

CITY COUNCIL
CONSENT CALENDAR

SEPTEMBER 21, 2015

SUBJECT: PUBLIC SAFETY UPDATE

INITIATED BY: PUBLIC SAFETY DEPARTMENT
(Kristin Cook, Public Safety Director) *KC*
(Captain Gary Honings, LA County Sheriff's Department)
(Assistant Fire Chief Luke Claus, LA County Fire
Department)

CODE COMPLIANCE DIVISION
(Jeffrey Aubel, Code Compliance Manager)

STATEMENT ON THE SUBJECT:

The City Council will receive an update on public safety activities and provide additional direction to staff at the next Council Meeting on October 5, 2015.

RECOMMENDATION:

Receive and file.

BACKGROUND ANALYSIS:

Crime Statistics: January – June 2015

The City continues to be a very safe place to live, visit, and work. Sheriff's personnel have continued to focus their efforts on neighborhood patrols and maintaining the quality of life for the community. Sheriff's personnel, Public Safety staff, and the Public Safety Commission regularly examine crime statistics in order to identify problem areas and adjust resource deployment as appropriate. In addition, the Station's Crime Analyst continues to analyze and identify trends for the Deputies in the field. Captain Gary Honings works with the City Council and the City Manager to adjust resources as necessary, including reinstating the popular and effective foot patrol program. Alcohol fueled assaults, intoxicated victims, and intoxicated pedestrians continue to be a concern. Sheriff's Department personnel work with Code Compliance, the Alcoholic Beverage Control, and with club owners to prevent incidents whenever possible.

Part I Crime was a fraction higher (+0.2%) in January through June of 2015 as compared to the same period in 2014. Although consistent with national crime trends, West Hollywood Station has some of the lowest crime statistics out of all twenty-four Los Angeles County Sheriff's Stations. The station's goal is to fight this upward trend and force it downward throughout the remainder of 2015. The

highlights for this period of 2015 include a decrease in Part I Crime for Aggravated Assaults (-12%), Robberies (-23%) and Vehicle Burglaries (-28%). This can be attributed to crime suppression and "Foot Beat" patrol throughout the city. Deputies have maintained high visibility and worked closely with station detectives by providing Field Identification (FI) cards. West Hollywood Station personnel have continued to be diligent in their efforts to keep the community safe.

Crime Statistics: Summer 2015

While the purpose of this six month report is to cover January – June 2015, the following briefly outlines incidents of note from the summer. Overall, Part 1 Crime is up slightly for the months of July and August when compared to the first six months of 2015. Total incidents for Aggravated Assault, Theft, Burglary and Auto Theft are consistent with the monthly averages for January – June 2015. There has been a slight increase in the number of Robberies for July and August when compared to January – June 2015, but the increase is not drastic and several of the perpetrators have been arrested. The only significant increase seen was in the number of Rapes. There were six Rapes from January – June 2015 and five Rapes for July and August 2015. Alcohol or drugs were a factor in all five incidents for July and August.

Sheriff's Department and Mental Health Resources

At the July 20, 2015 City Council Meeting, the City Council directed staff to explore various options for improving resources to the Los Angeles County Sheriff's Department to better handle constituents with mental health issues. In addition, the City Council directed staff to evaluate the feasibility of expanding the mental health clinical support available to the Sheriff's Department along with social services agencies to further assist West Hollywood community members who are experiencing homelessness. There are complex challenges faced by the community to address the needs of the growing population of individuals who struggle with mental health issues. There is a need to provide for community safety while offering community based treatment options for low level offenders instead of incarceration whenever possible; and in addition, there is a need for better treatment for those housed in the jail facilities. Following is a description of what the Sheriff's Department and the Social Services Division are working on, both within their own areas of expertise and also collaboratively.

Sheriff's Department

Sheriff McDonnell released a statement on August 3, 2015 regarding the County's Opportunity to Create a Comprehensive Plan for Addressing the Needs of the Mentally Ill. The Sheriff called for investing in jail facilities that can effectively provide therapeutic care. The Sheriff is working with Los Angeles County District Attorney Jackie Lacey who is bringing together a Mental Health

Advisory Group of County leaders, justice system officials, mental health experts and community voices to develop a comprehensive plan for how all parts of the justice system can better address the challenges and concerns of those suffering from mental illness. According to the Sheriff's Department, the Advisory Group is exploring the development and implementation of Crisis Intervention Training (CIT) for its law enforcement officers as well as the expansion of the Mental Evaluation Teams (MET) that enable trained interdisciplinary specialists to respond to locations throughout the County to treat individuals outside the justice system whenever possible.

The City of West Hollywood is served by the Sheriff's Department, North County Mental Evaluation Teams (MET). MET is staffed with dedicated Deputies who respond to West Hollywood Deputies when extra assessment and mental health resources are required. In addition, the City of West Hollywood contracts for a Community Oriented Policing and Problem Solving (COPPS) Team who spends many hours every shift with the City's homeless population in order to link them with services whenever possible and to enforce the law whenever necessary. The COPPS Team has a close working relationship with the West Hollywood Social Services Division. The Sheriff's Department is currently tracking all homeless contacts and 5150 intakes (County wide hospital admissions for mental health issues), and it intends to utilize that information to seek Federal funding to expand the MET program for all communities that are served.

West Hollywood Social Services Division

Council's direction at the July 20, 2015 meeting was in line with the following recommendation included in the 2014 Report on Homeless Services:

Explore opportunities to implement the IMHT model (which deploys medical and mental health professionals) in West Hollywood through collaboration with The Saban Community Clinic and other partners as funding becomes available through the Los Angeles County Department of Mental Health and other sources.

Working with a consultant, the Social Services Division has been researching and identifying potential resources and collaborative partners to support the street-based teams, conducting outreach to homeless community members in West Hollywood (PATH, LA LGBT Center's Youth Program, and Friends Research Institute).

This initial research has resulted in identifying a newly funded Integrated Mobile Health Team (IMHT) housed at Step Up on Second in Hollywood. The program, a collaboration of Step Up and the Departments of Mental Health and Health Services, referred to as **HOPE 4-MIT** brings a multi-interdisciplinary team together to work with individuals experiencing chronic homelessness. The team targets Service Planning Area 4, with the exception of Skid Row, and includes a

Psychiatrist, Registered Nurse, Licensed Clinical Social Worker, MSW and an alcohol and drug counselor.

Services provided through the program include:

- Street Outreach and Engagement
- Coordinated Entry System (CES) Packet/Vulnerability Assessment
- Mental and Physical Health, Psychiatric Assessments and Services
- Linkage to Benefits, Legal, Documents, etc.
- Permanent Supportive Housing Application and Placement Coordination
- Case Management
- Ongoing Service Coordination and Life Skills
- Support Once Housed
- Substance Recovery Services
- Membership to Step Up

Social Services staff is scheduled to meet with the **HOPE 4-MIT** Program Manager to discuss bringing the program's services to West Hollywood. Subsequent to this initial meeting, Social Services staff will pull together representatives of the City's contracted street outreach teams in order to discuss the logistics involved in linking their "Hard to Reach" homeless community members with this service.

This is the first concrete resource that has been identified through the Division's work with its consultant. We will continue to research and reach out to our community partners to forge partnerships in the effort to address the needs of homeless community members with chronic mental health and substance abuse issues.

Improving West Hollywood Sheriff's Station Communication with the Community

At the August 17, 2015 City Council Meeting, Council directed staff to work with the Public Safety Commission on improving communication with and from the West Hollywood Sheriff's Station.

The Public Safety Commission provides a monthly venue for bringing concerns to the Public Safety Department and to hear a detailed account of crime statistics across the City. In addition, Neighborhood Watch meetings also provide a venue to air concerns and to hear crime statistics detailed for specific block(s). Driving attendance to these meetings has been a challenge for Commissioners and staff. Community members usually only attend when there is a "hot issue". Staff plans to work with Commissioners and Block Captains to identify ways to motivate community members to be a more regular part of these routine public safety meetings. Other existing ways that staff shares crime statistics include crimereports.com and crimemapping.com. Staff recommends that community

members use one or both sites to regularly review incidents in their neighborhoods, and if a concern is identified to immediately contact staff or the Sheriff's Station. Finally at nixle.com, community members can sign up for notifications from the West Hollywood Sheriff's Station.

This summer, the Mayor initiated and hosted a "Coffee with the Mayor and the Captain". The event was a success and provided a forum for the Mayor to ask the Captain public safety related questions and gave the Captain an opportunity to discuss crime statistics, provide clarification on recent incidents, and answer questions from the audience. This event will be repeated in the future.

Recently, the Sheriff's Station began to draft a "weekly crime summary" including "incidents of note" to share initially with the City Council as a pilot project. This weekly email has been helpful to staff and City Council, and it will be distributed now to the broader community. This will also alert Block Captains to crimes within their respective areas.

The West Hollywood Sheriff's Station also is looking to improve its relationship with local media and to utilize social media and nixle alerts more in the future.

Sheriff Customer Service Survey

Staff and Commissioners are currently working with Fairbank, Maslin, Maulin, Metz & Associates (FM3) to assess residents' overall satisfaction with public safety related services. This survey will include a random telephone survey, stakeholder interviews, focus groups, and community meetings. The results will inform the City regarding community perception of the quality of public safety related services.

Advanced License Plate Recognition Cameras

At the July 20, 2015 City Council Meeting, City Council directed staff to work with the Public Safety Commission and the Sheriff's Department to study the feasibility, best locations, and cost of the installation of Advanced License Plate Recognition (ALPR) cameras or other surveillance camera programs to increase public safety.

The Mayor's staff report noted that some organizations, such as the American Civil Liberties Union, have raised concerns about the privacy rights of individual drivers and the collection of license plate information for innocent people. Typically only a small number of people have access to the system and justification is required. The system is also audited to ensure proper use. An analysis of this concern, including data on information gathered and length of time information is retained, should be included in the Public Safety Department's report back to the Public Safety Commission and the City Council.

The Sheriff's Department has an Advance Surveillance and Protection (ASAP) Unit which manages all ALPR cameras. ASAP's goals are to expand intelligence gathering capabilities, to prevent crime, and to collect evidence. The Detective Bureau can check cameras by date, time, and location to search vehicles that match a specific description. Since ALPR is County wide and is compatible with neighboring police agencies, vehicles can be seen at multiple locations which can provide a variety of photos for the Detective Bureau to view. Crimes, such as a recent spate of mail theft in the summer of 2015, often are solved with the assistance of ALPR cameras. The West Hollywood station listed the suspect's plate in the ALPR system, the California Highway Patrol got a "hit", and an arrest was made.

ASAP also manages all the hardware and data storage for the system, which is substantial. Only a small number of County employees have access to the system, and proper justification for access is required for every search. The system is regularly audited to ensure proper use.

Staff requested that West Hollywood Detective Bureau and ASAP Deputies conduct a study to determine which location would be most beneficial to install fixed ALPR cameras. The Sheriff's Station Detective Bureau studied the various major intersections in the City and recommends that the first intersection to equip with cameras would be Santa Monica Boulevard and La Brea. The initial cost is \$163,000 for the purchase, installation, and alignment of ALPR cameras at Santa Monica Boulevard and La Brea. Engineering staff has been in discussion with the Sheriff's Department to assist with data connection if possible. In addition, the City has the option to contract through Sheriff's Department Contract Law to equip patrol vehicles with ALPR cameras at a cost of \$5,000 per vehicle. If this option is chosen, staff in consultation with the Detective Bureau recommends 3 vehicles be equipped with cameras at a cost of \$15,000 a year total. Finally, the Engineering staff has been exploring the possibility of installing new red light camera equipment. While red light cameras do not operate as ALPR cameras at this time, there is potential to utilize the red light systems to help track wanted license plates as well.

Fire Explorers

In light of the historic decision reached by the Boy Scouts on July 27, 2015 which now allows for gay troop leaders, the Fire Department has respectfully requested the opportunity to open discussions with the City of West Hollywood to allow the Fire Department's Explorer Program to once again operate within City limits. Explorers are not members of the Boy Scouts, and there is no troop leader present; the Boy Scouts are merely an umbrella organization through which insurance is provided. Los Angeles County firefighters who volunteer as Explorer Advisors guide their activities and mentor the kids during drills and ride-alongs, teaching them not only about becoming a firefighter (an aspiration for many), but also about life and the decisions they make along the way. Los

Angeles County firefighters welcome the opportunity to add the City of West Hollywood to the County's Explorer Program and, more importantly, will show these kids why they are so proud to work in West Hollywood, and teaching them tolerance and acceptance. At the August 17, 2015 City Council Meeting, City Council directed staff to work with the Fire Department to bring the Explorer Program into West Hollywood. Staff and the Fire Department's Division VII Office has had preliminary discussions to move forward.

Neighborhood Livability

Public Safety personnel continue to promote neighborhood livability and address the various quality of life issues that regularly impact the West Hollywood community, including impacts from noise (loud music, motorcycles), speeding, and night club operations. Specifically, the Community Impact Team (CIT) Deputies and Code Compliance staff are extremely proactive in addressing the impacts from entertainment establishments and special events. CIT Deputies work with staff at nighttime establishments on preventing alcohol related incidents and have increased criminal enforcement of various neighborhood concerns, including drinking in public, criminal transient issues, and various nuisance issues. Sheriff and Code Compliance personnel work with the Alcoholic Beverage Control to educate businesses and work collaboratively on alcohol related issues.

Public Safety personnel serve on the Vacant Properties Committee, the High Impact Business Committee, the Park Security Committee, and the Homelessness Issues Committee. In addition, Sheriff's Deputies work with Code Compliance staff to address issues such as noise, anti-scavenging, dogs off leash and illegal pet waste disposal, illegal hot dog cart vendors, bandit taxi cab enforcement, and other nuisance issues. Staff and the Public Safety Commission also continue to promote the "Live, Work, Play, Be Safe" public education campaign.

