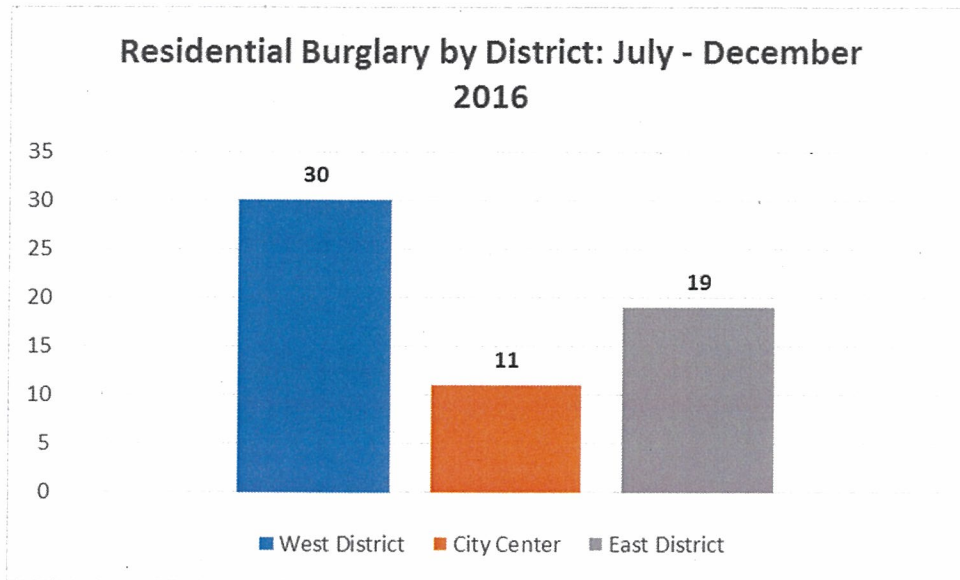
The following chart compares the number of Residential Burglaries during July - December for the last five years.



The following chart shows Residential Burglaries by month for July - December 2016.

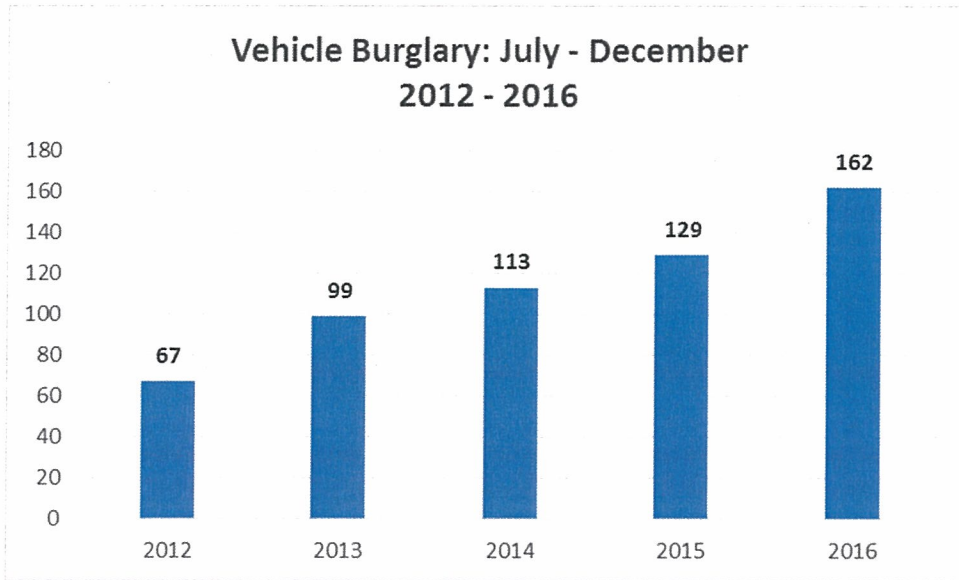


The following chart compares the number of Residential Burglaries by district for July - December 2016.

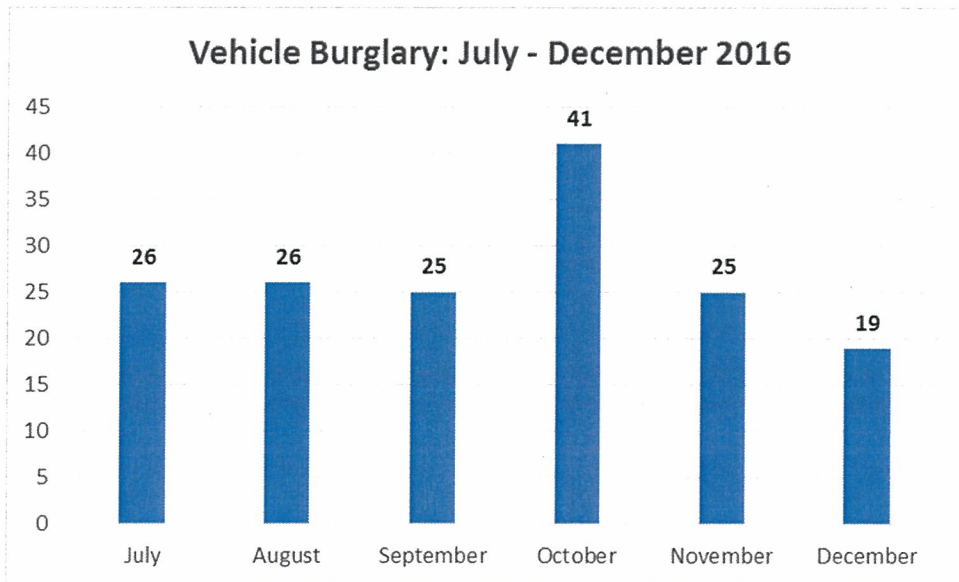


**Vehicle Burglary**

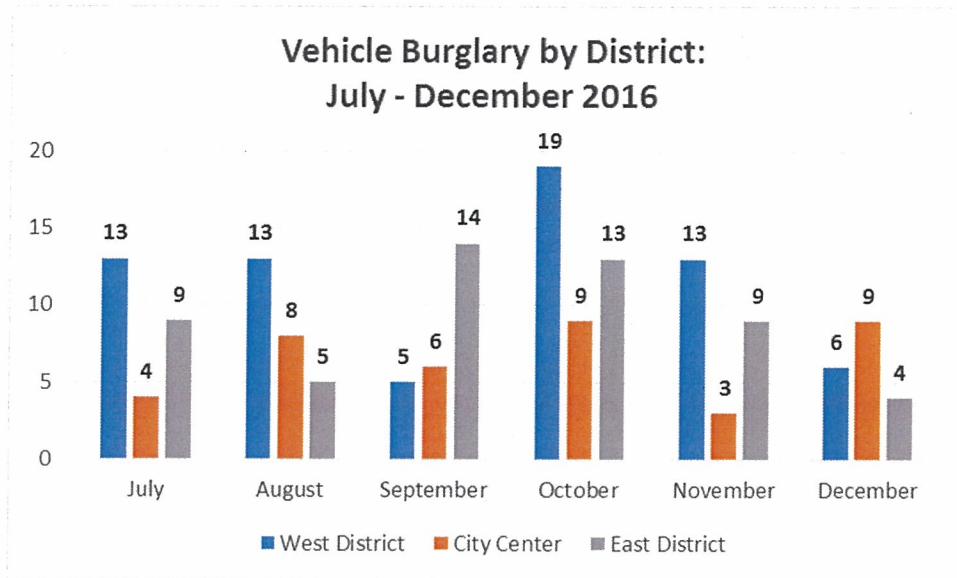
The following chart compares Vehicle Burglaries during July - December for the last five years.



The following chart shows Vehicle Burglaries by month for July - December 2016.

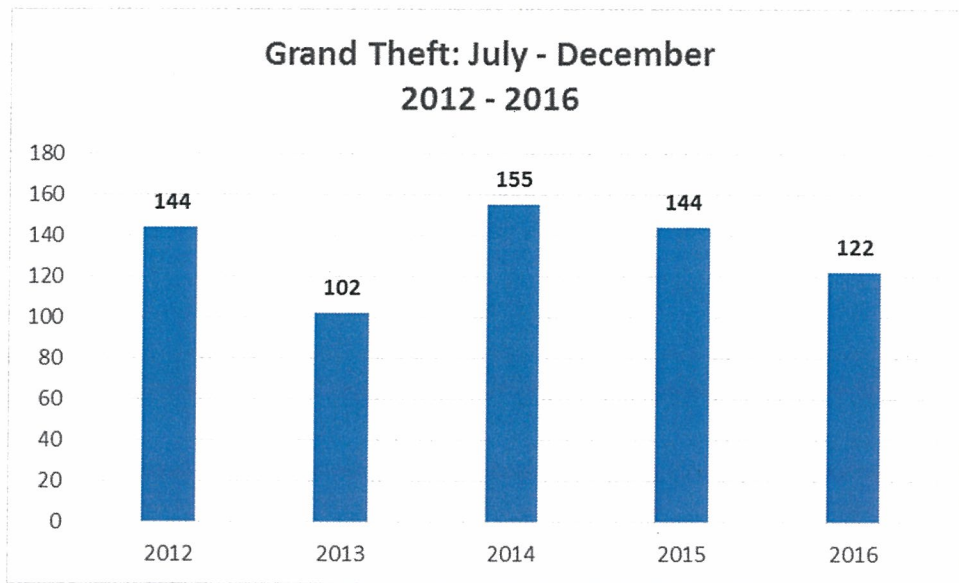


The following chart shows Vehicle Burglaries by month and district for July - December 2016.

