

APPROVED
YA 9/19/16

CITY COUNCIL
UNFINISHED BUSINESS

SEPTEMBER 19, 2016

SUBJECT: **PUBLIC SAFETY UPDATE AND VIDEO SYSTEMS/CAMERAS IN PUBLIC SPACES**

INITIATED BY: **PUBLIC SAFETY DEPARTMENT** KC
(Kristin Cook, Public Safety Director)
(Captain Holly Perez, LA County Sheriff's Department)
(Assistant Chief Anthony Williams, LA County Fire Department)

CODE COMPLIANCE DIVISION
(Jeff Aubel, Code Compliance Manager)

SOCIAL SERVICES DIVISION
(David Giugni, Social Services Manager)

STATEMENT ON THE SUBJECT:

The City Council will receive an update on public safety activities and provide additional direction to staff. In addition, the City Council will receive a report on the results of the study of video systems/cameras in public spaces by the Public Safety Commission and give additional direction to staff.

RECOMMENDATION:

- 1.) Receive an update on and provide additional direction to staff regarding public safety priorities including crime prevention, improving customer service and communication, mental health resources, deployment, neighborhood livability, nuisance issues, and public education.
- 2.) Direct staff to issue a Request for Proposals (RFP) for video systems/cameras in public spaces and determine detailed capabilities and costs for the program and return to City Council with a report and projected fiscal impact.

BACKGROUND / ANALYSIS:

Crime Statistics: January – June 2016

The City continues to be a very safe place to live, visit, and work. While West Hollywood's population is approximately 35,000, on average its daily population more than doubles with the number of people who work and play here. For a city that is only 1.9 square miles, West Hollywood is home to a large number of entertainment oriented businesses such as restaurants, lounges, bars and nightclubs; there are over 200. Additionally, West Hollywood is home to a number of large scale special events that

bring hundreds of thousands of visitors at a time into the city, such as LA Pride and Halloween.

Sheriff's personnel have continued to focus their efforts on neighborhood patrols and maintaining the quality of life for the community. Sheriff's personnel, Public Safety staff, and the Public Safety Commission regularly examine crime statistics in order to identify problem areas and adjust resource deployment as appropriate. Captain Holly Perez works with the Station's Crime Analyst and Station staff, City Council, and City staff to adjust resources as necessary. In response to concerns, in particular from east side residents, the City added funds in the 2016-2017 budget for additional Sheriff's personnel. Sheriff's Captain Holly Perez is currently working with her executives to staff the new positions as quickly as possible and has worked to increase the visibility of her existing staffing and adjusts patrols as necessary to meet changing needs. Block by Block staffing increases made during the 2016 mid-year budget adjustment were made permanent by the City Council during the budget process. In addition, the City Council continued to support additional funding in the 2016-2017 budget for supplemental Sheriff's patrols, including foot patrols on both the west and the east sides. Overall Part I Crime is higher in calendar year 2016 as compared to calendar year 2015. Part I Crime includes crimes against persons (e.g., homicide, rape, and aggravated assaults) and property crimes (e.g. robbery, burglary, theft, grand theft auto, and arson). It should be noted that 70% (658 of 931 incidents) of all Part 1 Crime in West Hollywood can be attributed to Grand / Petty Theft, Vehicle Burglary, and Grand Theft Auto. Additionally, Crimes Against Person account for only 8% of all Part 1 Crime (75 of 931 incidents). Detailed statistics are included in the Appendices.

Improving West Hollywood Sheriff's Station Communication with the Community

The Public Safety Commission provides a monthly venue to address concerns and to hear a detailed account of crime statistics across the City. In addition, Neighborhood Watch meetings provide a venue for residents to air concerns and to hear crime statistics detailed for specific block(s). Additionally, community members can sign up for notifications from the West Hollywood Sheriff's Station via nixle.com. The Station's Social Media Plan established that all Station assigned Sergeants and Lieutenants are able to post to social media outlets as the Watch Commander and can tweet the name of the Watch Commander for each shift. The Station's Social Media Coordinator tags and re-tweets posts to the City of West Hollywood's Website, LASD's main site, and the West Hollywood Station site. Captain Perez also instituted a weekly crime blotter which is sent out each Monday via nixle, and she continues to participate in the Mayor's coffee events.

Sheriff Customer Service Survey

At the July 18, 2016 Council Meeting, Fairbank, Maslin, Maulin, Metz & Associates (FM3) presented the results from the public safety community survey. The purpose of the public safety community survey was to assess the community's level of satisfaction with the West Hollywood Sheriff's Station and related public safety services and to suggest ways to improve those services to better meet the needs of the community. The primary study method used by FM3 was a statistically-valid random sample telephone survey of 400 registered voters, complemented by an array of other outreach methods which together provided more qualitative information. These included stakeholder interviews, focus groups, intercept and on-line surveys, and a community workshop. These complementary methods nearly doubled overall participation in the public safety study by reaching an additional 344 individuals for an overall total of 744 respondents. The public outreach process extended over a seven-month period between September 2015 and April 2016.

The study indicates that the overall state of public safety in West Hollywood as perceived by the community is good or even very good, especially in comparison with other nearby jurisdictions. Concerns about crime are very low, especially violent crime. At the same time, however, there is increasing concern about the impact of the homeless on the quality of life of other residents. The other major public safety issue of concern is pedestrian and traffic safety. Greater collaboration between the City, the Sheriff's Department and the community working together to address public safety concerns is desired and is the best way to improve communication and build trust between deputies and the community they serve. A full copy of the report can be found on the City's website.

Sheriff's Department and Mental Health Resources

At the July 20, 2015 City Council Meeting, the City Council directed staff to explore various options for improving resources to the Los Angeles County Sheriff's Department to better handle constituents with mental health issues. In addition, the City Council directed staff to evaluate the feasibility of expanding the level of mental health clinical support available to the Sheriff's Department along with social services agencies to further assist West Hollywood community members who are experiencing homelessness. There are complex challenges faced by the community to address the needs of the growing population of individuals who struggle with mental health issues. There is a need to provide for community safety while offering community based treatment options for low level offenders instead of incarceration whenever possible; and in addition, there is a need for better treatment for those housed in the jail facilities. Following is a description of what the Sheriff's Department and the Social Services Division are working on, both within their own areas of expertise and also collaboratively.

Sheriff's Department – Mental Health Resources

Sheriff McDonnell released a statement on August 3, 2015 regarding the County's Opportunity to Create a Comprehensive Plan for Addressing the Needs of the Mentally Ill. The Sheriff called for investing in jail facilities that can effectively provide therapeutic care. The Sheriff is working with Los Angeles County District Attorney Jackie Lacey who is bringing together a Mental Health Advisory Group of County leaders, justice system officials, mental health experts and community voices to develop a comprehensive plan for how all parts of the justice system can better address the challenges and concerns of those suffering from mental illness. According to the Sheriff's Department, the Advisory Group is exploring the development and implementation of Crisis Intervention Training (CIT) for its law enforcement officers as well as the expansion of the Mental Evaluation Teams (MET) that enable trained interdisciplinary specialists to respond to locations throughout the County to treat individuals outside the justice system whenever possible.

The City of West Hollywood is served by the Sheriff's Department, North County Mental Evaluation Teams (MET). MET is staffed with dedicated Deputies who respond to West Hollywood when extra assessment and mental health resources are required. MET responded 40 times in 2015 to the City of West Hollywood. In addition, the City of West Hollywood contracts for a Community Oriented Policing and Problem Solving (COPPS) Team who spends many hours every shift with the City's homeless population in order to link them with services whenever possible and to enforce the law whenever necessary. The COPPS Team has a close working relationship with the West Hollywood Social Services Division. The Sheriff's Department is currently tracking all homeless contacts and 5150 intakes (County-wide hospital admissions for mental health issues), and it intends to utilize that information to seek Federal funding to expand the MET program for all communities that are served.

West Hollywood Social Services Division – Mental Health Resources

The Social Services Division continues to work with the City's collaborative partners and continues to leverage resources to support the street-based teams and the Sheriff's in their work with homeless community members.

Recently, the City helped secure a \$50,000 grant through Cedars Sinai's Community Benefit Giving office. These funds were granted to Step Up on Second in order to partially cover the cost of a Licensed Vocational Nurse dedicated to the provision of street-based medical care to West Hollywood homeless community members. This reflects continued development of a partnership between the City and Step Up on Second in bringing West Hollywood's most vulnerable homeless community members into service with the end goal of accessing permanent supportive housing.

In addition, Social Services staff's outreach to homeless services providers throughout the region resulted with the identification of Ascencia and Step Up on Second as potential partners with the City in addressing homelessness. Both agencies responded to the City's 2016 Social Services RFP and are among the agencies recommended for funding.

The Los Angeles LGBT Center's mental health outreach position was successfully launched and has been working closely with the Sheriff's and the City's contracted outreach teams. A recommendation to make this position permanent is also included in the Social Services funding recommendations.

Cameras

Advanced License Plate Recognition Cameras

At the July 20, 2015 City Council Meeting, City Council directed staff to work with the Public Safety Commission and the Sheriff's Department to study the feasibility, best locations, and cost of the installation of Advanced License Plate Recognition (ALPR) cameras or other surveillance camera programs to increase public safety. Working with the Advance Surveillance and Protection (ASAP) Unit of the Sheriff's Department and City staff, a project is underway to install ALPR cameras at La Brea and Santa Monica Boulevard. Information Technology staff are working with a vendor to install fiber along Santa Monica Boulevard which will provide the communication connection that the cameras will need. A contract was approved with Vigilant Solutions at the August 15, 2016 City Council Meeting, and the cameras are slated to be installed this fall. In addition, three patrol vehicles are equipped with and using ALPR cameras. Other camera systems are being considered under a separate staff report, "Video Systems in Public Spaces".

Neighborhood Livability

Public Safety personnel continue to promote neighborhood livability and address the various quality of life issues that regularly impact the West Hollywood community, including impacts from noise (loud music, motorcycles), speeding, and night club operations as well as anti-scavenging, dogs off leash, illegal pet waste disposal, illegal hot dog cart vendors, and bandit taxi cab enforcement. Specifically, the Community Impact Team (CIT) Deputies and Code Compliance staff are proactive in addressing the impacts from entertainment establishments and special events. CIT Deputies work with staff at nighttime establishments to prevent alcohol related incidents and have increased criminal enforcement of various neighborhood concerns, including drinking in public, criminal transient issues, and various nuisance issues. The Sheriff's Department and Code Compliance personnel also work with the Alcoholic Beverage Control to educate businesses and work collaboratively on alcohol related issues. Staff and the

Public Safety Commission also continue to promote the “Live, Work, Play, Be Safe” public education campaign.

Emergency Management and Major Special Events

An interdisciplinary team headed by Event Services and Public Safety staff regularly meets to plan, manage, and evaluate all major special events in West Hollywood. Participating agencies include the following:

- Fire Operations
- Fire Prevention
- Fire EMS
- Fire Command and Control Division
- Fire Training Services Section
- Fire Joint Hazard Assessment Team
- Sheriff’s Emergency Operations Bureau and Joint Regional Information Center
- Sheriff’s Special Enforcement Bureau
- Sheriff’s Arson and Explosives Unit
- County Department of Health Services Emergency Medical Services Agency and Medical Alert Center
- County Department of Public Health
- Area hospital personnel, including Cedars Sinai

Threat assessments are conducted by Sheriff’s intelligence experts on each event, and recommendations to increase security are implemented. Event Action Plans are written by Sheriff and Fire personnel in coordination with City staff, and the Incident Command System is followed. Halloween 2016 will include several significant changes including increased security measures and medical care centers.

CONFORMANCE WITH VISION 2020 AND THE GOALS OF THE WEST HOLLYWOOD GENERAL PLAN:

This item is consistent with the Primary Strategic Goal(s) (PSG) and/or Ongoing Strategic Program(s) (OSP) of:

- OSP-7: Collaborative Public Safety.
- PSG-1: Maintain the City’s Unique Urban Balance with Emphasis on Residential Neighborhood Livability.

In addition, this item is compliant with the following goal(s) of the West Hollywood General Plan:

- SN-6: Maintain adequate levels of law enforcement, fire protection and emergency medical services.
- SN-7: Utilize law enforcement, fire protection and emergency medical services in a proactive and preventative way.
- SN-8: Provide public safety services in a manner that reflects and is sensitive to the

characteristics and needs of the West Hollywood community.

EVALUATION PROCESSES:

Staff will continue to work with the community and the Public Safety Commission to evaluate and make policy recommendations to City Council regarding public safety resources.

ENVIRONMENTAL SUSTAINABILITY AND HEALTH:

City staff will work with the County of Los Angeles to ensure that resources procured are environmentally friendly whenever possible.

COMMUNITY ENGAGEMENT:

The Public Safety Commission meets monthly and provides the community an opportunity to provide input on public safety related services. In addition, as mentioned in the introduction, Fairbank, Maslin, Maulin, Metz & Associates (FM3) assessed residents' overall satisfaction with public safety related services, including conducting a random telephone survey, stakeholder interviews, focus groups, and an upcoming community meeting. The results were presented at the July 18, 2016 City Council meeting.

OFFICE OF PRIMARY RESPONSIBILITY:

PUBLIC SAFETY DEPARTMENT / PUBLIC SAFETY - ADMINISTRATION

FISCAL IMPACT:

There is no fiscal impact at this time.

ATTACHMENTS:

Please see the following attachments for detailed statistics and programmatic information.

APPENDIX 1A – Sheriff's Station Overview

APPENDIX 1B – Community Impact Team

APPENDIX 1C – Detective Bureau

APPENDIX 1D – Traffic Division

APPENDIX 1E – Youth Programs

APPENDIX 1F – Narcotics Bureau

APPENDIX 1G – Volunteers

APPENDIX 2 – Fire Department

APPENDIX 3 – Public Safety Department and Public Safety Commission

APPENDIX 4 – Code Compliance Division

APPENDIX 5 – Block By Block Security Ambassadors

APPENDIX 6 – Video Systems/Cameras in Public Spaces

|

APPENDIX 1A - Sheriff's Station Overview

West Hollywood Sheriff's Station

West Hollywood remains a very safe place to live, visit, and work. The station remains dedicated to its goal of providing the City with efficient and effective law enforcement services on every level. As always, each person at West Hollywood Station appreciates the strong partnership with City staff. Our Crime Impact Team, and other station personnel, make frequent efforts to speak with the communities we serve regarding habits that reduce their likelihood of becoming crime victims. Furthermore, we have increased our social media involvement as a means of reaching out to the public and providing valuable information.

Overall for the year, Part 1 Crime was up 13% for 2016 vs 2015. Significant increases in Robbery (+50%), Theft (+12%), and Grand Theft Auto (+56%) were the main contributors to the increase in overall Part 1 Crimes, but there were increases across the board for all categories except for Aggravated Assault, which was down 26%.

A 28% increase in Part 1 Crimes in the West District has impacted the City as a whole and offsets solid reductions in several categories in the City Center and East District. Armed Robbery in the West District increased from 2 incidents to 14 incidents and is the main reason for the 50% increase in Robberies for the whole city. It is also worth noting that 26% of all Robberies for the whole City were Estes Robberies. An Estes Robbery is a robbery that occurs when a shoplifter or thief tries to take merchandise from a store or other location, and when confronted by store security or any another concerned person, attempts to push past the concerned person or in any other way uses force, fear, or a weapon to avoid arrest.

Vehicle Burglaries, particularly window smash vehicle burglaries, continue to be a problem citywide. Almost without exception, window smash vehicle burglaries occur when property is clearly visible inside the vehicle.

It should be noted that 70% (658 of 931 incidents) of all Part 1 Crime in West Hollywood can be attributed to Grand / Petty Theft, Vehicle Burglary, and Grand Theft Auto. Additionally, Crimes Against Person account for only 8% of all Part 1 Crime (75 of 931 incidents).