Please see the following attachments for detailed statistics and programmatic information.

APPENDIX 1A – Sheriff's Station Overview

APPENDIX 1B – Community Impact Team

APPENDIX 1C – Detective Bureau

APPENDIX 1D – Traffic Division

APPENDIX 1E – Youth Programs

APPENDIX 1F – Narcotics

APPENDIX 1G – Bike Team

APPENDIX 1H – Volunteers

APPENDIX 2 – Fire Department

APPENDIX 3 – Public Safety Department and Public Safety Commission

APPENDIX 4 – Code Compliance Division
APPENDIX 5 – Block By Block Security Ambassadors

OFFICE OF PRIMARY RESPONSIBILITY:

Public Safety Department

CONFORMANCE WITH VISION 2020 AND THE GOALS OF THE WEST HOLLYWOOD GENERAL PLAN:

This item is consistent with the Ongoing Strategic Program of Collaborative Public Safety.

This item is consistent with the following General Plan goals:

Safety and Noise:

SN-6: Maintain adequate levels of law enforcement, fire protection and emergency medical services.

SN-7: Utilize law enforcement, fire protection and emergency medical services in a proactive and preventive way.

SN-8: Provide public safety services in a manner that reflects and is sensitive to the characteristics and needs of the West Hollywood community.

EVALUATION:

Staff will continue to work with the community and the Public Safety Commission to evaluate and make policy recommendations to City Council regarding public safety resources.

ENVIRONMENTAL SUSTAINABILITY AND HEALTH IMPACTS:

City staff will work with the County of Los Angeles to ensure that resources procured are environmentally friendly whenever possible.

FISCAL IMPACT:

There is no fiscal impact at this time.

APPENDIX 1A - Sheriff's Station Overview

West Hollywood Sheriff's Station

West Hollywood remains a very safe place to live, visit, and work. The station remains dedicated to its goal of providing the City with efficient and effective law enforcement services on every level. As always, each person at West Hollywood Station appreciates the strong partnership with City staff.

Part I Crime was a fraction higher (+0.2%) in January through June of 2015 as compared to the same period in 2014. Although consistent with national crime trends, West Hollywood Station has some of the lowest crime statistics out of all twenty-four Los Angeles County Sheriff's Stations. The station's goal is to fight this upward trend and force it downward throughout the remainder of 2015. The highlights for this period of 2015 include a decrease in Part I Crime involving Aggravated Assaults (-12%), Robberies (-23%) and Vehicle Burglaries (-28%). This can be attributed to crime suppression and "Foot Beat" patrol throughout the city. Deputies have maintained high visibility and worked closely with station detectives by providing Field Identification (FI) cards. West Hollywood Station personnel have continued to be diligent in their efforts to keep the community safe.

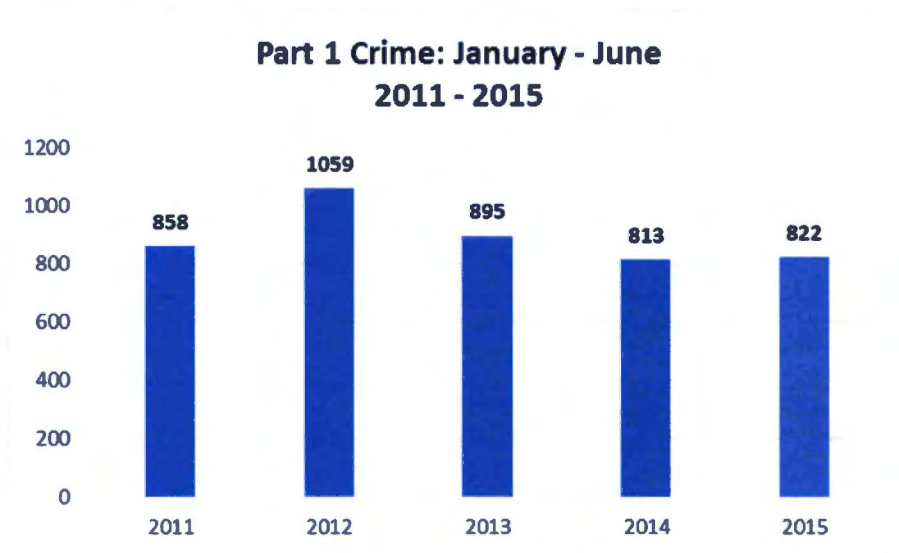
Station Deputies, Detectives, Supervisors, and civilian personnel have been proactive and swift in their response to any Part 1 Crime increases. The implementation of advanced technology has been at the forefront, including an Automated License Plate Recognition (ALPR) equipped radio car, facial recognition computer software, and cellular phone tracking equipment. Several crimes have been prevented or solved through the use of the aforementioned systems.

Reducing Part I Crime is a priority for the station, but personnel also remain committed to addressing the various quality of life issues. To effectively address these issues, station personnel, including three Russian speaking Deputies, the Community Oriented Policing and Problem Solving (COPPS) Team and the Entertainment Policing Team (EPT), continue to work together with various City Departments. On a day to day basis, the station's ability to quickly respond to and handle the myriad of quality of life issues is greatly enhanced through the efforts of this partnership.

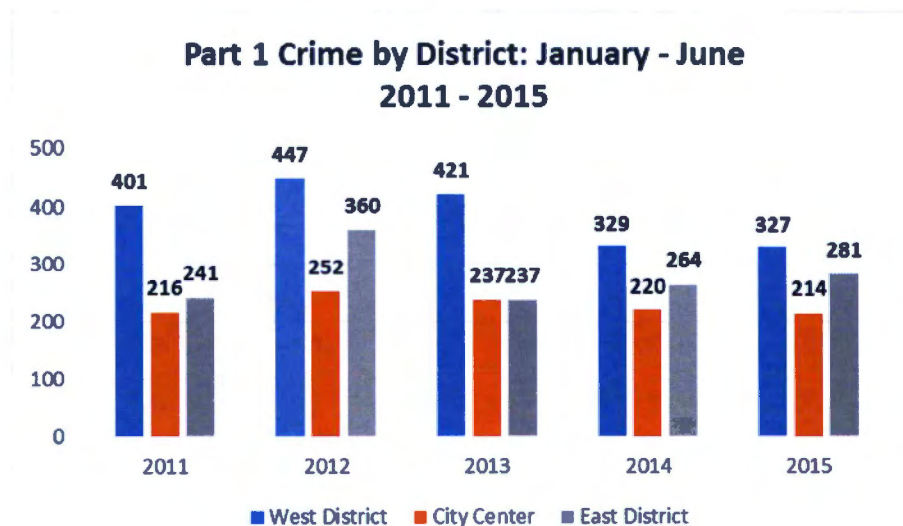
The following pages summarize crime statistics and station activity primarily for January through June of 2015.

Part 1 Crime

The following chart depicts Part 1 Crime for the months of January - June for the last five years. Part 1 Crime includes Homicide, Rape, Assaults, Robbery, Burglary, Theft and Arson.



The following chart depicts the number of Part 1 Crime for the months of January - June for the last five years, broken down by district. West District (West of La Cienega), City Center (La Cienega to Fairfax) and East District (East of Fairfax).



Citywide, Part 1 Crime increased slightly when compared to the same time period last year. This small increase in overall Part 1 Crime can be predominately attributed to increases in Burglary and Petty Theft. West Hollywood Station has deployed crime suppression and foot beat Deputies working in concert with regular patrol to combat these increases. West Hollywood Station is continually developing and implementing a crime reduction plan utilizing all personnel to reduce all Part 1 Crime.

Part I Crime - Whole City	January - June 2014	January - June 2015
Homicide	1	1
Rape	2	6
Assault, Aggravated	93	82
Robbery Total	49	38
-Robbery, Armed	18	11
-Robbery, Strong Arm	31	27
Burglary Total	96	121
-Burglary, Residence	50	62
-Burglary, Commercial	46	59
Theft Total	527	515
-Grand Theft	103	111
-Vehicle Burglary	150	109
-Petty Theft	274	295
Grand Theft Auto	40	44
Arson	5	7
Total	813	814

Looking separately at the three areas of the City, Part 1 Crime in the West District decreased when compared to the same time period last year. The West District had substantial reductions in Aggravated Assaults and Burglary, but increases in reported Rape and Arson.

Part I Crime - West End	January - June 2014	January - June 2015
Homicide	1	1
Rape	1	5
Assault, Aggravated	58	40
Robbery Total	15	17
-Robbery, Armed	6	2
-Robbery, Strong Arm	9	15
Burglary Total	44	41
-Burglary, Residence	23	19
-Burglary, Commercial	21	22
Theft Total	195	192
-Grand Theft	57	61
-Vehicle Burglary	50	39
-Petty Theft	88	92
Grand Theft Auto	13	17
Arson	2	6
Total	329	319

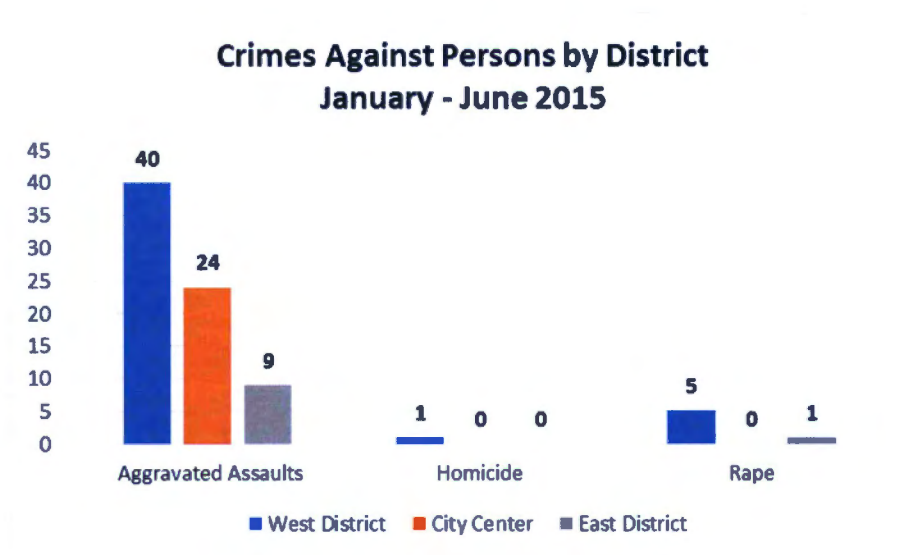
The City Center had a decrease in Part 1 Crime overall. The center of the City had slight increases in Aggravated Assaults, and Burglaries, along with a significant decrease in Robbery and Vehicle Burglaries.

Part I Crime - City Center	January - June 2014	January - June 2015
Homicide	0	0
Rape	0	0
Assault, Aggravated	21	24
Robbery Total	14	9
-Robbery, Armed	4	5
-Robbery, Strong Arm	10	4
Burglary Total	32	40
-Burglary, Residence	19	21
-Burglary, Commercial	13	19
Theft Total	135	127
-Grand Theft	23	28
-Vehicle Burglary	62	39
-Petty Theft	50	60
Grand Theft Auto	16	13
Arson	2	1
Total	220	214

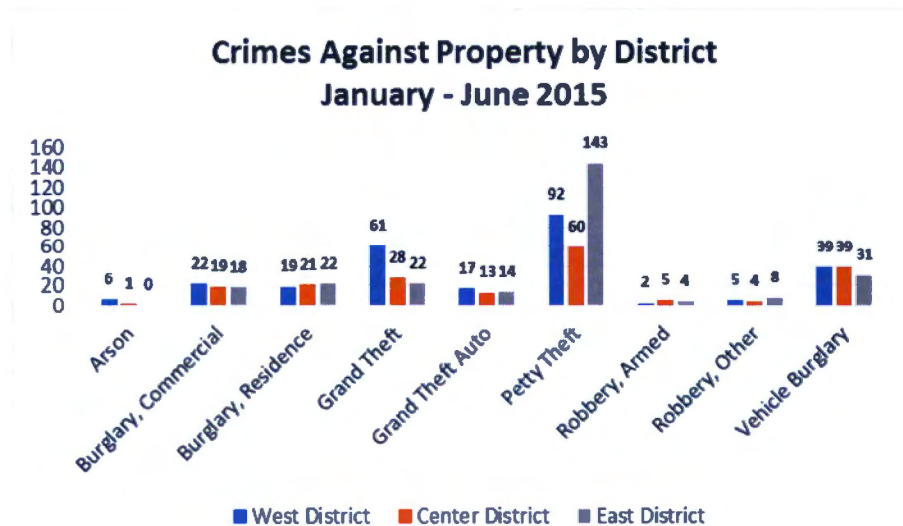
The East District had an increase in Part 1 Crime, predominately Burglaries and Aggravated Assaults. The East District had a significant decrease in Robberies during this period.