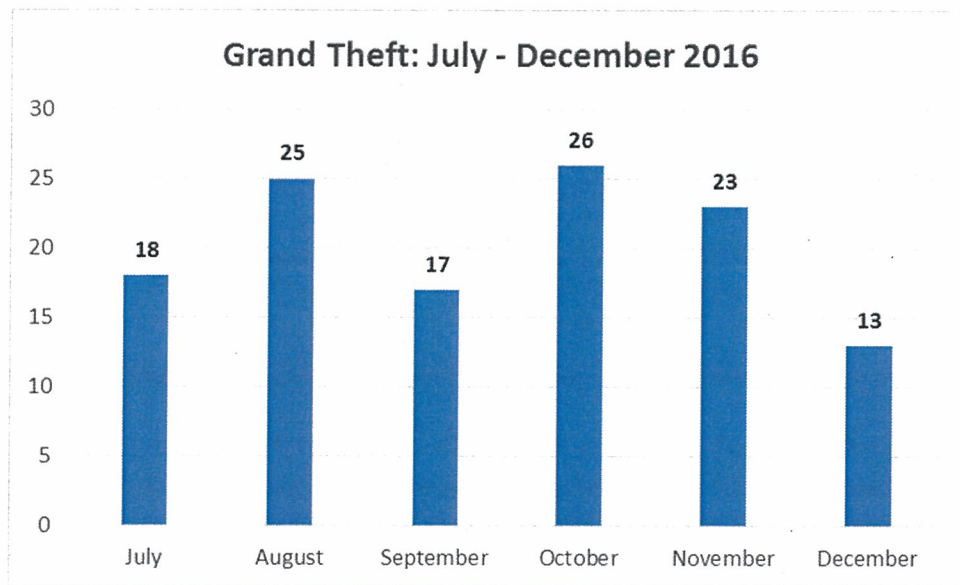


### Grand Theft

The following chart compares Grand Thefts for July - December for the past five years.

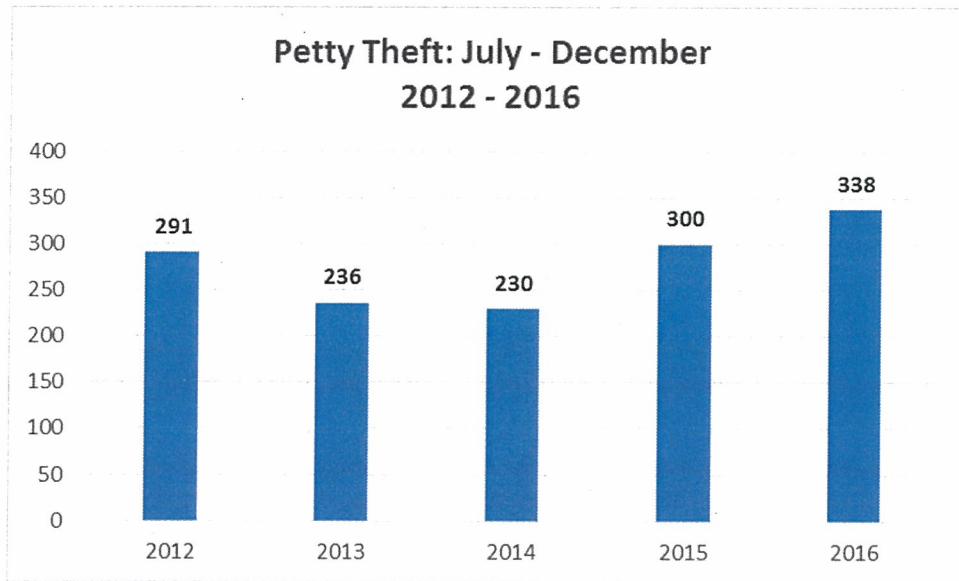


The following chart shows Grand Theft by month for July - December 2016.

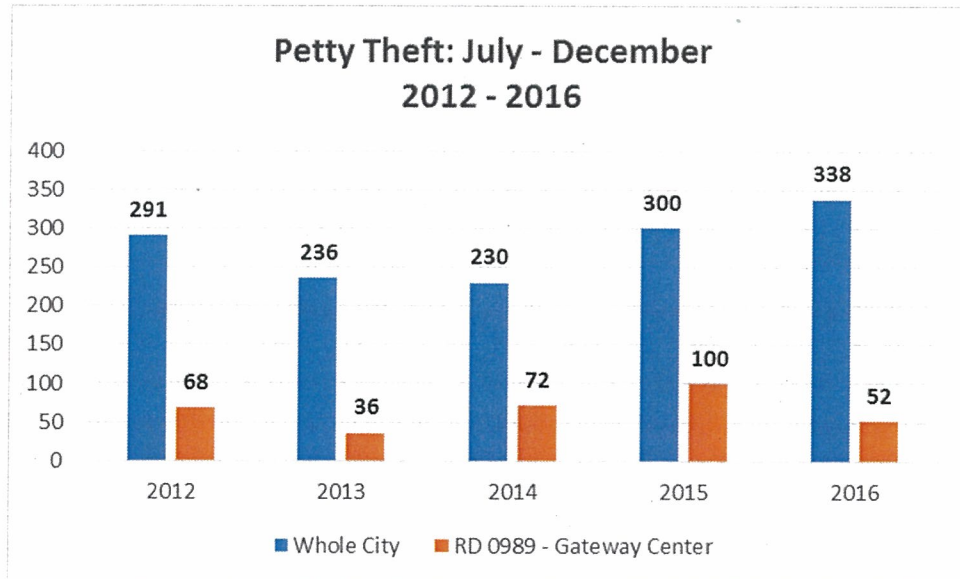


**Petty Theft**

The following chart compares Petty Thefts during July - December for the last five years.

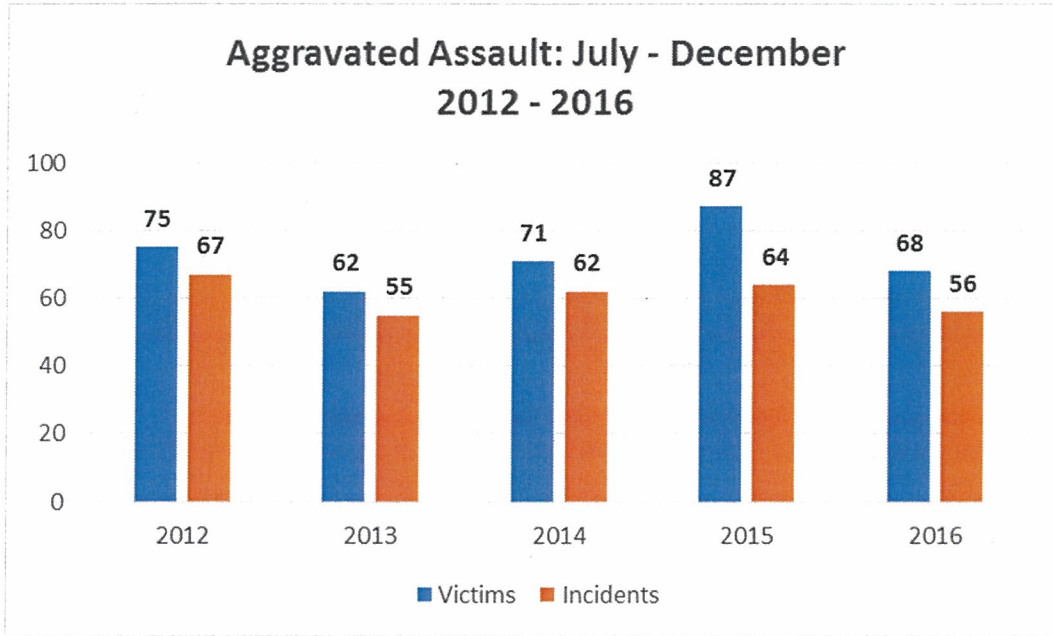


The following chart compares Petty Thefts over the last five years for the entire City vs. Petty Thefts for Reporting District 0989 (Gateway Center) only.