Reducing Part I Crime is a priority for the station, but personnel also remain committed to addressing the various quality of life issues. The implementation of the day shift foot beat program has greatly improved law enforcement presence in the East District of West Hollywood, where a number of quality of life concerns have been voiced. To effectively address these issues, station personnel, including Deputies that speak a variety of languages (Spanish, Armenian, Farsi, German, American Sign Language, and many others), the Community Oriented Policing and Problem Solving (COPPS) Team and the Entertainment Policing

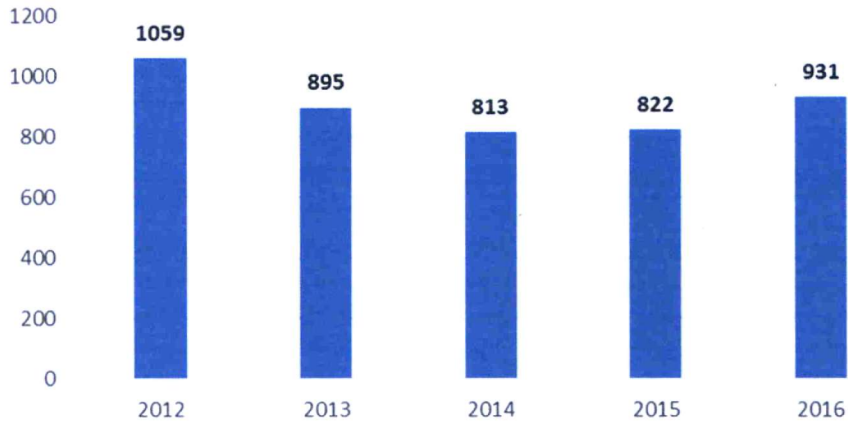
Team (EPT), continue to work together with various City Departments. In addition, personnel have formed relationships with members of private organizations focused on providing needed resources for our growing homeless population. On a day to day basis, the Station's ability to quickly respond to and handle the myriad of quality of life issues is greatly enhanced through the efforts of this partnership.

The following pages summarize crime statistics and station activity primarily for January through June of 2016.

Part 1 Crime

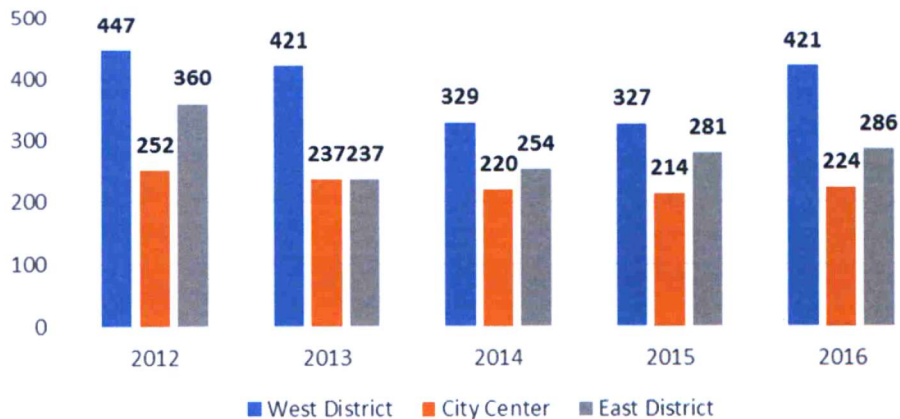
The following chart depicts Part 1 Crime for the months of January - June for the last five years. Part 1 Crime includes Homicide, Rape, Assaults, Robbery, Burglary, Theft, and Arson.

**Part 1 Crime: January - June
2012 - 2016**



The following chart depicts the number of Part 1 Crimes for the months of January - June for the last five years, broken down by district. West District (West of La Cienega), City Center (La Cienega to Fairfax), and East District (East of Fairfax).

**Part 1 Crime by District: January - June
2012 - 2016**



Citywide, Part 1 Crime increased when compared to the same time period last year. This increase in overall Part 1 Crime can be attributed to increases in Robberies, Grand Theft Auto, and Theft.

Part I Crime - Whole City	January - June 2015	January - June 2016	% Change
Homicide	1	1	N/C
Rape	6	14	133.00%
Assault, Aggravated	82	60	-26.82%
Robbery Total	38	57	50.00%
-Robbery, Armed	11	25	127.27%
-Robbery, Strong Arm	27	32	18.52%
Burglary Total	121	134	10.74%
-Burglary, Residence	62	65	4.84%
-Burglary, Commercial	59	69	16.95%
Theft Total	523	589	12.62%
-Grand Theft	111	133	12.81%
-Vehicle Burglary	109	124	13.76%
-Petty Theft	303	332	9.57%
Grand Theft Auto	44	69	56.82%
Arson	7	7	N/C
Total	822	931	13.26%

*N/C = not calculable

Looking separately at the three areas of the City, Part 1 Crime in the West District increased when compared to the same time period last year. Armed Robbery, Burglary, and Grand Theft Auto increased significantly and contributed to a 28.75% rise in Part 1 Crime.

Part I Crime - West District	January - June 2015	January - June 2016	% Change
Homicide	1	1	N/C
Rape	5	7	40.00%
Assault, Aggravated	40	34	-15.00%
Robbery Total	17	30	76.47%
-Robbery, Armed	2	14	600.00%
-Robbery, Strong Arm	15	16	6.66%
Burglary Total	41	63	53.66%
-Burglary, Residence	19	26	36.84%
-Burglary, Commercial	22	37	68.18%
Theft Total	200	250	25.00%
-Grand Theft	61	63	3.27%
-Vehicle Burglary	39	50	28.21%
-Petty Theft	100	137	37.00%
Grand Theft Auto	17	32	88.23%
Arson	6	4	-33.33%
Total	327	421	28.75%

The City Center had a modest 4.6% increase in Part 1 Crime. Overall Theft increased 11%, which statistically offset the significant 54% reduction in Aggravated Assault.

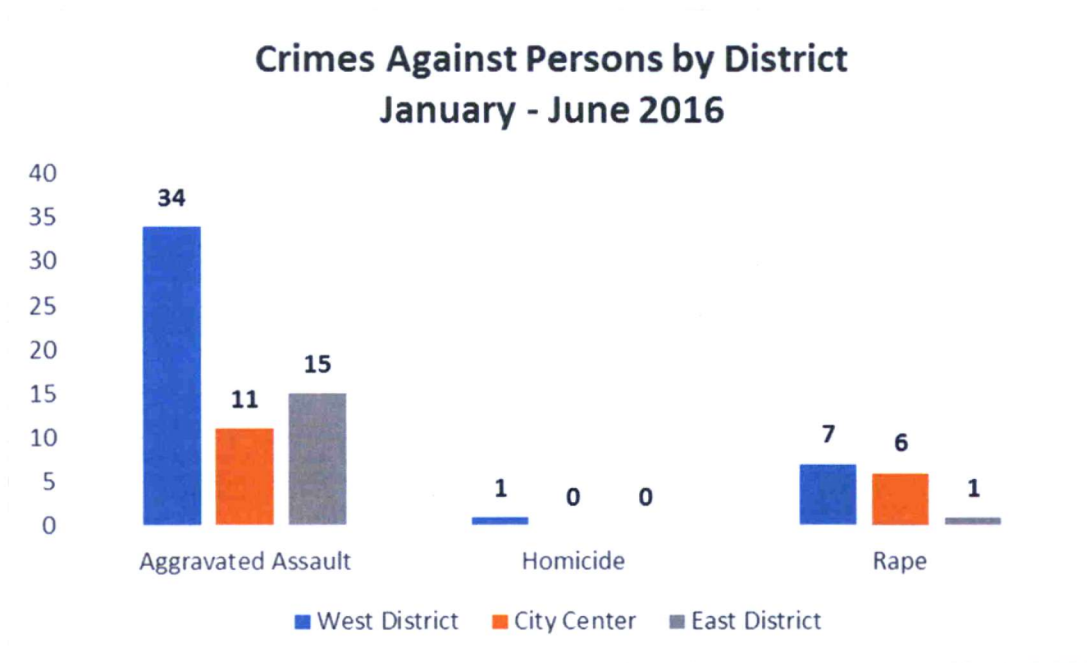
Part I Crime - City Center	January - June 2015	January - June 2016	% Change
Homicide	0	0	N/C
Rape	0	6	N/C
Assault, Aggravated	24	11	-54.17%
Robbery Total	9	9	N/C
-Robbery, Armed	5	3	-40.00%
-Robbery, Strong Arm	4	6	50.00%
Burglary Total	40	43	7.50%
-Burglary, Residence	21	18	-14.29%
-Burglary, Commercial	19	25	31.58%
Theft Total	127	141	11.02%
-Grand Theft	28	35	25.00%
-Vehicle Burglary	39	37	-5.13%
-Petty Theft	60	69	15.00%
Grand Theft Auto	13	14	7.69%
Arson	1	0	-100.00%
Total	214	224	4.67%

*N/C = not calculable

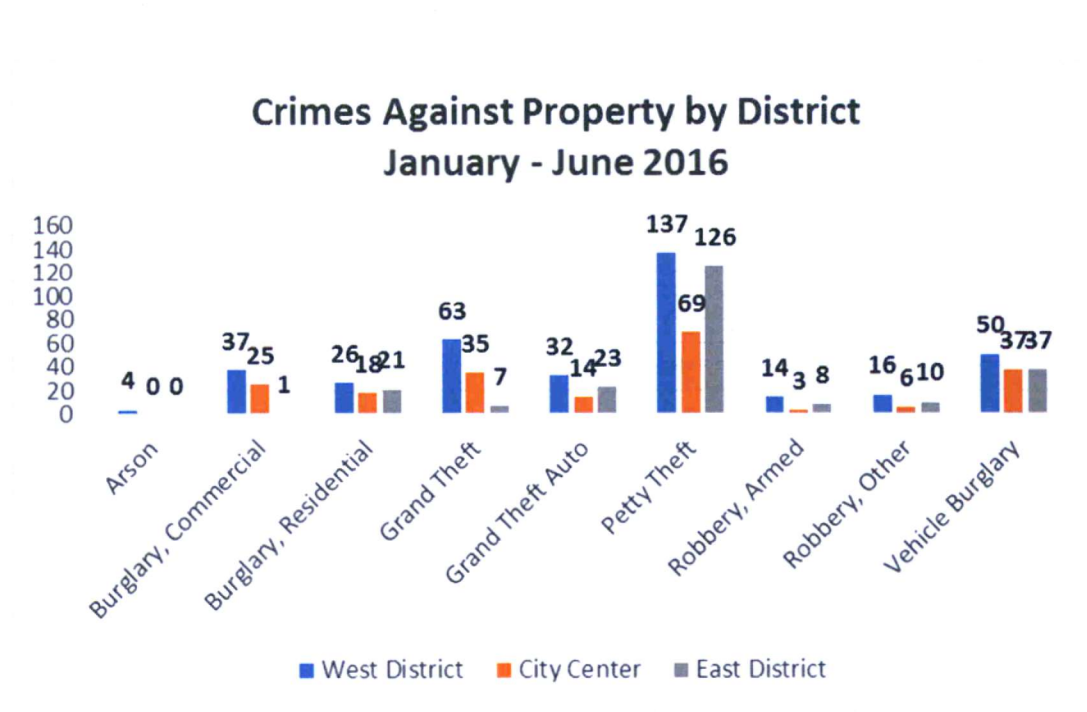
The East District had a slight 1.78% increase in Part 1 Crime. Aggravated Assault and Burglary showed solid reductions, but Grand Theft Auto increased 64%.

Part I Crime - East District	January - June 2015	January - June 2016	% Change
Homicide	0	0	N/C
Rape	1	1	N/C
Assault, Aggravated	18	15	-16.67%
Robbery Total	12	18	50.00%
-Robbery, Armed	4	8	100.00%
-Robbery, Strong Arm	8	10	25.00%
Burglary Total	40	28	-30.00%
-Burglary, Residence	22	21	-4.55%
-Burglary, Commercial	18	7	-61.11%
Theft Total	196	198	1.02%
-Grand Theft	22	35	59.09%
-Vehicle Burglary	31	37	19.35%
-Petty Theft	143	126	-11.89%
Grand Theft Auto	14	23	64.29%
Arson	0	3	N/C
Total	281	286	1.78%

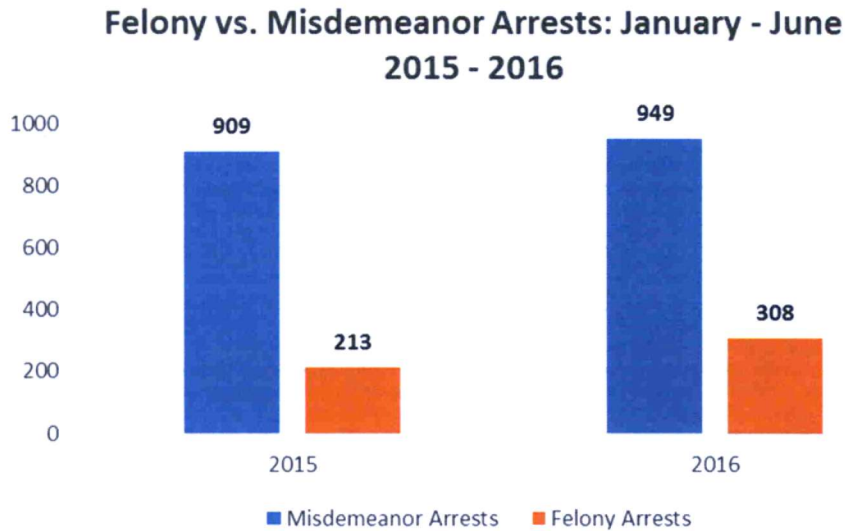
The following chart depicts crimes against persons, broken down by district for January - June 2016.



The following chart depicts crimes against property, broken down by district for January - June 2016.



The following chart depicts the number of Part 1 Crime arrests for felonies versus those for misdemeanors for January - June of the last two years.

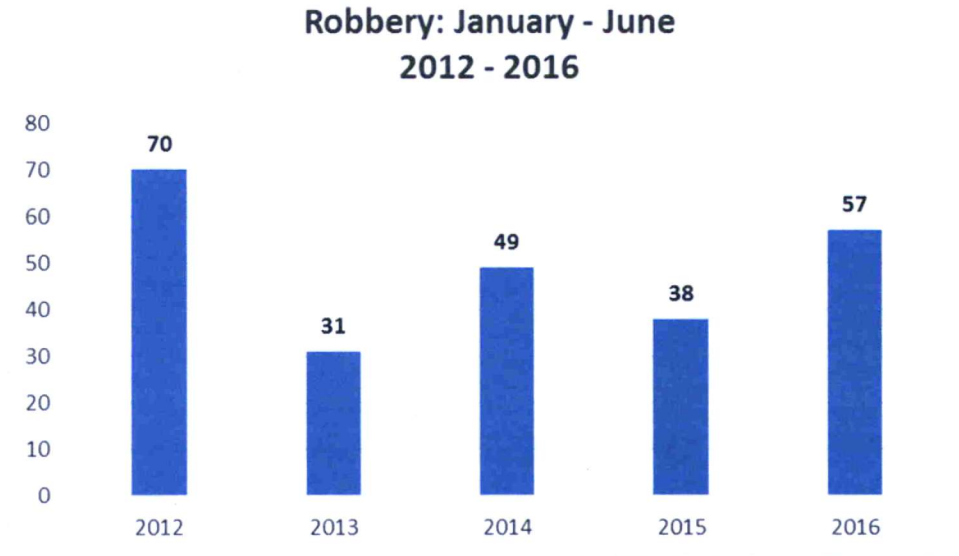


The following chart depicts the number of Part 1 Crime arrests for Crimes Against Persons (i.e., Homicide, Rape, and Aggravated Assaults) versus those for Crimes Against Property (i.e., Robbery, Burglary, Grand Theft, Petty Theft, Grand Theft Auto and Arson) for January - June of the last two years.