Part I Crime - East End	January - June 2014	January - June 2015
Homicide	0	0
Rape	1	1
Assault, Aggravated	14	18
Robbery Total	20	12
-Robbery, Armed	8	4
-Robbery, Strong Arm	12	8
Burglary Total	20	40
-Burglary, Residence	8	22
-Burglary, Commercial	12	18
Theft Total	197	196
-Grand Theft	23	22
-Vehicle Burglary	38	31
-Petty Theft	136	143
Grand Theft Auto	11	14
Arson	1	0
Total	264	281

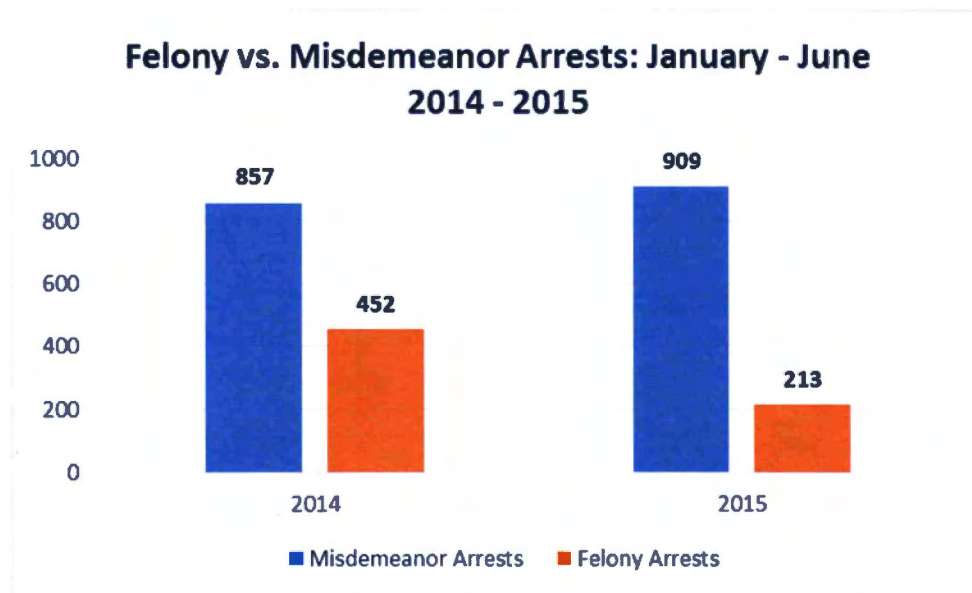
The following chart depicts crimes against persons, broken down by district for January – June 2015.



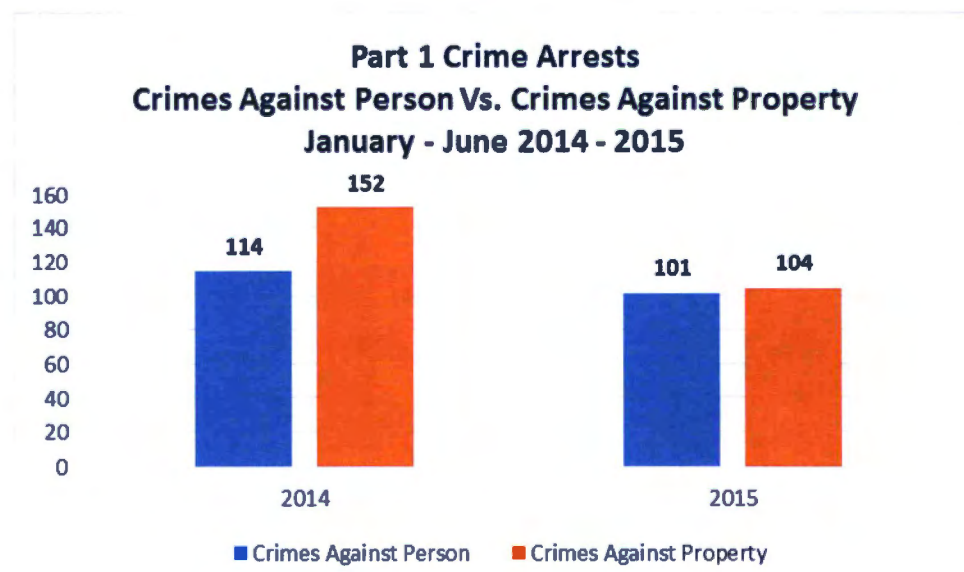
The following chart depicts crimes against property, broken down by district for January – June 2015.



The following chart depicts the number of Part 1 Crime arrests for felonies versus those for misdemeanors for January – June of the last two years.

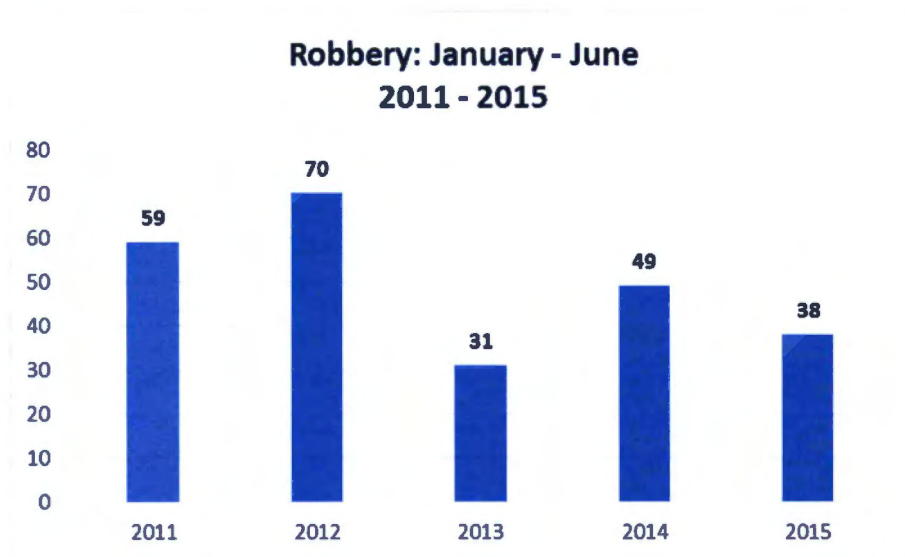


The following chart depicts the number of Part 1 Crime arrests for Crimes Against Persons (i.e., Homicide, Rape and Aggravated Assaults) versus those for Crimes Against Property (i.e., Robbery, Burglary, Grand Theft, Petty Theft, Grand Theft Auto and Arson) for January – June of the last two years.

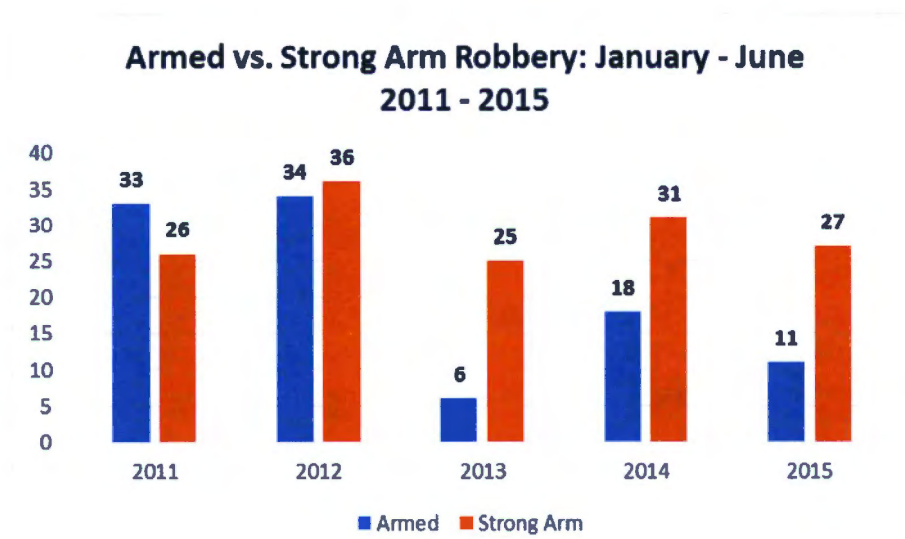


Robbery

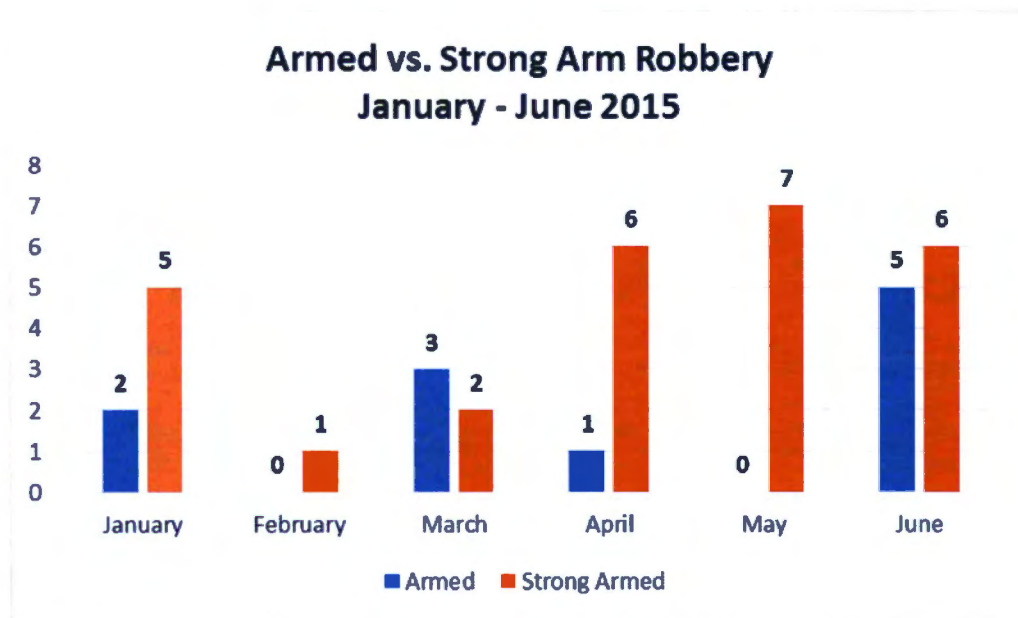
The following chart compares the number of Robberies during January – June for the last five years.



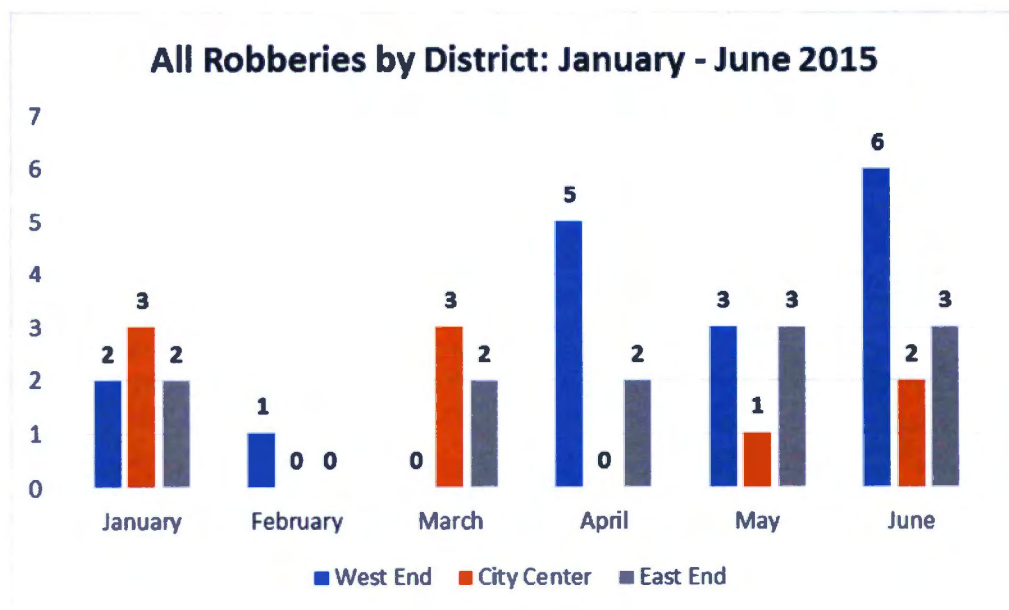
The following chart compares the number of Armed Robberies vs. Strong Armed Robberies during January – June for the last five years.



The following chart compares the number of Armed Robberies vs. Strong Armed Robberies during January – June 2015.

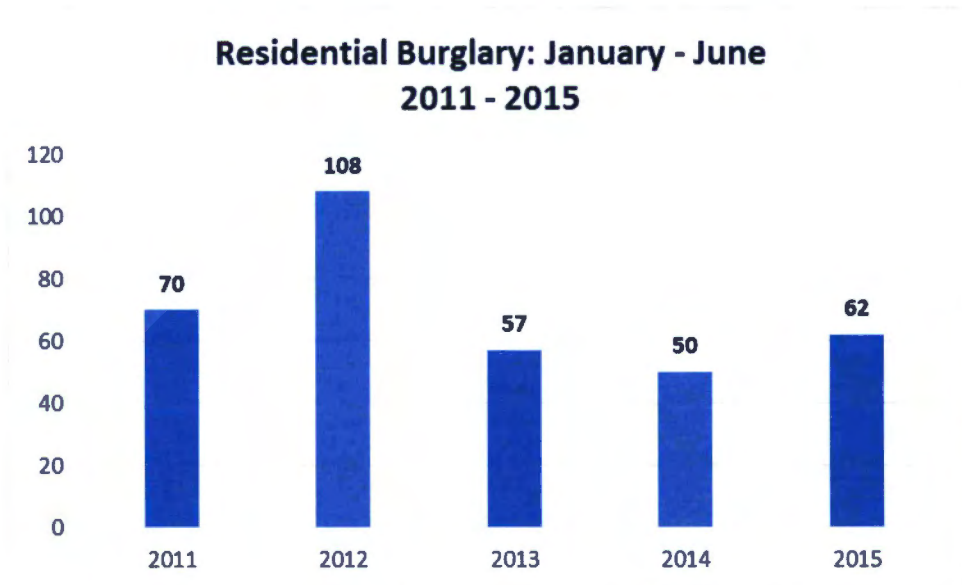


The following chart compares all Robberies by district for January – June 2015.