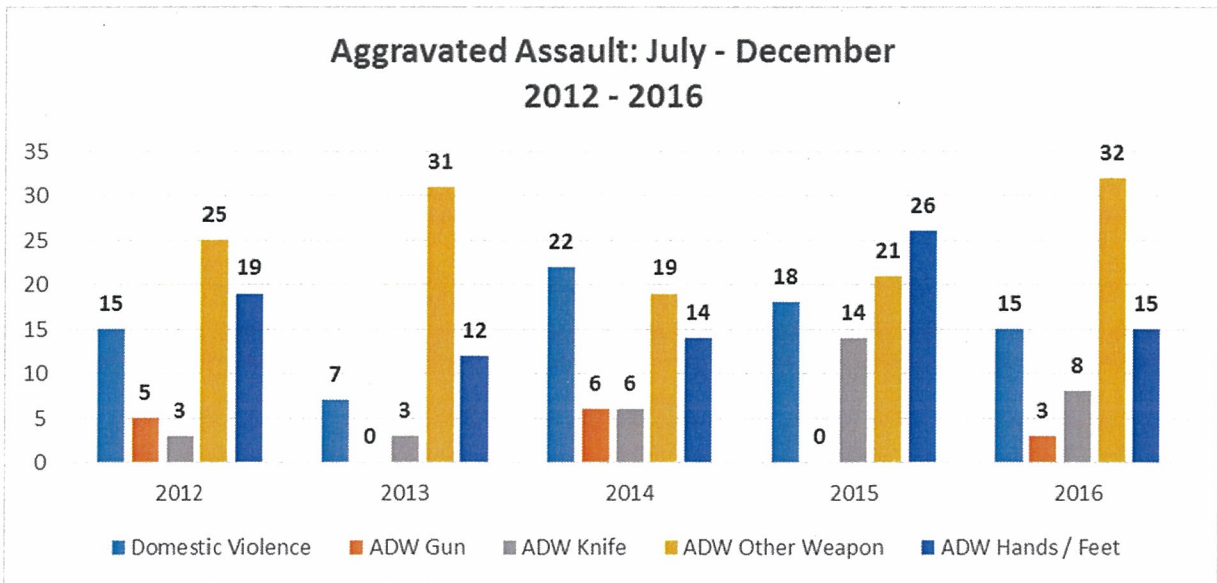


**Aggravated Assaults**

The following chart shows the number of Aggravated Assaults during July - December for the last five years. Aggravated Assaults are counted by victim (not incident) per Uniform Crime Reporting guidelines.



The following chart shows Aggravated Assaults isolated by category for July - December for the last five years.



The following chart shows Domestic Violence Incidents broken down by gender for July - December 2016. It should be noted, the Male - Female category does not denote a male suspect and female victim.

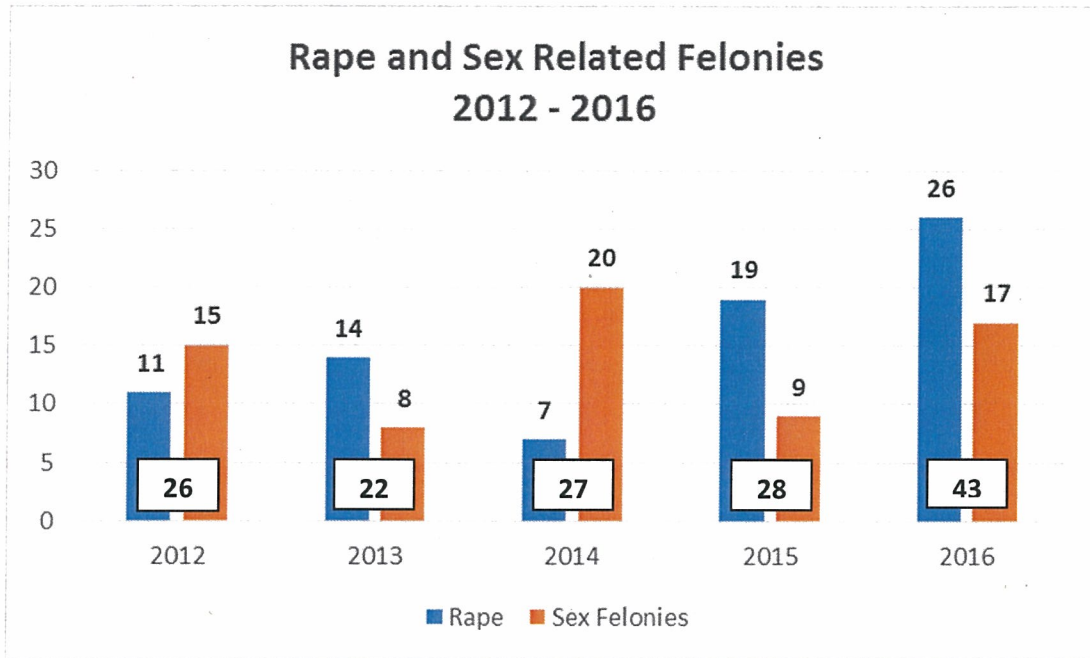
2016 (07/01 - 12/31) DV Incidents	Female - Female	Male - Female	Male - Male	Total
<b>Criminal DV Incidents</b>	<b>3</b>	<b>55</b>	<b>29</b>	<b>87</b>
Assault, Aggravated	0	5	3	8
Assault, Non-Aggravated	3	50	26	79
<b>Non-Criminal DV Incidents</b>	<b>0</b>	<b>8</b>	<b>1</b>	<b>9</b>
<b>Total</b>	<b>3</b>	<b>63</b>	<b>30</b>	<b>96</b>

**Assault - Aggravated:** This category includes assaults by one person upon another for the purpose of inflicting severe or aggravated bodily injury (broken bones, internal injuries, or injuries requiring stitches).

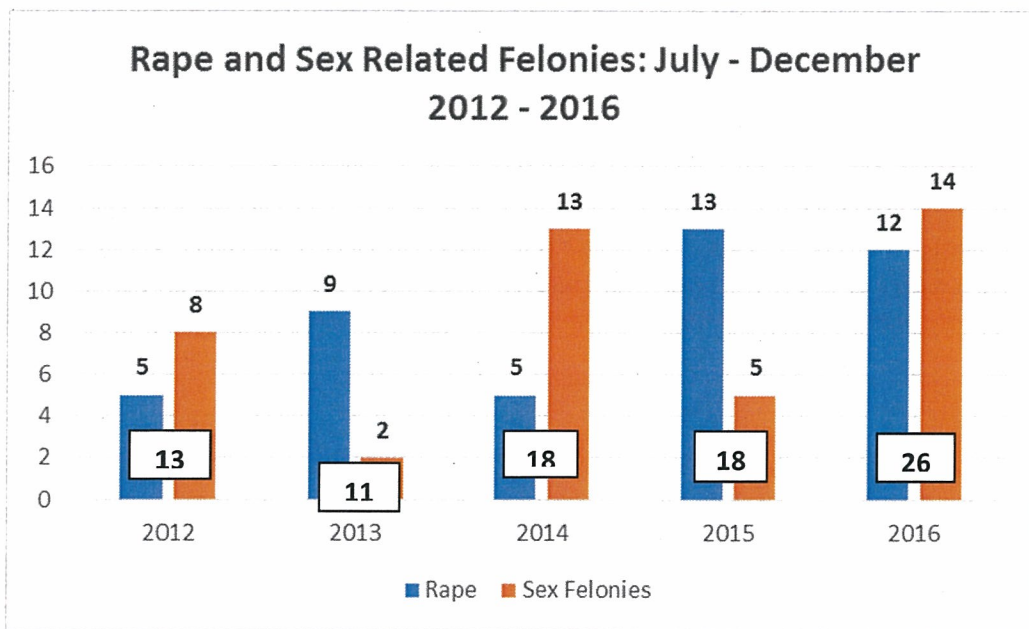
**Assault - Non Aggravated:** This category includes all assaults which involve the use of a personal weapon (such as hands, fist, or feet) and in which there were no serious or aggravated injuries to the victim.

### Rape & Sex Related Felonies

The following chart compares Rape and Sex Related Felonies for the last five years. The numbers in each box represent the total number of Rape and Sex Related Felonies for each year.



The following chart compares Rape and Sex Related Felonies July - December for the last five years. The numbers in each box represent the total number of Rape and Sex Related Felonies for the period of July - December each year.



The following is a list of Part II Crimes for July - December 2016.

<b>PART II CRIME (July - December 2016)</b>	<b>2015</b>	<b>2016</b>	<b>% CHANGE</b>
FORGERY	25	44	76.00%
FRAUD	92	83	-9.78%
SEX OFFENSES - FELONIES	5	10	100.00%
SEX OFFENSES - MISDEMEANOR	9	15	66.67%
ASSAULT, NON-AGGRAVATED	89	133	49.44%
DOMESTIC ASSAULT, NON-AGGRAVATED	41	77	87.80%
ASSAULT ON PEACE OFFICER	3	8	166.67%
WEAPON LAWS	9	32	255.56%
DEFRAUDING INN KEEPER	11	9	-18.18%
OFFENSES AGAINST FAMILY	4	4	0.00%
NARCOTICS	85	187	120.00%
LIQUOR LAWS	1	2	100.00%
DRUNK	70	78	11.43%
DISORDERLY CONDUCT	14	17	21.43%
DRUNK DRIVING	50	28	-44.00%
VEHICLE / BOATING LAWS	424	354	-16.51%
VANDALISM	130	154	18.46%
RECEIVING STOLEN PROPERTY	6	9	50.00%
FEDERAL OFFENSES	5	12	140.00%
FELONIES - MISCELLANEOUS	30	40	33.33%
MISDEMEANORS, MISCELLANEOUS	63	62	-1.59%
<b>TOTAL</b>	<b>1166</b>	<b>1358</b>	<b>16.47%</b>



## **APPENDIX 1B – Community Impact Team (CIT)**

The Community Impact Team (CIT) includes the Community Oriented Policing and Problem Solving (COPPS) Team and the Entertainment Policing Team (EPT). The CIT is led by a Service Area Manager, Lieutenant David Smith, Sergeant Jon Klaus, and Sergeant Shawn Cohen. The teams collectively manage community concerns and promote crime prevention through a variety of intervention and enforcement techniques. The members work with Residential and Commercial Code Compliance, Social Services, Animal Control, Rent Stabilization, and many other City divisions to address quality of life concerns in the city.