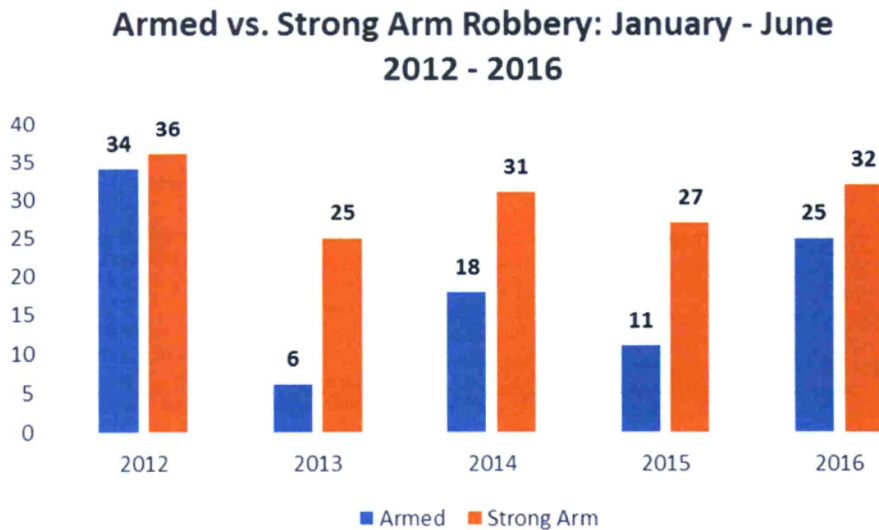


Robbery

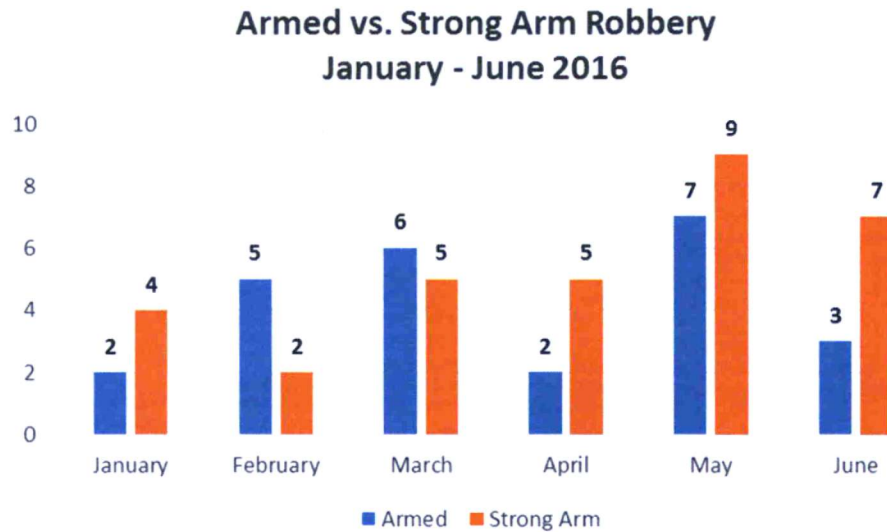
The following chart compares the number of Robberies during January - June for the last five years.



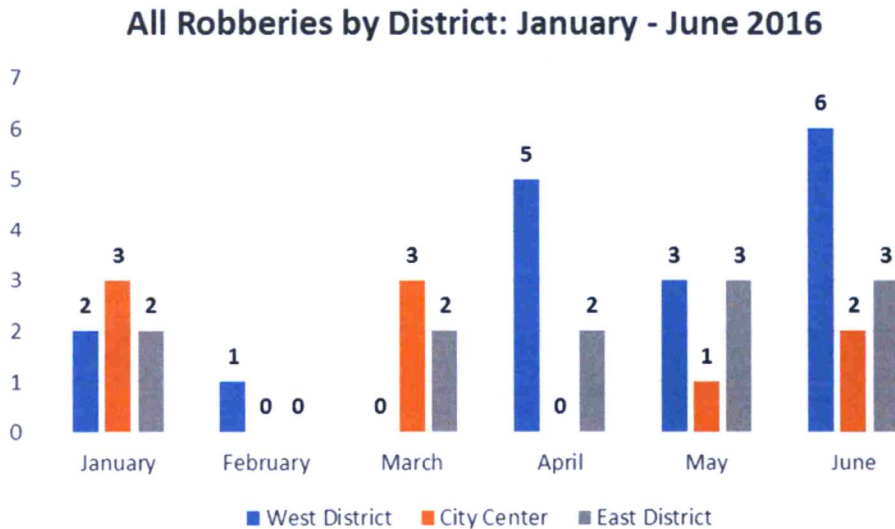
The following chart compares the number of Armed Robberies vs. Strong Arm Robberies during January - June for the last five years.



The following chart compares the number of Armed Robberies vs. Strong Arm Robberies during January - June 2016.

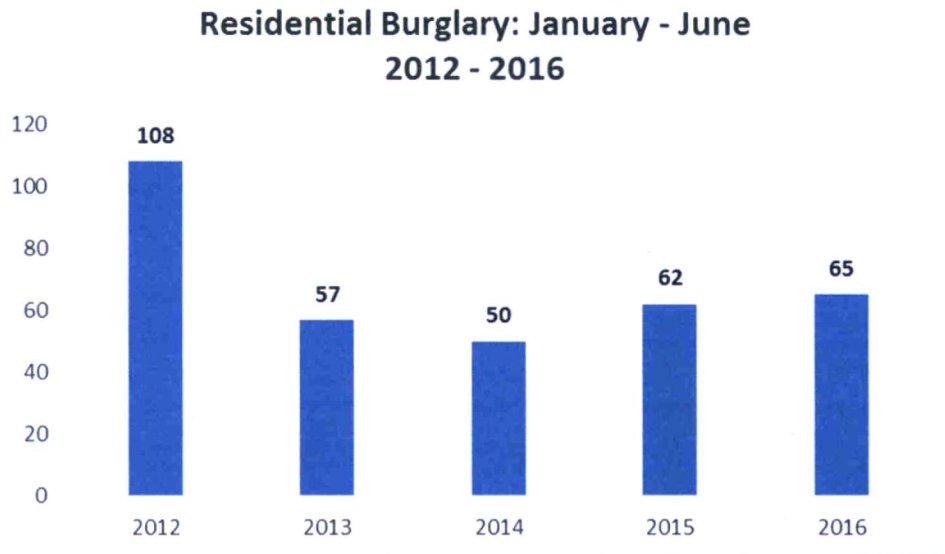


The following chart compares all Robberies by district for January - June 2016.

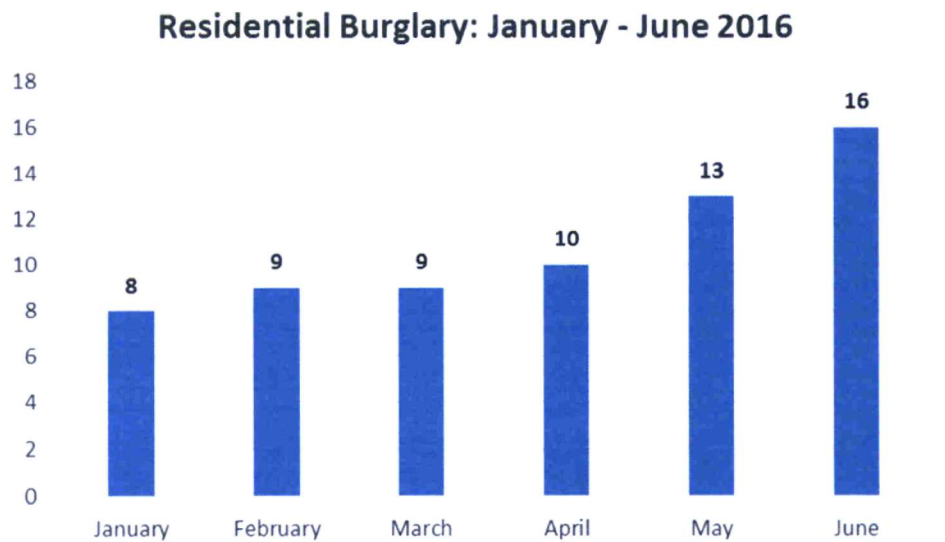


Residential Burglary

The following chart compares the number of Residential Burglaries during January - June for the last five years.

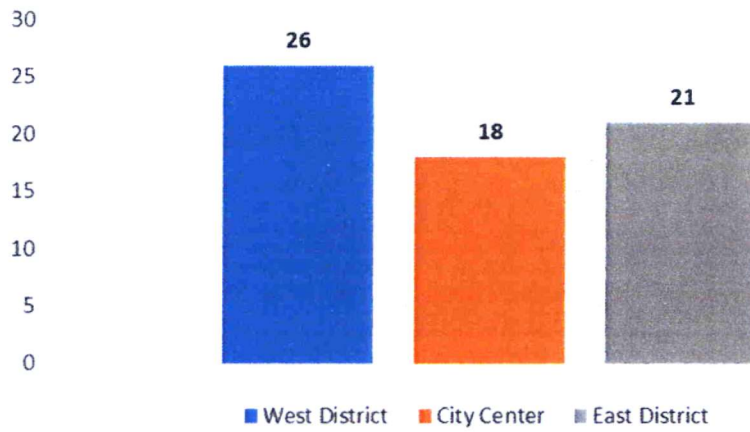


The following chart shows Residential Burglaries by month for January - June 2016.



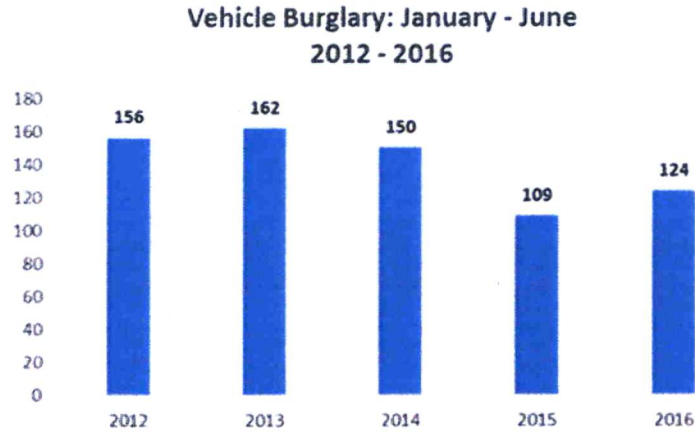
The following chart compares Residential Burglary by district for January - June 2016.

Residential Burglary by District: January - June 2016

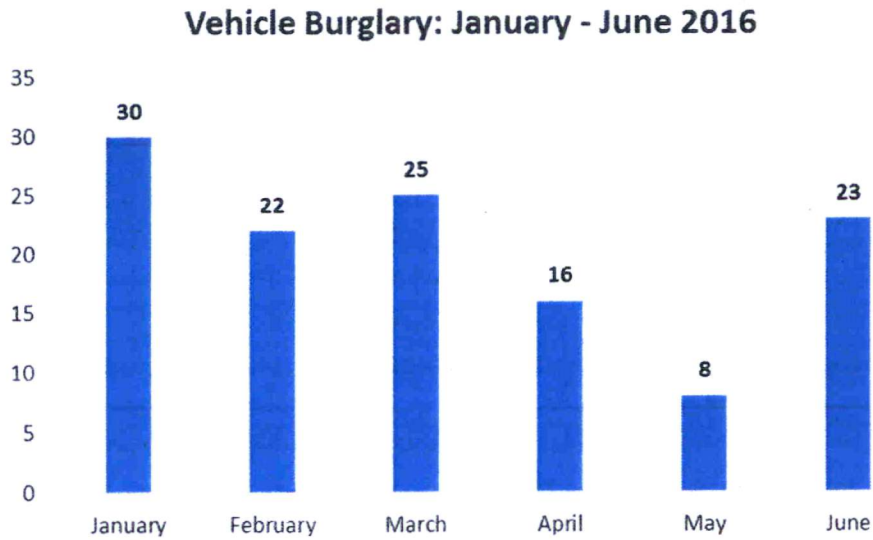


Vehicle Burglary

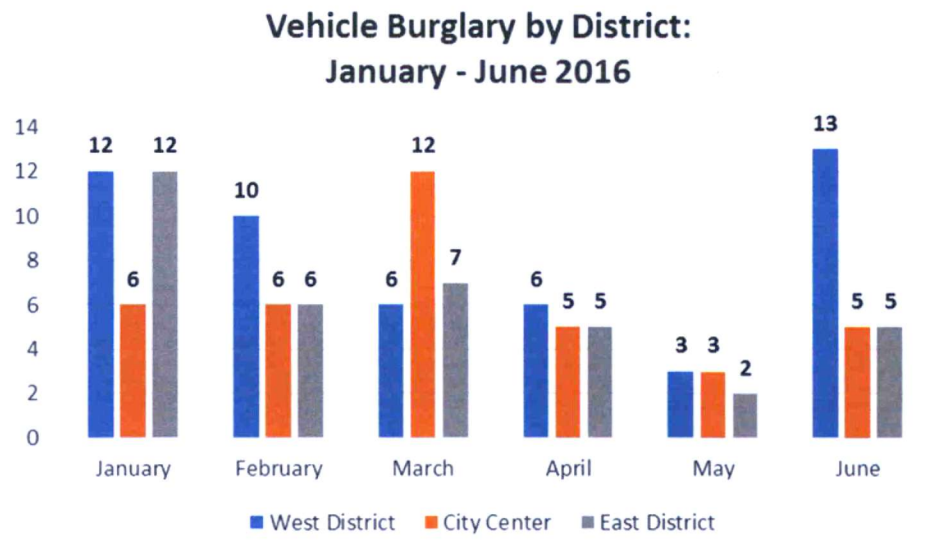
The following chart compares Vehicle Burglaries during January - June for the last five years.



The following chart shows Vehicle Burglaries by month for January - June 2016.

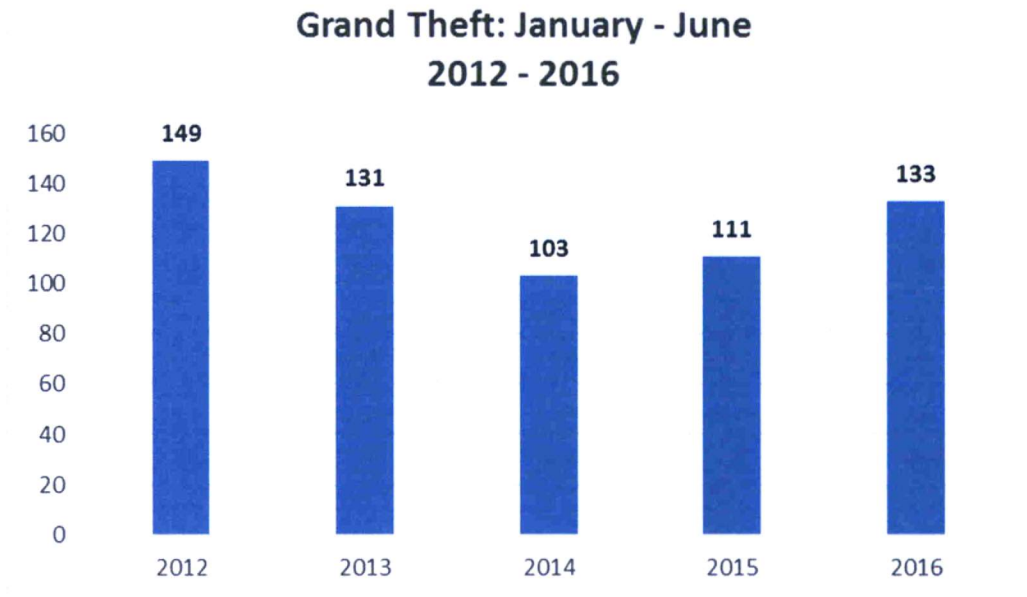


The following chart shows Vehicle Burglaries by month and district for January - June 2016.



Grand Theft

The following chart compares Grand Thefts for January - June for the past five years.