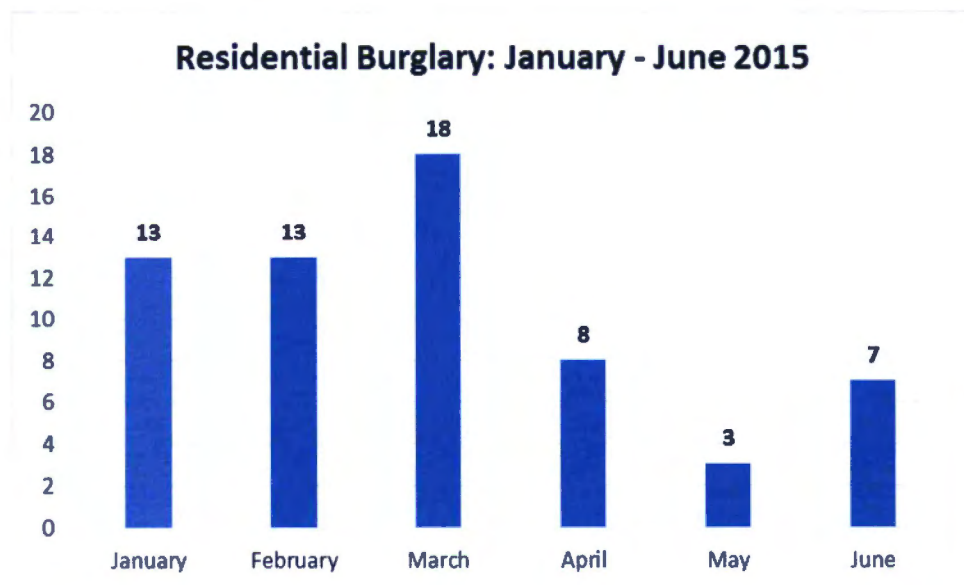


Residential Burglary

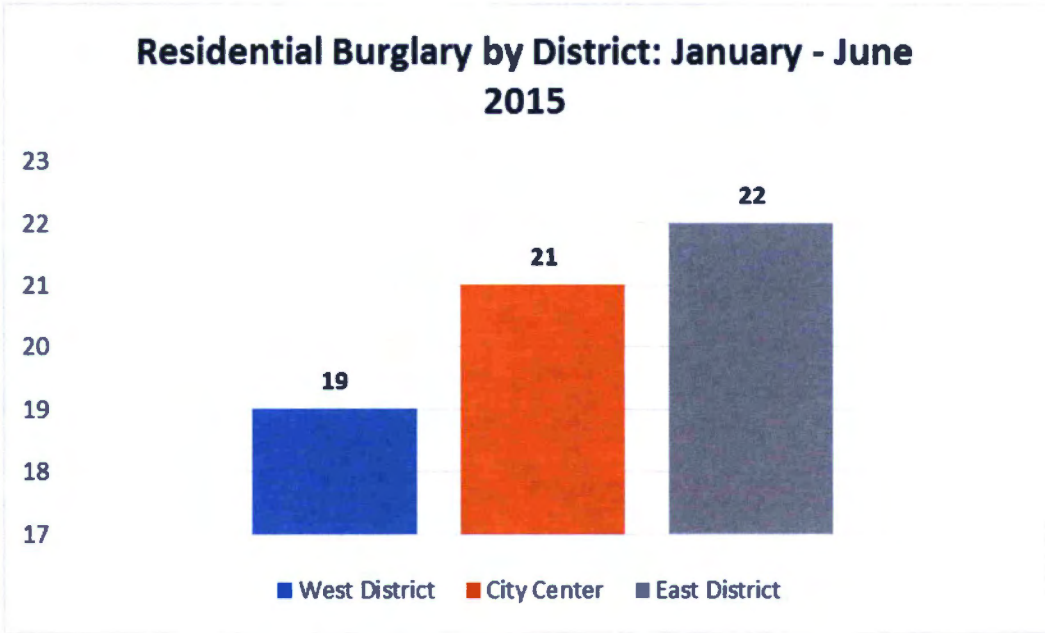
The following chart compares the number of Residential Burglaries during January – June for the last five years.



The following chart shows Residential Burglaries by month for January – June 2015.

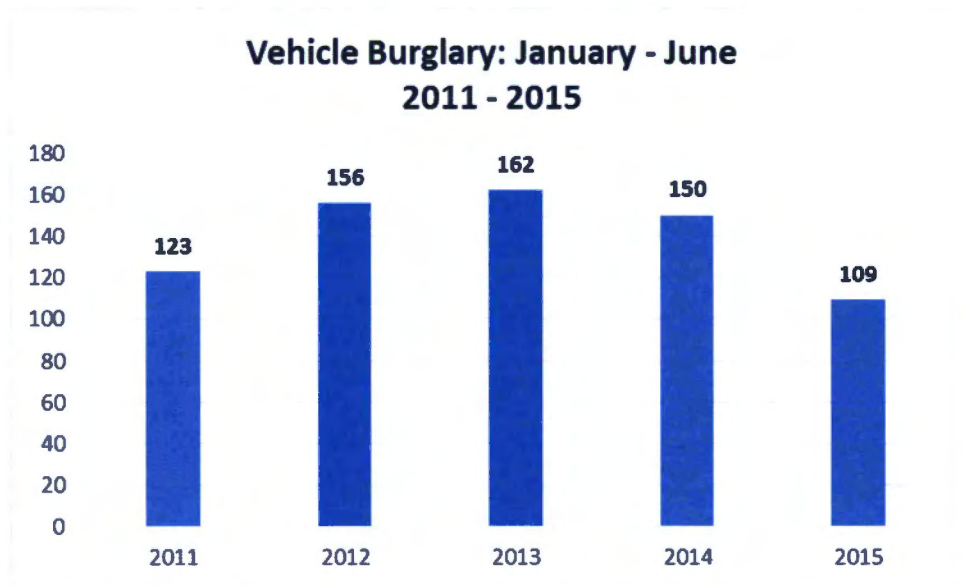


The following chart compares Residential Burglary by district for January – June 2015.

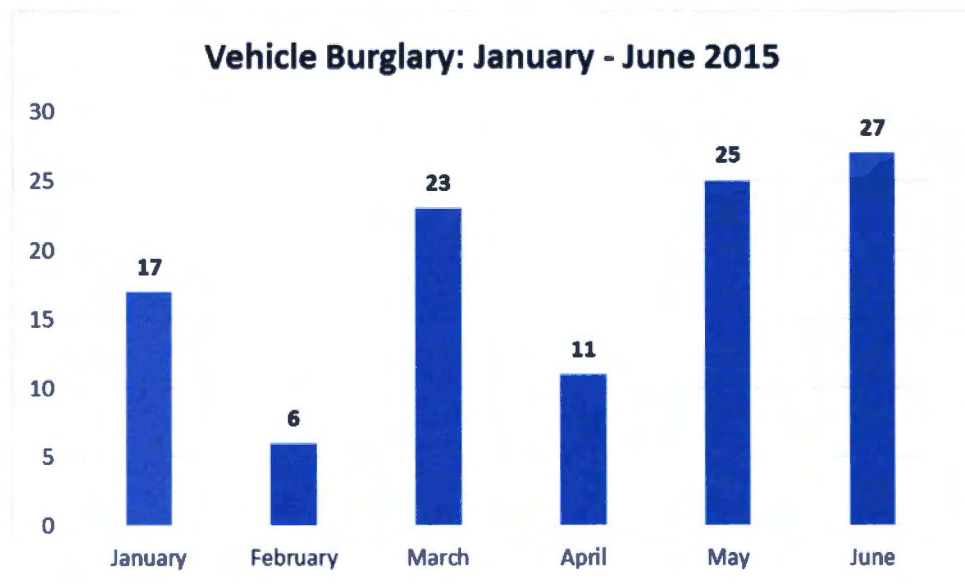


Vehicle Burglaries

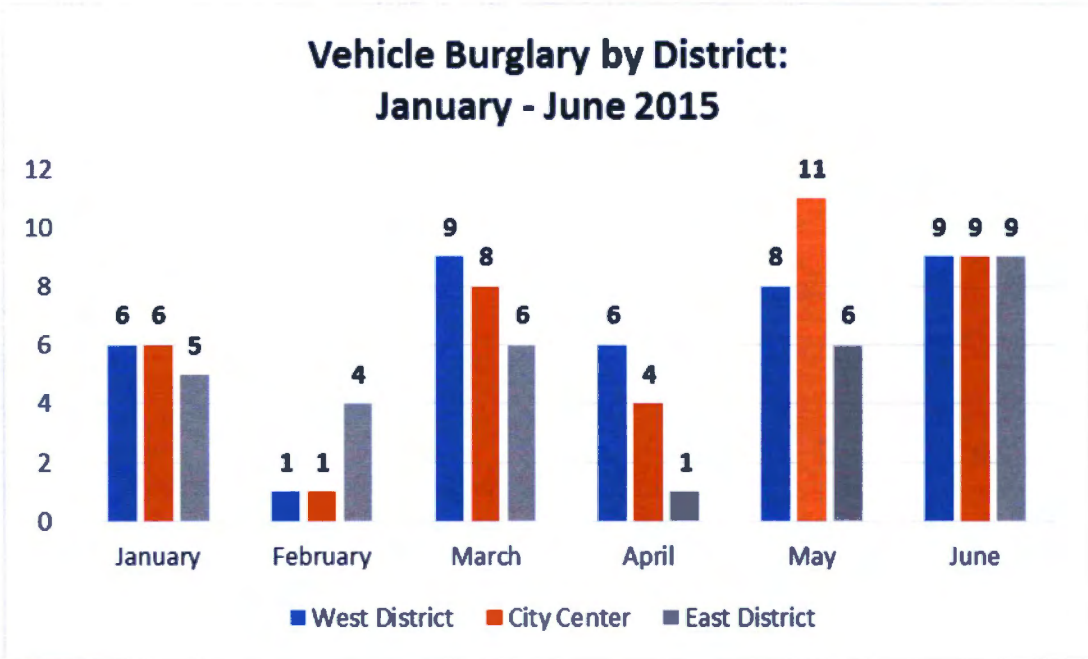
The following chart compares Vehicle Burglaries during January – June for the last five years.



The following chart shows Vehicle Burglaries by month for January – June 2015.

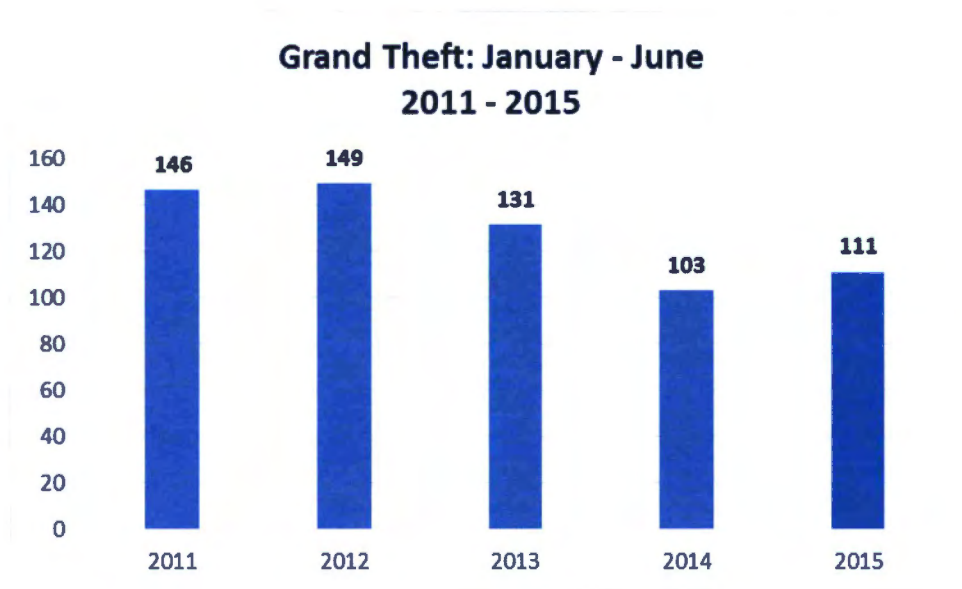


The following chart shows Vehicle Burglaries by month and district for January – June 2015.



Grand Theft

The following chart compares Grand Thefts for January – June for the past five years.

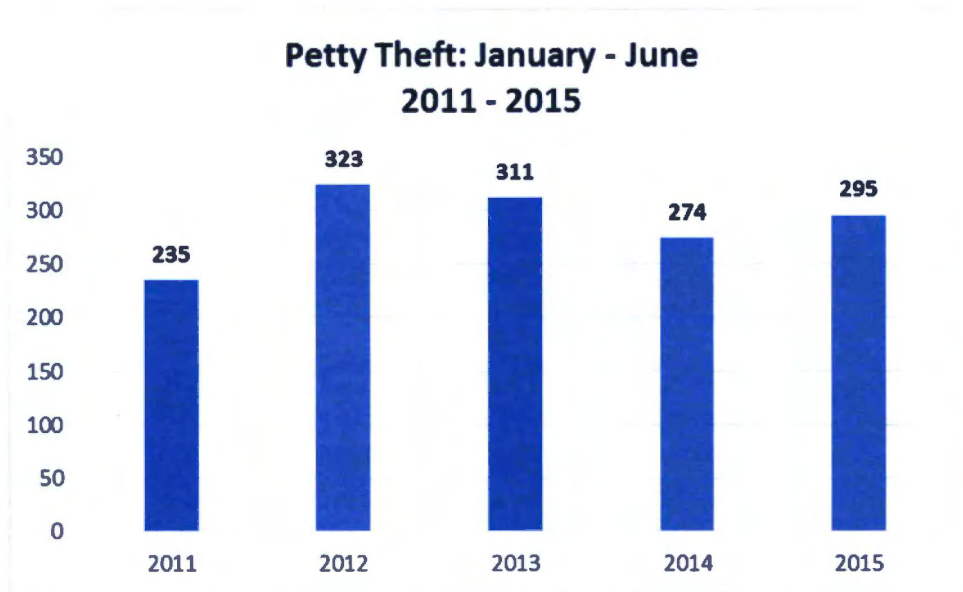


The following chart shows Grand Thefts by month for January – June 2015.