The COPPS Team remains committed to collaborating with City officials, residents, and businesses to resolve community concerns. Team members also work with several Neighborhood Watch groups. They address residents' concerns, including criminal transient issues such as drinking in public, urinating in public, drug usage, littering, trespassing, theft, panhandling, and misuse of public facilities. Personnel not only make arrests for violations of law, but also provide information and assistance regarding shelters, medical attention, jobs, and substance abuse education. In addition, the COPPS team conducts numerous park patrols, works closely with local businesses to address their concerns, and helps institute a "Letter of Agency" where appropriate. A "Letter of Agency" gives the Sheriff's Department the authority to enforce trespassing on private property. Information about "Letters of Agency" can be found on the city and West Hollywood Sheriff's station websites.

The Entertainment Policing Team (EPT) continues its work on Sunset Boulevard, Santa Monica Boulevard and Robertson Boulevard. The deputies primarily focus on "entertainment" and "alcohol" related law enforcement issues in the City. On a nightly basis, they actively patrol over sixty bars, nightclubs, and hotels. While patrolling the different venues, the team members make contact with the management of each establishment to maintain a cooperative working relationship and to stay informed on business concerns and events. The EPT issues vehicle citations, tows vehicles, and completes a large number of field investigations and arrests.

As part of their regular duties, EPT handles crowd control issues and Alcoholic Beverage Control (ABC) enforcement. Personnel also continue to work closely with the Sunset Strip Business Association (SSBA), their related security detail, SSBA members, and City Code Compliance officers through illegal taxi cab enforcement and other specialized operations. In addition, the deputies enforce the code with regard to modified exhaust, loud music, and other quality of life issues.

Another aspect of the EPT duties includes assisting the West Hollywood Station's Detective Bureau by documenting and monitoring gang members,

probationers, and parolees in the City's limits. Lastly, the CIT team has received numerous commendations from both the station Captain and the City.

The following is a list of CIT activities for July – December 2015 vs. July – December 2016.

	<b>July – December 2015</b>	<b>July – December 2016</b>
Felony Arrests	19	23
Misdemeanor Arrests	362	327
Misc. Vehicle Code Citations	415	344
Noise Violations (27007 CVC)	7	5
Modified Exhaust Violations (27151 CVC)	5	3
Impounded Vehicles	22	27
CIT Calls for Service	374	1063
Taxi Operations	4	3
Senior Safety Meetings	3	3
School Presentations	5	6
Crosswalk Operations	2	1
Robbery Suppression Operations	28	22
Neighborhood Watch/Community Safety Meetings	9	8
Homelessness Meetings	7	8
Park Security Meetings	5	5
Code Compliance Issues	176	220
City Quality of Life Requests	308	377
Vacant Properties Meetings	3	2
Probation / Parole Compliance Searches	5	6

The Community Impact Team continued its enforcement in and around bars, nightclubs, and entertainment venues. The following incidents were noteworthy:

- Responded to an abandoned business and arrested 2 squatters for trespassing and theft of utilities.
- Conducted 2 Crosswalk Awareness Operations resulting in over 150 tickets being issued.
- Arrested several persons for possession of narcotics.
- Arrested a male who was a Top 10 sex offender wanted out of Texas.

- Conducted directed patrol of various abandoned buildings which resulted in numerous narcotics and transient arrests.
- Conducted two "Bandit Cab" operations resulting in the arrests of illegal cab company drivers.
- Arrested 2 males from the same apartment complex, one for possession of narcotics for sale and the other for possession of narcotics while in possession of a handgun.



## **APPENDIX 1C – Detective Bureau**

The Detective Bureau at West Hollywood conducts follow-up investigations on all criminal complaints filed at the Station. The Bureau is headed by one Lieutenant who supervises two Sergeants, ten Detectives, one Crime Analyst, one professional staff member, and three Reserve Detectives. The Detective Bureau is responsible for the investigation of crimes, ranging from disorderly conduct, vandalism, and thefts, to crimes against persons, including robberies, assaults, and hate crimes.

As a result of its investigations, the Bureau is also responsible for the identification and apprehension of criminals, recovery of property, and the identification and preservation of evidence. A Detective is also assigned to monitor and conduct annual registration of sex crime offenders who are registered within the City of West Hollywood. Along with these duties and responsibilities, Detective Bureau members participate in joint efforts with neighboring law enforcement agencies (both state and federal) to share information about crime trends and suspect identification. The Detective Bureau's Crime Analyst continues to document recent trends and statistics to assist with directed patrols in targeted areas. In addition, the Crime Analyst uses the available technology to help solve cases.

During this period, West Hollywood Station Detectives investigated an arrest of three suspects for armed robbery. After a review of the arrest report, detectives were able to link the three suspects to three recent robberies, two of which occurred on the same night, within hours of each other. Additional investigation revealed the suspects had committed several armed robberies within the jurisdiction of the Los Angeles Police Department.

Detectives served a search warrant and recovered property which cleared six vehicle burglary cases. The investigation is ongoing to determine if there are additional victims of vehicle theft.

Through facial recognition, detectives were able to identify a person suspected of committing mail theft in two incidents. The suspect has a history of identity theft. Detectives are in the process of issuing an arrest warrant.

The Automated License Plate Reader (ALPR) system continues to be a valuable resource for the Sheriff's station. This system is installed in a number of patrol vehicles and captures thousands of license plates as deputy personnel drive their patrol area. Deputies can also park in the middle of a busy street and capture vehicle license plates traveling in both directions. This system has, and will continue to be, an invaluable resource for Detectives and field personnel. This technology is also used by the Crime Analyst to document suspect vehicle movement, and also assist Detectives by tethering the vehicle into the crime being investigated or additional crimes in other jurisdictions.

The Detectives are in constant contact with members of the community and frequently attend the Neighborhood Watch meetings.

The Detective Bureau continues to work closely with the Entertainment Policing Team and the COPPS Team to keep them informed of any new crime trends, wanted suspects, or other issues.

Cases Assigned: July - December 2016

Type of Case	July - December 2015	July - December 2016
Active cases assigned to Detective Bureau	642	994
Hate Crime Investigations	3	19
Hate Incident Investigations	7	5
Domestic Violence Investigations	51	87
Identity Theft Investigations	87	66

## APPENDIX 1D – Traffic Division

The Traffic Division monitors general traffic issues and consists of two (2) Traffic Motor Deputies, six (6) Traffic Enforcement cars, two (2) Traffic Detectives, and a full time Deputy who monitors the City’s Red Light Photo Enforcement program. The Traffic Division is supervised by one (1) Sergeant. The field units monitor traffic patterns throughout the city, looking for areas in need of traffic enforcement. Traffic personnel are typically the initial on-scene investigators at any collision scene.

The following is a list of activities for the Traffic Division comparing July - December 2015 to July - December 2016:

	JULY - DECEMBER 2015	JULY - DECEMBER 2016	+ / -
Traffic Collision Investigations	430	303	-127
Fatal Traffic Collision Investigations	1	1	NC
Traffic Collision Investigations Involving Injury	90	68	-22
Traffic Collision Investigations Involving Non-Injury	340	233	-107
DUI Traffic Collision Investigations	17	14	-3
Traffic Collision Investigations Involving Pedestrians or Bicyclists vs. Vehicle	34 (24 peds/10 cyclists)	27 (16 peds/ 11 cyclists)	-7
Hit and Run Traffic Collision Investigations	234	105	-129
Total Citations Written	2,984	2,600	-384
Photo Enforcement Citations Processed	815	0	-815
DUI Arrests	51	29	-22
Speeding Citations	492	465	-27
Cellular Phone – Talking	220	177	-43
Cellular Phone – Texting	125	75	-50

For July through December of 2016, the number of reported traffic collisions in the City of West Hollywood decreased significantly by 127 collisions.

The number of DUI traffic collision investigations decreased by 3, and the number of DUI arrests decreased by 22. Part of the reduction in DUI arrests may be attributed to one of our DUI enforcement award-winning deputies being off from work due to an on-duty injury. The Traffic Division has taken a proactive approach to combating drunk driving. The Traffic Detective has continued DUI training for newly assigned Patrol and Traffic Deputies. As a result, Patrol and Traffic Deputies are more aware of the signs of drunk driving as well as proper documentation of DUI arrests. By using a combination of enforcement and educational campaigns, the West Hollywood Traffic Division aims to reduce DUIs even more in the months to follow. The implementation of DUI checkpoints by Traffic Services Division along with conducting numerous traffic enforcement operations within the city limits has helped in this regard.

General traffic citations decreased by 384. Due to the City of West Hollywood contracting with a new vendor, the red light cameras were inoperable during the reporting period. The program should be fully operational early 2017.

The normal chart comparing traffic collisions at photo enforcement intersections vs. normal controlled intersections is unavailable due to a computer program compatibility problem between the separate databases.