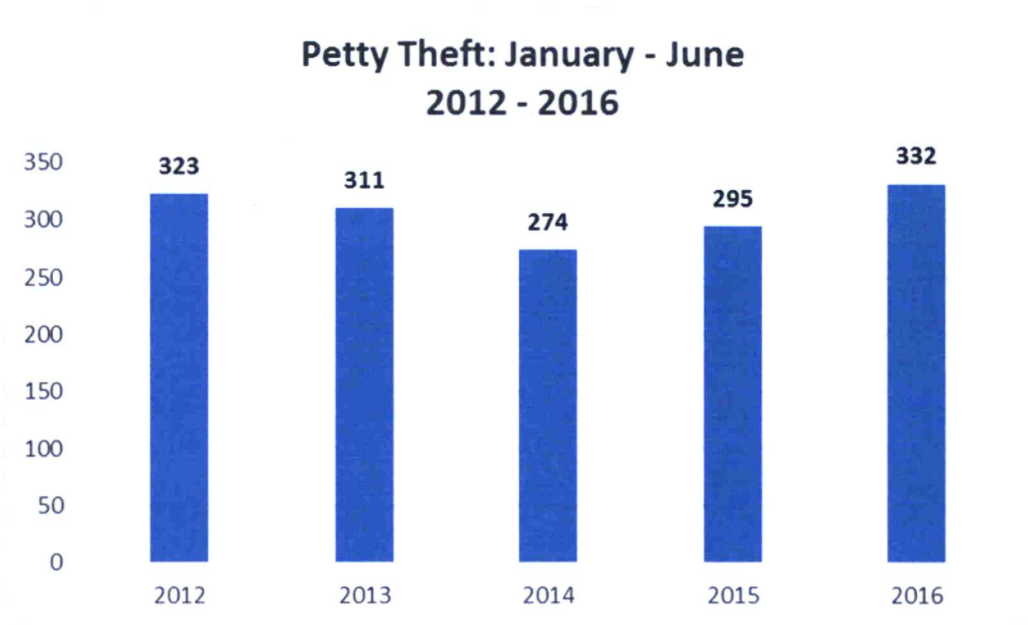


The following chart shows Grand Theft by month for January - June 2016.

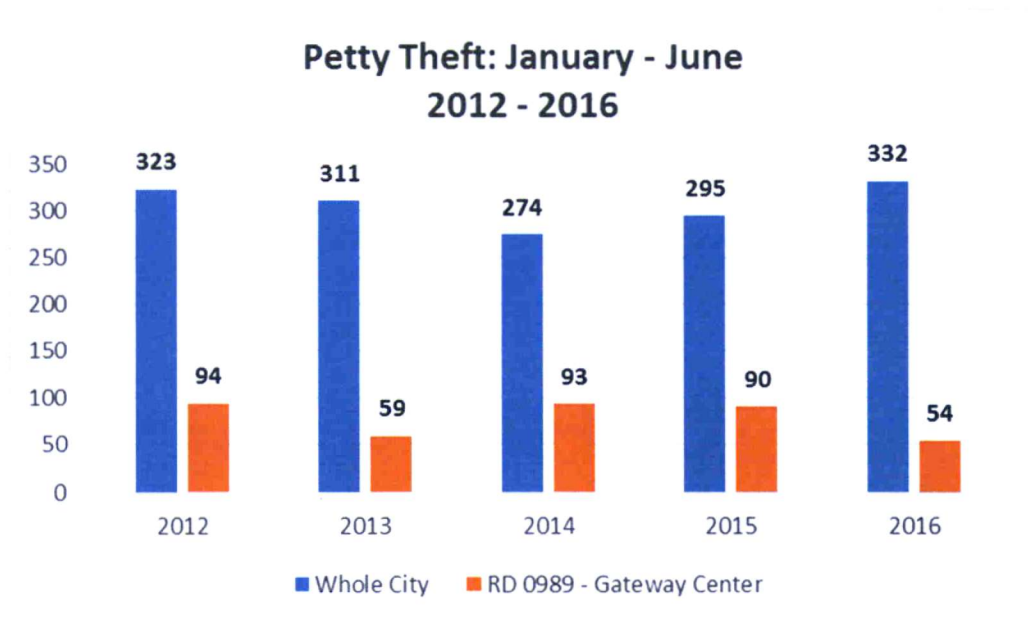


Petty Theft

The following chart compares Petty Thefts during January - June for the last five years.

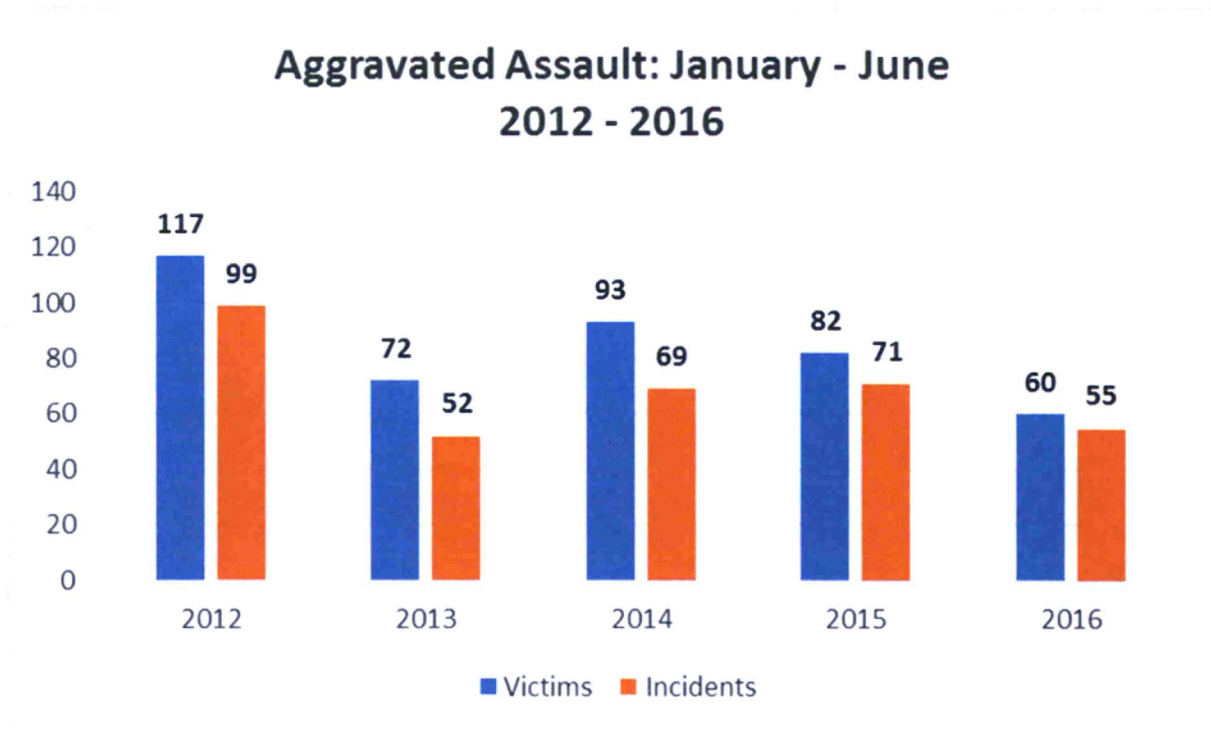


The following chart compares Petty Thefts over the last five years for the entire City vs. petty thefts for Reporting District 0989 (Gateway Center) only.

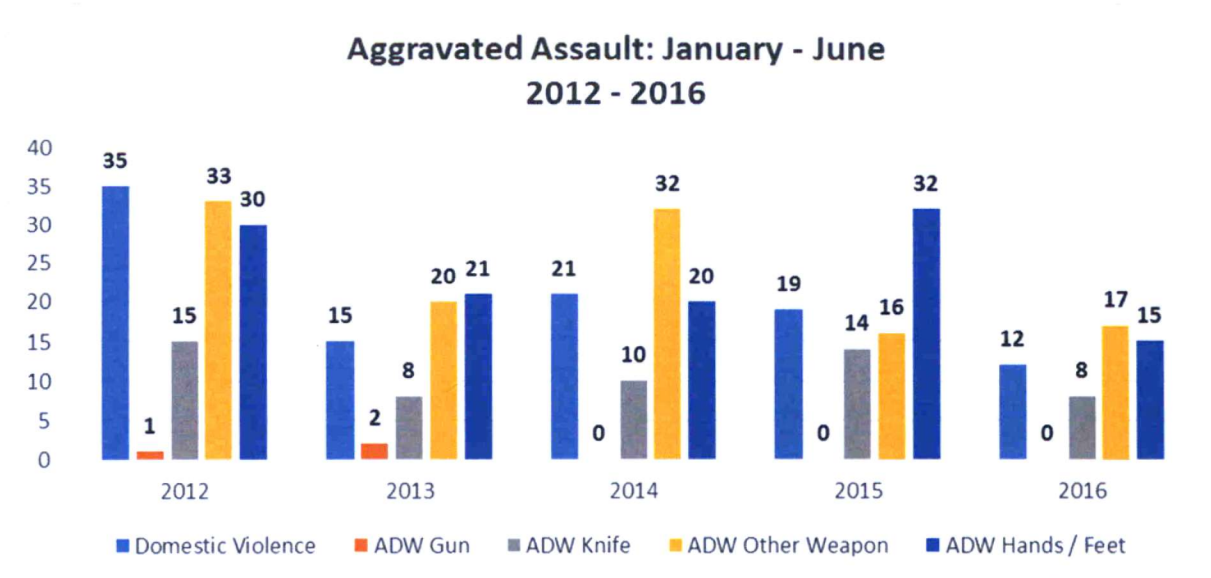


Aggravated Assaults

The following chart shows the number of Aggravated Assaults during January - June for the last five years. Aggravated Assaults are counted by victim (not incident) per Uniform Crime Reporting guidelines.



The following chart shows Aggravated Assaults isolated by category for January - June for the last five years.



The following chart shows Domestic Violence Incidents broken down by gender for January - June 2016. It should be noted, the Male - Female category does not denote a male suspect and female victim.

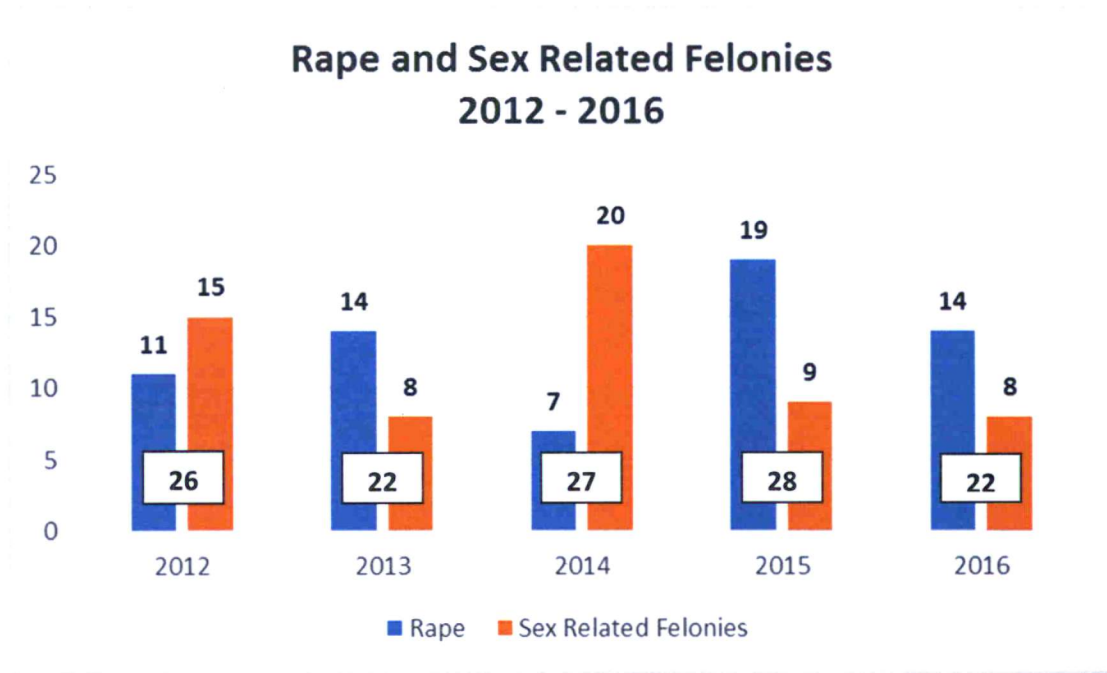
2016 (01/01 - 06/30) DV Incidents	Female - Female	Male - Female	Male - Male	Total
Criminal DV Incidents	4	49	35	88
Assault, Aggravated	0	5	6	11
Assault, Non-Aggravated	3	41	29	73
Non-Criminal DV Incidents	1	3	0	4
Total	5	52	35	92

Assault - Aggravated: This category includes assaults by one person upon another for the purpose of inflicting severe or aggravated bodily injury (broken bones, internal injuries, or injuries requiring stitches).

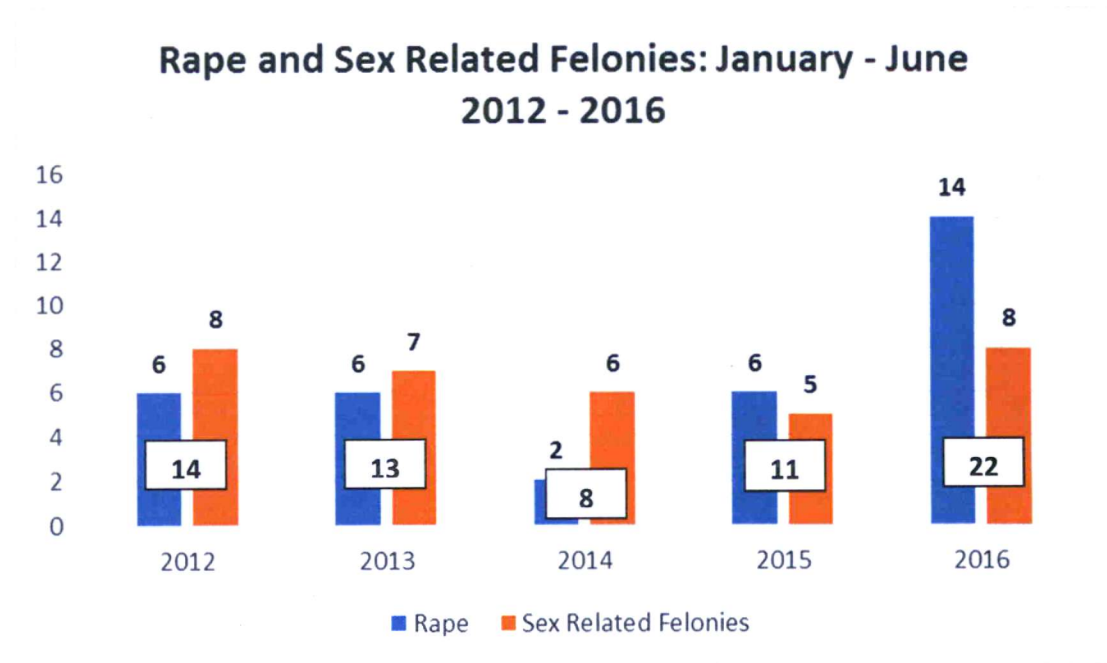
Assault - Non Aggravated: This category includes all assaults which involve the use of a personal weapon (such as hands, fist, or feet) and in which there were no serious or aggravated injuries to the victim.

Rape & Sex Related Felonies

The following chart compares Rape and Sex Related Felonies for the last five years.



The following chart compares Rape and Sex Related Felonies January - June for the last five years.



The following is a list of Part II Crimes for January - June 2016.

PART II CRIME	2015	2016	% CHANGE
FORGERY	25	37	48.00%
FRAUD	62	73	17.74%
SEX OFFENSES - FELONIES	3	4	33.33%
SEX OFFENSES - MISDEMEANOR	3	14	366.66%
ASSAULT, NON-AGGRAVATED	96	120	25.00%
DOMESTIC ASSAULT, NON-AGGRAVATED	28	73	160.71%
ASSAULT ON PEACE OFFICER	14	9	-35.71%
WEAPON LAWS	11	18	63.64%
OFFENSES AGAINST FAMILY	2	5	150.00%
NARCOTICS	91	175	92.31%
LIQUOR LAWS	0	1	N/C
DRUNK	99	74	-25.25%
DISORDERLY CONDUCT	13	12	-7.69%
VAGRANCY	0	0	N/C
GAMBLING	0	0	N/C
DEFRAUDING INN KEEPER	12	12	N/C
DRUNK DRIVING	65	37	-43.08%
VEHICLE / BOATING LAWS	402	395	-1.74%
VANDALISM	127	157	23.62%
RECEIVING STOLEN PROPERTY	3	12	300.00%
FEDERAL OFFENSES	6	15	150.00%
FELONIES - MISCELLANEOUS	22	36	63.63%
MISDEMEANORS, MISCELLANEOUS	50	35	-30.00%
TOTAL	1134	1314	15.87%

APPENDIX 1B – Community Impact Team (CIT)

The Community Impact Team (CIT) includes the Community Oriented Policing and Problem Solving (COPPS) Team, and the Entertainment Policing Team (EPT). The CIT is led by a Service Area Manager, Lieutenant David Smith and Sergeant Jon Klaus. The teams collectively manage community concerns and promote crime prevention through a variety of intervention and enforcement techniques. The members work with Residential and Commercial Code Compliance, Social Services, Animal Control, Rent Stabilization, and many other City staff to address the quality of life concerns.