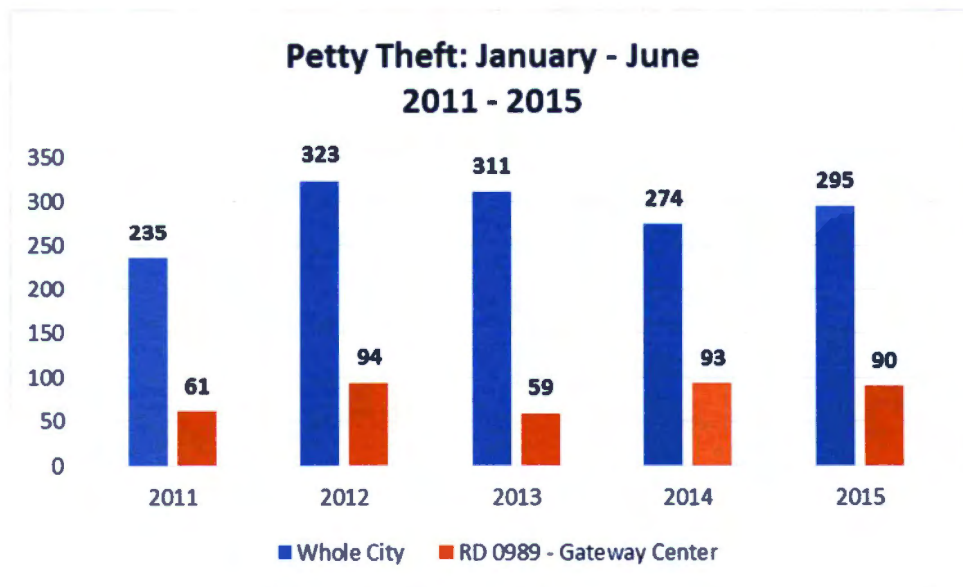


Petty Theft

The following chart compares Petty Thefts during January – June for the last five years.

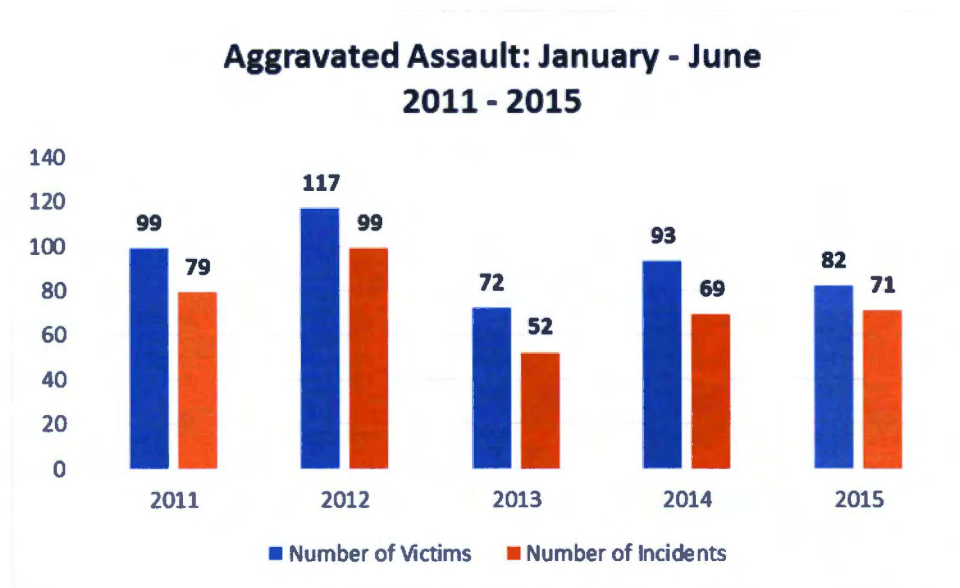


The following chart compares Petty Thefts over the last five years for the Whole City vs. Petty Thefts for Reporting District 0989 (Gateway Center) only.

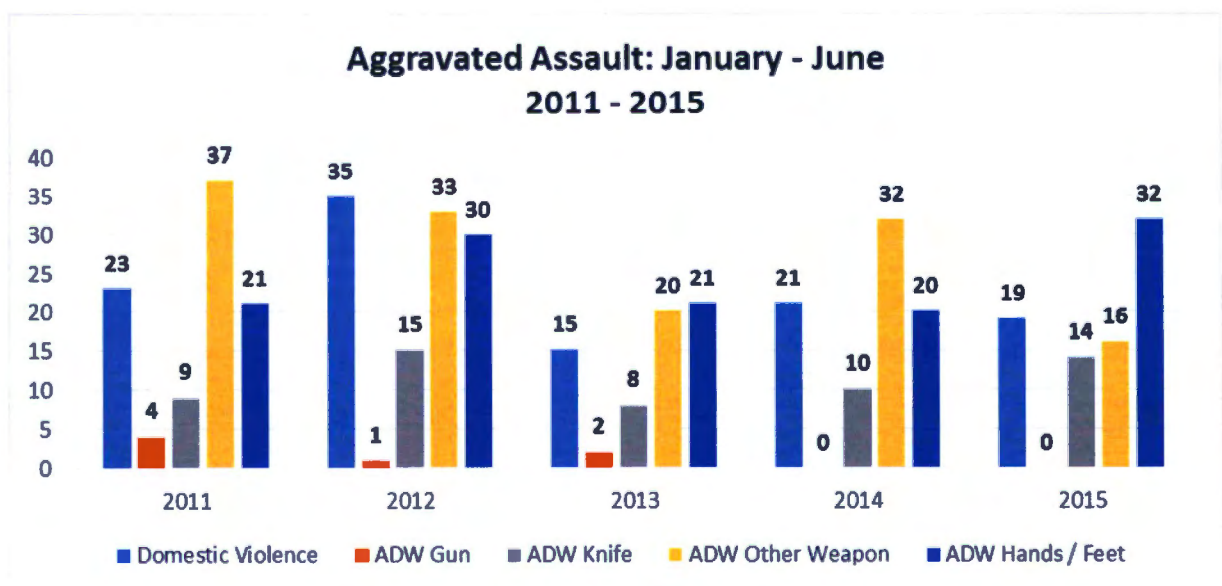


Aggravated Assaults

The following chart shows the number of Aggravated Assaults during January – June for the last five years. Aggravated Assaults are counted by victim (not incident) per Universal Crime Reporting guidelines.



The following chart shows Aggravated Assaults isolated by category for January – June for the last five years.

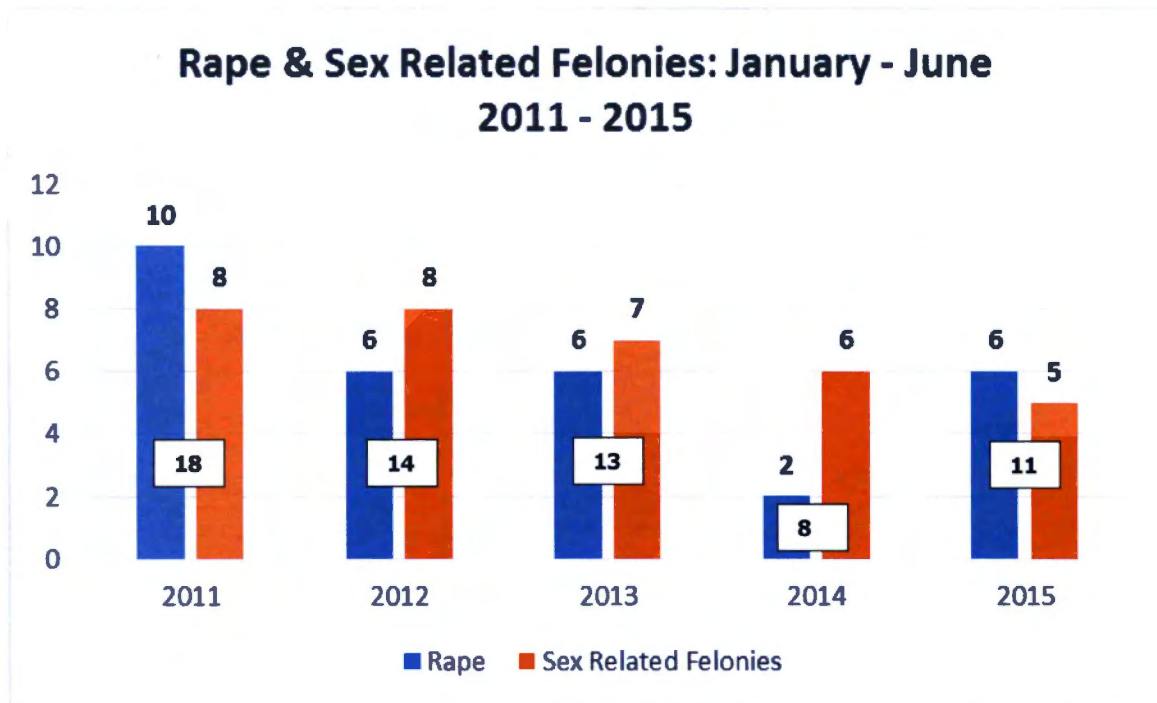


The following chart shows Domestic Violence Incidents broken down by gender for January – June 2015.

January - June 2015 DV Incidents	Female - Female	Male - Female	Male - Male	Total
Criminal DV Incidents	3	33	18	54
Assault, Aggravated	2	11	6	19
Assault, Non-Aggravated	1	22	12	35
Non-Criminal DV Incidents	0	3	0	3
Grand Total	3	36	18	57

Rape & Sex Related Felonies

The following chart compares Rape and Sex Related Felonies January – June for the last five years.



APPENDIX 1B – Community Impact Team (CIT)

The Community Impact Team (CIT) includes the Community Oriented Policing and Problem Solving (COPPS) Team, and the Entertainment Policing Team (EPT). The CIT is led by Service Area Lieutenant David Smith and Sergeant Jon Klaus. The teams collectively manage community concerns and promote crime prevention through a variety of intervention and enforcement techniques. The members work with Residential and Commercial Code Compliance, Social Services, Animal Control, Rent Stabilization, and many other City staff to address the quality of life concerns.

The COPPS Team remains committed to collaborating with City officials, residents, and businesses to resolve community concerns. Team members also worked with several Neighborhood Watch groups. They address residents' concerns, including criminal transient issues such as drinking in public, urinating in public, drug usage, littering, trespassing, theft, panhandling, and misuse of public facilities. Personnel not only make arrests for violations of law, but also provide information and assistance regarding shelters, medical attention, jobs, and substance abuse education. In addition, the COPPS team conducts numerous park patrols, works closely with local businesses to address their concerns, and help to institute a "Letter of Agency" where appropriate. A "Letter of Agency" gives the Sheriff's Department the authority to enforce trespassing laws on private property without the owner or manager being present. This letter is extremely useful in the protection of problem abandoned buildings and homes, or new construction areas. The COPPS team continues to receive numerous commendations from both the station Captain and the City.

The Entertainment Policing Team (EPT) continues its work on Sunset Boulevard, as well as on Santa Monica and Robertson Boulevards. These deputies primarily focus on "entertainment" and "alcohol" related law enforcement issues in the City. On a nightly basis they actively patrol over sixty bars, nightclubs, and hotels. While patrolling the different venues, the team members make contact with the management of the different establishments to maintain a cooperative working relationship and to stay informed on individual business concerns and events. The EPT issues vehicle citations, tows vehicles, and completes a large number of field investigations and arrests.

As part of their regular duties, EPT handles crowd control issues and Alcoholic Beverage Control (ABC) enforcement. Personnel also continue to work closely with the Sunset Strip Business Association (SSBA), their related security detail, SSBA members, and City Code Compliance officers through illegal taxi cab enforcement and other specialized operations. In addition, the Deputies enforce the code with regard to modified exhaust, loud music, and other quality of life issues.

APPENDIX 1B – Community Impact Team (CIT) cont.

Both COPPS and EPT have other duties including assisting the West Hollywood Station's Detective Bureau by documenting and monitoring gang members, probationers, and parolees in the City limits.

The following is a list of CIT activities for January – June 2014 vs. January – June 2015.

	January-June 2014	January – June 2015
Felony Arrests	9	7
Misdemeanor Arrests	322	160
Misc. Vehicle Code Citations	439	351
Noise Violations (27007 CVC)	8	12
Modified Exhaust Violations (27151 CVC)	4	8
Impounded Vehicles	18	15
CIT Calls for Service	329	328
Taxi Operations	4	4
Senior Safety Meetings	5	4
School Presentations	4	4
Crosswalk Operations	3	2
Robbery Suppression Operations	25	15
Neighborhood Watch/Community Safety Meetings	8	10
Homelessness Meetings	6	6
Park Security Meetings	7	7
Code Compliance Issues	182	182
City Quality of Life Requests	211	211
Vacant Properties Meetings	5	5
Probation/Parole Compliance Searches	8	4

- The Community Impact Team continued its enforcement in and around bars, nightclubs, and entertainment venues. The following incidents were noteworthy:
- Responded to a vehicle rollover on Fairfax Avenue and helped to extract two passengers.
- Conducted a Crosswalk Awareness Operation resulting in over eighty tickets being issued.
- Arrested several persons for possession for sales of narcotics.
- Conducted an "underage drinking enforcement operation."