## APPENDIX 1E – Youth Programs

### Youth Athletic League (YAL)

The Station's Youth Athletic League (YAL) was formed in 2007 in a joint partnership between the Sheriff's Youth Foundation and the City of West Hollywood. The YAL's purpose is to provide youngsters (7 to 17 years old) with safe opportunities to grow and develop the tools they need to succeed in life. Currently, the West Hollywood YAL has over 83 members registered.

During the YAL normal hours at Plummer Park (Monday - Friday, 3 to 8 PM), members receive school tutoring and classes in areas that include photography, bicycle safety, drama, video production, creative writing, physical fitness, singing and dancing, and cultural awareness. YAL youth also participate in community service projects each month. As part of its mission, YAL fosters leadership skills in its members.

The Youth Program participated in the following events between July - December, 2016:

### July

Registered Youth: 110

#### Activities

##### On Site

- Tutoring
- SYLC (Sheriff's Youth Leadership Council) meeting
- Football / Basketball / Dodgeball / Soccer / 5K Training

##### Community Service

- West Hollywood Movies in the Park

##### Field Trips

- Camping at Calaveras State Park
- Cal PAL – Life After High School
- Camp Courage (Boys) (Industry YAL's youth empowerment camp)
- El Matador Beach
- Basketball Tournament @ Lakewood YAL

### August

Registered youth: 111

#### Activities

##### On Site

- Tutoring
- SYLC (Sheriff's Youth Leadership Council) meeting
- Art, Guitar, Photography, Dance
- Football / Rugby / Basketball / Dodgeball / Soccer / Teen Chef

##### Community Service

- National Night Out

## **September (Back to School)**

Registered Youth: 111

### **Activities**

#### **On Site**

- 3<sup>rd</sup> Annual "Kids Got Talent"
- Tutoring
- SYLC (Sheriff's Youth Leadership Council) meeting
- Football / Rugby / Basketball / Dodgeball / Soccer / Teen Chef
- Snack Program (Providing all kids with an after school snack)

#### **Community Service**

- St. Francis Center
- L.A. Regional Food Bank

## **October**

Registered youth: 112

### **Activities**

#### **On Site**

- Halloween Dance
- Tutoring
- SYLC (Sheriff's Youth Leadership Council) Meeting
- Football / Rugby / Basketball / Dodgeball / Soccer / Teen Chef
- After School Program

#### **Community Service**

- West Hollywood Youth Carnival

#### **Field Trips**

- Rocktober
- L.A. Clipper Basketball Game
- Administrators attended the Annual CAL PAL Training Conference

## **November**

Registered youth: 113

### **Activities**

#### **On Site**

- Thanksgiving Celebration
- Tutoring
- SYLC (Sheriff's Youth Leadership Council) meeting
- Art, Guitar, Photography, Dance
- Football / Rugby / Basketball / Dodgeball / Soccer / Teen Chef
- After School Snack Program

## **December**

Registered youth: 114

### **Activities**

#### **On Site**

- Tutoring

- SYLC (Sheriff's Youth Leadership Council) meeting
- Holiday Celebration
- Football / Rugby / Basketball / Dodgeball / Soccer / 5K Training
- Art, Guitar, Teen Chef, Photography, Dance

Community Service

- Spruce It Up! Tree People

Field Trips

- AMC Theater Universal City Walk



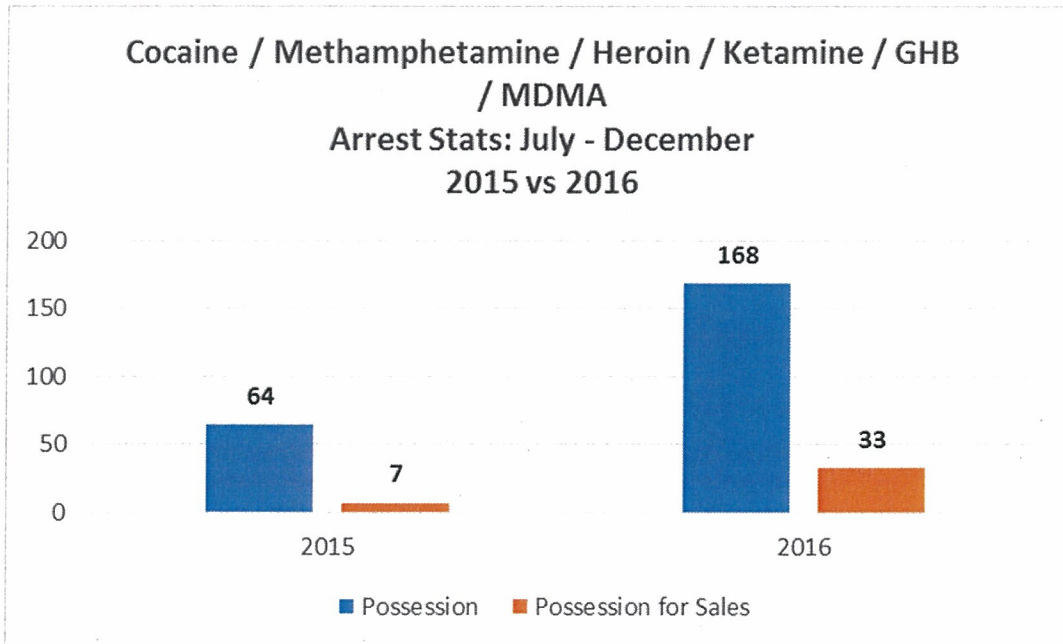
## APPENDIX 1F – Narcotics Bureau

During this reporting period, Narcotics Bureau was reconfigured into regional teams. The Northwest Region Narcotics Team services West Hollywood Station, Santa Clarita Station and Lost Hills Station. During this report time, the team consisted of three Detectives and one Sergeant. The Northwest Region Narcotics Team regularly responds to and investigates narcotic related arrests generated by station patrol, as well as their own cases. Additionally, the Narcotics Bureau is on-call to respond after hours to any incident warranting detective intervention.

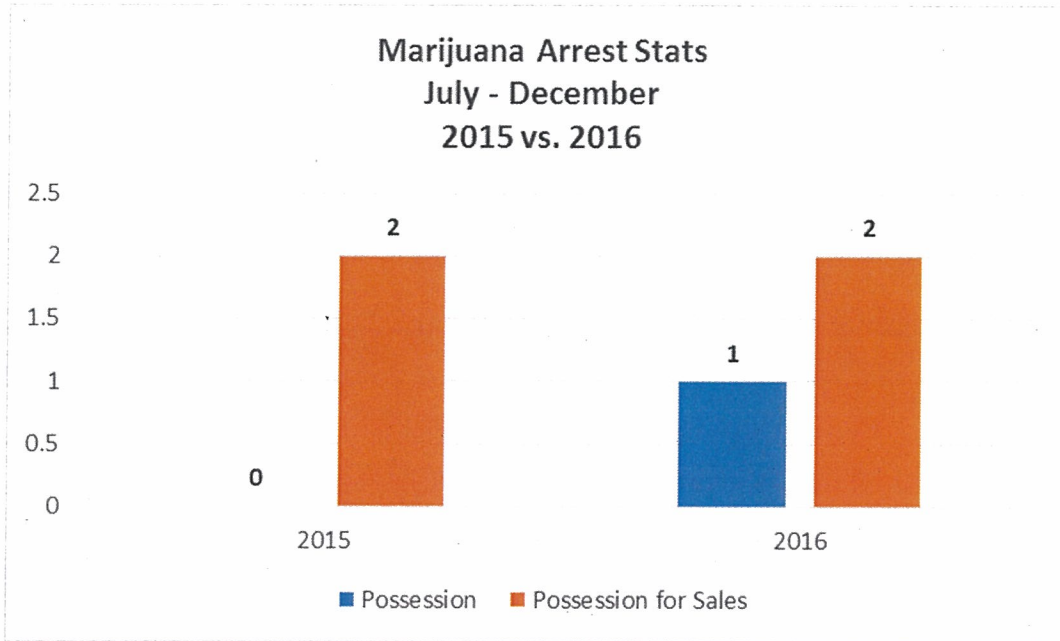
### Statistical Breakdown

During this reporting period, the statistical data was captured in the following arrest categories: Cocaine / Heroin / Methamphetamine / GHB / Ketamine / MDMA and Marijuana arrests. The statistical arrests include both patrol and detective arrests. Some sales cases have a lesser possession-only charge, so they were not added as an additional arrest stat.

The combined arrests for possession of Cocaine / Heroin / Methamphetamine / GHB / Ketamine / MDMA increased by 162.5% for July – December 2015 vs. July – December 2016. The number of arrest increased from 64 to 168. The combined arrests for possession for sales increased by 371.4%, going from 7 arrests to 33.



Possession of Marijuana arrests increased in this time period in comparison to the same time period in 2015, going from 0 to 1. Possession for Sale of Marijuana arrests did not change, remaining at 2.



The “Safe Drug Drop Off” program is still in effect and located in front of the West Hollywood Station, providing the community with a safe receptacle to discard their hazardous materials (syringes, blood vials, test kits), as well as expired prescription medications and illegal narcotics. This program is intended for residents only and is not for commercial use.