The COPPS Team remains committed to collaborating with City officials, residents, and businesses to resolve community concerns. Team members also worked with several Neighborhood Watch groups. They address residents' concerns, including criminal transient issues such as drinking in public, urinating in public, drug usage, littering, trespassing, theft, panhandling, and misuse of public facilities. Personnel not only make arrests for violations of law, but also provide information and assistance regarding shelters, medical attention, jobs, and substance abuse education. In addition, the COPPS team conducts numerous park patrols, works closely with local businesses to address their concerns, and helps institute a "Letter of Agency" where appropriate. A "Letter of Agency" gives the Sheriff's Department the authority to enforce trespassing laws on private property without the owner or manager being present. This letter is extremely useful in the protection of problem abandoned buildings and homes, or new construction areas. The COPPS team continues to receive numerous commendations from both the station Captain and the City.

The Entertainment Policing Team (EPT) continues its work on Sunset Boulevard, as well as on Santa Monica and Robertson Boulevards. These deputies primarily focus on "entertainment" and "alcohol" related law enforcement issues in the City. On a nightly basis they actively patrol over sixty bars, nightclubs, and hotels. While patrolling the different venues, the team members make contact with the management of the different establishments to maintain a cooperative working relationship and to stay informed on individual business concerns and events. The EPT issues vehicle citations, tows vehicles, and completes a large number of field investigations and arrests.

As part of their regular duties, EPT handles crowd control issues and Alcoholic Beverage Control (ABC) enforcement. Personnel also continue to work closely with the Sunset Strip Business Association (SSBA), their related security detail, SSBA members, and City Code Compliance officers through illegal taxi cab enforcement and other specialized operations. In addition, the Deputies enforce the code with regard to modified exhaust, loud music, and other quality of life issues.

Both COPPS and EPT have other duties including assisting the West Hollywood Station's Detective Bureau by documenting and monitoring gang members, probationers, and parolees in the City limits.

The following is a list of CIT activities for January-June 2015 vs. January - June 2016.

	January - June 2015	January - June 2016
Felony Arrests	7	37
Misdemeanor Arrests	160	350
Misc. Vehicle Code Citations	351	411
Noise Violations (27007 CVC)	12	14
Modified Exhaust Violations (27151 CVC)	8	10
Impounded Vehicles	15	17
CIT Calls for Service	328	515
Taxi Operations	4	5
Senior Safety Meetings	4	3
School Presentations	4	4
Crosswalk Operations	2	2
Robbery Suppression Operations	15	12
Neighborhood Watch/Community Safety Meetings	10	12
Homelessness Meetings	6	4
Park Security Meetings	7	3
Code Compliance Issues	182	176
City Quality of Life Requests	211	185
Vacant Properties Meetings	5	3
Probation/Parole Compliance Searches	4	2

The Community Impact Team continued its enforcement in and around bars, nightclubs, and entertainment venues. The following incidents were noteworthy:

- Arrested a male transient for making criminal threats against a resident.
- Conducted 2 Crosswalk Awareness operations resulting in over 150 citations being issued.
- Arrested several persons for possession and under the influence of narcotics.
- Conducted an "underage drinking enforcement operation."
- Conducted patrols at Plummer Park, which resulted in numerous narcotics and transient arrests.

- Conducted four “Bandit Cab” operations resulting in the arrests of illegal cab company employees.
- The Team increased its workload with Code Compliance officers and successfully tackled various code issues with swift and results-oriented efficiency. The Team also increased its focus in dealing with ongoing quality of life issues.

APPENDIX 1C – Detective Bureau

The Detective Bureau at West Hollywood conducts follow-up investigations on all criminal complaints filed at the Station. The Bureau is headed by one Lieutenant who supervises two Sergeants, ten Detectives, one Crime Analyst, one professional staff member, and three Reserves Detectives. The Detective Bureau is responsible for the investigation of crimes, ranging from disorderly conduct, vandalism, and thefts, to crimes against persons, including robberies, assaults, and hate crimes.

As a result of its investigations, the Bureau is also responsible for the identification and apprehension of criminals, recovery of property, and the identification and preservation of evidence. A Detective is also assigned to monitor and conduct annual registration of sex crime offenders who are registered within the City of West Hollywood. Along with these duties and responsibilities, its members participate in joint efforts with neighboring law enforcement agencies, both state and federal, to share information about crime trends and suspect identification. The Detective Bureau's Crime Analyst continues to document recent trends and statistics to assist with directed patrols in targeted areas. In addition, the Crime Analyst uses the available technology to help solve cases.

During this period, West Hollywood Station Detectives conducted several noteworthy investigations. For example, Detectives investigated a carjacking/attempt kidnapping/hit and run case in which the suspect hit multiple parked cars and fled the scene in the car he was driving. The suspect abandoned that car blocks away, then fled on foot. The suspect ran to another vehicle where the victim had just placed her two small children into their car seats. A brief struggle ensued when the suspect attempted to get into the driver's seat. As the suspect repeatedly attempted to start the vehicle, the victim and a witness were able to free the children and the nanny from the vehicle before the suspect drove away. The vehicle was abandoned blocks away and some of the victim's property had been stolen. Detectives were able to identify the suspect and serve an arrest/search warrant at his residence where evidence and some of the victim's property was recovered. This is a third strike case for the suspect.

Detectives, with the help of a photograph taken by a concerned citizen observing suspicious activity, were able to identify a mail thief responsible for numerous thefts from multiple buildings. Based on their thorough investigation, the District Attorney was able to file multiple felonies on the suspect.

Detectives investigated a series of burglaries on Sunset Boulevard. The Crime Analyst used a still photograph of suspect to put out a "Be on the lookout (BOLO)" bulletin for the suspect. Using the bulletin, the suspect was detained and arrested for committing nine burglaries and vandalisms.

The Automated License Plate Reader (ALPR) vehicle continued to be a valuable resource. This system is installed in a number of patrol vehicles and captures thousands of license plates as deputy personnel drive their patrol area. The Deputy can also park in the middle of a busy street and capture vehicle license plates traveling in both directions. This system has, and will continue to be an invaluable resource for Detectives and field personnel. This technology is also used by the Crime Analyst to document suspect vehicle movement, and also assist Detectives by tethering the vehicle into the crime being investigated or additional crimes in other jurisdictions.

The Detectives are in constant contact with members of the community and frequently attend the Neighborhood Watch meetings.

The Detective Bureau continues to work closely with the Entertainment Policing Team and the COPPS Team to keep them informed of any new crime trends, wanted suspects, or other issues.

Cases Assigned: January 2016– June 2016

Type of Case	January - June 2015	January - June 2016
Active cases assigned to Detective Bureau	2163	1974
Hate Crime Investigations	3	2
Hate Incident Investigations	5	1
Domestic Violence Investigations	52	84
Identity Theft Investigations	71	157

APPENDIX 1D – Traffic Division

The Traffic Division monitors general traffic issues and consists of two (2) Traffic Motor Deputies, seven (5) Traffic Enforcement cars, two (2) Traffic Detectives, and a full time Deputy who monitors the City's Red Light Photo Enforcement program. The Traffic Division is supervised by one (1) Sergeant. The field units monitor traffic patterns throughout the city looking for areas in need of traffic enforcement. Traffic personnel are typically the initial on-scene investigators at any collision scene.

The following is a list of activities for the Traffic Division comparing January - June 2015 to January - June of 2016:

	JANUARY - JUNE 2015	JANUARY - JUNE 2016	+ / -
Traffic Collision Investigations	543	412	-131
Fatal Traffic Collision Investigations	1	1	+0
Traffic Collision Investigations Involving Injury	130	83	-47
Traffic Collision Investigations Involving Non-Injury	412	329	-83
DUI Traffic Collision Investigations	22	15	-7
Traffic Collision Investigations Involving Pedestrians or Bicyclists vs. Vehicle	50 (33 peds/17 cyclists)	34 (29 peds/ 5 cyclists)	-16
Hit and Run Traffic Collision Investigations	154	179	+25
Total Citations Written	2,484	2,834	+350
Photo Enforcement Citations Processed	2,324	0	2,324
DUI Arrests	61	34	-27
Speeding Citations	267	332	+65
Cellular Phone – Talking	216	193	-23
Cellular Phone – Texting	105	161	+56

For January through June of 2016, the number of reported traffic collisions in the City of West Hollywood decreased significantly by 131 collisions.

The number of DUI traffic collision investigations decreased by 7, and the number of DUI arrests decreased by 27. Part of the reduction in DUI arrest may be attributed to one of our DUI enforcement award winning deputies being off from work due to an on-duty injury. The Traffic Division has taken a proactive approach to combating drunk driving. The Traffic Detective has continued DUI training for newly assigned Patrol and Traffic Deputies. As a result, Patrol and Traffic Deputies are more aware of the signs of drunk driving as well as proper documentation of DUI arrests. By using a combination of enforcement and educational campaigns, the West Hollywood Traffic Division aims to reduce DUI's even more in the months to follow. The implementation of DUI checkpoints by Traffic Services Division along with their conducting numerous traffic enforcement operations within the city limits has helped in this regard.

General traffic citations increased by 350. Due to the City of West Hollywood contracting with a new vendor, the red light cameras were inoperable during the reporting period.

The normal chart comparing traffic collisions at photo enforcement intersections vs. normal controlled intersections is unavailable due to a computer program compatibility problem between the separate databases.

APPENDIX 1E – Youth Programs

Youth Athletic League (YAL)

The Station's Youth Athletic League (YAL) was formed in 2007 in a joint partnership between the Sheriff's Youth Foundation and the City of West Hollywood. The YAL's purpose is to provide our youth (7 to 17 years old) with safe opportunities to grow and develop the tools they need to succeed in life. Currently, the West Hollywood YAL has over 100 members registered.

During the YAL's normal hours at Plummer Park (Monday - Friday, 3 to 8 PM), the members receive school tutoring and classes in such varied areas as photography, bicycle safety, drama, video production, creative writing, physical fitness, singing and dancing, and cultural awareness. The YAL youth also participate in community service projects each month. As part of its mission, the YAL fosters leadership skills in its members.

The YAL Program participated in the following events from January - June 2016:

January

Registered youth: 56

Activities:

On Site

- Tutoring
- SYLC (Sheriff's Youth Leadership Council) meeting
- Art, Teen Chef, Guitar, Photography, Dance, Football, Rugby, Basketball, Dodgeball, and 5k Training

Community Service

- West Side Food Bank, Santa Monica
- MLK Community Service at West Hollywood Elementary School

Field Trips

- None

February

Registered youth: 65

Activities:

On Site

- Tutoring
- SYLC (Sheriff's Youth Leadership Council) meeting
- Art, Teen Chef, Guitar, Photography, Dance, Football, Rugby, Basketball, Dodgeball, and 5k Training
- Valentines Dance

Community Service

- LA Marathon
- Children's Roundtable

Field Trips

- None

March

Registered youth: 68

Activities:

On Site

- Tutoring
- SYLC (Sheriff's Youth Leadership Council) meeting
- Art, Teen Chef, Guitar, Photography, Dance, Football, Rugby, Basketball, and Dodgeball

Community Service

- Union Rescue Mission
- Children's Roundtable

Field Trips

- Runyon Canyon Hike
- College Scouts Mt. St. Mary's
- Dodgeball vs Beverly Hills
- AMC Movies

April

Registered youth: 80

Activities:

On Site

- Tutoring
- SYLC (Sheriff's Youth Leadership Council) meeting
- Art, Teen Chef, Guitar, Photography, Dance, Football, Rugby, Basketball, and Dodgeball

Community Service

- Kids Fair at West Hollywood Park
- Children's Roundtable

Field Trips

- Cal Pal Leadership Academy
- College Scouts Santa Barbara
- Santa Monica Stairs Hike

May

Registered youth: 91

Activities:

On Site

- Tutoring
- SYLC (Sheriff's Youth Leadership Council) meeting
- Art, Teen Chef, Guitar, Photography, Dance, Football, Rugby, Basketball, and Dodgeball

Community Service

- Bubble Run
- Children's Roundtable

Field Trips

- Attended the Annual National PAL Training Conference
- Camping at Castaic
- College Scouts UC Riverside
- Griffith Park Hike

June

Registered youth: 107

Activities:

On Site

- Tutoring
- SYLC (Sheriff's Youth Leadership Council) meeting
- Art, Teen Chef, Guitar, Photography, Dance, Football, Rugby, Basketball, and Dodgeball

Community Service

- Movie in the Park at Plummer Park
- Special Olympics Summer Games

Field Trips

- Camp Courage Girls
- Calaveras Big Trees Camp
- LA Zoo Hike

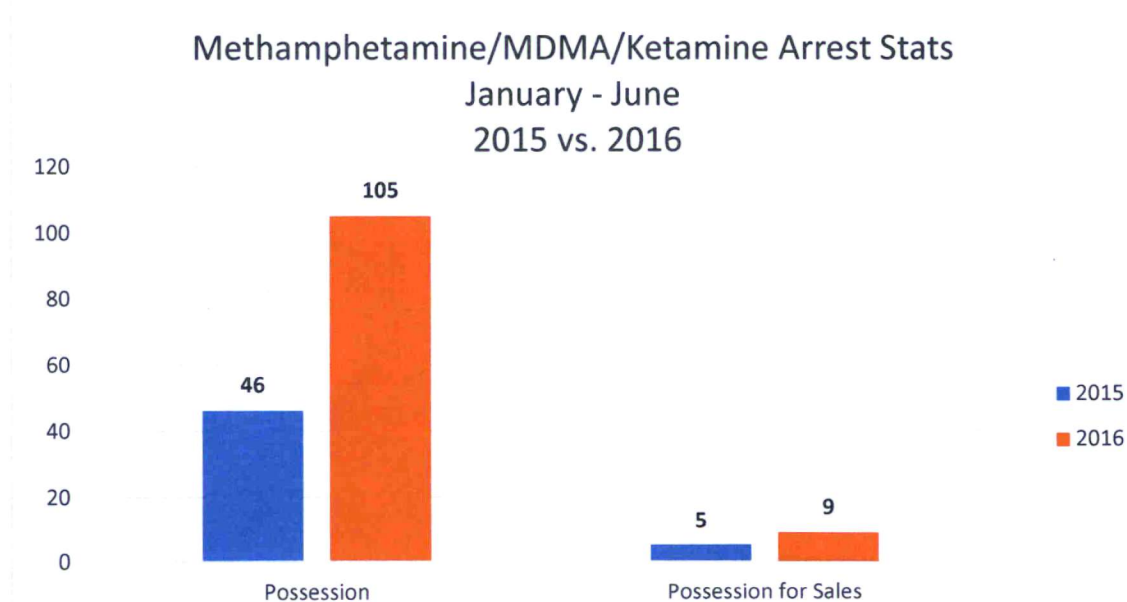
APPENDIX 1F – Narcotics Bureau

During this report period, the West Hollywood Station Narcotics Bureau consisted of two Detectives and one Sergeant. The West Hollywood Station Narcotics Bureau regularly responds to and investigates narcotic related arrests generated by station patrol, as well as their own cases. Additionally, the Narcotics Bureau is on-call to respond after hours to any incident warranting detective intervention.