APPENDIX 1B – Community Impact Team (CIT) cont.

- Conducted directed patrol at Plummer Park which resulted in numerous narcotics and transient arrests.
- Conducted four “Bandit Cab” operations resulting in the arrests of illegal cab companies.
- Increased its workload with Code Compliance officers and successfully tackled various code issues with swift and results-oriented efficiency. The Team also increased its focus in dealing with ongoing quality of life issues.

APPENDIX 1C – Detective Bureau

The Detective Bureau at West Hollywood conducts follow-up investigations on all criminal complaints filed at the Station. The Bureau is headed by one Lieutenant who supervises one Sergeant, nine Detectives, one Crime Analyst, one professional staff member, and three reserves. The Detective Bureau is responsible for the investigation of crimes, ranging from disorderly conduct, vandalism, and thefts, to crimes against persons, including robberies, assaults, and hate crimes.

As a result of its investigations, the Bureau is also responsible for the identification and apprehension of criminals, recovery of property, and the identification and preservation of evidence. Along with these duties and responsibilities, its members participate in joint efforts with neighboring law enforcement agencies, both state and federal, to share information about crime trends and suspect identification. The Detective Bureau's Crime Analyst continues to document recent trends and statistics to assist with directed patrols in targeted areas. In addition, the Crime Analyst uses the available technology to help solve cases.

During this period Detectives investigated an assault with a deadly weapon case where the suspect was unknown. Detectives are utilizing a sketch artist and the posting of flyers and messages on social media in hopes of identifying the suspect.

The ALPR vehicle (Automated License Plate Reader) continues to be a valuable resource. This system is installed in a patrol vehicle and captures thousands of license plates as deputy personnel drive their patrol area. The Deputy can also park in the middle of a busy street and capture vehicle license plates traveling in both directions. This system has, and will continue to be an invaluable resource for Detectives and field personnel. This technology is also used by the Crime Analyst to document suspect vehicle movement, and also assist Detectives by tethering the vehicle into the crime being investigated or additional crimes in other jurisdictions.

The Detectives are in constant contact with members of the community. Detectives utilize social media, the press, and posting flyers at numerous businesses' to identify criminals and additional victims regarding various crimes.

The Detective Bureau continues to work closely with the Entertainment Policing Team and the COPPS team to keep them informed of any new crime trends or issues.

APPENDIX 1C – Detective Bureau (cont.)

Cases Assigned: January – June 2014 and 2015

Cases	January - June 2014	January - June 2015
Cases assigned to Detective Bureau	2190	2163
Hate Crime Investigations	4	3
Hate Incident Investigations	1	5
Domestic Violence Investigations	50	52
Identity Theft Investigations	103	71

APPENDIX 1D – Traffic Division

The Traffic Division monitors general traffic issues and consists of two (2) Traffic Motor Deputies, seven (7) Traffic Enforcement cars, one (1) Traffic Detective, and a full time Deputy who monitors the City's Red Light Photo Enforcement program. The Traffic Division is supervised by one (1) full time Sergeant. The field units monitor traffic patterns throughout the city looking for areas in need of traffic enforcement. Traffic personnel are typically the initial on-scene investigators at any collision scene.

The following is a list of activities for the Traffic Detail comparing January through June 2014 to January through June of 2015:

	JANUARY - JUNE 2014	JANUARY-JUNE 2015	+ / -
Traffic Collision Investigations	584	543	-41
Fatal Traffic Collision Investigations	0	1	+1
Traffic Collision Investigations Involving Injury	160	130	-30
Traffic Collision Investigations Involving Non-Injury	424	412	-12
DUI Traffic Collision Investigations	34	22	-12
Traffic Collision Investigations Involving Pedestrians or Bicyclists vs. Vehicle	62 (33 peds/29 cyclists)	50 (33 peds/17 cyclists)	-12
Hit and Run Traffic Collision Investigations	159	154	-5
Total Citations Written	2,558	2,484	-74
Photo Enforcement Citations Processed	4625	2324	2301
DUI Arrests	78	61	-17
Speeding Citations	409	267	-142
Cellular Phone – Talking	419	216	-203
Cellular Phone – Texting	79	105	+26

During the period from January through June of 2015 the number of traffic collisions in the City of West Hollywood decreased.

The number of DUI traffic collision investigations decreased by 12. The number of DUI arrests decreased by 17. The Traffic Detail has taken a proactive

APPENDIX 1D – Traffic Division (cont.)

approach to combating drunk driving. The Traffic Detective has continued DUI training for newly assigned Patrol and Traffic Deputies. As a result, Patrol and Traffic Deputies are more aware of the signs of drunk driving as well as proper documentation of DUI arrests. By using a combination of enforcement and educational campaigns, the West Hollywood Traffic Detail aims to reduce DUI's even more in the months to follow. The implementation of DUI checkpoints by Traffic Services Detail along with their conducting numerous traffic enforcement operations within the city limits has helped in this regard.

General traffic citations decreased by 74, along with red light camera citations which decreased by 2,301.

When comparing the Traffic Enforcement Index from January through June of 2014 to the same period in 2015 at photo enforcement intersections vs. normal controlled intersections, the Traffic Enforcement Index at photo enforcement intersections indicates a decrease from 45.4 in 2014 vs. 37.2 for 2015. The Traffic Enforcement Index at normal controlled intersections shows an increase from 16.8 in 2014 vs. 19.4 in 2015.

APPENDIX 1E – Youth Programs

Youth Athletic League (YAL)

The Station's Youth Athletic League (YAL) was formed in 2007 in a joint partnership between the Sheriff's Youth Foundation and the City of West Hollywood. The YAL's purpose is to provide youngsters (7 to 17 years old) with safe opportunities to grow and develop the tools they need to succeed in life. Currently, the West Hollywood YAL has over 65 members registered.

During the YAL's normal hours at Plummer Park (Monday - Friday, 3 to 8 PM), the members receive school tutoring and classes in such varied areas as photography, bicycle safety, drama, video production, creative writing, physical fitness, singing and dancing, and cultural awareness. YAL members also participate in community service projects each month. As part of its mission, the YAL fosters leadership skills in its members.

The YAL Program participated in the following events from January-June 2015:

January

Registered Youth: 65

On Site Activities:

Tutoring

SYLC (Sheriff's Youth Leadership Council) meeting

Art / Teen Chef / Guitar / Photography / Dance

Football / Rugby / Basketball / Dodge Ball / 5k Training

Community Service:

Heal The Bay beach clean up

February

Registered youth: 66

On Site Activities:

Tutoring

SYLC (Sheriff's Youth Leadership Council) meeting

Art / Teen Chef / Guitar / Photography / Dance

Football / Rugby / Basketball / Dodge Ball / 5k Training

Community Service:

Fun Fun Bunny Rescue

Field Trips:

Dance Team Performance

5k Run – Long Beach

APPENDIX 1E – Youth Programs (cont.)

March

Registered Youth: 67

Activities:

On Site Activities:

Tutoring

SYLC (Sheriff's Youth Leadership Council) meeting

Art / Teen Chef / Guitar / Photography / Dance

Football / Rugby / Basketball / Dodge Ball

Community Service:

Los Angeles Marathon

Field Trips:

Fam Camp – Leo Carrillo State Beach

Clippers Basketball

April

Registered youth: 69

On Site Activities:

Tutoring

SYLC (Sheriff's Youth Leadership Council) meeting

Art / Teen Chef / Guitar / Photography / Dance

Football / Rugby / Basketball / Dodge Ball

Community Service:

Kids Fair @ West Hollywood Park

May

Registered youth: 69

On Site Activities:

Tutoring

SYLC (Sheriff's Youth Leadership Council) meeting

Art / Teen Chef / Guitar / Photography / Dance

Football / Rugby / Basketball / Dodge Ball

Community Service:

Ronald McDonald House

Field Trips:

Annual National PAL Training Conference

Dodgers Baseball

APPENDIX 1E – Youth Programs (cont.)

June

Registered youth: 72

On Site Activities:

Tutoring

SYLC (Sheriff's Youth Leadership Council) meeting

Art / Teen Chef / Guitar / Photography / Dance

Football / Rugby / Basketball / Dodge Ball

Community Service:

Movie in the Park @ Plummer Park

Field Trips:

Zuma Beach

Magic Mountain

Huntington Beach

APPENDIX 1F – Narcotics Bureau

During this report period, the West Hollywood Narcotics Bureau consisted of two Detectives and one Sergeant. As of June, the narcotics Detectives and Sergeant were reassigned to other stations making West Hollywood a collateral station. All narcotics cases are dealt with on a case by case priority basis by Detectives reassigned to Santa Clarita Station. The West Hollywood Station Narcotics Bureau responds to and investigates narcotic related arrests generated by station patrol, citizen tips and their own investigations. Additionally, the Narcotics Bureau is on-call to respond after hours to any incident warranting detective intervention.

Statistical Breakdown

During this report period, the statistical data was captured in the following categories: Methamphetamine arrests, Cocaine-Heroin-GHB combined arrests, and Marijuana arrests.

Comparing the same time period in 2014 to the current time period, Possession of Methamphetamine arrests *decreased* by 87%, going from 118 to 46. Possession of Methamphetamine for Sales *increased* by 49%, going from 3 to 5.

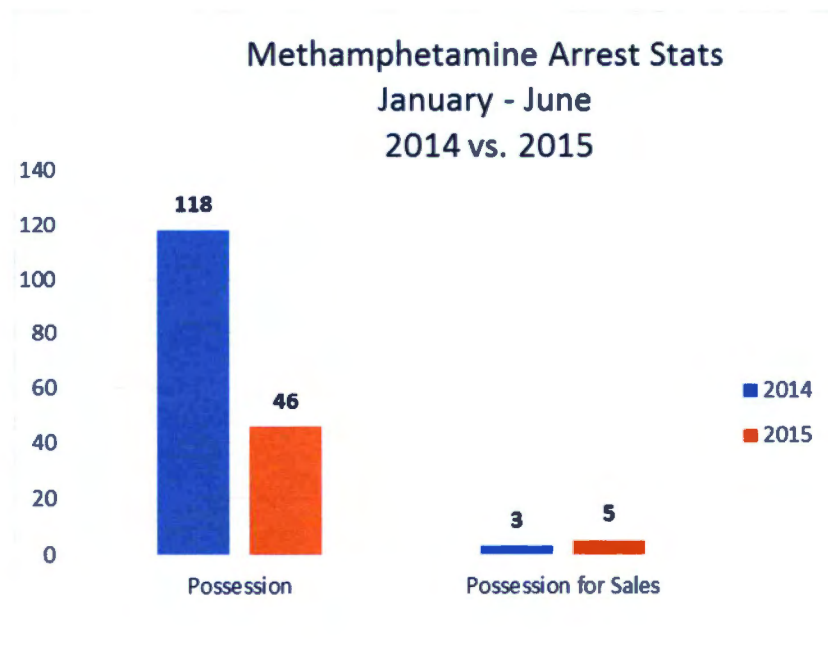
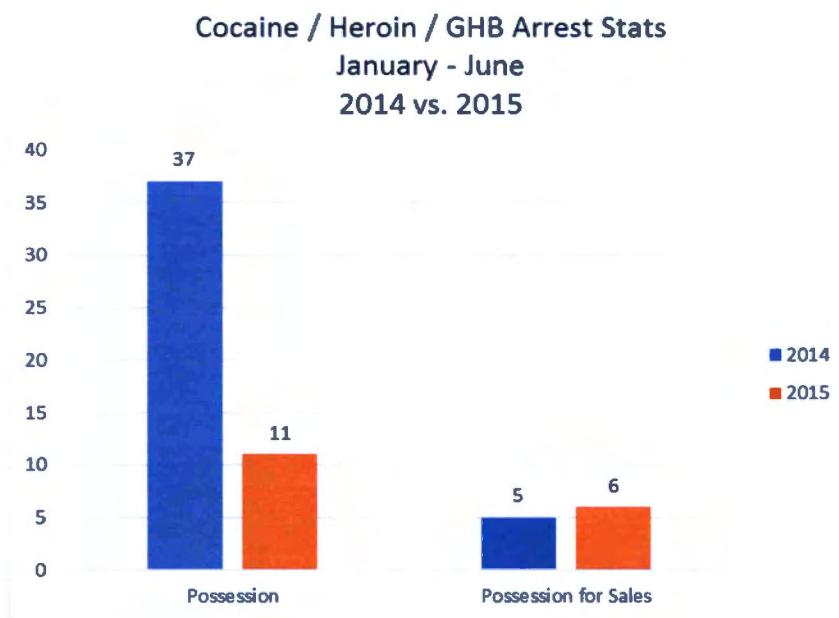
The combined arrests for Possession of Cocaine, Heroin, and GHB *decreased* by 71%, from 37 to 11. The Possession for Sales arrests for these substances *increased* by 18%, going from 5 to 6.

Possession of Marijuana arrests *decreased* 78%, from 9 to 2. Possession of Marijuana for Sales arrest *increased* 54%, from 4 to 7.