The West Hollywood Narcotics Bureau detectives remained diligent in pursuing illegal narcotics activity throughout the City of West Hollywood and surrounding areas. Based on information obtained through Crime Stoppers, citizens and confidential informants, there have been arrests of narcotics dealers and users who live in the West Hollywood area.

During this reporting period, information obtained during investigations and through interviews of arrestees suggest that the individuals arrested for narcotics possession violations typically purchased their narcotics within West Hollywood, Hollywood, Los Angeles City, and the San Fernando Valley areas. Information obtained on narcotics dealers within the City of West Hollywood suggest the individuals are selling within clubs, from their residence, to the transients and by delivery. The narcotics are being delivered from outside of West Hollywood and into the city for distribution.

## APPENDIX 1G – Volunteers

There are 23 volunteers who serve the West Hollywood Station under the direction of Captain Holly Perez, Lieutenant David Smith, and Sergeant Jon Klaus. Station volunteers assist with front desk reception, clerical duties, traffic control, and handicap placard violation citations. A volunteer maintains the station’s website, and assists with the Twitter, Facebook and Nixle messaging services.

In addition, more advanced volunteers serve as members of the West Hollywood Station Volunteers on Patrol (VOP) Program. VOP consists of 6 - 11 volunteers who are specially trained to perform foot patrols throughout the City, including patrols on Sunset Boulevard, Santa Monica Boulevard, Melrose Avenue, Robertson Boulevard, and the City’s parks. This team supports all special events in the city.

The following chart summarizes the contributions made by station volunteers during July – December 2016:

Number of Volunteer hours donated	Value of hours at \$24.75 per hour	Handicap Placard Violations	Total Estimated Value of Volunteer Time
2,637	\$70,856	\$4,170	\$75,026

### Highlights during this reporting period:

- Volunteer Training/Development 85 hours
- Volunteers on Patrol 278 hours
- Front Desk 1,937 hours
- Halloween Festival 55 hours
- National Night Out 37 hours
- Transgender March 8 hours



## APPENDIX 2 – Los Angeles County Fire Department

The City of West Hollywood is primarily served by three shifts of twenty personnel each housed at Los Angeles County Fire Stations 7 and 8. Assistant Fire Chief Anthony Williams manages the resources within Division VII, of which West Hollywood is a part.

From July – December 2016, fire personnel responded to 3,334 total calls. Of these, 2,622 were for emergency medical calls (79% of all calls). In addition, there were 38 total fires, of which 7 were vehicle fires, and 6 were building fires. The remaining 25 fires were a combination of outside rubbish fires, tree fires, dumpster fires, dryer fires, or cooking fires, all of which caused no financial damage or injuries. The total fire loss during this time period was \$69,500 in property damage and \$12,550 in contents damage.

Other responses included hazardous materials incidents, public assistance calls, and elevator rescues. In addition, station and fire prevention personnel routinely conduct inspections and plan checks, and these average approximately 35 and 25 monthly, respectively.

The figures provided below are for informational purposes only. Correlations or comparisons cannot be made from the chart below. For example, inferences cannot be made as to whether fires, medical calls, false alarms, etc. are "up" or "down."

	<b>January – June 2016</b>	<b>July – December 2016</b>
Total Calls	3,463	3,334
Emergency Medical Calls	2,600 <sup>1</sup>	2,622
Total Fires	56	38
Vehicle Fires	7	7
Building Fires	11	6
Miscellaneous Fires	38	25
Total Property Damage	\$350,750	\$69,500
Total Contents Damage	\$77,500	\$12,550
Inspections	179	210
Plans Checked	128	150

<sup>1</sup> This is an approximation, based on the fact that, historically, medical calls represent about 75% of all emergency responses. In May 2016 the Department implemented the new Electronic Patient Care Recordkeeping Program. As a result of this new system conflicting with the existing system, the actual number of medical calls cannot be confirmed at this time.

Noteworthy incidents during this time frame include:

- July 3, 2016 – Explosion (no fire) at 8907 Melrose Avenue; Gracias Madre Restaurant; overheating on stove caused a hot pot of mole to explode, splashing 3 employees, one of whom was hit by the pot. No financial losses resulted; however, all three employees were transported to the hospital as a precaution.
- November 25, 2016 – Building fire at 7530 Hampton #302; contents fire in bedroom; possible arson, and turned over to Sheriff's Arson Investigation Unit. Property damages: \$50,000; Contents damages: \$10,000

In addition, Fire Department personnel provided the following community outreach:

- Fire Safety and Sidewalk CPR for seniors.
- National Night Out Activities.
- West Hollywood Sheriff's Station Open House
- Together United We Stand event (Russian Advisory Board)
- Sidewalk CPR instruction at West Hollywood Public Safety Commission meeting
- West Hollywood Carnaval
- Veteran's Day Ceremony
- ICS Training for West Hollywood employees.

Station personnel regularly conduct blood pressure checks with constituents who visit the local stations, and routinely provide Fire Station tours for the public. They also participate in Neighborhood Watch meetings organized by the City and Sheriff's Department. Fire Department personnel also provided event management for the West Hollywood Carnaval.

### **SOCIAL MEDIA:**

The Los Angeles County Fire Department is engaged in social media through the use of Facebook and Twitter. Additionally, in an effort to engage our local communities, Division VII maintains its own Facebook, Twitter, and YouTube, separate from the Department's main accounts. This allows us to focus our messaging to the communities we serve. We routinely share general safety messages, but also information and photos of local happenings, such as incidents, community outreach, or firefighters engaged in training exercises.

Facebook: [www.facebook.com/lacountyfire7](http://www.facebook.com/lacountyfire7)

Twitter: [www.twitter.com/LACoFD\\_DivVII](http://www.twitter.com/LACoFD_DivVII) or @LACoFD\_DivVII

YouTube: [www.youtube.com/lacofddiv7](http://www.youtube.com/lacofddiv7)

Division VII also utilizes Nixle when there is a need or desire to further target our message only to the residents of West Hollywood and/or areas very nearby.

For community outreach, our use of Nixle is public; however, we also use Nixle in a more private manner (we control who receives messages) as an aid in managing large-scale events, such as Halloween and Pride. In this manner, Nixle enables us to communicate with our personnel and/or partners (law enforcement and city staff) to provide real-time information during the event.



## **APPENDIX 3 – Public Safety Department and Public Safety Commission**

### **Multidisciplinary Projects, Special Events, and Public Safety Education**

The Public Safety Department actively participates in several multidisciplinary projects including emergency preparedness, park security, quality of life and nuisance abatement, vacant properties, and monitoring the impacts from medical marijuana dispensaries; as well as managing competing residential and commercial issues. Staff manages the Public Safety Commission, the Russian Advisory Board, and the Transgender Advisory Board. Staff played a significant role in special events during the second half of 2016 including the City's "Only Yes" Sexual Assault Coaster and Poster Campaign, the annual National Night Out Against Crime, EOC Staff Training Drill, Halloween Carnival, Transgender Awareness Month, Active Shooter Training for Nightlife establishments, "Don't Drink and Drive" Awareness Campaign, and the West Hollywood Toy and Food Drive.

Public Safety Commissioners work closely with Public Safety staff, Sheriff's and Fire personnel. In order to broaden public safety education using the "Live, Work, Play, Be Safe" campaign, staff worked with the Public Safety Commission to conduct community outreach days with specific public safety messages. During the second half of 2016, Commissioners, Staff and Sheriff's personnel launched APLR cameras at La Brea and Santa Monica. In November, Commissioners, Staff and Sheriff's personnel issued a Request for Proposals (RFP) for a consultant to design a Video System in a Public Space. Commissioners, Staff and Sheriff's personnel are all involved in the interview process for submissions to the RFP. Additionally, Commissioners continue to collaborate with the Communications Department on education regarding crimes of opportunity. Finally, Commissioners attended various Neighborhood Watch meetings as well as other Commission and Advisory Board meetings.

Staff continued to facilitate a joint effort between the Public Safety Commission and Women's Advisory Board in the City's "Only Yes" sexual assault awareness campaign through a coaster distribution to establishments in September. Additionally, staff participated in the annual "Don't Drink and Drive" holiday campaign by distribution coasters to establishments in December.

### **Anti-Violence Project**

The Public Safety Department continues to work with the Los Angeles LGBT Center and other community partner agencies that provide domestic violence counseling services. Through its participation with various violence prevention agencies, the City continues to be one of the leading municipalities with regard to advocating for improved services for survivors of domestic violence and those affected by hate crime, hate incidents, and other family violence issues. Staff

continues to meet on a quarterly basis with the Network Against Hate Crimes Association.

## **Emergency Management**

Emergency management is a key component to the Public Safety Department, and staff is responsible for ensuring that the City is prepared to respond to and recover from a disaster. This includes working closely with both internal staff and external agencies. The City's Emergency Plan, which includes a Debris Management Plan, has been updated and a draft Family Assistance Center Plan has been written. Staff conducted training for City staff on how to open and operate a Family Assistance Center in November 2016. Staff is updating the City's Hazard Mitigation Plan.