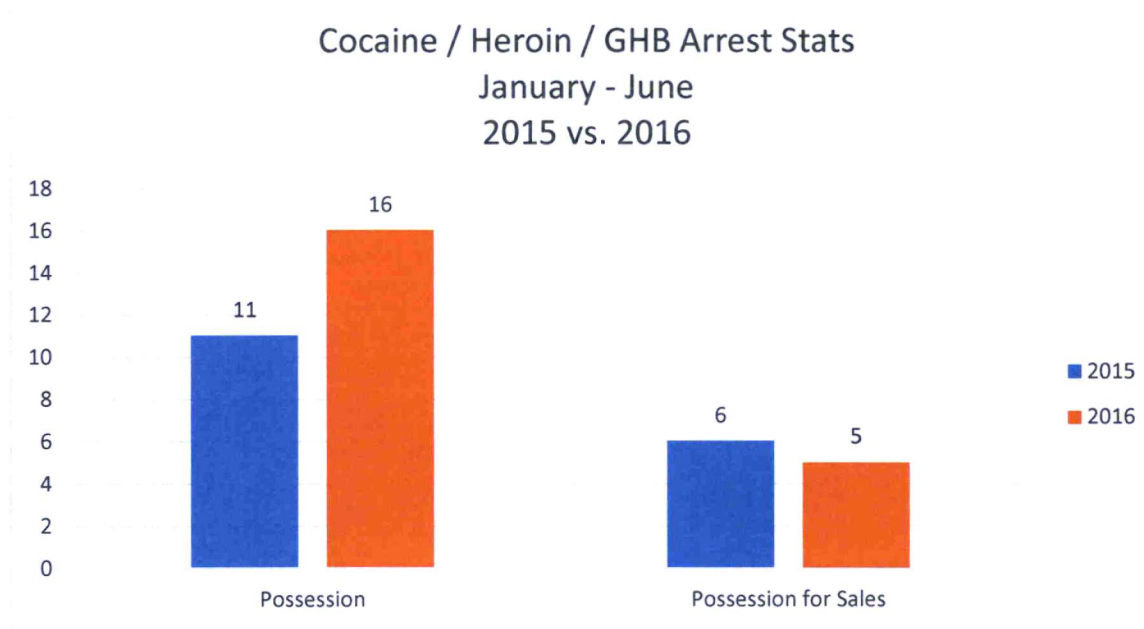
Statistical Breakdown

During this report period, the statistical data was captured in the following arrest categories: Methamphetamine / MDMA / Ketamine, Cocaine / Heroin / GHB, and Marijuana arrests. The statistical arrests include both patrol and detective arrests.

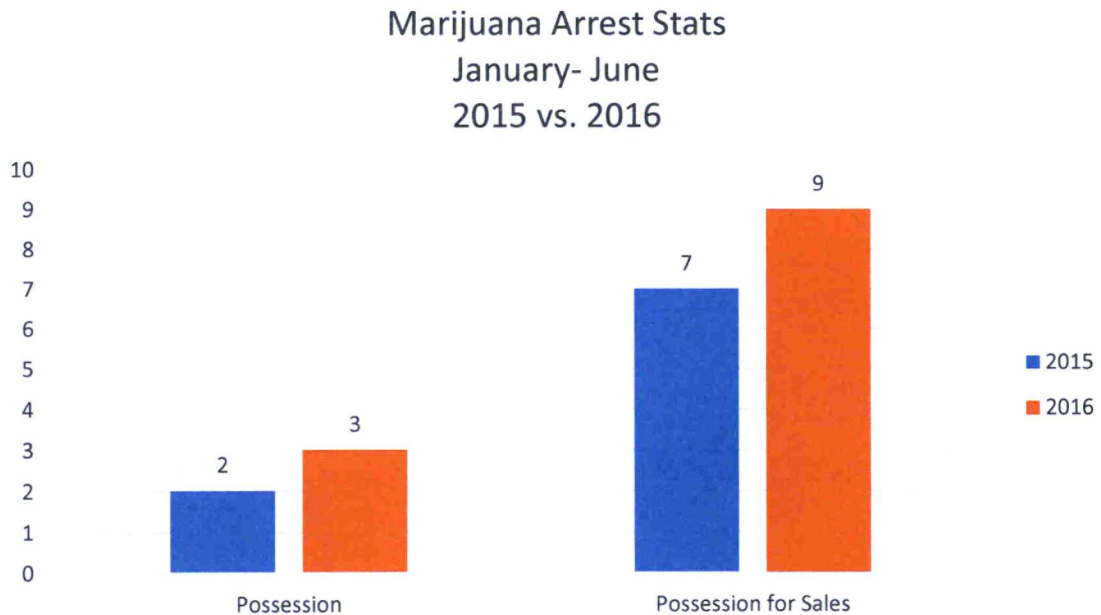
Comparing the same time period in 2015 to the current time period, Possession of Methamphetamine, MDMA and Ketamine arrests increased by 128%, going from 46 to 105. Possession of Methamphetamine for sales also increased by 80%, going from 5 to 9.



The combined arrests for Possession of Cocaine, Heroin, and GHB increased 45%, from 11 to 16. The Possession for Sales arrests for these substances decreased by 17%, 6 to 5.



Possession of Marijuana arrests increased by 50%, going from 2 to 3. Possession for sale of Marijuana increased by 29% going from 7 to 9.



The "Safe Drug Drop Off" program is still in effect and located in front of the West Hollywood Station, providing the community with a safe receptacle to discard their hazardous materials (syringes, blood vials, test kits), as well as expired prescription medications, and illegal narcotics.

The West Hollywood Narcotics Bureau detectives remained diligent in pursuing illegal narcotics activity throughout the City of West Hollywood and surrounding areas. Based on information obtained through Crime Stoppers, citizens and confidential informants, there have been significant arrests of narcotics dealers who live in the West Hollywood area. Due to the aforementioned arrests, information was obtained indicating there is a rise in GHB, MDMA and Ketamine use within the community.

During this report period, information obtained during investigations and through interviews of arrestees suggest that the individuals arrested for narcotics possession violations typically purchased their narcotics within West Hollywood, Hollywood, Los Angeles City, and the San Fernando Valley areas. Information obtained on narcotics dealers within the City of West Hollywood suggest the individuals are selling within clubs, from their residence, to the transients and by delivery. The narcotics are being delivered from outside of West Hollywood, and into the city for distribution.

APPENDIX 1G – Volunteers

There are 26 volunteers who serve the West Hollywood Station under the direction of Captain Holly Perez and Sergeant Jon Klaus. Station volunteers assist with Front Desk reception, clerical duties, traffic control and handicap placard violation citations. A volunteer maintains the station’s website, and assists with the Twitter, Facebook and Nixle messaging services.

In addition, more advanced volunteers serve as members of the West Hollywood Station Volunteers on Patrol (VOP) Program. VOP consists of 6 - 11 volunteers who are specially trained to perform foot patrols throughout the City, including patrols on Sunset Boulevard, Santa Monica Boulevard, Melrose Avenue, Robertson Blvd. and the City’s parks. This team supports all special events in the city.

The following summarizes the contributions made by station volunteers:

	Number of Volunteer hours donated	Value of hours at \$24.75 per hour	Handicap Placard Violations	Total Estimated Value of Volunteer Time
January-June 2016	4213.5	\$104,000 +	\$2443	\$106,500

Highlights during this reporting period:

- Volunteer Training/Development 170 hours
- Volunteers on Patrol 1315 hours
- Front Desk 2,320 hours
- LA Marathon 60 hours
- Elton John Concert 63.5 hours
- Pride Festival weekend 135 hours
- Volunteer Recruitment/ Social media 19 hours
- Woman’s Leadership Conference 10.5 hours
- Kirk Doffing Event 3 hours

APPENDIX 2 – Los Angeles County Fire Department

The City of West Hollywood is primarily served by three shifts of twenty personnel each housed at Los Angeles County Fire Stations 7 and 8. Assistant Fire Chief Anthony Williams manages the resources within Division VII, of which West Hollywood is a part.

From January through June 2016, fire personnel responded to 3,463 total calls. Historically, roughly 75% of all calls (approximately 2,600) are emergency medical calls. In addition, there were 56 total fires, of which 7 were vehicle fires, and 11 were building fires. The remaining 38 fires were a combination of outside rubbish fires, tree fires, dumpster fires, dryer fires, or cooking fires, all of which caused no financial damage or injuries. The total fire loss during this time period was \$350,750 in property damage and \$77,500 in contents damage.

Other responses included hazardous materials incidents, public assistance calls, and elevator rescues. In addition, station and fire prevention personnel conducted 179 inspections and checked 128 plans.

The figures provided below are for informational purposes only. Correlations or comparisons cannot be made from the chart below. For example, inferences cannot be made as to whether fires, medical calls, false alarms, etc. are "up" or "down."

	July – December 2015	January – June 2016
Total Calls	3,310	3,463
Emergency Medical Calls	2,423	2,600 ¹
Total Fires	40	56
Vehicle Fires	4	7
Building Fires	8	11
Miscellaneous Fires	28	38
Total Property Damage	\$545,200	\$350,750
Total Contents Damage	\$109,150	\$77,500
Inspections	492	179
Plans Checked	105	128

¹ This is an approximation, based on the fact that, historically, medical calls represent about 75% of all emergency responses. In May 2016 the Department implemented the new Electronic Patient Care Recordkeeping Program. As a result of this new system conflicting with the existing system, the actual number of medical calls cannot be confirmed at this time.

Noteworthy incidents during this time frame include:

- January 15, 2016 – Building fire at 1236 Fairfax Avenue; Detached garages/storage units (8). Cause appeared suspicious and incident was turned over to Sheriff's Arson for investigation. Property damages: \$120,000; Contents damage: \$20,000
- March 2, 2016 – Building fire at 7862 Santa Monica Blvd.; 3 dumpsters against the building were on fire, with spread to the exterior of the building, but no extension into the building; turned over to Sheriff's Arson Investigation Unit. Property damages: \$40,000; Contents damages: \$5,000
- March 5, 2016 – Building fire at 8948 Santa Monica Blvd.; accidental fire in restaurant wall adjacent to stove/broiler. Property damages: \$50,000; Contents damages: \$5,000
- May 9, 2016 – Outside fire at Santa Monica Blvd. & San Vicente Blvd.; possible arson, as burning rags were found stuffed in the money dispenser area of an outdoor ATM. Property damages: \$5,000; Contents damages: \$1,000
- June 1, 2016 – Building fire at 1401 Fairfax Ave.; accidental; workers working with solvents; vapors found their way to the oven's pilot light. 2 apartment units had tenants displaced, and each family was issued a SAVE card (\$100 gift card issued on-the-spot by our department to residents who suffer significant fire loss). Property damage: \$50,000; Contents damage: \$15,000

In addition, Fire Department personnel provided the following community outreach:

- CERT Training for area residents
- Fire Safety and Sidewalk CPR for seniors
- Breakfast at Fire Station 7 with former CERT Graduates
- Emergency Preparedness for Businesses (with Chamber of Commerce)
- Emergency Preparedness for Apartment Buildings (with Rent Stabilization)
- LA Marathon
- West Hollywood Kids Fair
- West Hollywood Senior Health Fair
- CSW Pride Parade/Festival

Station personnel regularly conduct blood pressure checks with constituents who visit the local stations, and routinely provide Fire Station tours for the public. They also participate in Neighborhood Watch meetings organized by the City and Sheriff's Department. Fire Department personnel also provided event management for the LA Marathon and CSW Pride Parade & Festival.

SOCIAL MEDIA:

The Los Angeles County Fire Department is engaged in social media through the use of Facebook and Twitter. Additionally, in an effort to engage our local

communities, Division VII maintains its own Facebook, Twitter, and YouTube, separate from the Department's main accounts. This allows us to focus our messaging to the communities we serve. We routinely share general safety messages, but also information and photos of local happenings, such as incidents, community outreach, or firefighters engaged in training exercises.

Facebook: www.facebook.com/lacountyfire7

Twitter: www.twitter.com/LACoFD_DivVII or @LACoFD_DivVII

YouTube: www.youtube.com/lacofddiv7

Division VII also utilizes Nixle when there is a need or desire to further target our message only to the residents of West Hollywood and/or areas very nearby.

For community outreach, our use of Nixle is public; however, we also use Nixle in a more private manner (we control who receives messages) as an aid in managing large-scale events, such as Halloween and Pride. In this manner, Nixle enables us to communicate with our personnel and/or partners (law enforcement and city staff) to provide real-time information during the event.

APPENDIX 3 – Public Safety Department and Public Safety Commission

Multidisciplinary Projects, Special Events, and Public Safety Education

The Public Safety Department actively participates in several multidisciplinary projects including emergency preparedness, park security, quality of life and nuisance abatement, vacant properties, and monitoring the impacts from medical marijuana dispensaries; as well as managing competing residential and commercial issues. Staff manages various committees including the Public Safety Commission, the Russian Advisory Board, and the Transgender Advisory Board. Staff also had a significant role in various special events during the first half of 2016 including the Golden Globes, the Oscars, the Los Angeles Marathon, Earthquake Preparedness Month, the Russian Style Festival, the Russian Advisory Board Awards, Denim Day, Kids Fair, Senior Fair, and Christopher Street West Presents Los Angeles Pride.

Public Safety Commissioners work closely with Public Safety staff and Sheriff's and Fire personnel. In order to broaden public safety education using the "Live, Work, Play, Be Safe" campaign, staff worked with the Public Safety Commission to conduct community outreach days with specific public safety messages, participated in "walk abouts" with the Sheriff's Captain, and worked with the Women's Advisory Board on a Sexual Assault Awareness Campaign. Commissioners are currently working with Sheriff's personnel and staff on designing a potential safety camera system and policy. Commissioners also will be working with the Communications Department on education regarding crimes of opportunity. Finally, Commissioners attended various Neighborhood Watch meetings as well as other Commission and Advisory Board meetings.

Anti-Violence Project

The Public Safety Department continues to work with the Los Angeles LGBT Center and other community partner agencies that provide domestic violence counseling services. Through its participation with various violence prevention agencies, the City continues to be one of the leading municipalities with regard to advocating for improved services for survivors of domestic violence and those affected by hate crime, hate incidents, and other family violence issues. Staff continues to meet on a quarterly basis with the Network Against Hate Crimes Association.

Emergency Management

Emergency management is a key component to the Public Safety Department, and staff is responsible for ensuring that the City is prepared to respond to and recover from a disaster. This includes working closely with both internal staff and external agencies. A public safety intern is currently assisting staff with an

update of the City's Emergency Plan, Debris Management Plan, and Family Assistance Plan due to the state of California later this year. Staff also submitted the City's Hazard Mitigation Plan to the state of California for its regular five year review and is waiting for the state's response.

During the past six months, staff participated in various preparedness efforts including upgrading Emergency Operations Center and staff supplies, offering safety seminars for residents, and planning the Emergency Operations Center exercise with the Fire Department and Sheriff's Department. The City also continues its relationship with the Maple Counseling Center for counseling services for victims of crime or disaster. Training is a priority, and all new staff members receive basic National Incident Management System (NIMS) training and Standardized Emergency Management System (SEMS) training. NIMS Refresher trainings and cost recovery trainings were also held for staff. Staff continues to hold regular tests on all emergency equipment. Finally, Staff maintains "Alert First", an emergency notification system, continues to register additional residents in the network's database, and conducts quarterly tests on the notification system.

Neighborhood Watch

Several Neighborhood Watch meetings were held during the first part of the year. At all of the Neighborhood Watch meetings, information is provided by one or more members of the Sheriff's CIT Team on crime summaries for the area and crime prevention tips for personal safety. Other staff members from Code Compliance also attend the meetings, giving our residents the opportunity to raise questions and learn how the Sheriff's and City staff all work together to address the issues at hand. Ongoing issues for neighborhoods include transients, vehicle burglaries, speeding on residential streets, loud noise generated by patrons of local clubs, and other nuisance issues affecting the overall quality of life in the neighborhoods. Staff continues to work closely with residents and businesses and to hold meetings to address their issues and balance competing interests. Residents and staff also planned for the Annual National Night Out Against Crime 2016, and several Neighborhood Watch groups participated with block parties throughout the City. Staff continues to assist the Public Safety Commission with the "Live, Work, Play, Be Safe" public safety education campaign. Staff also works very closely with the Sheriff's Deputies and Firefighters to promote programs and other resources available to the public to enhance the quality of life for its residents.