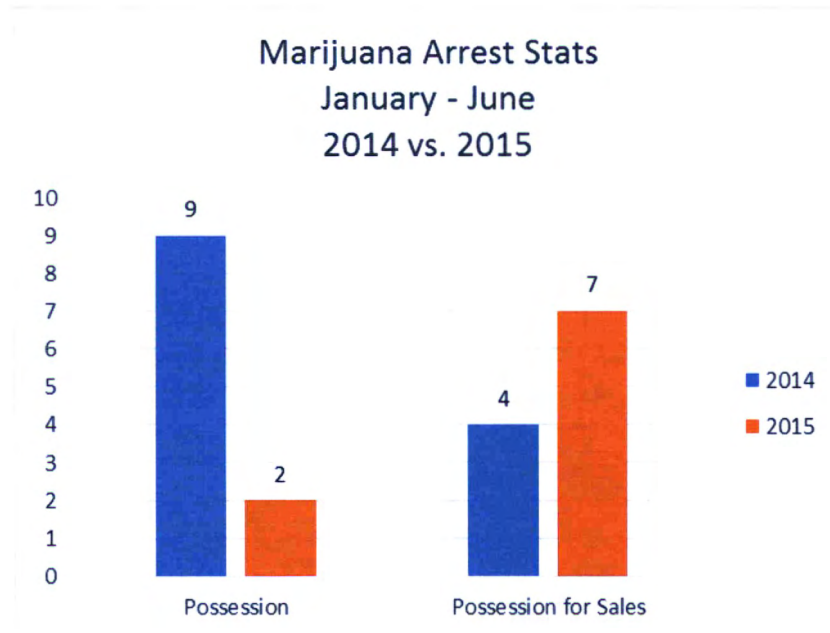
The “Safe Drug Drop Off” program is still in effect, providing the community with a safe receptacle to discard their hazardous materials (syringes, blood vials, test kits), as well as expired prescription medications and illegal narcotics.

APPENDIX 1F – Narcotics Bureau (cont.)

The following charts depict Marijuana, Methamphetamine, and Cocaine/Heroin/GHB arrest statistics:



APPENDIX 1F – Narcotics Bureau (cont.)



APPENDIX 1G – West Hollywood Bike Team

Formed in the early 1980s, the West Hollywood Sheriff's Bike Team was the first bicycle patrol team fielded by the Los Angeles County Sheriff's Department. The Bike Team handles all the same police functions as regular patrol, only on bikes. These specially trained Deputies have proven to be highly mobile, easily approachable, and have helped to build new bridges between the Sheriff's Department and the community. The Bike Team currently works day shifts and continues to concentrate on alleys, sub-garages, and parking lots. The Team also does frequent patrol checks of parking lots and regular park sweeps. Through their regular contacts with business owners and residents, they are able to assist them regarding quality of life issues, such as graffiti abatement, trespassing, and panhandling at local stores.

APPENDIX 1H – Volunteers

There are thirty-five volunteers who serve the West Hollywood Station under the direction of Captain Honings and Sergeant Jon Klaus. Station volunteers assist with front desk and lobby reception, clerical duties, traffic control, and handicap placard violation citations. Their aim is to provide a “high touch” level of customer service to those who live and visit our City. The Volunteer Team Leader also addresses inquiries sent through wehosherriff.com, updates LASD’s new West Hollywood Station website, and sends messages to subscribers of the Nixle service.

In addition, volunteers serve as members of the West Hollywood Station Volunteers on Patrol (VOP) Program. This team has contributed hundreds of hours of their time, usually on Friday and Saturday nights. The VOP team consists of twelve volunteers who are specially trained to perform foot patrols throughout the City. This includes patrols on Sunset Boulevard, Santa Monica Boulevard, Melrose Avenue, Robertson Boulevard and the City’s parks. This team assists with numerous special events which occur in the City.

The following summarizes the contributions made by station volunteers:

	Number of Volunteer hours donated	Value of hours at \$24.75 per hour	Handicap Placard Violations	Total Estimated Value of Volunteer Time
January- June 2015	4,891	\$121,000 +	\$4,500	\$125,500

Highlights during this reporting period:

- Volunteer Training/Development 736 hours
- Volunteers on Patrol 1315 hours
- Front Desk 2,320 hours
- LA Marathon 113.5 hours
- Sunset Strip Half Marathon 63.5 hours
- Pride Festival 95 hours
- DUI Checkpoint 19 hours

APPENDIX 2 – Los Angeles County Fire Department

The City of West Hollywood is primarily served by three shifts of twenty personnel each housed at Los Angeles County Fire Stations 7 and 8. Assistant Fire Chief Anthony M. Whittle managed the resources within Division VII, of which West Hollywood is a part, during the time frame of this report. As of September 1, 2015, Assistant Fire Chief Luke Claus has taken over these duties as a result of Chief Whittle's recent promotion.

From January through June 2015, fire personnel responded to 3,168 total calls. Nearly 74% (2,342) were emergency medical calls. In addition, there were 48 total fires, of which 3 were vehicle fires, and 3 were building fires. The remaining 42 fires were a combination of outside rubbish fires, tree fires, dumpster fires, dryer fires, or cooking fires, all of which caused no financial damage or injuries. The total fire loss during this time period was \$639,800 in property damage and \$29,000 in contents damage. There were no non-fire related incidents during this period which caused monetary damage.

It is worth noting that one significant fire incident (outlined below) which contributed to \$75,000 in losses also resulted in \$900,000 worth of value saved.

Other responses included hazardous materials incidents, public assistance calls, and elevator rescues. In addition, station and fire prevention personnel conducted 756 inspections and checked 114 plans.

The figures provided below are for informational purposes only. Correlations or comparisons cannot be made from the chart below. For example, inferences cannot be made as to whether fires, medical calls, false alarms, etc. are "up" or "down".

	July - December 2014	January - June 2015
Total Calls	2,960	3,168
Emergency Medical Calls	2,168	2,342
Total Fires	61	48
Vehicle Fires	4	3
Building Fires	12	3
Miscellaneous Fires	45	42
Total Property Damage	\$1,527,400	\$639,800
Total Contents Damage	\$1,205,115	\$29,000
Inspections	437	756
Plans Checked	121	114

Average Response Times for the period January 1 through June 30, 2015:

**CITY OF WEST HOLLYWOOD
INCIDENT REPORT - AVERAGE RESPONSE TIME
JANUARY 1 - JUNE 30, 2015**

INCIDENT TYPE	STATION				TOTAL NUMBER OF INCIDENTS	TOTAL AVERAGE RESPONSE TIME
	007		008			
	# OF INCIDENTS	AVERAGE RESPONSE TIME	# OF INCIDENTS	AVERAGE RESPONSE TIME		
FIRE, EXPLOSION	23	4:04	25	5:13	48	4:40
RESCUE, EMS	969	3:46	1,377	4:05	2,346	3:58
OTHER	385	3:57	400	3:47	785	3:52
Grand Total	1,377	3:50	1,802	4:02	3,179	3:57

Note: Data based on Fireview report (by incident).

Noteworthy incidents during this time frame include:

- February 6, 2015 – “Other” type of fire on Santa Monica Blvd.; a private ATM machine was found to be on fire upon arrival. Investigation showed no apparent electrical damage to the machine. Incident was referred to Sheriff’s Arson Unit for possible foul play. Property damages: \$3,000; Contents damage: \$2,000
- May 1, 2015 – Building fire at 1330 N. Hayworth; a sparking grinder caused tar paper to ignite on a building under construction. Property damages: \$75,000; Contents damages: None; Value saved: \$900,000
- May 20, 2015 – Building fire at 9080 Santa Monica Blvd.; vacant building with evidence of homeless encampment found inside. This incident resulted in one fatality. West Hollywood Sheriff’s subsequently made an arrest. Property damages: \$500,000; Contents damages: \$20,000 (both values were initial estimates; actual values suspected to be higher).

In addition, Fire Department personnel provided the following community outreach:

- Emergency Preparedness Education for Apartment Building Managers (coordinated through Rent Stabilization Division)
- Provided CERT Training for approximately 40 attendees. The class graduated on February 7, 2015, during which time the City hosted a reunion with former West Hollywood CERT graduates. Over delicious

cake, the former graduates got to know the current graduates and together they were able to discuss and formulate plans for various WeHo neighborhoods and build a network to remain in contact.

- Attendance at West Hollywood Kids' Fair
- Senior Fire Safety Presentations, which included Sidewalk CPR instruction.
- Fire Extinguisher Training & Disaster Preparedness for City Hall employees.
- Meeting with former CERT Graduates, which included ongoing refresher training.
- Sidewalk CPR Day at Sunset Plaza and The Gateway, which resulted in training approximately 60 people in "hands only" CPR.
- Disaster Preparedness & Fire Safety presentation for employees at Oprah Winfrey Network (OWN).

Station personnel regularly conduct blood pressure checks with constituents who visit the local stations, and routinely provide Fire Station tours for the public. They also participate in Neighborhood Watch meetings organized by the City and Sheriff's Department. Fire Department personnel also provided event management for the Los Angeles Marathon, Sunset Strip Half Marathon, and the CSW Pride Parade/Festival.

SOCIAL MEDIA:

The Los Angeles County Fire Department is engaged in social media through the use of Facebook and Twitter. Additionally, in an effort to engage our local communities, Division VII maintains its own Facebook, Twitter, and YouTube that are separate from the Department's main accounts. This allows us to focus our messaging to the communities we serve. We routinely share general safety messages, but also information and photos of local happenings, such as incidents, community outreach, or firefighters engaged in training exercises.

Facebook: www.facebook.com/lacountyfire7

Twitter: www.twitter.com/LACoFD_DivVII or @LACoFD_DivVII

YouTube: www.youtube.com/lacofddiv7

Division VII also utilizes Nixle when there is a need or desire to further target our message only to the residents of West Hollywood and/or areas nearby.

For community outreach, our use of Nixle is public; however, we also use Nixle in a more private manner (we control who receives messages) as an aid in managing large-scale events, such as Halloween and Pride. In this manner, Nixle enables us to communicate with our personnel and/or partners (law enforcement and city staff) to provide real-time information during the event.

APPENDIX 3 – Public Safety Department and Public Safety Commission

Multidisciplinary Projects, Special Events, and Public Safety Education

The Public Safety Department actively participates in several multidisciplinary projects including emergency preparedness, park security, quality of life and nuisance abatement, vacant properties, and monitoring the impacts from medical marijuana dispensaries; as well as managing competing residential and commercial issues. Staff manages various committees including the Public Safety Commission, the Russian Advisory Board, and the Transgender Advisory Board. Staff also had a significant role in various special events during the first half of 2015 including the Golden Globes, the Oscars, the Los Angeles Marathon, Sunset Strip Half Marathon, Earthquake Preparedness Month, the Russian Style Festival, the Russian Advisory Board Awards, the Public Safety Awards, Denim Day, Kids Fair, and Christopher Street West Presents Los Angeles Pride.

Public Safety Commissioners work closely with Public Safety staff and Sheriff's and Fire personnel. In order to broaden public safety education using the "Live, Work, Play, Be Safe" campaign, staff worked with the Public Safety Commission to conduct community outreach days with specific public safety messages, participated in "walk abouts" with the Sheriff's Captain, and held public "Five Minute CPR" training with fire personnel. Commissioners continue to increase awareness about pedestrian safety, petty theft, and crimes of opportunity. Finally, Commissioners attended various Neighborhood Watch meetings as well as other Commission and Advisory Board meetings.

Anti-Violence Project

The Public Safety Department continues to work with the Los Angeles LGBT Center and other community partner agencies that provide domestic violence counseling services. Through its participation with various violence prevention agencies, the City continues to be one of the leading municipalities with regard to advocating for improved services for survivors of domestic violence and those affected by hate crime, hate incidents, and other family violence issues. Staff continues to meet on a quarterly basis with the Network against Hate Crimes Association.

Emergency Management

Emergency management is a key component to the Public Safety Department, and staff is responsible for ensuring that the City is prepared to respond to and recover from a disaster. This includes working closely with both internal staff and external agencies. During the past six months, staff participated in various preparedness efforts which included updating the City's emergency supplies and

the Emergency Operations Plan. The City also continues its relationship with the Maple Counseling Center for counseling services for victims of crime or disaster.

Training is a priority, and this past Winter the EOC Team completed Section-Specific Training, and 27 new CERT volunteers were also trained. Staff also maintains “Alert-First”, an emergency notification system and continues to register additional residents in the network's database. Staff continues to hold regular tests on all emergency equipment.

During the past six months, staff participated in various preparedness efforts including presentations on the UCLA Water Main Break, Crisis Management Through Social Media Simulation, and Integrating People with Disabilities into Emergency Plans, and as well as hosted the Annual Joint Powers Authority Meeting for Area-A and its City Managers. Staff also added two grant funded solar light towers for emergency back-up, and provided emergency preparedness materials at special events, City Council meetings, Commission meetings, and to local businesses.

Neighborhood Watch

One Neighborhood Watch meeting was held during the months of January – June 2015. At a Neighborhood Watch meeting, information is provided by one or more members of the Sheriff's CIT Team that includes crime summaries for the area and crime prevention tips for personal safety. Other staff from Code Compliance, Planning, and Transportation, to name just a few, also attend many of the meetings. By inviting various staff to attend these meetings, we provide our residents the unique opportunity to meet and ask questions of staff who are experts in their field, and to become more familiar with City Hall staff. Ongoing issues for neighborhoods include transients, vehicle burglaries, speeding on residential streets, loud noise generated by patrons of local clubs, and other nuisance issues affecting the overall quality of life in the neighborhoods. Staff continues to work closely with residents and businesses to address their issues and balance competing interests.

In May, staff coordinated the annual Public Safety Awards and Reception. This event is a highlight for Public Safety because we honor the dedication and the tireless work of our Sheriff's Deputies and our Firefighters.

Staff continues to assist the Public Safety Commission with the “Live, Work, Play, Be Safe” public safety education campaign. In an effort to continually address the needs of the community, staff also created a new “Park Smart!” postcard for residents and visitors to the City for the purpose of educating and encouraging vehicle owners to remove all valuables from their car when parking.

Staff also works very closely with the Sheriff's Deputies and Fire Fighters to promote programs and other resources available to the public to enhance the quality of life for its residents.