During the past six months, staff participated in various preparedness efforts including an Emergency Operations Center drill with the Fire Department and Sheriff's Department, offering safety seminars for residents, and participating in the state-wide "The Great Shake Out" Exercise. All new staff members received basic National Incident Management System (NIMS) training and Standardized Emergency Management System (SEMS) training. The annual NIMS Refresher trainings were held in November and December for all City staff, in the form of an interactive electronic game that was well-received by staff. Staff also served as a facilitator for the City of Malibu's Emergency Operations Exercise in January 2017.

Public Safety staff organized emergency preparedness learning opportunities for City staff and businesses. Staff held an "Active Shooter – How to Respond" seminar for City staff in September, where employees heard from a Sheriff's Department expert and had the opportunity to speak with a forensic psychologist who provided resources and tools for staff related to the impact of traumatic events. Additionally, staff hosted an active shooter training for local businesses and nighttime establishment personnel in November. Sheriff's Department instructors taught the recommended best practices to deal with an active shooter incident and provided a live action drill for participants.

In regards to special events, staff maintained the recent upgrade to the Emergency Medical Services response to major events through the use of two Medical Care Centers at Halloween Carnival. This allowed medical professionals to treat as many patients on site as possible and avoided transporting patients to area hospitals when unnecessary.

The City continues its relationship with the Maple Counseling Center for counseling services for victims of crime or disaster. Staff attended webinars by the Pacific ADA Center about how to include those with disabilities and access and functional needs in emergency preparedness and response. Moreover, staff continues to hold regular tests on all emergency equipment. Finally, staff

maintains “Alert First”, an emergency notification system, by registering additional residents in the network's database and conducting quarterly tests on the notification system.

### **Neighborhood Watch**

One Neighborhood Watch meeting was held in November 2016, where information was provided by the Sheriff's Department on crime summaries for the area and crime prevention tips for personal safety. Staff members from Code Compliance also attend all Neighborhood Watch meetings, giving residents the opportunity to raise questions and learn how the Sheriff's Department and City staff all work together to address the issues at hand. Ongoing issues for neighborhoods include transients, vehicle burglaries, speeding on residential streets, loud noise generated by patrons of local clubs, and other nuisance issues affecting the overall quality of life in the neighborhoods. Staff continues to work closely with residents and businesses and to hold meetings to address their issues and balance competing interests.

Staff continues to assist the Public Safety Commission with the “Live, Work, Play, Be Safe” public safety education campaign, including utilizing social media, “walk-about” with the Sheriff's Captain, PSAs, and Public Safety Commissioner “street outreach.” Staff also works very closely with the Sheriff's Deputies and Firefighters to promote programs and other resources available to the public to enhance the quality of life for its residents. In December, staff coordinated a “Coffee with the Mayor and Captain” at a local restaurant where residents had the opportunity to speak with Mayor Lauren Meister and Captain Holly Perez.

In September, staff hosted the Public Safety Awards and Sheriff's Open House to recognize individuals, groups and businesses that have made significant contributions in enhancing public safety in West Hollywood. Staff updated the City and Sheriff's Station websites with information about how to submit Letters of Agency to the Sheriff's Department. In August, staff organized the Mobile Command Center Van Unveiling on the Eastside, where community members could see the new vehicle that will help the City to more effectively respond to and manage emergency situations.

### **Russian Community Outreach**

The City's Russian Community Outreach Coordinator dedicates the majority of her time addressing ongoing issues for the Russian speaking community. This includes safety, homelessness, domestic violence, neighbor disputes, elder abuse, human trafficking, housing, and translation issues. In collaboration with the Russian Advisory Board, staff coordinates educational seminars for the Russian speaking businesses and residents to address various issues. Staff coordinated and assisted with various events, including Kids Fair, Russian Cultural Week, Victory in Europe Day, International Women's Day and Women's

History Month, senior safety presentations, emergency preparedness presentations for people living with disabilities, and various cultural events for the community. Staff is working with the Communications Department on expanding and developing a Russian speaking community Internet portal on the City's website. Staff continues to work with Dispute Resolution Services to provide the Russian speaking community effective and accessible conflict resolution services in its native language. Staff is working with the Cultural Affairs Administrator and Arts & Cultural Affairs Commission on various cultural programs. Staff continues assistance to various community groups with cultural grant applications and events. Staff is working with Community Development Department on getting input from the community on issues related to the East Side. Staff is working with the Russian Language Library on various programs for the Youth.

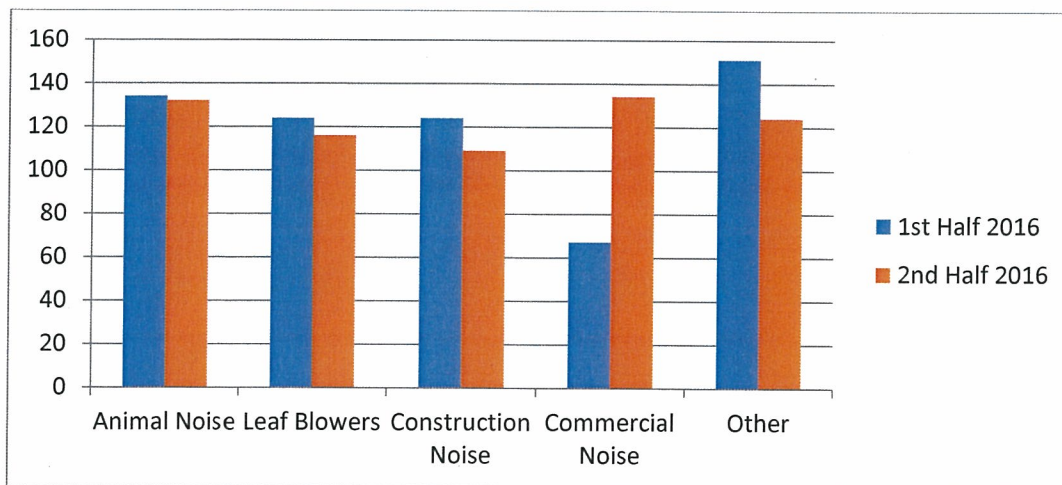
## APPENDIX 4 – Code Compliance Division

Code Compliance continues to improve its coverage of the City and its ability to respond to concerns that arise. The City is broken up into zones with a team of officers dedicated to cover issues that arise within that defined area. This “ownership of neighborhoods” gives the City the ability to be more responsive to issues and complaints that come up on a daily basis. Code Compliance also has dedicated weekend day and nighttime Officers which provide virtual around the clock coverage.

Working in conjunction with other agencies (Sheriff’s Department, Fire Department, Animal Control, etc.), Code Compliance staff work diligently to uphold and maintain the City’s high neighborhood livability standards. The majority of the issues that Code Compliance addresses are related to property maintenance, noise, environmental, and animal issues. These topics heavily affect the quality of life that West Hollywood residents enjoy.

### Noise

Code Compliance has experienced an overall slight increase in the total number of noise complaints compared to the 1<sup>st</sup> half of 2016. Leaf blowers and animal noise continues to comprise a significant percentage of the calls for assistance. Code Compliance responded to 132 calls regarding animal noise and another 116 for leaf blowers during the period covered by this report. 48 citations were issued for leaf blowers during this time period, as opposed to 101 during the previous reporting period. Code Compliance received numerous calls from residents who were appreciative of the efforts to reduce their use in the City. The City also responded to 109 calls regarding after-hours construction, 134 concerns of noise from commercial businesses (bars, nightclubs, and restaurants), and 124 other noise violations that fall under other specific code sections.



## Sidewalks/Public Right-of-Way (PROW)

Code Compliance continued its efforts to keep the sidewalks and public rights-of-way maintained properly and free of obstructions.

Obstructions placed on City sidewalks continue to be a focus of Code Compliance. These types of violations are not only a trip-and-fall hazard, but reduce the aesthetic appeal that our City is known for. "Open House" real estate signs on the PROW represent a large percentage of violations under this category. Code Compliance experienced a substantial increase in the number of real estate sign violations during this reporting period as compared with the previous six months. 91 citations were issued for signs placed on the PROW during the time period covering this report, compared to 31 for the last reporting period.

Sidewalks being improperly maintained and tables and chairs being placed on the PROW also represent potential neighborhood livability concerns to the community-at-large. Raised/uneven sidewalks, improper ground cover in the parkways, and the lack of maintenance of sidewalks all continued to receive a lot of attention from Code staff. In recent years, there has been a noticeable Citywide improvement in the condition of the sidewalks and parkways. Only 1 new Code Compliance case has been initiated to address concerns over the parkways and sidewalks. Through Code Compliance efforts, West Hollywood continues to be a pedestrian-friendly City.

As the condition of the sidewalks and parkways is steadily improving in the City, staff has also begun to vigorously target private property hedges that are growing into the sidewalks. During this reporting period, 57 new cases for overgrown hedges were created and warnings were sent to each property owner. Several of these cases have been closed due to voluntary compliance, and 15 citations have been issued to non-compliant property owners.



## **Environmental/Trash**

Code Compliance is tasked with enforcing federal, state, and local environmental laws. The main areas addressed are solid waste violations and non-storm water discharges to the storm drain.