Russian Community Outreach

The City's Russian Community Outreach Coordinator dedicates the majority of her time addressing ongoing issues for the Russian speaking community. This includes safety, homelessness, domestic violence, neighbor disputes, elder abuse, human trafficking, housing, and translation issues. In collaboration

with the Russian Advisory Board, staff coordinates educational seminars for the Russian speaking businesses and residents to address various issues. Staff coordinated and assisted with various events, including Kids Fair, Russian Cultural Week, Victory in Europe Day, International Women's Day and Women's History Month, senior safety presentations, emergency preparedness presentations for people living with disabilities, and various cultural events for the community. Staff is working with the Communications Department on expanding and developing a Russian speaking community Internet portal on the City's website. Staff continues to work with Dispute Resolution Services to provide the Russian speaking community effective and accessible conflict resolution services in its native language. Staff is working with the Cultural Affairs Administrator and Arts & Cultural Affairs Commission on various cultural programs. Staff continues assistance to various community groups with cultural grant applications and events. Staff is working with Community Development Department on getting input from the community on issues related to the East Side.

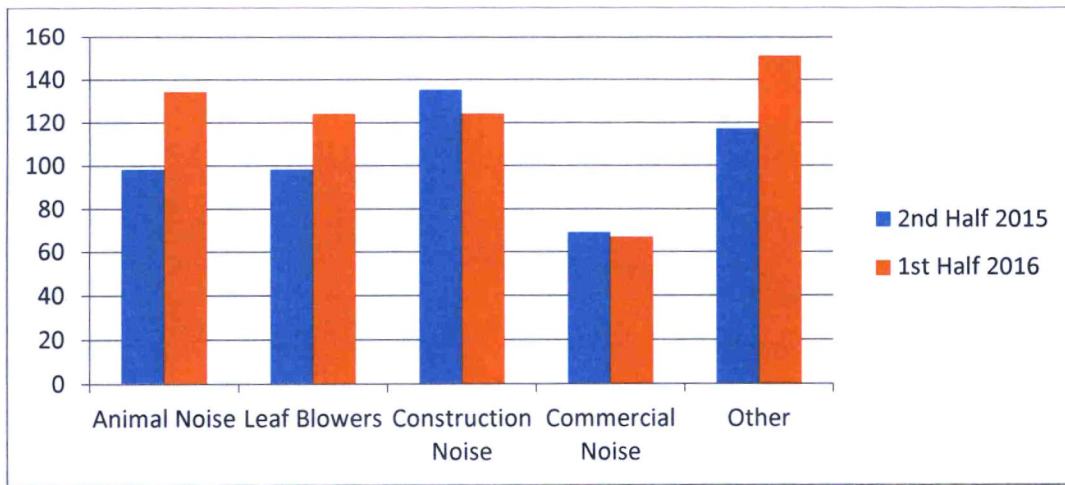
APPENDIX 4 – Code Compliance Division

Code Compliance continues to improve its coverage of the City and its ability to respond to concerns that arise. The City is broken up into zones with a team of officers dedicated to cover issues that arise within that defined area. This “ownership of neighborhoods” gives the City the ability to be more responsive to issues and complaints that come up on a daily basis. Code Compliance also has a dedicated nighttime and dedicated weekend day Officer which provides virtual around the clock coverage.

Working in conjunction with other agencies (Sheriff’s Department, Fire Department, Animal Control, etc.), Code Compliance staff work diligently to uphold and maintain the City’s high neighborhood livability standards. The majority of the issues that Code Compliance addresses are related to property maintenance, noise, environmental, and animal issues. These topics heavily affect the quality of life that West Hollywood residents enjoy.

Noise

Code Compliance has experienced an increase in the number of noise complaints compared to the 2nd half of 2015. Leaf blowers and animal noise continues to comprise a significant percentage of the calls for assistance. Code Compliance responded to 134 calls regarding animal noise and another 124 for leaf blowers during the period covered by this report. Due in large part to bringing in a temporary Code Compliance Officer to address leaf blowers and other minor, but important issues, 101 citations were issued for leaf blowers during this time period. Code Compliance received numerous calls from residents who were appreciative of the efforts to reduce their use in the City. The City also responded to 124 calls regarding after-hours construction, 67 concerns of noise from commercial businesses (bars, nightclubs, and restaurants), and 151 other noise violations that fall under other specific code sections.



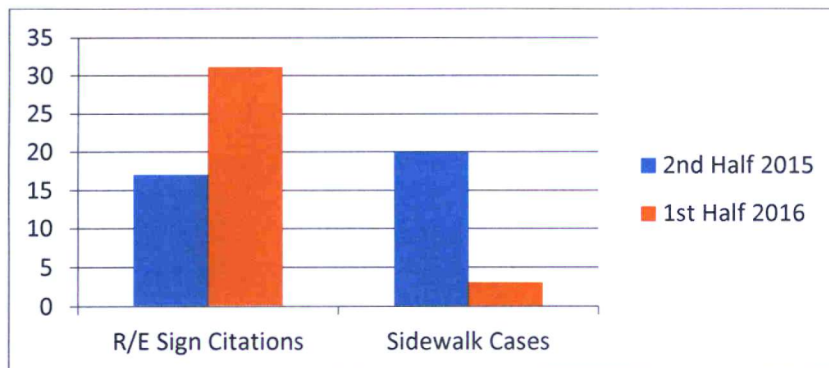
Sidewalks/Public Right-of-Way (PROW)

Code Compliance continued its efforts to keep the sidewalks and public rights-of-way maintained properly and free of obstructions.

Obstructions placed on City sidewalks continue to be a focus of Code Compliance. These types of violations are not only a trip-and-fall hazard, but reduce the aesthetic appeal that our City is known for. "Open House" real estate signs on the PROW represent a large percentage of violations under this category. Code Compliance has seen the number of real estate sign violations increase during the first half of 2016 as compared with the previous six months. Thirty-one (31) citations were issued for signs placed on the PROW during the time period covering this report, compared to 17 for the last reporting period.

Sidewalks being improperly maintained and tables and chairs being placed on the PROW also represent potential neighborhood livability concerns to the community-at-large. Raised/uneven sidewalks, improper ground cover in the parkways, and the lack of maintenance of sidewalks all continued to receive a lot of attention from Code staff. There has been a noticeable improvement on some of the east side streets where many of the sidewalks and parkways were in the worst shape. Three new Code Compliance cases have been initiated to address the worst of the parkways and sidewalks. Through Code Compliance efforts, West Hollywood continues to be a pedestrian-friendly City.

As the condition of the sidewalks and parkways is steadily improving in the City, staff has also begun to vigorously target private property hedges that are growing into the sidewalks. During this reporting period, 54 new cases for overgrown hedges were created and warnings were sent to each property owner. Several of these cases were closed due to voluntary compliance, and the rest remain open and active.



Environmental / Trash

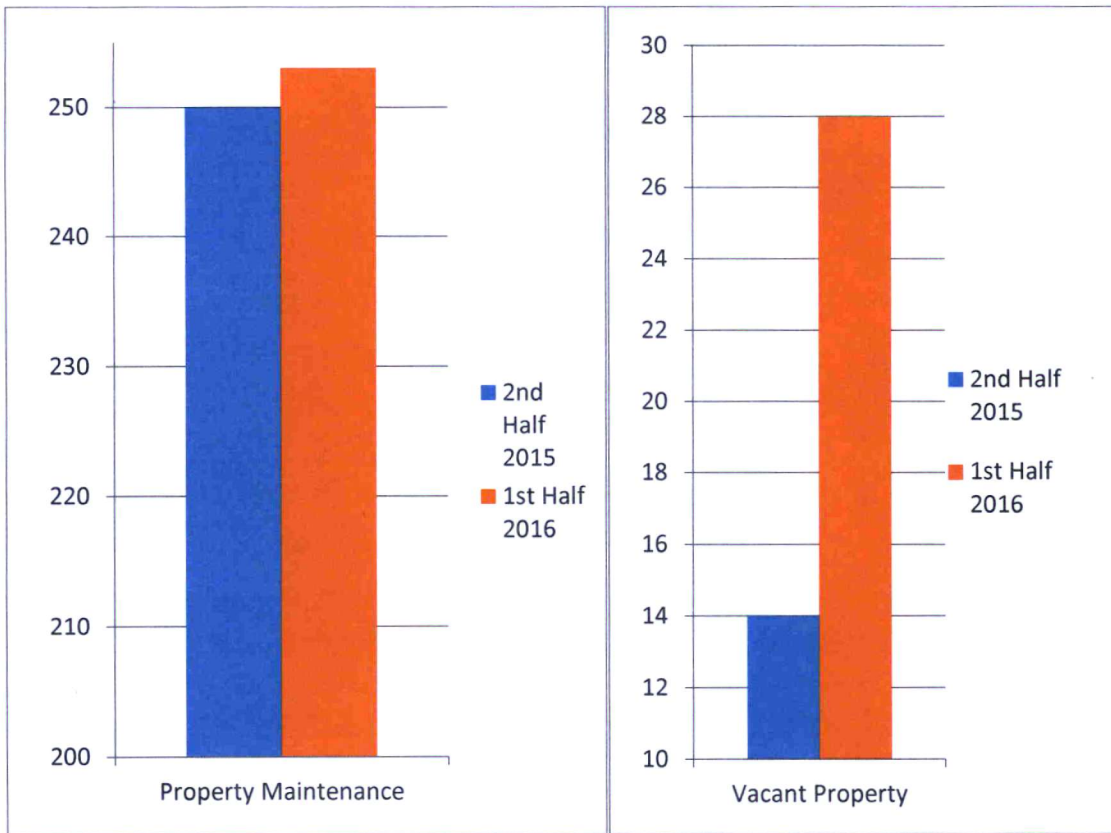
Code Compliance is tasked with enforcing federal, state, and local environmental laws. The main areas being addressed are solid waste violations and non-storm water discharges to the storm drain.

The solid waste provisions of the West Hollywood Municipal Code cover areas such as the accumulation of solid waste, scavenging, the time of placement of trash cans, and the lack of trash service. If not continuously monitored, all of these areas of concern can have a major negative effect on the quality of life that the residents and visitors enjoy in this City. In the 6 months covered by this report, 1150 reports of bulky items were reported and addressed, a substantial increase compared to the 775 in the previous period. Code Compliance has done an excellent job in monitoring these issues and will continue to do so.

Property Maintenance

Property maintenance is the category that encompasses a wide variety of violations. There were 253 reports of property maintenance concerns responded to by Code Compliance. Generally, this code section ensures that buildings and properties are maintained in a clean, safe, and healthy manner. Leaky plumbing, overgrown vegetation, and deteriorating structures, as well as a host of other potential problems, all fall under this category. These violations have a direct impact on neighborhood livability and contribute to a decline in the quality of life for the community-at-large. Through inspections, both proactive and in response to complaints, Code Compliance continues to ensure that the quality of life for residents and the overall aesthetics of the community are preserved.

Vacant properties also fall under the property maintenance code. Twenty-eight (28) new vacant property concerns were filed with the City; all of which were promptly addressed by Code Compliance and other agencies. This resulted in 15 new cases being opened. By collaborating with the Fire Department, the Sheriff's Department, Building & Safety, and other divisions and agencies, Code Compliance strives to ensure that all vacant and abandoned properties in West Hollywood are maintained in a safe and aesthetically pleasing manner.



Animals

Code Compliance continued its collaboration with the Sheriff's Department and Los Angeles County Animal Control to enforce the animal control regulations. Code Compliance received 4 reports of off-leash animals during this reporting period and responded to each one. City staff has seen a dramatic decrease in the number of violations of animal control regulations, compared to previous years. Numerous proactive inspections, by both Code Compliance and Animal Control, took place in the parks and throughout the City during the past 6 months. These inspections resulted in only three administrative citations being issued and several more verbal warnings. In many instances, the animal guardians were unable to produce identification which made issuing citations impossible.

In addition to the aforementioned areas of focus, Code Compliance also responds to a wide variety of calls and complaints from local residents and businesses. While many of these calls for service are not for violations of the Municipal Code, we strive to work on resolving any concern that is brought to our attention with our ultimate goal being to maintain the high quality of life for which West Hollywood has long been known.

Nighttime Code Compliance Efforts

The Code Compliance Division has one officer that is dedicated solely to evenings. This officer is tasked with monitoring and responding to complaints received about businesses that operate primarily in the evenings and on the weekends. This has enabled the City to respond to constituent complaints quickly, and has reduced some of the burden that is placed on the Sheriff's Department.

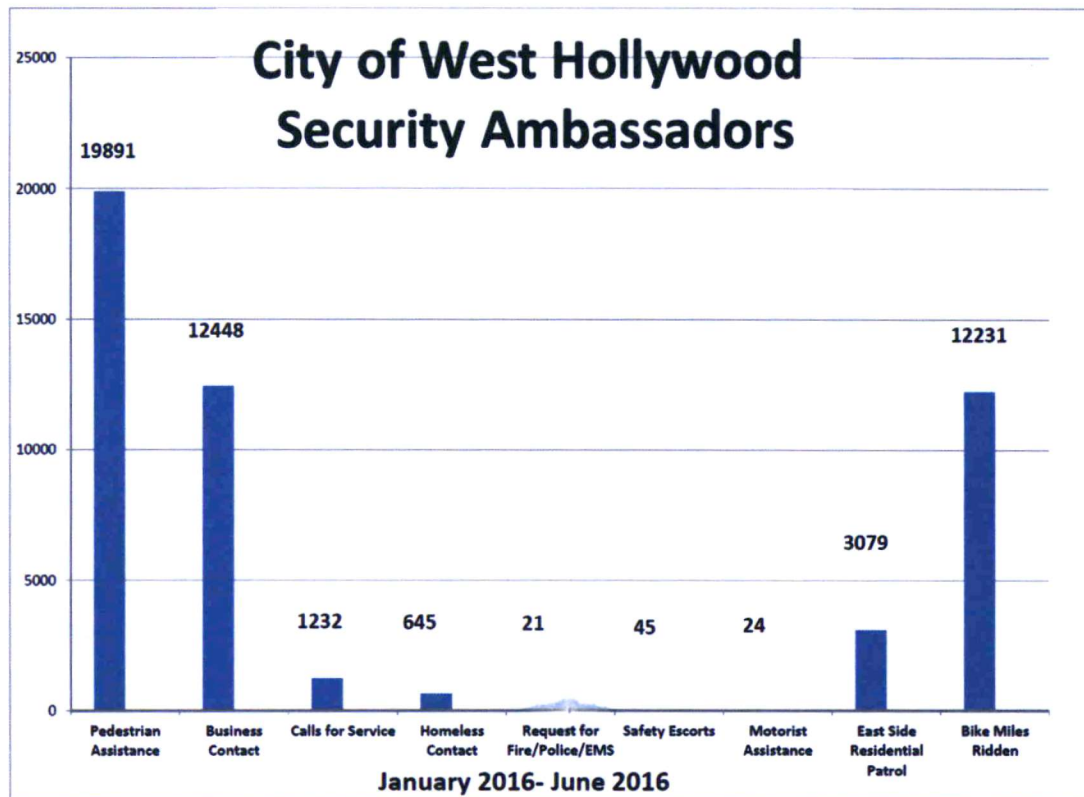
Addressing the operations of valet companies will continue to be a priority of Code Compliance. Regular site inspections have been conducted of valet operators to ensure that they are following their approved route plans, their drivers are licensed to drive, and that they are not operating in a manner that would endanger the public or would otherwise create unnecessary disturbances to the neighborhood-at-large. These inspections have resulted in numerous citations.

Short Term Rentals

One issue that has become particularly prominent in the City is short term rentals. On October 21, 2015, the updated code language codifying the City's ban on short term rentals became effective. Since then, Code Compliance has made a concerted effort to address this issue. During this reporting period, Code Compliance responded to 83 complaints of short term rentals. Sixty-eight (68) cases were opened and warnings were issued for each property. Seventeen (17) citations were issued during this time for a total of \$5250.00.