Russian Community Outreach

The City's Russian Community Outreach Coordinator dedicates the majority of her time addressing ongoing issues for the Russian speaking community. This includes safety, homelessness, domestic violence, neighbor disputes, elder abuse, human trafficking, housing, and translation issues. In collaboration with the Russian Advisory Board, staff coordinates educational seminars for the Russian speaking businesses and residents to address various issues. Staff coordinated and assisted with various events including: Kids Fair; Russian Cultural Week; Victory in Europe Day; International Women's Day and Women's History Month; senior safety presentations; emergency preparedness presentations for people living with disabilities; and various cultural events for the community. Staff is working with the Public Information Department on expanding and developing a Russian speaking community Internet portal on the City's website. Staff continues to work with Dispute Resolution Services to provide the Russian speaking community effective and accessible conflict resolution services in its native language. Staff is working with the Cultural Affairs Administrator and Arts & Cultural Affairs Commission on various cultural programs. Staff assisted various community groups with cultural grant applications. Staff is working with the Venice Arts organization in partnership with the City and the California Council for the Humanities to create "In A New Land", a project involving recently arrived immigrant teens from Ukraine, Moldova, Belarus and Russia.

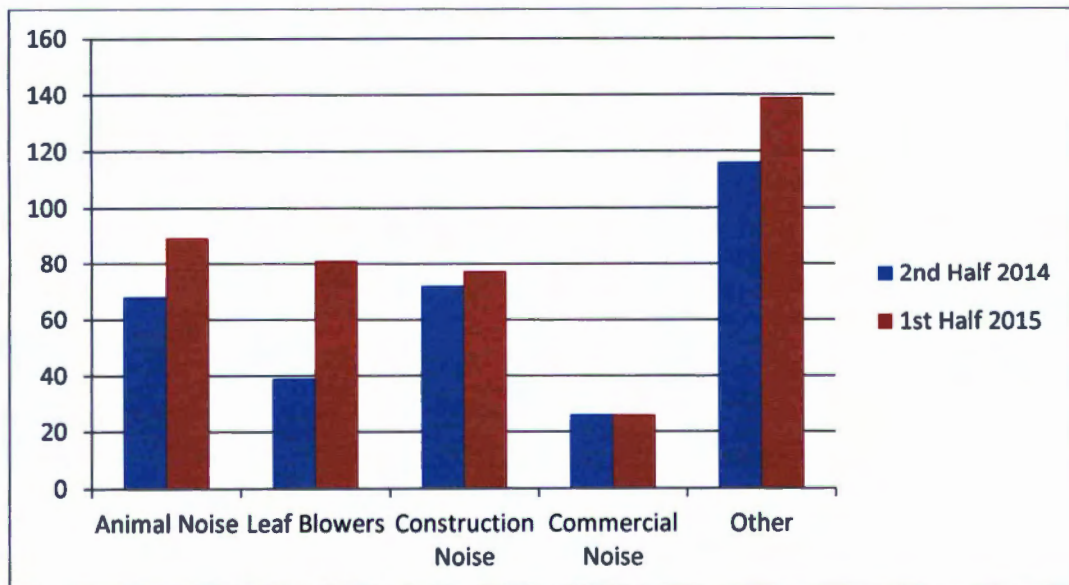
APPENDIX 4 – Code Compliance Division

Code Compliance has continued to improve its coverage of the City and its ability to respond to concerns that arise. The City is broken up into zones with a team of officers dedicated to cover issues that arise within that defined area. This “ownership of neighborhoods” gives the City the ability to be more responsive to issues and complaints that come up on a daily basis. Code Compliance also has a dedicated nighttime and dedicated weekend day Officer which provides virtual around the clock coverage.

Working in conjunction with other agencies (Sheriff’s Department, Fire Department, Animal Control, etc.), Code Compliance staff work diligently to uphold and maintain the City’s high neighborhood livability standards. The majority of the issues that Code Compliance addresses are related to property maintenance, noise, environmental, and animal issues. These topics heavily affect the quality of life that West Hollywood residents enjoy.

Noise

Code Compliance has experienced an increase in the number of noise complaints compared to the 2nd half of 2014. Leaf blowers and animal noise continues to comprise a significant percentage of the calls for assistance. Code compliance responded to 89 calls regarding animal noise and another 81 for leaf blowers during the period covered by this report. The City also responded to 77 calls regarding after-hours construction, 26 concerns of noise from commercial businesses (bars, nightclubs, and restaurants), and 139 other noise violations that fall under other specific code sections.



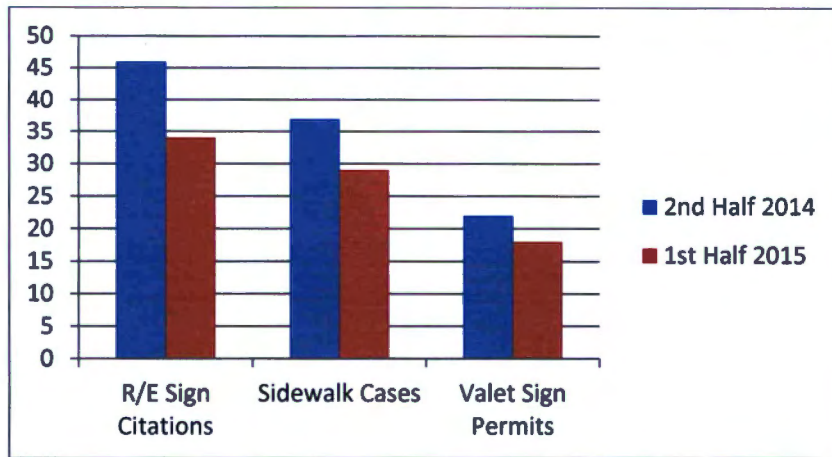
Sidewalks/Public Right-of-Way (PROW)

Code Compliance continued its efforts to keep the sidewalks and public rights-of-way maintained properly and free of obstructions.

Obstructions placed on City sidewalks continue to be a focus of Code Compliance. These types of violations are not only a trip-and-fall hazard, but reduce the aesthetic appeal that our City is known for. "Open House" real estate signs on the PROW represent a large percentage of violations under this category. Code Compliance has seen the number of real estate sign violations decrease during the last half of 2014 as compared with the previous six months. 34 citations were issued for signs placed on the PROW during the time period covering this report, compared to 46 for the last reporting period.

Sidewalks being improperly maintained and tables and chairs being placed on the PROW also represent potential neighborhood livability concerns to the community-at-large. Raised/uneven sidewalks, improper ground cover in the parkways, and the lack of maintenance of sidewalks all continued to receive a lot of attention from Code staff. Twenty nine (29) Code Compliance cases have been initiated to address the worst of the parkways and sidewalks. Through Code Compliance efforts, West Hollywood continues to be a pedestrian-friendly City.

Code Compliance continues its enforcement of the new valet sign encroachment permit requirement. In the past, valet companies often placed portable signs on the public right-of-way in order to advertise available parking and attract business. Unfortunately, there were never any uniform standards that these signs had to adhere to which lead to a wide variety of sign shapes and sizes placed on the sidewalk in a very haphazard manner. These signs often posed a legitimate trip and fall hazard to pedestrians or blocked the line of sight for drivers entering and exiting these parking facilities. The new regulations now require uniform sign size and placement which will help reduce the risk these signs pose, and the now-required encroachment permit will enable Code Compliance to track these signs and will indemnify the City against issues that may arise from their use. Eighteen (18) valet sign encroachment permits are currently issued for valet signs placed on the PROW. Code Compliance cases have been opened for those signs which have not yet been permitted.



Environmental/ Trash

Code Compliance is tasked with enforcing federal, state, and local environmental laws. The main areas being addressed are solid waste violations and non-storm water discharges to the storm drain.

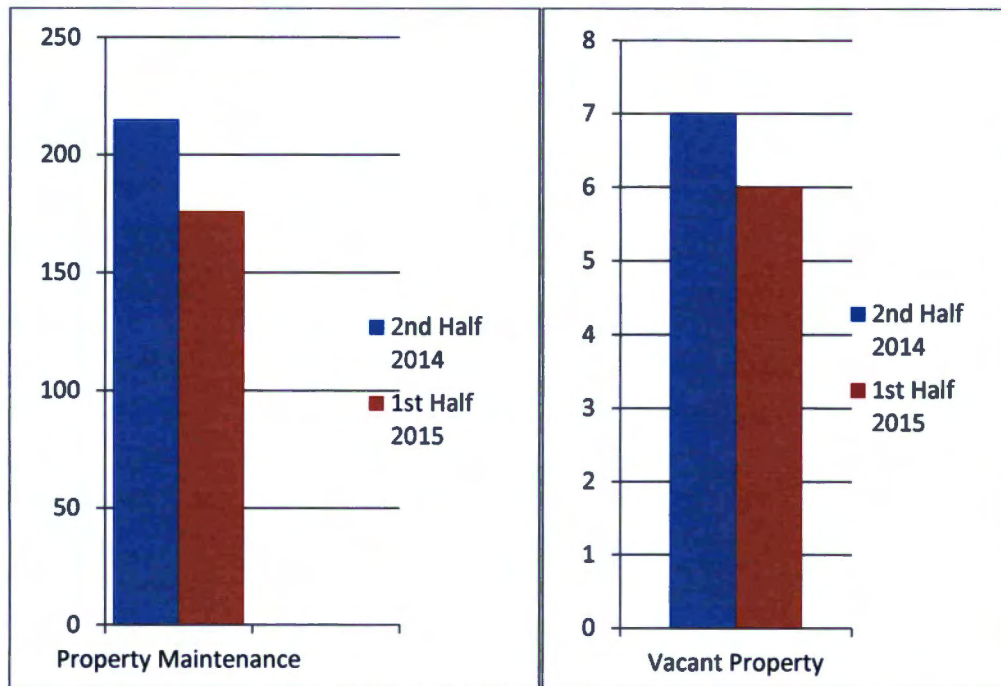
The solid waste provisions of the West Hollywood Municipal Code cover areas such as the accumulation of solid waste, scavenging, the time of placement of trash cans, and the lack of trash service. If not continuously monitored, all of these areas of concern can have a major negative effect on the quality of life that the residents and visitors enjoy in this City. In the 6 months covered by this report, 611 reports of bulky items were reported and addressed. Code Compliance has done an excellent job in monitoring these issues and will continue to do so.

Several enforcement operations have been conducted with the goal of driving away scavengers. These people not only endanger themselves by jumping into solid waste bins containing unknown items, but they are also often trespassing onto private property in order to sift through the solid waste bins. Residents often discard documents containing personal and private information which then makes them susceptible to identity theft if this information winds up in the wrong hands.

Property Maintenance

Property maintenance is the category that encompasses a wide variety of violations. There were 176 reports of property maintenance concerns responded to by Code Compliance. Generally, this code section ensures that buildings and properties are maintained in a clean, safe, and healthy manner. Leaky plumbing, overgrown vegetation, and deteriorating structures, as well as a host of other potential problems, all fall under this category. These violations have a direct impact on neighborhood livability and contribute to a decline in the quality of life for the community-at-large. Through inspections, both proactive and in response to complaints, Code Compliance continues to ensure that the quality of life for residents and the overall aesthetics of the community are preserved.

Vacant properties also fall under the property maintenance code. Six (6) new vacant property concerns were filed with the City; all of which were promptly addressed by Code Compliance and other agencies. By collaborating with the Fire Department, the Sheriff's Department, Building & Safety, and other divisions and agencies, Code Compliance strives to ensure that all vacant and abandoned properties in West Hollywood are maintained in a safe and aesthetically pleasing manner.



Animals

Code Compliance continued its collaboration with the Sheriff's Department and Los Angeles County Animal Control to enforce the animal control regulations. Code Compliance received 10 reports of off-leash animals during this reporting period and responded to each one. Numerous proactive inspections, by both Code Compliance and Animal Control, took place in the parks and throughout the City during the past 6 months. These inspections resulted in several administrative citations being issued and several more verbal warnings. In many instances, the animal guardians were unable to produce identification which made issuing citations impossible. City staff has seen a dramatic decrease in the number of violations of animal control regulations compared to previous years.

Nighttime Code Compliance Efforts

The Code Compliance Division has one officer that is dedicated solely to evenings. This officer is tasked with monitoring and responding to complaints received about businesses that operate primarily in the evenings and on the weekends. This has

enabled the City to respond to constituent complaints quickly, and has reduced some of the burden that is placed on the Sheriff's Department.

Addressing the operations of valet companies will continue to be a priority of Code Compliance. Regular site inspections have been conducted of valet operators to ensure that they are following their approved route plans, their drivers are licensed to drive, and that they are not operating in a manner that would endanger the public or would otherwise create unnecessary disturbances to the neighborhood-at-large. These inspections have resulted in numerous citations.

Code Compliance has recently begun a relationship with the Institute for Public Strategies (IPS). IPS staff members are certified by the Alcoholic Beverage Control to conduct the "Responsible Beverage Service Training" for employees of local businesses that serve alcohol. Trainings have been scheduled for the month of October and will be scheduled quarterly thereafter.

In addition to the aforementioned areas of focus, Code Compliance also responds to a wide variety of calls and complaints from local residents and businesses. While many of these calls for service are not for violations of the Municipal Code, we strive to work on resolving any concern that is brought to our attention with our ultimate goal being to maintain the high quality of life for which West Hollywood has long been known.

APPENDIX 5 – Block By Block Security Ambassadors

Deploying Block by Block Security Ambassadors along Santa Monica Boulevard has had a positive impact on safety and neighborhood livability. The following chart shows their activities from January – June 2015.