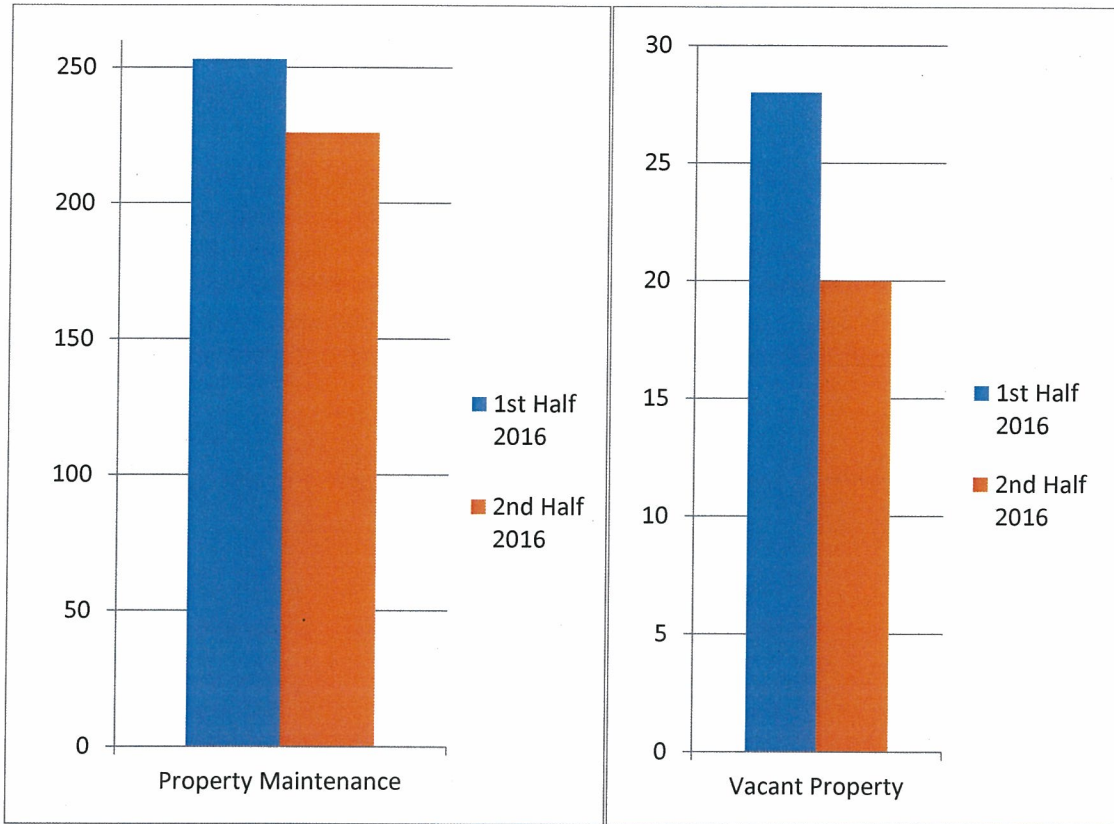
The solid waste provisions of the West Hollywood Municipal Code cover areas such as the accumulation of solid waste, scavenging, the time of placement of trash cans, and the lack of trash service. If not continuously monitored, all of these areas of concern can have a major negative effect on the quality of life that the residents and visitors enjoy in this City. In the 6 months covered by this report, 976 reports of bulky items were reported and addressed, a substantial decrease compared to the 1150 in the previous period. Code Compliance has done an excellent job in monitoring these issues and will continue to do so.

Concerns about solid waste bins being left out or trash accumulating on a property are common concerns voiced by our residents. This activity not only brings down the aesthetic appeal of our city, but it often takes up valuable parking spaces or poses an impediment to our pedestrians. We have received 144 complaints, have opened 85 cases, and have issued 39 citations for this during this reporting period. Some of the complaints about the accumulation of solid waste are actually related to bulky items, but are included in this statistic as that is the category that was used for the filing of the concern.

## **Property Maintenance**

Property maintenance is a category that encompasses a wide variety of violations. There were 226 reports of property maintenance concerns responded to by Code Compliance. Generally, this code section ensures that buildings and properties are maintained in a clean, safe, and healthy manner. Leaky plumbing, overgrown vegetation, and deteriorating structures, as well as a host of other potential problems, all fall under this category. These violations have a direct impact on neighborhood livability and contribute to a decline in the quality of life for the community-at-large. Through inspections, both proactive and in response to complaints, Code Compliance continues to ensure that the quality of life for residents and the overall aesthetics of the community are preserved.

Vacant properties also fall under the property maintenance code. 20 new vacant property concerns were filed with the City; all of which were promptly addressed by Code Compliance and other agencies. This resulted in 12 new cases being opened. By collaborating with the Fire Department, the Sheriff's Department, Building & Safety, and other divisions and agencies, Code Compliance strives to ensure that all vacant and abandoned properties in West Hollywood are maintained in a safe and aesthetically pleasing manner.



## Animals

Code Compliance continued its collaboration with the Sheriff's Department and Los Angeles County Animal Control to enforce the animal control regulations. Code Compliance received 9 reports of off-leash animals during this reporting period and responded to each one. City staff has seen a dramatic decrease in the number of violations of animal control regulations, compared to previous years. Numerous proactive inspections, by both Code Compliance and Animal Control, took place in the parks and throughout the City during the past 6 months.

In addition to the aforementioned areas of focus, Code Compliance also responds to a wide variety of calls and complaints from local residents and businesses. While many of these calls for service are not for violations of the Municipal Code, we strive to work on resolving any concern that is brought to our attention with our ultimate goal being to maintain the high quality of life for which West Hollywood has long been known.

## Nighttime Code Compliance Efforts

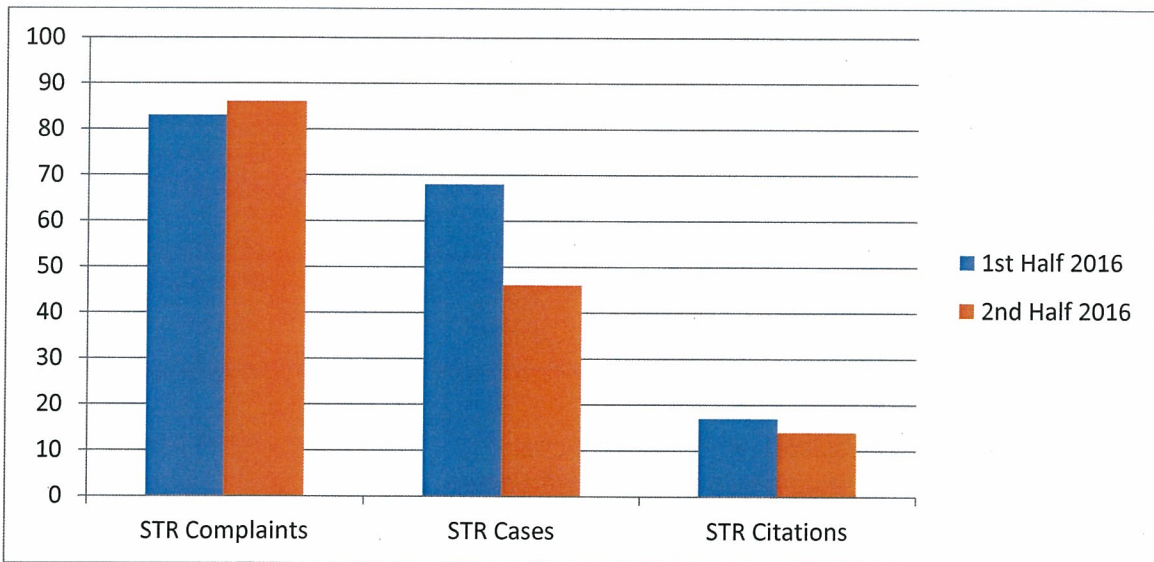
The Code Compliance Division has one officer that is dedicated solely to evenings. This officer is tasked with monitoring and responding to complaints received about businesses that operate primarily in the evenings and on the

weekends. This has enabled the City to respond to constituent complaints quickly, and has reduced some of the burden that is placed on the Sheriff's Department.

Addressing the operations of valet companies will continue to be a priority of Code Compliance. Regular site inspections have been conducted of valet operators to ensure that they are following their approved route plans, their drivers are licensed to drive, and that they are not operating in a manner that would endanger the public or would otherwise create unnecessary disturbances to the neighborhood-at-large. These inspections have resulted in 31 citations, as compared to 21 for the previous six months.

### Short Term Rentals

One issue that has become particularly prominent in the City is short term rentals. On October 21, 2015, the updated code language codifying the City's ban on short term rentals became effective. Since then, Code Compliance has made a concerted effort to address this issue. During this reporting period, Code Compliance responded to 83 unique complaints of short term rentals. 68 cases were opened and warnings were issued for each property. 17 citations were issued during this time for a total of \$5,250.00.





## APPENDIX 5 – Block By Block Security Ambassadors

Deploying Block by Block Security Ambassadors along Santa Monica Boulevard and adjacent residential streets has had a positive impact on safety and neighborhood livability. Security Ambassadors provide a highly visible uniform presence at the street level to serve as a visual deterrent, report unwanted activity, challenge low level quality of life crimes and work in collaboration with the West Hollywood Sheriff's Station. Security Ambassadors also provide a high level of customer service for all who live, work or visit West Hollywood. The following chart shows their activities from July – December 2016.