APPENDIX 5 – Block By Block Security Ambassadors

Deploying Block by Block Security Ambassadors along Santa Monica Boulevard and adjacent residential streets has had a positive impact on safety and neighborhood livability. Security Ambassadors provide a highly visible uniform presence at the street level to serve as a visual deterrent, report unwanted activity, challenge low level quality of life crimes and work in collaboration with the West Hollywood Sheriff's Station. Security Ambassadors also provide a high level of customer service for all who live, work or visit West Hollywood. The following chart shows their activities from January - June 2016.



APPENDIX 6 – VIDEO SYSTEMS/CAMERAS IN PUBLIC SPACES

STATEMENT ON THE SUBJECT:

The City Council will receive a report on the results of the study of video systems/cameras in public spaces by the Public Safety Commission and give additional direction to staff.

RECOMMENDATION:

Direct staff to issue a Request for Proposals (RFP) for video systems/cameras in public spaces and determine detailed capabilities and costs for the program and return to City Council with a report and projected fiscal impact.

BACKGROUND / ANALYSIS:

At the December 21, 2015 City Council Meeting, City Council directed staff to work with the Public Safety Commission and the Sheriff's Department to study the possibility of installing video systems in public areas. The Public Safety Commission then established an ad hoc sub-committee of three Commissioners who studied the issue in depth with staff including the feasibility, the best locations, and the cost of the installation of cameras to improve public safety. The sub-committee via staff presented its findings back to the full Commission in July and August of 2016. The Public Safety Commission then unanimously recommended the approval of a video systems/cameras in public spaces project and asked staff to forward its recommendation to the City Council.

SHERIFF'S DEPARTMENT ASAP PROGRAM

The Sheriff's Department has an Advance Surveillance and Protection (ASAP) Unit which manages Automated License Plate Reader (ALPR) and video systems/cameras in public spaces. ASAP's goals are to expand intelligence gathering capabilities, to prevent crime, and to collect evidence. Sheriff's Department detectives can check ALPR cameras by date, time, and location to search vehicles that match a specific description and use video systems in public spaces to both deter and solve crimes. In addition, the Sheriff's Department can access video systems/cameras that jurisdictions employ with the jurisdiction's permission. Authorized county employees have access to the system, and proper justification for access is required for every search which is also tracked. The system is regularly audited to ensure proper use. After Council direction, City personnel has been working with the Sheriff's Department to install fixed ALPR cameras at the intersection of Santa Monica Boulevard and La Brea Avenue and to outfit three patrol cars with ALPR cameras. The goal would be to construct video

systems/cameras in public spaces that are compatible with the current capabilities of the ASAP Unit.

CAMERAS AND PRIVACY CONCERNS

Both the Council staff report in 2015 and Public Safety Commissioners have noted that some organizations, such as the American Civil Liberties Union, have raised concerns about the privacy rights of individuals and the collection of video on innocent people. Specifically, some community members may have concerns regarding the use of cameras in order to target or track individuals. There is a history of legitimate concerns in the LGBT community with regard to privacy, although there may be a shift in public sentiment due to the possible public safety benefits.

If a camera system is implemented, it is paramount to only access the system for a public safety reason where the benefit to an investigation or potential victim of a crime outweighs the infringement to an individual's privacy. Some specific privacy concerns include having careful thought given to the placement of cameras and the view field of each camera so as not to capture a wider area than necessary.

Film storage and access are also stated privacy concerns. If the project moves forward, staff would issue a Request for Proposals that will specify the film storage and maintenance and access requirements. The Public Safety Commission in consultation with Captain Holly Perez and the Sheriff's Station recommends keeping data from cameras for 90 days. This would allow sufficient time for victims to come forward with claims and for legal processes to be pursued.

Another privacy concern is access to the camera system. Only authorized county and city employees would have access to the system, and proper justification for access will be required for every search which is also tracked and regularly audited. Any viewing of live feed will only be authorized by the Watch Commander. Otherwise, use of camera footage after an incident is investigative, and only authorized personnel will have access to such data. Any potential Request for Proposals would ask vendors the various possibilities for how long and where data is kept, the types and ranges of cameras, and the security of the system. Staff will also consider if signs will be posted notifying the public of the use and/or locations of the cameras.

RECENT INCIDENTS WHERE CAMERAS MAY HAVE HELPED:

Sheriff's Station personnel anticipate using the footage to help identify suspects in assaults, thefts, robberies, and other crimes that take place on the public right of way. Video of the Kirk Doffing assault would have been helpful to identify suspects. It is

difficult to predict how often the Station will review video data at this time, but it is likely to be a couple of times a month based on current crime levels. It is also difficult to tell if cameras will prevent crime, but if similar to other cities, it is possible that it may prevent crimes in some locations. It is also important to note that, according to Captain Perez and others at the Sheriff's Station, video footage may also help in disproving false claims of assaults or other incidents. This may help reduce investigative time and may calm unwarranted fears in the community over alleged incidents.

RESEARCH AND INFORMATION FROM OTHER JURISDICTIONS

Contract cities served by LASD who use video systems in a public space:

- Carson – cameras at major intersections, parks
- Bellflower – cameras at major intersections
- Lakewood – cameras at major intersections
- Compton – cameras at major intersections, parks
- Lynwood – cameras at major intersections
- County areas of Century Station
- Santa Clarita – cameras near chemical plant

Cities served by their own police departments that use video systems in a public space:

- Beverly Hills – cameras at major intersections, tourist areas, parks
- Santa Monica – cameras at major intersections, downtown, the pier, parking structures, Third Street Promenade
 - “We regularly use the CCTV cameras for criminal investigations and traffic collision investigations. The video has proven useful countless times.”
Eric Uller, Lead Public Safety Systems Analyst
- Gardena – cameras at major intersections, parks, surrounding civic center
 - “We have made several arrests relating to the cameras and they have proven to be very effective at identifying in progress crimes as well as assisting our investigators in case follow up.” *Lieutenant Steve Prendergast*

Other data:

- Culver City – red light enforcement only
- Hawthorne – red light enforcement and ALPR cameras at 1 intersection
- Glendale – red light enforcement only
- London – Surveillance cameras aided law enforcement in successfully identifying the 2005 London bombers, and in 2003 CCTV was involved in solving 416,000 crimes. Since then, there has been a reduction in the number of crimes solved by CCTV although it could be argued that cameras could be preventing incidents from occurring.

Positive:

- Can deter both violent and nonviolent crime when the potential offender is aware of the camera's presence
- Can view crimes in progress, allowing video monitors to dispatch officers to the scene of an event
- After a crime has occurred, video can provide leads as to who witnessed the crime, how the series of events came about, and where evidence may be located
- Video may be able to disprove false claims of crime and prevent or calm unwarranted community fears

Negative:

- Privacy concerns
- A lot of work and expense for data storage, camera maintenance, replacement costs, public access requests, and discovery requests

Additional resources studied:

Using Public Surveillance Systems for Crime Control and Prevention: A Practical Guide for Law Enforcement and Their Municipal Partners -

http://www.urban.org/research/publication/using-public-surveillance-systems-crime-control-and-prevention-practical-guide-law-enforcement-and-their-municipal-partners/view/full_report

http://www.google.com/url?sa=t&rct=j&q=&esrc=s&source=web&cd=1&cad=rja&uact=8&ved=0ahUKEwi8iP34odLLAhVC0WMKHxryBgUQFggcMAA&url=http%3A%2F%2Fwww.wcmu.edu%2Fhss%2Fehpp%2Fdocuments%2F2014-City-Surveillance-Policy.pdf&usg=AFQjCNGOKy2_5PrkmM1NJXfwK8MN_F4n8Q&bvm=bv.117218890,d.cGc – page 4

http://www.google.com/url?sa=t&rct=j&q=&esrc=s&source=web&cd=1&cad=rja&uact=8&ved=0ahUKEwi8iP34odLLAhVC0WMKHxryBgUQFggcMAA&url=http%3A%2F%2Fwww.wcmu.edu%2Fhss%2Fehpp%2Fdocuments%2F2014-City-Surveillance-Policy.pdf&usg=AFQjCNGOKy2_5PrkmM1NJXfwK8MN_F4n8Q&bvm=bv.117218890,d.cGc – page 16-17

PROPOSED CAMERA SPECIFICATIONS

The City's RFP would specify which capabilities the City deems necessary for installation and maintenance of cameras. This includes the range of the cameras' view

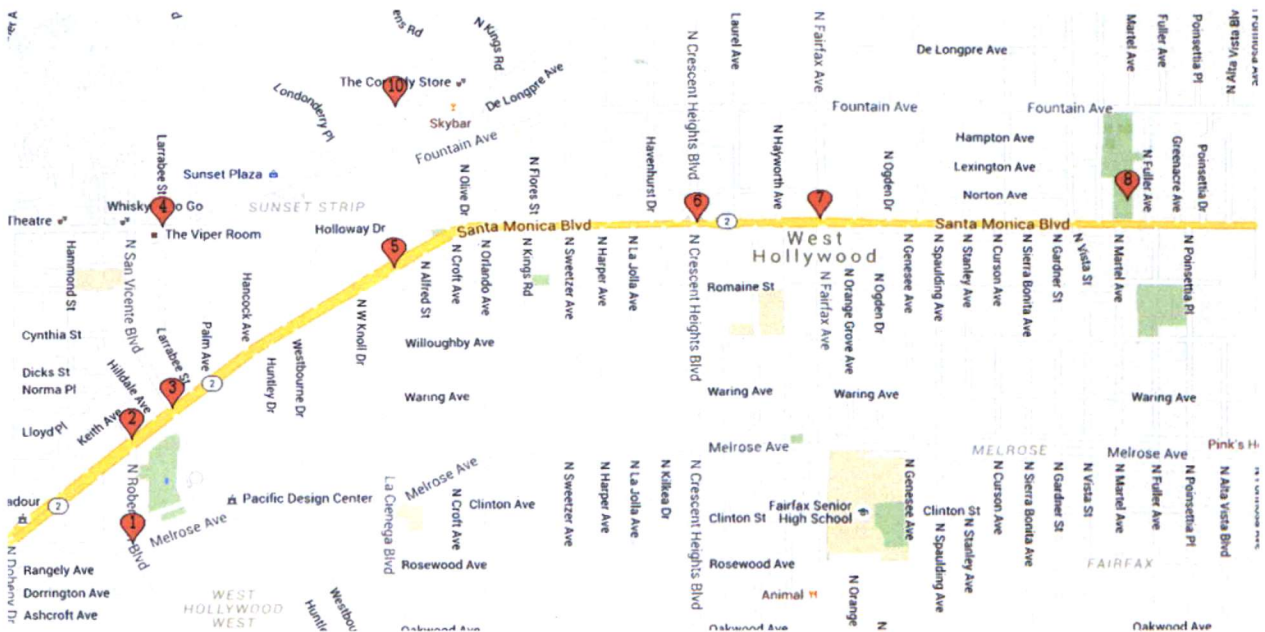
field, data storage and maintenance mechanism, and signage indicating the use of cameras. The Sheriff's Department proposes to keep video data for 90 days.

COST

If directed to move forward, staff will conduct a RFP process to determine exact costs per location and return to City Council for vendor approval and budget appropriation. According to the Sheriff's Department ASAP Unit, cameras can cost anywhere from approximately \$1,000 - \$5,000 depending on the needed capability of the camera (zoom, low light, PTZ vs Fixed, etc.). Sheriff's representatives generally opt for higher quality cameras so the video is useful to investigators. Using the ALPR cameras as a model for costs, it will be approximately \$150,000-\$175,000 per location of similar size to the intersection of Santa Monica Boulevard and La Brea. Different than the ALPR camera system, the Sheriff's Department does not assume the cost of the data storage. Potential data storage costs will be ascertained through the RFP process, and the Sheriff's Department tries to keep at least 30 to 90 days of video storage as it sometimes takes that long to access the video from the recorders. It also gives some time if video needs to be pulled for a complaint or other incident. Being able to purchase a recorder with upgradable storage is extremely useful.

PROPOSED CAMERA LOCATIONS AS RECOMMENDED BY THE PUBLIC SAFETY COMMISSION'S CAMERA SUB-COMMITTEE

- 1 Melrose Ave & N Robertson Blvd, West Hollywood, CA 90069, USA
- 2 Santa Monica Blvd & N Robertson Blvd, West Hollywood, CA 90069, USA
- 3 Santa Monica Blvd & N San Vicente Blvd, West Hollywood, CA 90069, USA
- 4 Sunset Blvd & Larrabee St, West Hollywood, CA 90069, USA
- 5 Santa Monica Blvd & La Cienega Blvd, West Hollywood, CA 90069, USA
- 6 Santa Monica Blvd & N Crescent Heights Blvd, West Hollywood, CA 90046, USA
- 7 Santa Monica Blvd & N Fairfax Ave, West Hollywood, CA 90046, USA
- 8 Plummer Park, 7377 Santa Monica Blvd, West Hollywood, CA 90046, USA
- 9 Santa Monica Blvd & N La Brea Ave, West Hollywood, CA 90046, USA
- 10 Sunset Blvd & N La Cienega Blvd, West Hollywood, CA 90069, USA



CONFORMANCE WITH VISION 2020 AND THE GOALS OF THE WEST HOLLYWOOD GENERAL PLAN:

This item is consistent with the Primary Strategic Goal(s) (PSG) and/or Ongoing Strategic Program(s) (OSP) of:

- OSP-7: Collaborative Public Safety.
- PSG-1: Maintain the City's Unique Urban Balance with Emphasis on Residential Neighborhood Livability.

In addition, this item is compliant with the following goal(s) of the West Hollywood General Plan:

- SN-6: Maintain adequate levels of law enforcement, fire protection and emergency medical services.
- SN-7: Utilize law enforcement, fire protection and emergency medical services in a proactive and preventative way.
- SN-8: Provide public safety services in a manner that reflects and is sensitive to the characteristics and needs of the West Hollywood community.

EVALUATION PROCESSES:

Staff will continue to work with the community and the Public Safety Commission to evaluate and make policy recommendations to City Council regarding public safety resources.

ENVIRONMENTAL SUSTAINABILITY AND HEALTH:

City staff will work with potential vendors to ensure that resources procured are environmentally friendly whenever possible.

COMMUNITY ENGAGEMENT:

The Public Safety Commission has discussed this item since June of 2015 and formed a sub-committee to study the issue in detail. The Public Safety Commission meets monthly and provides the community an opportunity to provide input on public safety related services.

OFFICE OF PRIMARY RESPONSIBILITY:

PUBLIC SAFETY DEPARTMENT / PUBLIC SAFETY - ADMINISTRATION

FISCAL IMPACT:

If directed to move forward, staff will conduct a RFP process to determine exact costs per location and return to City Council for vendor approval and budget appropriation.

Using the ALPR cameras as a model for costs, it will be approximately \$150,000-\$175,000 for installation per location of a similar size to the intersection of Santa Monica Boulevard and La Brea. The Public Safety Commission is recommending 10 locations for Council's consideration. More robust costs estimates for each location would be developed through the RFP process.

Different than the ALPR camera system, the Sheriff's Department does not assume the cost of the data storage. The cost of a server (basically a desktop computer) is based on several factors which all add up to the size, processing speed, RAM, memory/hard drive, etc. that the server needs. The types of cameras on the market now are numerous and in different formats, High Definition, H.264, 180 degree, MPEG etc. The format affects the size of the data (per frame of video) which determines the price of storage. Cameras can be configured to lower the "frame rate" which then drops the amount of data to be stored, but the video then loses its fluidity. According to the Sheriff's Department ASAP Unit, 30 Frames per second is considered the minimum without the distortion. In addition, the size of the software chosen can determine the need for a more robust server. Potential data storage costs would be ascertained through the RFP process.

Initial cost estimates:

One Time Costs	Cost
Equipment & Installation	\$150,000 - \$175,000 per 10 cameras
Data Storage / Server Equipment	\$70,000 – \$80,000
Fiber Network Lateral	\$6,500 per intersection
Ongoing Annual Costs	
Data Review and Retrieval	To be determined
System maintenance	\$2,000 - \$4,000 per 10 cameras